

CTT and Post Luxembourg sign agreement to strengthen services provided to immigrant communities

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CTT - Correios de Portugal and POST Luxembourg, the Luxembourg postal operator, have signed a memorandum of understanding with the aim of strengthening the services provided to Portuguese communities residing in Luxembourg and to Luxembourg citizens residing in Portugal.

This memorandum of understanding establishes the general lines of a strategic collaboration between the two companies, namely through the development of services, products and customer support in the areas of mail, parcels, logistics and IT support.

For João Bento, CEO of CTT, “this agreement reinforces CTT’s role in providing proximity to Portuguese communities, wherever they are located. With this partnership, we will further facilitate access to CTT services for the significant Portuguese emigrant community in Luxembourg, while strengthening ties between the two countries”.

Mario Treinen, Director of POST Courier said: “Portugal and Luxembourg share a historic bond that we are keen to cultivate in the postal sector as well. Earlier this year, POST Luxembourg made an important commitment to its customers with connections to Portugal by introducing highly competitive parcel rates for sending parcels from the Grand Duchy to Portugal, on a par with those charged for

sending to neighbouring countries. This underlines the potential that we seek to expand through our agreement with CTT, with the aim of providing reliable and innovative solutions that create value for both communities.”

This collaboration will strengthen the services provided to immigrant communities, taking into account the strong relationship between the two countries and the importance of the Portuguese community in Luxembourg. The potential for joint investment in the areas of collaboration, namely infrastructure, technology (such as automatic lockers), innovation and sustainability, will also be assessed.

The two companies will draw up a joint action plan to implement the terms of the memorandum and may further strengthen this link by signing cooperation agreements in certain areas.

Source: [CTT Group](#)