



## Collectt network received more than 700 thousand orders during peak season

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The Collectt network , which brings together all CTT delivery and collection points in Portugal and Spain, received more than 700,000 orders during the peak season, which runs from Black Friday to Three Kings Day.

In 2024, this network, which has around 20 thousand points in Portugal and Spain, will receive nearly 3 million objects, which represents an increase of 147% compared to 2023.

The [Collectt network](#) in Portugal is made up of [CTT Stores and Points](#), [Payshop Agents](#) and over 1,000 [Locky lockers](#) spread throughout the country. In Spain, Collectt Express is supported by partner networks with significant penetration in the country.

The Collectt network will continue to expand with a view to continuously improving the customer experience, whether for the B2C segment, that is, from retailers to the end customer, or between consumers, in the C2C

segment, which has seen significant growth with increasing adherence to platforms such as Vinted and Wallapop.

The increasingly rapid growth of e-commerce proves that consumers are increasingly digital and choose to make most of their purchases online. The online consumption profile, especially for the new generations who are digital natives, demands speed, convenience and simplicity, with delivery (and return) options that adapt to their lifestyle, making delivery as convenient as purchasing. CTT thus continues to keep up with consumer demands by strengthening proximity and self-service services.

Source: [CTI](#)