UPS Holiday Message To Customers: "We're Ready, Let's Go!"

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The holiday shopping season is underway and UPS (NYSE:UPS) is well-prepared to deliver a record number of package shipments - 5% more than the record level set in 2018. Each November and December the company flexes its global network muscles to meet increased demand from its diverse base of businesses, small and large. UPS serves more than 90% of major retailers and adapts to meet their consumer holiday shipping requirements, while ensuring timely delivery for its business-to-business customers who account for about 50% of UPS's annual package delivery volume.

"This holiday season, we've prepared like never before," said UPS Chairman and Chief Executive Officer, David Abney. "UPS has invested billions in our facilities, our air fleet and our workforce. We have the capacity for, and are committed to, serving the unique needs of all our customers. To our customers, I simply say: We're ready, Let's go! You can count on us to help you make the holiday season successful."

During the 2019 peak holiday season, running November 29 through December 30, UPS expects to deliver an average of 32 million packages and documents per day – a 60% increase over the 20 million delivered on an average, non-peak day. This year, the company has the capacity to flex its network like never before. In 2019, UPS added about five million square feet of highly automated facilities, including nearly 400,000 pieces per hour of sortation capacity. The company has opened six new automated super-hubs around the U.S. in the last two years.

Successfully delivering about three quarters of a billion holiday gifts, medical supplies, auto parts, computer equipment and legal documents in about one month takes seamless integration of engineering and transportation expertise with a healthy dose of UPS's can-do culture.

Expanded Technology-Driven Operations

This year, the UPS global network is stronger than ever, after investments and enhancements in both ground and air capabilities, including:

Twenty new and retrofitted highly automated facilities (in addition to 22 in 2018).
Eleven new large aircraft, adding more than

2.5 million pounds of payload, joining a fleet of about 550 aircraft serving more than 800 airports in 220 countries and territories around the world each day.

Deeper deployment of network management and optimization technologies like the UPS® Peak Volume Alignment Tool (PVAT), a proprietary network planning tool including origin and destination capacity modeling for optimizing asset utilization;

Network Planning Tools (NPT), which combines advanced analytics, artificial intelligence and operations research to help avoid bottlenecks by coordinating tractor-trailer movements between sortation hubs; and Dynamic Sort Instruction (DSI), which transforms a highly complex package sorting process into a simple scan, instruction and sort process.

Source: UPS