International Post Corporation

Temporary Suspension of Postal Services to the USA

22-08-2025

MaltaPost p.l.c. announces the temporary suspension of all parcel and goods shipments to the United States of America and its territories , effective from 10:00 hrs on Saturday, 23 August 2025. Any final parcels and goods addressed to the USA must be deposited at our Head Office located at 305 Qormi Road, Marsa, between 07:00 and 10:00 hrs on Saturday, 23 August 2025. Customers are also informed that any letter/documents destined for the U.S. should no longer be deposited in the street post boxes. MaltaPost is offering a special document/letter express service to the United States through its MEI product, that is only available for purchase across our extensive Post Office network.

This temporary suspension follows an Executive Order issued by the President of the United States, which eliminates the existing duty-free threshold for international postal shipments, effective 29 August 2025. Under this new policy, all postal items sent to the U.S., regardless of value or origin will be subject to customs duties. This significant change affects individuals and businesses globally, including those in Malta who send parcels and goods through postal networks to the United States. Partner cargo carriers and airlines have now informed MaltaPost that they are also suspending the carriage of postal shipments destined for the United States until a workable process is put in place.

The suspension is a temporary and necessary measure to allow for the development, testing, and implementation of new cross-border technical and airline carrier solutions to comply with the new U.S. requirements. Postal operators across Europe are working together to meet these obligations as quickly as possible. However, several key implementation details remain unclear, including how U.S. Customs imposed duties will be collected and what data must be submitted. Limited technical guidance was only issued by U.S. Customs and Border Protection on 15 August 2025, leaving insufficient time for full implementation by the imposed deadline.

Source: Malta Post