

PostNL opens parcel lockers to FedEx

16-06-2025

Sending and returning FedEx parcels now possible via PostNL parcel lockers.

Starting today, it is possible to send and return FedEx parcels via the more than 1,100 parcel lockers of PostNL. This collaboration enables smarter and more efficient logistics, while offering greater convenience and more delivery options to consumers.

Consumers are increasingly opting for out-of-home delivery, and the use of parcel lockers has nearly doubled over the past year. These lockers ensure high customer satisfaction due to their 24/7 availability and convenient locations. The lockers contribute to improved logistics through more efficient transportation movements. As a result, PostNL is expanding its network with an additional 500 parcel lockers on top of the existing 1,100. For FedEx, these extra drop-off points significantly expand its network of parcel locations in the Netherlands. This offers customers more options and greater convenience, and enables more efficient use of resources and network capacity. The new drop-off points are added to the existing FedEx network of approximately 700 pick-up points.

Collaboration FedEx and PostNL

"This partnership aligns perfectly with our ambition to strengthen our presence in the Netherlands," says Ron Willemsen, Managing Director Ground Operations Benelux at FedEx. "Access to PostNL's network allows us to offer our customers more flexibility and options when shipping their parcels. It is an important step in our strategy to operate more efficiently and customer-focused in a rapidly evolving e-commerce market."

Previously, PostNL opened its parcel lockers to other carriers. This announcement emphasises the importance of smart partnerships in a dynamic market. Barry Husman, Director Out-of-Home at PostNL, adds: "PostNL has a large network of parcel lockers, which we continue to expand. By opening our network to other carriers, we offer consumers more choice and increase our reach. Due to this collaboration, customers can now also use the extensive network of PostNL to send and return parcels via FedEx."

Source: PostNL