International Post Corporation

Covid-19: bpost is temporarily suspending the sending of letters and parcels outside Europe due to the mass cancellation of flights

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bpost plays a central role in these times of fight against coronavirus Covid-19. Protecting the citizens and our employees, while continuing to provide an essential service to the general population: these are our priorities as a public company serving the community.

bpost continues to be committed to carrying out its universal postal service missions as best as it can, with to the support and engagement of its thousands of employees on the streets, at sorting centers and post offices, and elsewhere.

Like all the world's postal operators, bpost is feeling the effects of this exceptional situation on its activities. Every day, bpost adapts its measures to meet the expectations of its customers while protecting the health and safety of its employees.

The cancellation of many flights by airlines companies has prompted many postal companies in recent days to announce the suspension or delays in the sending and distribution of letters and parcels to non-European countries. This is among others the case for Denmark, Romania, Spain, Slovenia, Norway and Sweden.

Equally impacted by these cancellations, bpost is forced to suspend, from this Thursday, March 19, the sending of letters and parcels to destinations outside Europe. The intra-European flows may also be impacted and be affected by delays.

bpost is closely monitoring the developing situation in the quest for alternatives.

Citizens and our Belgium business clients are meanwhile invited not to post letters and parcels for destinations outside Europe.

Likewise, to reduce the risks in our post offices, bpost encourages everyone to limit their visit to post offices for only urgent reasons and to use the alternatives available according to their needs: red mailboxes for mail, parcel dispensers, cash dispenser for withdrawals and deposits of money.

bpost would like to thank all of its customers for their understanding in these exceptional times.

The fight against Covid-19 is mobilizing everyone.

Jean-Paul Van Avermaet, CEO bpost:

“In these difficult times, the presence of bpost for citizens takes on its full meaning. From the newspaper delivered every morning until the payment of pensions, the services at our counters, the card or letter delivered to people who have been isolated: each task that bpost carries out creates solidarity and breaks the isolation of the most vulnerable in society. Today, these missions are of vital importance.

Thousands of bpost employees remain engaged. More than ever, the citizen can count on them. "

Source: bpost

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