

## Australia Post says thank you for delivering during COVID-19

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Thank you payments are rolling out to more than 33,000 Australia Post team members this week for their efforts during COVID-19 with posties, parcel delivery partners, parcel and mail processing staff, call centre workers among those recognised with an average payment of \$600.

Post Office licensees, who continued to provide critical services during the pandemic and delivery drivers will also be recognised.

Group Chief Executive Officer and Managing Director Christine Holgate said it is incredibly important to thank those who continue to work so tirelessly in keeping the business running during COVID-19.

"Australia Post has not closed for a single day during COVID-19 and this has only been possible due to our hardworking posties, Post Office workers, parcel and mail processing staff, parcel delivery partners, call centre staff and our teams across the country," Ms Holgate said.

"With Victoria now dealing with stage 4 restrictions, I'm so proud how our team has adapted so quickly to rise to the challenge and support each other so we can continue delivering across the country.

"Many of our people continue to serve

customers and visit people's doorstops during these uncertain times – recognising the need for critical services and supplies to continue to be delivered. Australia Post is really connecting the country during this pandemic.

"I am so pleased to include our valued partners in this payment – our Post Office Licensees and our delivery drivers. It truly is a team effort."

Australia Post has seen parcel volumes boom since the start of the pandemic, with some days up 90 per cent compared to last year.

Across Australia, online shopping growth in June topped 72 per cent compared to the same time last year, while in Victoria's lockdown in July eCommerce grew 118 per cent, with a third of Australia's online purchases in July made in the southern state.

New partnerships with Woolworths and The Pharmacy Guild have also ensured continuity

of supply for many essential items like groceries and prescription medicine, particularly for vulnerable community members during the pandemic.

Thank you payments are being made to eligible team members from this week.

Source: [Australia Post](#)

