

UPS And Michaels Launch Contactless Curbside Pickup Of Packages And Return Drop-Offs At UPS Access Point Locations

29-04-2020

The Michaels Companies, Inc., (NASDAQ: MIK) the largest arts and crafts retail chain in North America, and UPS (NYSE: UPS) today announce curbside service at UPS Access Point® locations located within more than 800 Michaels stores nationwide.

Without ever entering the store, this new service provides consumers a safe, convenient option to ship UPS® packages directly to a Michaels store, as well as drop off pre-labeled shipments and make returns to any e-commerce retailer that accepts UPS returns shipments. Upon arrival at the location, a Michaels Team Member will safely and securely interact with the customer to facilitate a contactless process – start to finish. Customers simply need to call the store upon arrival, provide the Michaels Team Member with their name, along with a description of their car and the items, and have their ID (license or state-issued) ready when they pull up and pop the trunk.

“As a company designated a critical infrastructure business, we’re pleased to offer this solution to continue safely serving our communities,” said Kevin Warren, UPS’s chief

marketing officer. “Thanks to innovation like this, UPS is proud that its overall Access Point location network continues to operate with more than 90% of the locations open and supporting pickup and drop-off needs.”

“Michaels is proud to maximize our UPS Access Point locations advantageously for our small business, makers and DIY communities,” said Matthew Rubin, Michaels Senior Vice President of Business Development and Growth. “With a growing number of Americans turning to arts and crafts during this time, we are thrilled to be able to offer our customers the convenience of picking up an online order from our website, dropping off a pre-labeled return package or shipping off those DIY projects, all while still being able to get their shopping safely done.”

Source: [UPS](#)