International Post Corporation

IPC enables posts to get increased visibility on the middle mile of cross-border delivery thanks to MRD

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In the overall end-to-end delivery process of postal items, the middle mile (leg 2) contributes most to the performance while itâ€™s the least visible part of the process chain. Helping with this is the aim of the IPC Mail Registration Device (MRD).

The MRD documents the handover between posts and airlines at both origin and destination, enabling seamless visibility from outbound post to inbound post.

The MRD consists of a touchscreen terminal, a scanner, a label printer and technical infrastructure to manage the data produced. The device is installed by postal operators where postal staff hand over mail consignments to airlines and/or at the point where handlers from the airlines deliver postal containers to the postal staff, which usually takes place at the entrance of the air mail units at the airport. Two separate and independent processes can be registered through an MRD: the delivery of mail consignments at destination (Proof of Delivery - POD MRD) and the handover of mail consignments at origin (Proof of Custody - POC MRD).

The MRD solution increases visibility and accountability for all parties, provides clear data to identify operational improvement opportunities and improves end-to-end transit times. Currently 10 locations in eight countries are covered with POC MRD solutions and 31 airports are equipped with POD MRD solutions, for a total of 41 MRD POD devices installed throughout the world. Geographical coverage continuously grows with 11 new MRD POD currently being in process of installation, throughout North America, Europe, Oceania and for the first time in Asia.

Source: MRD