International Post Corporation

Pre-Christmas parcel rush: Big differences in how quickly Norwegians collect their packages

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On average, packages are collected from the collection points after a day and a half, but this year, like last year, it is the residents of Møre og Romsdal who are most eager to collect their packages quickly.

– No one is faster at picking up their packages than those who live in Møre og Romsdal, on average they take just over 27 hours before their packages are picked up, which is very fast. We also see that the people of Oslo have a way to go, where it takes an average of 39 hours before their packages are picked up. Which is the slowest in the entire country, says Communications Director Kenneth Tjønndal Pettersen at Posten Bring.

Looking at the municipal overview, it is the online retailers from Utsira in Rogaland who are by far the fastest at picking up their packages. On average, packages wait seven hours and 28 minutes before being picked up by the recipients.

(See the full overview of both counties and municipalities further down in the article)

– There is a big jump to second and third place on the list, in Vevelstad and Værøy in Nordland respectively, which complete the top trio. Here, residents spend 15 and a half hours and 16 hours and 44 minutes to pick up their packages. At the other end of the scale, we find Lebesby in Finnmark. There, it takes an average of over 51 hours for packages to be picked up, says Pettersen.

Record number of packages

In recent weeks, Posten Bring has handled an average of two million packages, going east, west, south and north. During Black Week, the group experienced an increase of 11 percent more online shopping packages than during the record year 2024.

– Many people are very good at picking up their packages, but before Christmas there are very large quantities of packages to be sent and picked up. Now many collection points are filled to the brim with packages and it is a great help if everyone who receives a pick-up message is quick to pick up the packages. This frees up space for new packages so that others don't have to wait, continues Pettersen.

PACKED: The over 3,700 pick-up locations are now full of packages. Photo: Posten Bring
The packing boxes are filling up.

Posten Bring has self-service parcel boxes at 2,150 locations across the country. Since their launch in 2020, they have become very popular – and fill up quickly with parcels. When parcels are left uncollected for a long time, this means that on some days – in some areas – they have to be sent to another collection point.

– We do this so that people can collect the packages they are waiting for as quickly as possible. In some cases, we then move the packages to a collection point near the original location. We work continuously throughout the year to develop our nationwide network of collection points and this year we have a record number to offer our customers. If we include serviced collection points, such as mail in stores, Posten parcel delivery and post offices, we have over 3,700 collection points in Norway, says the communications director.

Source: Posten Bring

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