

Posti Parcel Lockers serving every day of the week at the Munkkivuori Posti outlet – counter services will be transferred to the Töölö Posti outlet in March

11-01-2019

Posti continuously offers quicker and more versatile service alternatives to meet the needs of the growing e-commerce market. Digital services combined with parcel lockers that serve with long opening hours make parcel pickup and sending even smoother than before.

The Posti outlet at the Munkkivuori shopping center will be transformed into a self-service outlet offering parcel services on March 2, 2019. The availability of the parcel services will be improved by the parcel lockers that serve every day of the week, Mon–Sun from 7:00 a.m. to 10:30 p.m.

“We are developing our service model, since the Munkkivuori Posti outlet has been the smallest outlet in Helsinki when considering the number of customers, and we have not been able to find a new partner in the area to continue the offering of the postal services. Most of the visits at outlets concern parcel pickups. We will make parcel pickup at the Munkkivuori Posti outlet easy by introducing Posti Parcel Lockers with longer opening hours to customers,” says Lasse Huttunen, Director of Retail Network at Posti.

“The parcel lockers are the most popular way to pick up items. You can pick up a parcel in just seconds, and you can send pre-paid

parcels that have been paid online or with the OmaPosti application through the parcel lockers. Posti’s personnel will be present to give instructions on the use of digital services and parcel lockers until March 15, Mon–Fre from 10 a.m. to 18 p.m. There will be a total of 306 parcel lockers.

Many stores in the Munkkivuori shopping center sell stamps, and the letterbox and post office boxes will remain in their places. The parcel locker in the Munkkivuori S-market store continues to serve customers. Pre-paid items can be sent through the parcel lockers as well as at the R-kioski pick-up point on Puistotie street, which also sells packaging materials. If necessary, it is possible to order home delivery for items from Posti as an additional service.

Parcel lockers will be activated at the Munkkivuori Posti outlet on February 11, after which most items can be picked up from a parcel locker. Counter services will be

discontinued on March 1, at 2 p.m. Letters and other items that are not suitable for parcel lockers in the Munkkivuori postal code area will be directed to the Töölö Posti outlet starting March 1. Customers in the area will be notified of the change via mail at their home address at a later date.

The Töölö Posti outlet will also start serving on Saturdays – the availability of services will increase by up to 55 hours per week

The Töölö Posti outlet will expand its opening hours on weekday evenings and Saturdays starting from February 25. In addition to the outlet services, the parcel lockers will serve every day of the week. Posti's personnel will also serve on Saturdays in the future.

The Töölö Posti outlet, address Linnankoskenkatu 14, 00250 Helsinki
Open as of February 25, 2019: Mon-Fri from 8 a.m. to 8 p.m. and Sat from 10 a.m. to 3 p.m. The new parcel lockers in the Töölö Posti outlet will be available for customers every day of the week: Mon–Sun from 7 a.m. to 10 p.m.

A self-service area will also be opened at the Helsinki Main Post Office on January 28. The world's largest Posti Parcel Locker with 412 lockers will be activated in the area.

Different options for parcel pickup

Most postal services relate nowadays to parcel pickup. Parcel pickup is no longer tied to a certain Posti outlet as before. By selecting the OmaNoutopiste pickup option, customers can direct deliveries to their nearest or otherwise most convenient Posti Parcel Locker or service point, or even choose a pickup point close to their summer cabin. The selection can be made using the OmaPosti application or online at posti.fi.

Posti's network contains about 900 outlets and more than 1,000 parcel lockers. Posti will also increase the number of Posti Parcel Lockers this year. Posti Parcel Lockers can also be requested for housing companies or business properties.

Parcel postage fees are the lowest when paid in advance using the OmaPosti application or online and, at the same time, you can reserve a locker where you can leave your item for transport. A pre-paid parcel can also be dropped off at any Posti outlet using the Helposti code, with no need to fill in an address label. Further information on the service: posti.fi/lahtettaminen.

Companies can order Posti's pickup and delivery service, in which items are directly delivered to and picked up from the companies. Corporate service points in, for example, Konala and Ilmala serve the sending needs of companies.

Source: [Posti](https://posti.fi)