

Swiss Post commits to partnership with Siemens Healthineers

07-05-2018

To expand its range of eHealth services, Swiss Post will in future partner with Siemens Healthineers eHealth Solutions. With the new partnership, Swiss Post can expand the range of electronic patient record products it already offers and provide new services to its customers. Siemens Healthineers has gained substantial experience in eHealth, such as through the introduction of electronic healthcare records in Austria.

To expand its range of eHealth services, Swiss Post will in future partner with “Siemens Healthineers eHealth Solutions”. With the new partnership, Swiss Post can expand the range of electronic patient record products it already offers and provide new services to its customers. Siemens Healthineers has gained substantial experience in eHealth, such as through the introduction of electronic healthcare records in Austria.

Swiss Post wants to add new services to its E-Health solution. That is why it is now bringing on board “Siemens Healthineers eHealth Solutions”. Thanks to its wide experience in the eHealth field and its ability to provide functionality which has already been proven in the marketplace, Siemens Healthineers is the ideal eHealth partner for Swiss Post. Over the medium-term, Swiss Post will integrate its existing eHealth services into the new solution – with the aim of having the electronic patient record certified in accordance with the Federal Act on the Electronic Patient Record (EPDG) by early 2020. The new system is also intended to improve the customer experience. The cooperation with Siemens Healthineers eHealth Solutions strengthens the strategic expansion of Swiss Post’s eHealth business. This in turn boosts the logical further development, both physical and digital, of its information transport core business.

During the transition to the new platform, customers will still be able to access their services at any time and will be seamlessly migrated.

The partner – Siemens Healthineers

“Siemens Healthineers eHealth Solutions” was developed by “ITH Icoserve technology for healthcare GmbH”. The company is based in Innsbruck and is owned by Siemens Healthineers. Siemens Healthineers has implemented several major eHealth projects, such as in Austria, Germany, Denmark and Spain. The components from Siemens Healthineers eHealth Solutions will allow data from healthcare institutions to be linked with each other and with patients. As such, they will support a healthcare system based on co-operation and integration. As with Swiss Post’s solution, the focus is on the patients, their data and their individual well-being.

Swiss Post E-Health already up and running in several cantons

Swiss Post has spent many years working with leading technology partners to develop secure digital solutions for the modern healthcare sector. With Swiss Post’s modular eHealth portfolio, authorized healthcare professionals can access and exchange patient records quickly and easily. This makes the relevant data available at any time and from any location, which helps to simplify

cooperation between healthcare professionals and increase patient safety. The individual services make the processes along the treatment path efficient, secure and cost-effective. A number of cantons and more than 100 institutions have already committed

to using Swiss Post's E-Health solution. In addition to the E-Health solution, its services for the healthcare sector also include, for example, logistics services such as the transport of medicines.

Source: [Swiss Post](#)

