

Swiss Post and Thurgauer Kantonalbank team up: first joint ATM in operation

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Swiss Post and Thurgauer Kantonalbank (TKB) are celebrating a first: on 24 September 2025, they will be operating a joint ATM for the first time, in Güttingen. The two partners are currently exploring a new form of collaboration with the aim of optimizing ATM operation and ensuring the long-term provision of cash in the region.

Cashless payments are becoming increasingly popular with many people in Switzerland. However, Swiss Post and Thurgauer Kantonalbank (TKB) are convinced that, despite this trend, the cash in your wallet is still important. Swiss Post and TKB are therefore trialling a new form of cooperation, with the aim of operating their ATM network more efficiently. They put their first joint ATM into operation on 24 September 2025 at Hauptstrasse 35 in Güttingen in the canton of Thurgau. PostFinance and TKB customers can withdraw cash in Swiss francs and euros there free of charge, 24 hours a day. For Thomas Baur, Member of Swiss Post Executive Management, this is an important milestone: "We want to prevent cash from disappearing in Switzerland entirely. People and businesses should continue to have access to cash in the future, particularly in rural areas. With this in mind, we're also aiming to work together with other banks in Switzerland." The pilot project in Güttingen marks a groundbreaking step in this

direction.

Dense network of ATMs in Thurgau
The cooperation between Swiss Post and
Thurgauer Kantonalbank makes sense
primarily from an economic perspective and
will help the two partners harness new
synergies. The pilot project is intended to
provide insights for further potential
collaboration in ATM operation. Swiss Post
and TKB will both benefit from this
partnership, which aims to ensure that
customers can rely on a dense network of
ATMs in the region in the long term. TKB
operates a total of 70 ATMs in the canton of
Thurgau.

Swiss Post as a cash service provider for Switzerland

Within the current strategy period, Swiss Post aims to position itself more strongly as a cash service provider for Switzerland. It operates around 770 ATMs with its Postomats. It has opened up its branch network to partners and is already working



with various third-party banks.

As an experienced infrastructure provider, Swiss Post is ideally placed to shape the planning and operation of the optimum ATM network. To achieve this, it is focusing on innovative cooperation models, enabling banking partners to entrust their ATM operations to Swiss Post and, in turn, optimize them. Planning from a single source allows for more efficient ATM management, strengthening the ATM network in the long term.

Source: **Swiss Post**