International Post Corporation

Year-end holidays : La Poste Groupe gets ready to absorb its parcel activity peak

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At the end of each year, parcel flows intensify throughout France. For November and December, La Poste Groupe plans to sort and deliver nearly 180 million parcels, an increase of 6% compared to 2024. This surge confirms the group's position as a key player in everyday logistics, serving local communities and individual and business customers.

Nearly 180 million parcels expected in 2 months

La Poste Groupe forecasts over 100 million Colissimo, 60 million Chronopost and 20 million DPD France parcels in France for November–December 2025 (+6% vs 2024). In 2024, the total reached 169 million. The 2025 outlook indicates +14% for Chronopost (60 million), a slight increase for DPD France (+1 million) and stable volumes for Colissimo. Chronofresh anticipates +15%, totalling 2.5 million parcels over the period.

Postal workers mobilised to absorb parcel volumes

Across the country, more than 100,000 postal workers are mobilised, joined by 3,000 seasonal reinforcements. Postmen and women, delivery drivers, sorting operators, customer advisers: all contribute to the collective effort to support the growth of flows. Internally, 3,200 managers assist operational teams, illustrating the mutual support that characterises the organisation during the holiday season.

The Group’s industrial network operating at full power

The system relies on 17 Colissimo platforms, seven operating day and night, each able to sort 40,000 parcels per hour. It also includes 15 national Chronopost hubs, two of which process more than one million parcels per day, and five DPD France platforms that together sort over 400,000 parcels per day. More than 200 maintenance technicians work 24/7, ensuring operational continuity and smooth automated sorting. Thanks to the connected parcel system deployed in 2025, Colissimo can anticipate anomalies and strengthen the reliability of automated sorters.

Pickup expands its network for the holiday period

In 2024, 74% of parcels were delivered to homes, the preferred option for French consumers. Out-of-home solutions are growing rapidly : retail pick-up points and lockers account for 26% of pick-ups, driven by a 9% increase in the use of automated lockers between 2024 and 2025 (sources: IPSOS and IFOP). With 17,000 Pickup points and 6,000 lockers, La Poste Groupe has the densest network in France. These points are in addition to La Poste's 17,000 contact points.

For the expected peak in activity, nearly 600 high-capacity “backup” pick-up points and 130 temporary points will support areas with high traffic. Unlike other home delivery operators, La Poste guarantees the same parcel storage times at pick-up points and lockers during the end-of-year period.

Chronopost is deploying 11 “secondary” sites (e.g., Seclin, Bordeaux, Toulouse, Montpellier, Salon-de-Provence, Le Mans, Les Arcs, Metz, Brive, Vénissieux, Roissy-CDG) to sort and route out-of-home deliveries. Colissimo has doubled its dedicated consolidation capacity.

Retailers : express deliveries to avoid stock shortages
Beyond home delivery, La Poste Groupe is strengthening its support for retail brands. Through Log’issimo and Chronopost, 6,000 stores are replenished during the holidays: fast deliveries, inter-store transfers and click-and-collect solutions, whose volumes rise by 30% at year-end. These operations use electric vehicles and shared distribution routes to reduce COâ,, emissions.

Internationally, Geopost mobilises its logistics capacity
Geopost's international subsidiaries are preparing for a record season. December 1 marks the peak of activity on the international network. In Spain, SEUR is aiming for more than 33 million shipments, supported by 2,800 additional staff and 2,000 extra vehicles. In Brazil, Jadlog is setting up 480 long-distance routes and 2,000 additional vehicles to cope with the increase in flows.

Summary

How many parcels does La Poste Groupe expect to process during the holidays ?

For November and December, forecasts reach nearly 180 million parcels, up 6% compared with 2024. This increase relies on nationwide mobilisation and an industrial network built to absorb the seasonal peak.

What industrial resources are mobilised ?

The system includes 17 Colissimo platforms, seven running day and night, 15 Chronopost hubs — two of which process more than one million parcels per day — and 5 DPD France platforms totalling over 400,000 parcels per day. More than 200 technicians ensure 24/7 maintenance.

Is home delivery still the majority ?

In 2024, 74% of parcels were delivered to homes. Out-of-home options are nevertheless growing: pick-up points and lockers account for 26% of retrievals, with a 9% increase in locker usage between 2024 and 2025. (sources IFOP et IPSOS).

How is the pick-up network being reinforced ?

Pickup has 17,000 collection points and 6,000 lockers, with an additional 2,000 lockers to be added in 2025. During peak periods, nearly 600 high-capacity “backup” pick-up points and 130 temporary points are mobilized. Chronopost is opening a secondary network of 11 sites, and Colissimo is doubling its consolidation capacity to pick-up points.

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What solutions are provided to retailers during the holidays ?

Log'issimo and Chronopost ensure the replenishment of 6,000 stores: fast deliveries, inter-store transfers and click-and-collect, whose volumes increase by 30% at year-end. Deliveries are made using electric vehicles on shared routes.

La Poste anticipates an unprecedented peak in parcel deliveries: nearly 180 million shipments in November-December, up 6% year-on-year. More than 100,000 postal workers and 3,000 reinforcements, 17 Colissimo platforms (7 operating continuously), 15 Chronopost hubs, and 5 DPD France platforms are being mobilized. Out-of-home pickups are on the rise (26%), supported by 17,000 pick-up points and 6,000 lockers, which will be expanded in 2025. Log'issimo and Chronopost are restocking 6,000 stores, while SEUR and Jadlog are ramping up their international operations.

Source: La Poste Groupe

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