International Post Corporation

DHL Express appoints Mustafa TonguÃ§ as Managing Director Germany

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Mustafa Tonguç took over responsibility for the German business of DHL Express at the beginning of June. He succeeds Markus Reckling, who has moved to a role in the Divisional Board of Post & Parcel Germany. In his new position, Mustafa Tonguç reports to John Pearson, CEO DHL Express.

"Mustafa Tonguç has achieved a number of successes in his many years with the Group," said John Pearson. "These include, most recently in Turkey, the implementation of a state-of-the-art operational infrastructure and the improvement of service quality. This has been particularly visible with the opening of one of the most technologically advanced DHL Express sites at the new Istanbul airport. In addition, thanks to Mustafa Tonguç's leadership, the Turkish sales team has achieved a major commercial turnaround, transforming Turkey from a volume-driven mindset to one of the most profitable countries in Europe," Pearson further explains. "For DHL Express Germany, his diverse experience in different positions and strong focus on customers and employees will be an asset."

DHL Express Turkey was named a Great Place To WorkTM for the fourth consecutive year in 2023 under Mustafa Tonguç's leadership. As Managing Director in Germany, his focus will be on the expansion of a modernized infrastructure, which has been a major focus at DHL Express in recent years, as well as employee engagement in the best possible working environment. DHL Express Germany achieved certification from Great Place to WorkTM at the first attempt and reached 5th place.

Mustafa Tonguç started his career in Deutsche Post DHL Group in 1997 as an Operations Agent in the Frankfurt Hub. Since then, he has held various roles within the Hubs and Gateways organization, including the Leipzig Hub. In 2011, he became Managing Director Performance and Programs Europe to further improve service quality within the European Express organization. In 2014, he moved to Turkey as Head of Operations, then became Head of Sales before taking on the position as Managing Director Turkey in May 2021.

Source: DHL Group