International Post Corporation

Irish postboxes get a new lease of life with new small parcels service

12-11-2026

Postboxes are set to get a whole new lease of life as An Post introduces Postbox Drop-off, a handy new posting facility for postage-paid small parcels, making life easier for customers across the country.

The new service enables customers may now send postage-paid small parcels from 2,600 An Post postboxes across the country. This is done by simply checking in their parcel via the An Post app and confirming the posting location.

Announcing the new facility for customers, Fergal Leamy, CEO of An Post said:
"At An Post, we are focused on innovating for growth and continually finding new ways to make our network work harder for customers. Postbox Drop-off is a great example of that: combining the reach and convenience of 2,600 postboxes across Ireland with our digital technology to create a faster, simpler way to send and return parcels.
"E-commerce is changing how people shop and send, and we want An Post to be at the forefront of that change. By reimagining an iconic part of our national infrastructure for the digital age, we can make life easier for customers while creating new opportunities for growth", he added.

Postbox Drop-off is ideal for small, light shopping returns, gift sending or smaller items sold on marketplaces being sent to a buyer with pre-paid postage labels. Customers now have the option of posting parcels at a local postbox by following simple Postbox Drop-off instructions.

An Post will also commence a major Postbox refurbishment programme across the country in 2027. Conscious of how important postboxes are to a locality's history and heritage, the company wants them looking their best and ready to serve more customers than ever.

A large number of customer parcels posted with print-at-home, postage-paid labels are small in size, containing small accessories, small books, single garments or other small items which can fit easily into 2,600 of An Post's 5,300 postboxes country-wide. Participating postboxes in urban and rural locations in every county will be easily identifiable on the An Post App.

Customers without a home-printing facility or wishing to send parcels that don't fit in a postbox can go to any Post Office or Postpoint agent to have Click & Post or marketplace labels printedand receive a proof of posting receipt.

An Post asks that customers adhere to the Postbox Drop-off maximum size dimensions of 240mm x 45mm (about the size of the top of a cereal box, though some older boxes may be slightly smaller), and to never leave a parcel on or beside a postbox. Only items correctly checked in on the An Post app and posted into the postbox will be accepted by An Post at the next collection time. If an item doesn't drop easily into the postbox, it should be brought to any Post Office or PostPoint agent.

Consumers looking to avail of the new Postbox Drop-off need to follow these simple steps:

- Print and affix the assigned An Post label for your package.
- Open the An Post App on your phone and select 'Postbox Drop-off '.
- Find a participating postbox nearby and select it as your preferred drop-off point.
- Confirm that the correct postbox has been selected in the app.
- Use your phone to scan the barcode on your item's prepaid tracked label.
- Check that the package details have been registered in the app.
- Place the package in the postbox and confirm the Drop-off.
- Follow the item through tracking in the An Post App.
- Your proof of posting receipt will be stored within the An Post app.

Source: An Post

CLASSIFICATION: CORPORATE | WWW.IPC.BE © 2026