

## Don't want to go out to post your parcel? Posties can now bring labels when they collect from your house

11-08-2021

New trial makes Parcel Collect available for customers without a printer, saving time and reducing the inconvenience of leaving home to post a parcel.

Royal Mail is trialling a new service where posties will bring pre-printed postage labels to customers who use the Parcel Collect service. This means that customers without a printer can now use Parcel Collect, saving their time and reducing the inconvenience of having to leave home to drop off a parcel.

The new service is being trialled in Bath, Cheltenham, Doncaster and Newton Mearns. The trial is an extension of the Parcel Collect service, which lets customers arrange a collection from their doorstep.

The trial will see Royal Mail supplying and delivering labels to customers who live in the trial areas and request that option when ordering a collection.

Customers using the service simply have to send a parcel, book a collection and select that they would like a self-adhesive, pre-printed postage label to be brought by their postie when their parcel is being collected.

Parcel Collect can currently only be used by

customers who are able to print postage labels at home. This new feature is designed to make it easy to send parcels from home for customers who don't have access to a home printer. It is also much more convenient for customers who are short of time and don't want to leave home to drop off a parcel.

Parcel Collect has enabled postmen and postwomen to collect parcels and returns from customers while they carry out their daily round. As part of the service, postmen and postwomen will collect a parcel from the customer's door or nominated safe place. Around two and a half million parcels have already been collected by posties since the launch of the service last year.

Parcel Collect is available six days a week\* and can be booked up to five days in advance and up to midnight the day before.

Nick Landon, Chief Commercial Officer at Royal Mail, said: "Since we launched Parcel Collect, the service has been incredibly popular, and we are now making it even

easier to use for people who don't have a printer at home. Parcel Collect saves customers time and is incredibly convenient for people to send parcels without having to leave the comfort of their home. Parcel

Collect is part of our commitment to continuously make our services more convenient as we re-invent the way we deliver to and from our customers."

Source: [Royal Mail Group plc](#)

