

NZ Post resumes most US parcel sending services following tariff changes

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NZ Post has resumed most parcel sending services to the United States and US territories, including gift sending for personal customers as well as full services for most businesses.

NZ Post General Manager of Export and International Solutions, Jared Handcock, says "We know how important it is for our customers to stay connected with friends, family and customers in the US. We've worked quickly to make the necessary changes to meet new customs requirements and get services moving again."

Personal sending: gifts can be sent with digital customs forms

Gift sending to the US has resumed today in selected stores, using digital customs forms. Paper customs forms will only be accepted for letters and documents with no commercial value.

Gifts under NZD \$150 can be sent via Economy, Courier or Express without being subject to taxes and duties, when using a digital customs form. Items over this value, or items which are not gifts, must be sent using our Express service and any duties and taxes will apply and be charged to the receiver.

Customers will be asked to provide more detailed item descriptions and contact information for the sender and receiver when completing the digital customs form, to meet US customs requirements.

Business sending: services resume with simplified customs process

Most businesses can now also send to the US, with Economy, Economy Tracked, Economy Plus, Courier and Express services. These are now available with "Delivered Duty Paid" for on-account NZ Post business customers, allowing the sender to cover duties and taxes. This is in addition to our new Courier Select_US for business senders, as announced last week.

To meet US customs requirements, business senders will need to provide more detailed information and use electronic labelling. It's important that all senders refer to the new requirements for sending items to the United States. Please visit our website at nzpost.co.nz/international-delivery-updates.

We're continuing work to update our other online tools which will enable all business customers to resume sending, and personal senders to send all items, not just gifts.

"We know how important this is for our customers, and we are very happy to see the majority of US sending back up and running," says Handcock.

Source: [NZ Post](#)