International Post Corporation

# Postal Service Honors Award Winners in Mailing and Shipping Supply Chain at the National Postal Forum

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Awards highlight innovation, safety and commitment to excellence in mailing and shipping industry

NASHVILLE, TN — USPS today awarded its 2025 Delivering for America Partnership for Excellence awards to several recipients on the final day of the National Postal Forum (NPF), the country's premier mailing and shipping supply chain conference. The Delivering for America Partnership for Excellence awards are bestowed at NPF to recognize companies that have made significant contributions to the mailing and shipping industry with forward-thinking and innovative practices.

The Acting Postmaster General and USPS Executive Leadership Team personally select the winners, who have successfully worked with the organization to enhance the value of what we deliver every day — mail and packages.

Awards were presented to customers in five categories: the Mailer of the Year Award, the Mail Service Provider of the Year Award, the Shipping Innovator of the Year Award, the Carrier of the Year Award, and the Supplier of the Year Award.

The Mailer of the Year Award recognizes companies who have made a significant contribution to the mail industry with forward-thinking and innovative practices and who have taken steps to implement new technologies and best practices to maximize efficiencies in creating, printing, and sorting mail, managing address lists, increasing response rates, and managing mailing operations. These companies employ innovative technologies and automation in their mail operation to improve productivity, streamline their production and provide their customers with a mail product that delivers increased value and business results. The winner of this award is:

Citibank, N.A. is the North American consumer division of Citigroup, a global financial institution headquartered in New York City. Serving over 200 million customer accounts in more than 150 countries. Citigroup is committed to being a trusted partner by responsibly providing financial services that support growth and economic progress. With a strong client-centric approach. Citi continuously explores

innovative methods to enhance communication with customers and prospects.

The Mail Service Provider of the Year recognizes customers who have demonstrated excellence in various facets of mail management, including First-Class Mail and Marketing Mail Campaigns and for implementing new technologies and best practices that enhance mail's effectiveness. The winner of this award is:

R.R. Donnelley & Sons Company (RRD), a global provider of marketing, packaging, print and supply chain solutions. R.R. Donnelley & Sons delivers end-to-end solutions, effectively targeting and transforming customer touchpoints into moments of impact. With over 30,000 employees across 26 countries, RRD offers a global network of resources, creative execution, proprietary technologies, and measurable media that influences engagement across the entire customer journey.

The Shipping Innovator of the Year Award aims to recognize outstanding contributions toward driving innovation within the USPS organization and that have leveraged postal products and services to achieve outstanding results. It celebrates customers who have introduced best practices to implement new technologies that maximize efficiencies or solutions that have positively impacted shipping growth. The winner of this award is:

Evernorth Health Services, a leading pharmacy, care, benefit and specialty services provider that creates solutions to improve health and increase vitality. Through Express Scripts Pharmacy, Accredo Specialty Pharmacy, and more, Evernorth dispenses more than 100 million prescription medicines to Americans every year, affordably, conveniently and with 99% accuracy. Designing and partnering differently across the industry to address the biggest and most immediate challenges in healthcare, Evernorth's best in class suite of services works to improve access, affordability and outcomes — delivering meaningful value to clients and better patient results.

The Carrier of the Year Award recognizes carriers that demonstrate outstanding alignment with Surface Transportation Key Performance Metrics. Recipients exhibit superior safety performance as assessed by the Federal Motor Carrier Safety Administration, achieve 95 percent or higher on-time service schedule performance, and maintain exceptional communication responsiveness. The winner of this award is:

DDA Transport Incorporated, based in Londonderry, NH, has been a trusted contractor for the USPS since 1996. In partnership with its sister company Vermont Ventures, the company has expanded its operations to serve routes across Pennsylvania, Vermont, Maine, New Jersey,


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and Ohio. DDA consistently meets all safety requirements, adheres to on time performance metrics, and demonstrates a proactive willingness to collaborate with USPS on any changes.

The Supplier of the Year Award recognizes a designated key supplier to USPS who demonstrates process innovation and extraordinary contract compliance while providing exceptional quality and on-time delivery performance. The winner of this award is:

Patriot Construction Management, which delivered construction service excellence by integrating innovation, detailed coordination with subcontractors, and project efficiency. Patriot's focused results in delivering quality and client satisfaction exceeded contracted project expectations. Patriot is providing a critical construction role in enabling USPS deployment of battery electric vehicle infrastructure to nationwide delivery operations.

The National Postal Forum and USPS congratulate all award winners. We appreciate the partnerships with our mailers and shippers and their commitment to increasing the value of the U.S. Mail through innovation.

Source: USPS


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