

## FedEx Express and Zonos team up for EU/UK customs transparency

23-04-2024

FedEx Express has teamed up with cross-border tech firm Zonos to help expedite the customs clearance process for UK and EU retailers and eliminate unexpected charges and shipping delays for customers.

The partnership, which aims to significantly enhance the global online shopping experience, will see FedEx leverage Zonos's cross-border technology to create transparency on customs processes and charges. According to FedEx Express, the alliance will enable UK and EU retailers to expand their market reach confidently and easily while ensuring customer satisfaction through timely and transparent delivery

processes.

### Automated solutions

Zonos' automated solutions inform shoppers of the total cost of their purchases, allowing them to pay all duties, taxes, and fees at checkout. This approach ensures packages are shipped fully prepaid.

Source: [CEP-Research](#)