

Hongkong Post to adjust principal postage rates with effect from April 13th

23-03-2026

Hongkong Post today (March 23) announced that the principal postage rates will be adjusted with effect from April 13.

"Hongkong Post is committed to providing reliable and efficient postal services to the public at reasonable prices. However, there is a need to periodically adjust postage rates in order to offset escalating operating costs, in particular increases in major cost components such as conveyance costs and terminal dues payments," a spokesperson for Hongkong Post said.

"The current postage adjustments are broadly in line with the cumulative inflation since the last adjustments in September 2022 up to January 2026. Overall, the postage increases for over 90 per cent of local mail and surface mail will be within \$0.2, while those for 90 per cent of airmail will be within \$0.5. The expected impact on both the general public and the commercial sectors is considered to be very mild," the spokesperson said.

The principal postage adjustments of the basic tiers for posting letters will be as follows:

- local letters weighing 30 grams or less will be adjusted from the existing postage of \$2.2 to \$2.4;
- letters by airmail weighing 20 grams or less to the Chinese Mainland and Taiwan will be adjusted from the existing postage of \$3.7 to \$3.9, while those to other places will be adjusted from \$4.0 - \$5.5 to \$4.2 - \$5.8; and
- letters by surface mail weighing 20 grams or less to the Chinese Mainland, Macao and Taiwan will be adjusted from the existing postage of \$2.8 to \$3.0, while those to other places will be adjusted from \$3.5 - \$5.3 to \$3.7 - \$5.6.

"With the development of information technology, electronic communication is replacing traditional correspondence while market competition from commercial delivery services is severe. These pose great challenges to Hongkong Post's business. Hongkong Post has been actively pursuing transformation and will continue its efforts to generate revenue through development in e-commerce business and manage its costs with a view to providing affordable and quality universal postal services," the spokesperson said.

Source: [Hong Kong Post](#)

DHL expands its North America logistics infrastructure amid growing global demand for data center logistics services

19-03-2026

Designed for hyperscale and colocation data center operators racing to deploy new capacity, the facilities will offer white-glove handling, rack configuration services, and specialized warehouse-to-site transportation.

Bonn - DHL today announced a significant expansion of its North America data center logistics (DCL) infrastructure with 10 dedicated warehouse sites totaling more than seven million square feet of capacity set to go live in 2026. Designed for hyperscale and colocation data center operators racing to deploy new capacity, the facilities will offer white-glove handling, rack configuration services, and specialized warehouse-to-site transportation.

White-glove handling ensures servers, power modules, and networking systems are moved under tightly controlled conditions to prevent damage that could trigger costly delays. Rack configuration services move critical integration and testing out of the live construction zone and into secure warehouse environments, reducing on-site complexity and lowering the risk of installation delays. Specialized warehouse-to-site transport addresses the practical challenges of moving oversized or sensitive components through congested metro

areas, active construction zones, or remote greenfield locations. By relocating critical work into controlled logistics hubs, operators can maintain build speed and safeguard high-value infrastructure programs.

The expansion comes as data center operators face compressed build schedules, intricate construction sequences, and global supply chains spanning manufacturing hubs in Asia and deployment markets across North America, Europe, and beyond. DHL Supply Chain in North America is also supporting mission-critical construction logistics for new mega-campus, helping customers manage the precision and speed required in today's buildouts.

Hyperscalers are creating the digital backbone of the AI era, and they are doing so at extraordinary speed. Our expanded North America footprint is purpose-built to match that pace - from high-security warehousing and configuration services to white-glove handling and 24/7 service-



logistics readiness. Combined with deep integration across DHL divisions, we offer a single accountable partner that connects global supply flows with precise on-the-ground execution. That's what keeps large-scale data center projects on schedule and resilient. And this marks only the beginning of our group-wide expansion in this fast-growing sector. North America - home to more than 40% of the world's data centers - is a first major step, with additional regions already scheduled for further capacity upgrades.

Hendrik Venter, Global CEO, DHL Supply Chain

The announcement follows an independently commissioned survey of data center decision-makers showing that 85% prefer a single end-to-end logistics partner, while only 43% feel they have one today. At the same time, around 70% rely on third-party logistics providers only for specific tasks such as white-glove delivery or reverse logistics, highlighting fragmented setups. Additionally, 89% rated having a single account manager as "very important," underscoring the demand for unified leadership even when services span multiple providers.

This DHL expansion connects well to the DHL Global Forwarding network, securing multimodal transport, customs expertise, and heavy-lift/out-of-gauge capabilities -

essential as high-value IT and power cooling systems often originate offshore. In Latin America, rising investment is driving demand for bonded storage, secure server transport, and multimodal routing to meet aggressive deployment schedules. Specialized charter flights are increasingly used across Europe, the Middle East and Africa, intra-Asia Pacific and Asia-Pacific-U.S. corridors.

Data center logistics crosses oceans, borders, and regulatory regimes. Whether it's graphics processing units (GPUs) - the high-performance processors that power modern AI models - moving by air, power modules by ocean, or out-of-gauge components transported by engineered road solutions to remote build sites, customers depend on synchronized, secure, and time-critical execution. With our experts in Industrial Projects, dedicated charter capacity, and multimodal routing, we keep these high-value shipments on schedule end-to-end. The combination of scale, sensitivity, and speed makes this one of the most demanding global supply chains - and it is exactly where tight coordination across DHL's portfolio of businesses becomes a real advantage for customers racing to bring new capacity online.

Oscar de Bok, Global CEO, DHL Global Forwarding, Freight

As hyperscalers scale globally, DHL's global network and broad multimodal capabilities give customers a single, trusted partner



across borders - integrating international supply flows with precise local execution to keep projects on schedule and infrastructure

online.

Source: [DHL Group](#)



UK's first electric flight demonstrations launch today, as Loganair and BETA Technologies fly Royal Mail postal routes

20-03-2026

Royal Mail, Loganair, the UK's largest regional airline, and BETA Technologies (NYSE: BETA) (â€œBETAâ€), a U.S.-based electric aerospace company leading in the development and commercialisation of electric aircraft, have launched the UK's first real-world electric flight demonstrations across Royal Mail's essential Scottish mail flight routes.

The first of a series of demonstration flights across Scotland's regional airport network took place today between Glasgow and Dundee, with further flights planned between Inverness, Wick and Orkney. The flights will carry representative letters and parcels, replicating the daily mail flights Loganair operates so Royal Mail can deliver to Orkney and the wider Scottish Highlands and Islands.

BETA's ALIA CTOL is an all-electric conventional takeoff and landing aircraft designed for regional cargo and passenger operations. It requires no new airport infrastructure, operates from existing runways, and recharges in approximately 20-40 minutes using BETA's fast-charging system.

With a max demonstrated range of 336 nautical miles and a payload capacity of up to 560kg, the aircraft is well matched to the high-frequency regional routes that define

Loganair's Scottish network.

Royal Mail is the only delivery company to deliver to all 32 million addresses in the UK every day, including the country's most remote communities. Fulfilling this Universal Service Obligation on routes across the Scottish Highlands and Islands depends on a complex network of road, sea and air, and on Loganair's six decades of experience connecting communities that depend entirely on reliable air connections.

The demonstration series is designed to show how electric aircraft could integrate into this existing network without disruption, using the same airports.

Royal Mail announced it was halving its use of domestic flights in 2024 as part of its Net-Zero by 2040 strategy, keeping only essential routes. Electrifying some of the remaining mail flights would further reduce Royal Mail's emissions, building on wider work including the use of 8,000 electric vans



for deliveries and the use of drones to connect island communities.

Chris Paxton, Strategic Insight and Innovation Manager at Royal Mail, said: "This is an important step towards making electric mail flights a reality for some of the UK's most remote communities. By working with Loganair and BETA Technologies, we're proud to be the first UK delivery company to test an electric aircraft, supporting our journey to Net-Zero by 2040 while continuing to serve all 32 million addresses across the UK."

Simon Newitt, Head of Sales and Support at BETA Technologies, said: "Scotland's geography makes it one of the most compelling environments for electric aviation anywhere in the world — short routes, existing infrastructure, and

communities that have depended on reliable air connections for generations. Flying real postal routes alongside an operator with Loganair's experience is exactly how you validate this technology. We're proud to be working with partners like Loganair and Royal Mail, who recognise that keeping these communities connected and doing it sustainably are not competing priorities."

Luke Farajallah, CEO at Loganair, said: "This is a landmark day for European aviation, and in-particular for Scotland's airline Loganair. We are not talking about concepts, prototypes, or distant ambition, this is a real tangible programme of flying across our network which will provide invaluable data on how an electric aircraft could perform in a real commercial environment."

Source: [International Distribution Services](#)



Sending letters will become even easier: new parcel locker functions - letter boxes - have been introduced

24-03-2026

Lithuanian Post introduced the country's first mailbox in a parcel terminal in Skuodas on Friday. The new solution will allow residents to send paper letters and postcards even more conveniently.

The first letter box of this type has been installed in an LP EXPRESS parcel machine next to the Skuodas post office, Gedimino St. 6A. This is another step in expanding the range of services provided in parcel machines.

Since last year, customers have been able to send parcels to 237 destinations around the world using LP EXPRESS parcel machines. This year, the parcel machine network will also offer the possibility of conveniently picking up parcels from abroad and Lithuania.

Minister of Transport and Communications Juras Taminskas, who sent the first letter from the parcel machine, said that convenient postal services must be easily and conveniently accessible to every resident of Lithuania.

"From now on, sending a letter will be as easy as picking up a parcel. Post office should be where people are, so we are rapidly expanding the accessibility of services by building a record number of

parcel machines throughout Lithuania, and by improving the accessibility of services so that people do not have to adapt to the opening hours of post offices and travel dozens of kilometers to the district center," says Minister of Transport and Communications Juras Taminskas.

In Lithuania, as in the rest of the world, the volume of paper letters is decreasing every year. In 2025, 8.67 million letters were delivered in the country, 230 thousand less than in 2024. Only 1 in 10 letters is currently sent by private clients. As much as 90 percent of letters sent in Lithuania consist of commercial correspondence: institutional notifications, company invoices, information letters.

However, the need to send letters remains, especially before the big holidays of the year. Sending traditional letters and postcards is an important part of postal services, which is why Lithuanian Post is looking for more modern and convenient alternatives to metal yellow boxes.



"We see that people's daily habits are changing and parcel machines have already become an integral part of their everyday lives. Therefore, we want to offer the opportunity to send letters wherever it is most convenient for customers. We hope that the advantages of this innovation will soon be appreciated by our customers throughout Lithuania," says Kastytis Valantinas, Director General of Lithuanian Post.

After evaluating the first results of the service introduced in Skuodas, Lithuanian Post plans to install a total of 100 letter boxes in LP EXPRESS parcel lockers.

Lithuanian Post is consistently modernizing its network and services to meet the changing needs of the population.

During the first months of this year, the renovated Prienai and Vilnius Lazdynai post offices have already opened their doors to customers. In addition, taking into account the growing scale of e-commerce and the increasing popularity of parcel machines, LP EXPRESS will continue its active network expansion this year - it is planned to build 81 new parcel machines in smaller towns in Lithuania.

Source: [Lithuanian Post](#)



Lithuanian Post started the year with a bang: it delivered 4.4 million parcels via parcel machines and couriers

25-03-2026

2026 started with rapid growth for Lithuanian Post. In January and February, almost 4.4 million parcels were delivered through LP EXPRESS parcel machines and couriers in Lithuania and the Unisend parcel machine network in Latvia and Estonia, 58 percent more than in the same period last year.

During the first two months of this year, almost 3 million parcels traveled through the LP EXPRESS network, 29 percent more than in January and February last year. In the Baltic neighbors, the growth is even more impressive. The Unisend network operating there delivered 1.39 million parcels in January and February, as much as 205 percent more than a year ago.

One of the main factors behind this jump is the rapidly growing international e-commerce flows.

"The record achieved by Lithuanian Post shows that modern postal services are necessary for everyone today. The development of parcel machines launched by the Ministry of Transport and Communications in the country's regions - towns and villages - will not only ensure convenient services closer to residents' homes, but will also guarantee even greater parcel flows. This year, we will build another 81 parcel machines in settlements, and by 2028. more than 200 of them will be

installed," says Minister of Transport and Communications Juras Taminskas.

"We are seeing extremely rapid growth of large e-commerce platforms, especially in the incoming parcel segment. In recent years, this has become one of the most significant sources of growth for the entire market. At the same time, the share of small and medium-sized e-retailers is also rapidly expanding, dominated by beauty, fashion, health, accessories and electronics products. The parcel services market in the Baltic States remains extremely dynamic, and consumer habits are increasingly oriented towards convenient and flexible delivery solutions," says Kastytis Valantinas, CEO of Lithuanian Post.

Interestingly, at the beginning of this year, it was not the big cities that stood out in terms of the speed of parcel collection, but smaller towns. The residents of Rukla, KÅ«lupÄ—nai, UÅ¾ventis and AkmenÄ— were the fastest to collect parcels.



Although the largest parcel flows are traditionally delivered in Vilnius and Kaunas, the most popular parcel lockers for customers are those in Alytus and Palanga.

Panevėžys stands out in particular in terms of the popularity of LP EXPRESS parcel machines. In February, in several parcel machines in this city, customers collected

almost three times more parcels in one day than there are boxes in the parcel machine. This result was achieved thanks to the extremely fast work of LP EXPRESS couriers. The latter delivered parcels to the same parcel machines several times a day, and customers quickly collected them, thus freeing up the boxes for new parcels.

Source: [Lithuanian Post](#)



DHL Supply Chain and iglo extend their exclusive logistics partnership

25-03-2026

DHL will continue to manage the central frozen food warehouse and in-plant logistics at the iglo facility in Reken (Westphalia), as well as all transport logistics.

Bonn - DHL Supply Chain, DHL Group's contract logistics division, and iglo Deutschland are extending their long-standing partnership for an additional five years. As a result, DHL will continue to manage the central frozen food warehouse and in-plant logistics at the iglo facility in Reken (Westphalia), as well as all transport logistics - a key factor in ensuring a reliable and stable supply of frozen products to retailers and consumers across Germany.

DHL Supply Chain and iglo have been working together for more than 25 years - over the years, the partnership has evolved from a regional distribution model into a comprehensive end-to-end logistics partnership. What started with basic transport and distribution has since grown into a central logistics network. Since 2021, DHL has exclusively managed the on site logistics at iglo's central frozen food warehouse in Reken, which serves as the main distribution hub for most iglo products in Germany. From here, DHL ensures fast and reliable delivery of frozen food from the factory to retailers and, ultimately, end-consumers, all while ensuring

consistently high-quality standards.

"We are proud to continue our successful partnership with iglo and value their trust in our expertise in frozen food warehousing and on-site logistics," says Katrin Hölter, Chief Executive Officer Germany & Alps, DHL Supply Chain. "Together, we ensure reliable, high-quality delivery of frozen products to retailers - and we continuously refine our processes to become even more efficient and sustainable."

"Our partnership with iglo is defined by trust, reliability and shared objectives - particularly in the area of sustainability," says Markus Schade, Business Unit Director Transport at DHL Supply Chain Germany & Alps. "That is why, in transport logistics, we use modern, lower carbon emission vehicle technologies - including electric trailers, alternative drive systems, and trucks powered by liquefied petroleum gas (LPG) or HVO100, a high-quality biodiesel. These solutions allow us to reduce CO2 emissions and jointly advance the transformation of transport logistics towards a more sustainable future."



"DHL has been a reliable partner for many years and consistently delivers high quality service. Extending our collaboration is a natural next step as we work together to further develop our logistics processes and make them future ready," says Volker Büttel, CEO of iglo Deutschland.

DHL Supply Chain will continue working with iglo to further optimize its logistics

processes - with the goal of making supply chains even more efficient and flexible while reducing greenhouse gas emissions. This partnership strengthens supply security for the food retail sector while making an important contribution to a more sustainable frozen food supply for consumers throughout Germany.

Source: [DHL Group](#)



You can now apply for a postal vote for the regional elections to the Parliament of Andalusia, which will be held on May 17, 2026.

25-03-2026

It is now possible to request a postal vote for the regional elections to the Parliament of Andalusia to be held on Sunday, May 17, 2026 , according to the announcement published in the Official Gazette of the Junta de Andalucía.

Voters who choose to vote by mail can request their registration certificate in the Electoral Census of the Autonomous Community of Andalusia until May 7, 2026 (inclusive) . Obtaining this certificate is a prerequisite for voting by mail and can be requested online at www.correos.es or in person at any Correos (Spanish Post Office) branch in Spain.

Online Application for Postal Voting:
Voters can apply for their ballot through the Correos website (www.correos.es), without having to visit a post office in person. This online application process, which eliminates the need to travel, requires applicants to verify their identity through authentication and electronic signature. Valid identification methods include digital certificates for individuals recognized by the Ministry of Industry on its list of qualified providers of trusted electronic services, or the electronic National Identity Document (DNI-e).

Application for a postal vote at post offices:

Applications for postal votes can be made at any post office in Spain. This application must be made in person by each voter, except in cases of illness or disability —certified by an official medical certificate—that prevents them from making the application personally. In this case, it may be submitted on behalf of the voter by another person authorized by a notary public or consular official.

At the time of making the application, interested parties must prove their identity by presenting their original ID card, passport or driver's license to the postal office employee.

To streamline procedures and avoid waiting times, the company offers the option of scheduling an appointment to apply for a ballot at post offices, through the app, the Correos website, or the Virtual Office. To do so, voters simply select an available office with appointments and then choose the date and time that best suits them.



Correos will deliver the applications received to the Provincial Delegations of the Electoral Census Office in Andalusia, who will send the applicants, starting from April 27, 2026 , the necessary documentation so that they can exercise their right to vote by mail.

People who request a postal vote are

reminded that they will receive the documentation at the address they indicate in the application , which does not necessarily have to be their usual address.

The deadline for depositing postal votes will end on May 13, 2026 .

Source: [Correos](#)



Simplify your shipping with eShipping Sheet

20-03-2026

Today, you don't have to send letters, parcels and registered mail in the traditional way. You can also handle everyday correspondence electronically via the e-Delivery Sheet. Simply fill in the necessary details, pay the postage online and hand over the parcel or letter without waiting - at the post office or via BalíkoBOX. Compared to the classic way of issuing a delivery slip, this is a faster solution that is on average 20 percent cheaper.

The service responds to the need for fast, simple and more affordable submission of shipments. You can create an eDelivery Sheet in a few simple steps on your mobile phone or computer. Simply fill in the sender and recipient details correctly, select the type of shipment and enter its dimensions and weight. You can then choose additional services and payment method – online or at the post office.

When paying online, you will receive an address label that you print and stick on the shipment. If you do not have a printer, simply write the generated 6-digit code in the upper right corner of the shipment - the post office will then print and stick the label.

You can submit the prepared parcel at the post office without waiting at the designated place for online paid parcels. You can also use BalíkoBOX – just scan the label or enter the 6-digit code and place the parcel in a free mailbox. After filling out the eDelivery Sheet, it is also possible to submit the parcel in the classic way at any branch and pay the

postage directly on site.

How much does an e-filing sheet cost and how long is it valid for?

The price depends on the type and number of shipments, as well as the additional services selected. With online payment, postage is on average 20 percent cheaper . Analysis of customer behavior shows that up to 99.7% of e-filing sheets are filed within seven days of paying the postage. The validity of the e-filing sheet with online payment has therefore been adjusted from the original 10 to 7 days to better reflect the actual use of the service. For sheets without online payment, the validity remains 10 days.

Online submission via the e-Submission Sheet is possible on the Slovak Post website . The online submission service is also available in the mobile application , with which you can search for the nearest branch or BalíkoBOX immediately after filling out the sheet and paying the postage.

Source: [Slovak Post](#)



Posti will start the alternate-day delivery of day mail in Perniö

20-03-2026

Posti will start the alternate-day delivery of day mail in Perniö in April 2026. Even though the delivery method changes, the impacts on the mail recipients' everyday life are minor.

We will provide more detailed information on the impacts of the change in each area with a public notification that we will deliver to all mail recipients in March 2026.

See the delivery days in your area on Posti's website

Alternate-day delivery means that printed mail is delivered on weekdays in alternating two-week periods: on Monday, Wednesday and Friday one week, and on Tuesday and Thursday the following week.

The actual up-to-date delivery days in your area can be checked by postal code at posti.fi/deliverydays.

In addition to the actual delivery days, items will continue to be delivered in accordance with the agreements made with the sending customers.

Most newspapers are delivered as before, i.e. on the day they are published. This applies

to the main newspaper in the area, for example. However, there may be some changes to the delivery times of some publications.

How are cards and parcels delivered?

The delivery time of stamped letters and cards in Finland is usually four weekdays. If necessary, these items included in the universal service are also delivered on days other than the actual delivery days.

Parcels will be delivered as before to parcel lockers, pickup points, mail slots and boxes or to your doorstep.

Alternate-day delivery is already in use in most of Finland and also in all Nordic countries. The reason for this is the dramatic decrease in the volume of printed mail. By overhauling delivery, Posti can continue to offer traditional delivery services alongside digital services.

Source: [Posti](#)



Bpost aims to install 12,000 m² of new solar panels on its buildings this year

26-03-2026

Bpost wants to accelerate its commitment to sustainable energy by installing nine new solar panel parks at its distribution centres in Belgium. In total, the parcel company plans to install more than 12,000 m² of additional solar panels, resulting in an annual CO₂ reduction of 509 tonnes. The first of these new installations has already been completed in Ostend.

As part of its mission to become carbon neutral by 2050, Bpost continues to make efforts to make parcel logistics more sustainable. Already, 28% of parcels in our country are delivered emission-free – by bicycle or electric van. In this context, the origin of electricity is, of course, crucial.

Bpost's objective is to generate as much of this electricity as possible itself in a sustainable way. That is why, in recent years, the company has already installed more than 70,000 square metres of solar panels on the roofs of 39 different buildings across the country, including post offices, distribution centres and sorting centres. Bpost intends to continue these efforts in the years ahead.

614 new solar panels in Ostend

This month, a brand-new solar panel park was installed on the roof of Bpost's distribution centre in Ostend, from where 6,000 parcels are delivered emission-free every day by postal workers. The Ostend installation covers 2,300 square metres and

includes 614 solar panels.

The new solar panels of Bpost in Ostend, seen from above. (© iStock Earth)

During sunny periods, production is high enough to charge five electric vans from 0 to 100% every hour. The charging capacity of the distribution centre has also been expanded to no fewer than 83 charging points for postal workers' vehicles.

Eight additional installations

Over the next nine months, Bpost plans to add eight more solar panel parks. These will be installed at distribution centres in Ath, Brakel, Ypres, Knokke, Maldegem, Nivelles, Seraing and Tielt. In this way, Bpost expects to install more than 12,000 square metres of additional solar panels, resulting in an extra CO₂ reduction of 509 tonnes per year.

In addition to the energy it produces itself, the parcel company sources renewable energy exclusively from external electricity

suppliers.

Source: [bnode](#)



Omniva to discontinue lottery ticket sales at post offices

25-03-2026

Starting in May, Omniva will no longer sell Eesti Loto lottery tickets at its post offices.

“We have decided to discontinue the resale of lottery tickets in order to focus on our core services – mail and parcel services. All Omniva post offices will continue to offer packaging materials, parcel sending and pickup, as well as the sale of stamps and other supplies, and letter mailing services. In addition, customers can continue to make

payments and subscribe to periodicals at post offices,” explained Lylian Peek, Head of Omniva’s Post Office Network.

Lottery tickets will be available at post offices until April 30, 2026.

Source: [Omniva](#)



Romanian Post modernizes regional infrastructure through three new Strategic International Exchange Offices

19-03-2026

Bucharest, March 19, 2026 - Poșta Română is taking another major step in modernizing the regional postal infrastructure by inaugurating three new International Exchange Offices (IEOs) in Timișoara, Cluj-Napoca and Galați, which became operational on March 1, 2026. The new facilities complement the existing network of hubs in Bucharest and Oradea and strengthen the company's ability to process increased volumes of shipments, offering faster processing times and expanded regional connectivity.

Adapting to a changing logistics market

In the context of market evolution and the accelerated diversification of logistics services - from cross-docking operations to last-mile delivery solutions - Poșta Română is adapting its infrastructure and operational model to meet the growing demand for courier and parcel delivery services.

The company is thus strengthening its transition from traditional postal activities to integrated logistics solutions for parcels, capable of supporting fast deliveries and efficient management of the growing volumes generated by e-commerce.

Modern hubs for operational efficiency

The new International Exchange Offices were designed to optimize logistical flows and operational performance, through:

- Efficiency in high-density areas – organizing shipment flows in areas aligned with the geographical configuration and density of economic agents.
- High processing capacity – each hub is equipped with automatic sorting lines that can process up to 7,000 parcels per hour, optimizing sorting, loading and unloading flows.
- Transit optimization – direct connection to the transport network allows compliance with mandatory quality parameters regarding transit times and reduction of distances traveled by postal road routes.
- High operational performance – the infrastructure is designed to support a distribution objective as close to 100% as possible, through the efficient use of human resources.

Strategic positioning for regional connectivity

Each of the new hubs is strategically located



to support regional and international logistics flows:

- BSI Timisoara – located near the western border, facilitates road transit to Hungary, Serbia and the Balkan countries .
- BSI Cluj-Napoca – located in central Romania, has modern sorting lines with a capacity of up to 7,000 parcels per hour, supporting the growing demand for fast deliveries.
- BSI Galați – positioned in the east of the country, optimized for logistics flows to the Republic of Moldova and Ukraine .

At the same time, BSI Timișoara and BSI Cluj-Napoca benefit from quick access to international airports, facilitating the integration of air transport. These hubs can operate in connection with traditional carriers such as TAROM, Lufthansa, LOT and HiSky , as well as low-cost operators such as Wizz Air and Ryanair .

Invitation for partners

The Romanian Post invites designated operators to optimize their logistics chains by directing traffic - including parcels, postal items and EMS (Express Mail Service - international express courier) - to these new access points.

Using the new hubs offers partners:

- reduced transit times,
- diverse routing options,
- direct access to the Romanian market and neighboring countries outside the EU.

By expanding this logistics infrastructure, Poșta Română reaffirms its commitment to modernize the regional postal network and to manage increasing volumes of shipments through a high-performance and extensive infrastructure.

Source: [Posta Romana](#)



PostNL reports negative return on postal activities in 2025 of over \hat{a} , \neg 44 million

30-03-2026

The Hague, 30 March 2026 - In 2025, PostNL recorded a negative return of -3.5% on its postal activities. This is reflected in the report that PostNL shared last Friday with the Ministry of Economic Affairs and Climate Policy and the Dutch Authority for Consumers and Markets (ACM), in accordance with the conditions attached by the government to the acquisition of Sandd in 2019. The return is well below the government-imposed cap of 9% and corresponds to a loss of approximately \hat{a} , \neg 44 million. Postal activities include consumer mail (Universal Postal Service/USO), business mail and other mail-related services.

Cap on return on sales since 2019

In 2019, the State Secretary for Economic Affairs and Climate Policy granted permission for the merger of the postal networks of PostNL and Sandd, subject to the condition that PostNL reports annually on the return on its postal activities. This return is calculated as the operating result of the postal activities relative to the associated revenue. A return on sales cap of 9% was established to prevent excessive profits arising from economies of scale and to ensure that the postal market continues to operate in the public interest. Although since the permission has been annulled by the courts, PostNL has indicated that it will continue to comply with this obligation on a voluntary basis for the time being. The numbers have been audited by an independent external auditor.

Further deterioration of financial position

The report shows that the financial position of the postal activities has further deteriorated compared to 2024, when the return came in at \neg 1.1%. The combination of declining volumes due to changing consumer behaviour, rising costs, and the USO obligation to maintain a high-quality nationwide network has resulted in the postal activities being loss-making. This development underlines that the current structure of the postal market is becoming increasingly difficult to sustain in an economically viable way and that adjustments to the regulatory framework are necessary to ensure a future-proof postal service.

The results relating specifically to the USO, i.e. activities that fall under the Postal Act, will be published in the second quarter of 2026.

Source: [PostNL](#)

DHL Global Forwarding expands air freight capacity between Asia and Europe by leveraging DHL Aviation assets

30-03-2026

The new service strengthens DHL's cross-business collaboration between DHL Global Forwarding and DHL Express, further enhancing the Group's ability to serve the rapidly growing Asia-Europe trade lanes.

Bonn - DHL Global Forwarding is expanding its dedicated air capacity between Asia and Europe with the launch of new weekly flights connecting key logistics hubs Shanghai-Leipzig and Liège-Hong Kong. The new service strengthens DHL's cross-business collaboration between DHL Global Forwarding and DHL Express, further enhancing the Group's ability to serve the rapidly growing Asia-Europe trade lanes.

With the start of the summer aviation schedule, DHL Global Forwarding will operate weekly Boeing 777F rotations connecting Shanghai-Leipzig and Hong Kong-Liège, with onward distribution across Europe. The flights will offer substantial uplift for DHL Global Forwarding customers.

"Expanding our controlled capacity on the Asia-Europe corridor reinforces our commitment to reliability, speed, and resilience for our customers," said Henk Venema, Global Head of Air Freight DHL Global Forwarding. "The demand on that

trade lane continues to grow at an exceptional pace, and strengthening our network ensures that we stay ahead of customer needs."

Strengthening DHL's Asia-Europe air freight capacities

Leipzig, chosen due to its central role as a major DHL Express aviation hub and its strong infrastructure for operational processing, will serve as a key gateway for shipments arriving from Shanghai. The connection supports DHL's broader strategy of leveraging its European hubs to maximize efficiency and meet demand surges, especially during peak seasons.

The Liège-Hong Kong connection will have a stopover in Tel Aviv, playing a key role in supporting the market, ensuring reliable and continued service for customers. In cooperation with the operating airline partner, the flight may also accommodate limited cargo loading or offloading when required. The return leg from Hong Kong will



feed directly into DHL's European distribution network.

Deploying cross divisional levers to strengthen value for DHL customers

In addition to the new Asia-Europe capacities, DHL is preparing further enhancements across its intercontinental air network. Plans include increased transpacific uplift between South-East Asia and the United States later this year.

"This cross-divisional collaboration demonstrates our commitment to supporting global trade flows," said Travis

Cobb, EVP Global Operations and Aviation DHL Express. "By joining forces across DHL Global Forwarding and DHL Express, we ensure that customers benefit from our combined strength as the world's leading logistics provider."

Offering additional flight capacities, DHL Global Forwarding and DHL Express closely align to provide customers with greater reliability, flexibility, and global reach across the supply chain. By leveraging shared assets and operational strengths within DHL, the divisions once again deliver integrated solutions that complement each other.

Source: [DHL Group](#)



DHL Freight GoGreen Plus Flex - more flexibility for more emissions reduction

26-03-2026

Premium, Smart and Base options for flexible CO₂e reduction levels with increasing accessibility for customers of all sizes.

Bonn - As part of their decarbonization strategies in response to more eco-conscious consumer behavior and stricter environmental regulations, sustainability is becoming increasingly important for businesses worldwide. This is why DHL Freight, one of the leading providers of road transportation in Europe, is offering Flex options for its GoGreen Plus service across all core road freight products. With three different greenhouse gas (GHG) reduction options of 10, 30, and 80 percent (well-to-wheel) and various pricing schemes, DHL Freight enables businesses of all sizes to effectively reduce their CO₂e footprint and play an active role in decarbonizing freight.

"With the different options of GoGreen Plus Flex and its easy booking process, we aim to empower our customers, regardless of the size of their business, to reduce their CO₂e emissions from transport. It's important not only to provide the right carbon intelligence and solutions but also to make them as easy and convenient as possible for all customers. GoGreen Plus Flex makes more sustainable logistics solutions accessible to all," said Dr. Antje Huber, Global Head of Strategy,

Marketing, and Chief of Staff at DHL Freight.

Shippers can choose to reduce the greenhouse gas emissions of shipments by

- 10 percent (GoGreen Plus BASE),
- 30 percent (GoGreen Plus SMART)
- or 80 percent (GoGreen Plus PREMIUM).

The more customers use the GoGreen Plus service, the more renewable fuels and alternative drives will be deployed. Thanks to the book & claim approach, emission reductions can be allocated to the customers regardless of where in the network alternative drives or renewable fuels are used. This means that customers who do not fill an entire truck with their shipments, for example, can still benefit from the service. Yearly certificates confirm the clear and transparent allocation of the GHG emission reductions achieved and can be used for customers' sustainability reporting. With GoGreen Plus SMART and GoGreen Plus PREMIUM, the achieved emission reductions are reported to customers on a monthly basis.

Source: [DHL Group](#)





Posten Bring publishes its annual report for 2025

27-03-2026

The board of Posten Bring AS has approved the annual report for 2025. The report shows that the group delivered a financial performance improvement in a turbulent market and at the same time reached new milestones in its sustainability work.

Last year was characterized by a tough competitive environment, geopolitical tensions and market turmoil. Despite this, we delivered good results in 2025. We are in a time where it is important to have a steady hand on the wheel and a vigilant eye on what is happening around us, says Janne Flessum, CFO of Posten Bring.

Some selected highlights from the 2025 annual report:

- Operating profit (EBIT) of NOK 1,236 million, an increase from NOK 644 million in 2024.
- Pre-tax profit of NOK 1,015 million, an increase from NOK 326 million in 2024.
- Expanded terminal capacity in Sweden and over 1,000 parcel box locations by the end of the year.
- Reduced emissions in line with our approved SBT targets and roadmap towards 2030.
- A full 66% of our vehicles now run on fossil-free energy sources, up 10 percentage points from 2024.
- New train line between Malmö–Oslo via Jönköping cuts emissions by 96% on the route.
- Several van drivers received financed truck licenses while they were employed.
- Strengthened expertise in nature and biodiversity, especially in restoration and land use.
- Third place in the Sustainable Brand Index, among 280 Norwegian companies.
- Continued work towards a health-promoting work environment and set clearer requirements for our suppliers in line with our ethical standards.
- Took new steps in digital security at a time when the threat landscape is becoming more complex and the demands for robustness are increasing.

Posten Bring has a clear growth strategy and is aggressively investing in the Nordic logistics market. The most important strategic priorities in the strategy period 2026-2028 are to secure the strong market position in the parcel market in Norway, strengthen the market position within e-commerce parcels in Sweden and ensure growth and profitability within freight in and to Norway.

Source: [Posten Bring](#)

Poste Italiane launches share buyback program

30-03-2026

Poste Italiane SpA, in accordance with the resolution passed by the Shareholders' Meeting on May 30, 2025, as previously disclosed to the market, intends to launch a share buyback program starting March 31, 2026.

Poste Italiane SpA ("Poste Italiane"), in accordance with the resolution passed by the Shareholders' Meeting on May 30, 2025, as previously disclosed to the market, intends to launch a share buyback program starting March 31, 2026.

The program will be implemented through direct purchases, in compliance with the applicable regulations and the Shareholders' Meeting resolution.

The purchase of treasury shares is intended to fulfill the obligations arising from the variable remuneration to be paid in Poste Italiane shares to Directors and employees of the Poste Italiane Group. The approved share buyback transaction may involve a maximum of 2.6 million Poste Italiane shares, representing approximately 0.20% of the share capital, and a total outlay of up to €50 million.

Any purchases will be made on the MTA market in compliance with Article 144-bis,

paragraph 1, letter b), of the Italian Civil Code. b) of Consob Regulation 11971/1999 and other applicable provisions, in order to ensure equal treatment of shareholders pursuant to art. 132 of the TUF, as well as in accordance with the operating procedures established in the organizational and management regulations of Borsa Italiana SpA.

Poste Italiane may complete the buyback—which may be carried out partially or in multiple tranches—as authorized by the shareholders' resolution, within 18 months of the date of the resolution.

Poste Italiane will disclose to the market, in accordance with applicable provisions, the details of any purchase transactions carried out.

As of today, Poste Italiane holds 11,994,110 treasury shares.

Source: [Poste Italiane](#)

CTT supports organizations and municipalities by transporting several tons of donated goods to populations affected by the storms.

30-03-2026

CTT - Correios de Portugal transported several tons of essential goods and construction materials destined for populations affected by Storm Kristin and other subsequent weather events.

Following these storms, CTT activated an emergency logistics response from the outset to support the affected communities, placing its operational capacity at the service of the population, in coordination with social organizations and local entities. This operation enabled a rapid, effective, and coordinated response in a highly demanding context.

Between February and March, CTT responded to requests for support from various entities, ensuring the transport of essential goods requested by organizations such as Cáritas, ADRA and Seasiren, as well as by the municipalities of Pombal, Ourém and Castro Marim.

As part of this support, CTT transported 27 containers with essential goods, clothing and protective equipment, as well as construction materials, fundamental for the immediate response on the ground. Temporary protection solutions were also provided, with the transport of more than

1,000 square meters of tarpaulins, intended for the temporary covering of affected homes, in a global effort that involved the movement of tons of products to the most affected areas.

“From the very first moment, CTT put its logistics network and operational capacity at the service of the country. More than transporting essential goods, we transported the solidarity of the Portuguese people to the affected communities, in a collective effort that demonstrated the importance of proximity and responsiveness in critical moments,” says Maria Rebelo, CTT's Director of Sustainability.

This action reflects CTT's commitment to supporting the population and territorial cohesion, based on a close relationship that is one of the central pillars of its operations. As operators of the largest retail and local contact network in the country, CTT puts its national presence, its deep knowledge of the territory and its logistics infrastructure at the service of communities, responding quickly



and effectively to the needs of those who need it most, particularly in emergency

situations.

Source: [CTT Portugal Post](#)



The CNP Assurances group unveils its Lead for Impact strategic plan

25-03-2026

The CNP Assurances group is accelerating its commercial offensive with the launch of its strategic plan Lead for impact 2026-2030. Its ambition is to amplify its growth momentum in order to increase its impact on its markets, while strengthening its contribution to society in terms of sustainability.

CNP Assurances, a subsidiary of La Banque Postale, is a recognized and solid market leader, as evidenced by its 2025 results, including record revenue of €39.1 billion. This position stems from its key strengths, built collectively: its recognized expertise, its international presence, its commitment to sustainability, and its expert and dedicated employees.

In a context marked by numerous challenges - evolving customer expectations, the rise of artificial intelligence, strengthening regulatory requirements - which requires constant adaptation, the Group sets itself two priorities to achieve its ambition.

The first involves evolving its model by multiplying and diversifying its distribution channels.

The second is to offer its customers an experience that meets the highest market standards.

The Group's strategic plan is structured

around 3 major objectives, essential to support its transformation and sustainably strengthen its positioning:

Accelerate commercial expansion by multiplying and diversifying distribution partnerships;

Innovate and accelerate its operational and technological transformation by leveraging artificial intelligence and data and digitizing all customer journeys to offer a simpler, faster and more efficient experience;

To permanently establish its global leadership in sustainability.

In recent years, we have consolidated our growth with our long-standing partners while accelerating the development of our open model. This momentum has allowed us to fully assert our position as a comprehensive, international insurer. Our strategy has been exemplified by the successful merger with La Banque Postale and the creation of the Grand Public

Financial Hub, as well as the signing of new partnerships in Europe and Latin America. These successes demonstrate our ability to seize opportunities, support the transformation of our markets, and strengthen our presence in high-potential ecosystems. With Lead for Impact, we are now mobilizing all our resources to amplify our growth momentum across all our markets and in all our geographic regions. This program embodies our commitment to being a proactive, innovative, and responsible player, capable of providing simple, useful, and sustainable solutions at every stage of life. We are entering this new phase with solid foundations, renewed ambition, and a clear vision: to intensify our commercial momentum and achieve operational excellence in service to our partners and customers. To meet these challenges, we are undergoing a profound transformation of our organization and strengthening the executive committee to support the implementation of our strategy with even greater impact. I am fully confident in the mobilization and commitment of all our teams to ensure that CNP Assurances remains, more than ever, a leading insurer worldwide, both in terms of performance and its lasting impact on its clients and society.

Marie-Aude Thépaut
CEO of CNP Assurances

The 3 objectives of the Lead for Impact plan:

Objective 1: To intensify the Group's commercial momentum by multiplying and diversifying its partners

Optimize the development potential of CNP Assurances' long-standing partners in France and Brazil. With its B2B2C expertise, strengthened by its merger with La Banque Postale, the Group will support the growth of all its partners by offering them solutions to equip their clients with multiple products and services, as well as services based on artificial intelligence and data.

To significantly increase CNP Assurances' market share held by independent financial advisors, brokers, and banks, the Group will forge new partnerships. To achieve this, it will offer a differentiated range of products and services, supported by the deployment of high-performing digital platforms – as demonstrated with CNP Alysés – and by strengthening its sales teams responsible for prospecting new partners.

Strengthening the BtoC growth momentum of the CNP Assurances local network. This will notably involve the use of artificial intelligence for advisors and the provision of self-care tools for customers.

Objective 2: Innovate and accelerate the Group's operational and technological transformation to gain competitiveness and offer a customer experience that meets the best market standards.

To streamline and simplify the customer

experience by developing BtoBtoC digital platforms and digitizing all subscription and management processes.

Deploying artificial intelligence and accelerating the transition from experimentation to industrialization across the entire company value chain. The Group will leverage artificial intelligence and data to improve its technical performance (management tools, process simplification, information systems). This pursuit of excellence will lead to gains in performance, productivity, security, and competitive differentiation. For employees, the "AI for All" program will be rolled out, with training and tools made available to enable all employees to use artificial intelligence, thereby enhancing their agility and efficiency in service of the customer experience.

Objective 3: To sustainably anchor CNP Assurances' global leadership in sustainability
CNP Assurances takes another step in implementing its purpose.

Following the completion of its first cycle of objectives, with 98% of targets achieved by the end of 2025, the Group confirms the robustness and effectiveness of its approach as a responsible insurer, investor, and employer. This trajectory is recognized by its ranking as the leading French insurer in Sustainalytics' ESG assessment and its position among the top 6% of companies in

the insurance sector.

Based on these results, CNP Assurances is launching a new cycle of extra-financial performance indicators for the period 2026-2030, consisting of 15 strategic KPIs.

These objectives commit the Group to all of its stakeholders – customers, employees, partners, shareholders and investors, society and the planet – with more ambitious targets, structured around 3 key levers:

Strengthening CNP Assurances' role as a responsible insurer, by pushing the boundaries of insurability and developing innovative solutions to improve access to insurance for all, for example through a program dedicated to inclusive insurance, a systematic simplification of customer journeys and the widespread use of "plain language" in all its communications.

Accelerate its role as a responsible investor, by directing more flows towards its three strategic axes: climate and biodiversity, health and healthy aging, and access to essential goods and services.

To affirm its role as a responsible employer, by strengthening employee engagement, promoting equal opportunities through a set of actions to foster employability, particularly for young people, and maintaining its level of excellence in terms of diversity and inclusion.

Thanks to its membership in the La Poste Group, CNP Assurances reaffirms its ambition: to make sustainability a lever for performance, impact and lasting

differentiation, serving a more inclusive and resilient society.

Source: [la Poste Groupe](#)



Deutsche Post launches nationwide letter-writing contest: Young people reflect on the value of human connection

26-03-2026

The idea: Write a letter to a friend explaining why personal encounters matter in a digital world - and share it with Deutsche Post.

Bonn - Digital communication is an integral part of young people's everyday lives. At the same time, the desire for moments that cannot simply be "scrolled past" is growing. With a nationwide letter-writing competition, Deutsche Post is inviting children and teenagers aged 9 to 15 to reflect on the importance of human relationships. The idea: Write a letter to a friend explaining why personal encounters matter in a digital world - and share it with Deutsche Post.

The winning letter in Germany will advance to an international competition organized by three UN specialized agencies: the Universal Postal Union (UPU), the World Health Organization (WHO), and the United Nations Educational, Scientific and Cultural Organization (UNESCO). The submission deadline for entries in Germany is April 24, 2026. Additional information is available at: deutschepost.de/briefschreibwettbewerb.

"Precisely because digital channels have become so natural to us, personal

encounters carry a special value. They create closeness and a sense of togetherness that cannot be replicated online in the same way. A handwritten letter reminds us how small gestures can help us rediscover meaningful human connection. We want to encourage young people to pick up a pen, reflect on their relationships, and show through their letters how friendships can be nurtured and human bonds strengthened - both online and offline", said Benjamin Rasch, Head of Marketing and Product Management at Deutsche Post.

Young people wishing to participate in the national competition can send their letter (in German) by April 24 to:

Deutsche Post AG
Abteilung Kommunikation, Raum 31.116
Stichwort: Briefschreib-Wettbewerb
Charles-de-Gaulle-Str. 20
53113 Bonn

Participants can win attractive prizes, including an Apple iPad with 256 GB of storage. The winner of the national contest



will also compete in the UPU's international letter-writing competition on the same theme. The competition aims to raise awareness among young people of the important role postal services play in society. It also encourages strong writing skills, helping participants express their ideas clearly and thoughtfully. Furthermore, it promotes the joy of letter-writing and supports the cultivation of international friendships. The top three global winners will be invited to Bern, Switzerland - headquarters of the UPU - where prizes will be awarded during a plenary session in November 2026.

WHO: Social isolation and loneliness pose underestimated global health risks

According to a recent WHO report ("From loneliness to social connection: charting a path to healthier societies"), one in six people worldwide experiences loneliness. Adolescents and young adults (ages 13-29) are disproportionately affected: 17-21 percent report feelings of loneliness, with the highest levels among teenagers. The report also concludes that social isolation and loneliness represent underestimated health risks globally. WHO experts urge that social well-being be taken just as seriously as physical and mental health. The report outlines concrete measures to strengthen interpersonal connectedness and calls on policymakers and society to take decisive action against growing social disengagement.

Source: [DHL Group](#)



Joint Venture between CTT and DHL Ecommerce approved by the European Commission

19-03-2026

CTT - Correios de Portugal and DHL inform that the European Commission has approved the partnership and joint venture with DHL eCommerce Spain, announced on December 19, 2024.

The aforementioned authorization constituted the main prerequisite that required approval from an external regulatory authority.

With this requirement now fulfilled, both parties will proceed with the remaining steps necessary to complete the transaction and formally establish the joint venture, subject to authorization under the EU Regulation on Foreign Grants (FSR) and the usual closing conditions.

The Transaction is now expected to be completed in May 2026.

"This approval represents an important milestone in the realization of this strategic partnership. CTT and DHL eCommerce bring together long-standing experience and shared values in the parcel and logistics sector, where quality and reliability are essential. By combining our strengths in the Iberian Peninsula, we reinforce the value we deliver to customers and respond more effectively to the rapid growth of e-commerce. This partnership, collaborating

with DHL eCommerce in Spain and integrating DHL eCommerce in Portugal, allows CTT Expresso to accelerate its growth, expand its presence and strengthen its position as one of the fastest-growing e-commerce logistics operators in Iberia," says João Bento, CEO of CTT.

Pablo Ciano, CEO of DHL eCommerce, states that "we are pleased to hear that authorization has been granted to proceed with the joint venture between DHL eCommerce and CTT. We look forward to creating a high-performance network that offers quality, reliability, and value to B2B and B2C customers in Spain and Portugal. Together, we can support the competitiveness and growth ambitions of retailers in this important and rapidly growing market. This partnership also reinforces DHL's leading position in the European e-commerce market, providing customers with access to new growth opportunities through our extensive network."

This partnership will strengthen the

efficiency and competitiveness of both companies, allowing them to leverage the growth potential of the e-commerce and parcel delivery market in Spain and Portugal, which together represent the fourth largest market in Europe.

The agreement, which will generate combined revenues of one billion euros, will create two of the most comprehensive parcel collection and delivery networks in the Iberian Peninsula, with a daily capacity of over 1 million shipments, supported by the creation of joint ventures in both countries.

To consolidate the partnership, CTT Expresso acquires DHL eCommerce Portugal; conversely, the CTT Group acquires a 25%

stake in DHL eCommerce Spain, and DHL eCommerce acquires a 25% stake in CTT Expresso. Both CTT and DHL may increase their respective stakes up to a maximum of 49%.

In Portugal, CTT Expresso will take over the local operations of DHL eCommerce, becoming jointly responsible for the processing and distribution of DHL eCommerce parcels throughout the country. In Spain, the collaboration will follow a clear and complementary model: CTT Express (the Spanish subsidiary of CTT Expresso) will focus on B2C services, and DHL eCommerce Spain on B2B activities.

Source: [CTT Portugal Post](#)



CTT represented in the new APCC leadership

20-03-2026

CTT - Correios de Portugal informs that it is part of the new Board of Directors of the Portuguese Association of Contact Centers (APCC). The company is represented by Cláudia Serra, Director of Customer Support and Voice at CTT, who is serving her second consecutive term.

“It is with a great sense of responsibility that I assume this second term as head of the Portuguese Association of Contact Centers. I believe that, through collaboration between companies and the continuous development of people, we will be able to elevate the customer experience and prepare the sector for future challenges,” says Cláudia Serra.

CTT has been strengthening its position in customer support in recent years, with a strong focus on Artificial Intelligence, with the chatbot Helena, and on the combination of technological innovation and customer focus, reflecting CTT's commitment to continuously evolving its services and aligning with international best practices in the contact center sector. The Customer Support and Voice area has been distinguished with several industry awards, including the APCC Best Awards, the European Contact Centre & Customer Service Awards and the PostEurop Innovation Awards, among others.

The new Board of Directors of the Portuguese Association of Contact Centers (APCC) took office after the General Election Assembly held on March 18th. As a representative of one of the most innovative and employable industries in Portugal, the Board now in office aims to continue the growth and consolidation strategy of the Contact Center Sector in Portugal.

For the next two years of their term, the new management is focused on developing continuous work centered on innovation, quality, talent management, and the competitiveness of companies, preparing Contact Centers for an increasingly technological and demanding environment.

The new APCC Board of Directors is composed of 5 representatives from member companies: CTT, TP, Visor.ai, Medicare, and Mitel.

Source: [CTT Portugal Post](#)

Appointment of Sébastien Genesca as head of DEEP by POST Group

20-03-2026

POST Luxembourg announces the appointment of Sébastien Genesca, effective March 16, 2026, as Managing Director of DEEP, the Group's entity dedicated to telecom and ICT services for professional clients.

This appointment is part of the evolution of the governance of POST Telecom SA, placed under the direction of Cliff Konsbruck, CEO of POST Telecom SA and Deputy Managing Director of POST Luxembourg.

POST Telecom is organized around two divisions, one addresses the B2C market, under the direction of Tom Grethen, the other, under the direction of Sébastien Genesca, supports companies and institutions in their digital transformation projects, ICT services and digital solutions.

This organization is part of the evolving governance of POST Telecom and its DEEP entity. Following the merger by absorption of the subsidiaries EBRC, Elgon and Digora by POST Telecom, effective January 1, 2025, the organization is now entering a new phase, marked by the strengthening of its capacity to respond effectively to the challenges of the B2B and B2C markets.

Source: [POST Luxembourg](#)



UK's first electric flight demonstrations launch today, as Loganair and BETA Technologies fly Royal Mail postal routes

20-03-2026

Royal Mail, Loganair, the UK's largest regional airline, and BETA Technologies (NYSE: BETA) ("BETA"), a U.S.-based electric aerospace company leading in the development and commercialisation of electric aircraft, have launched the UK's first real-world electric flight demonstrations across Royal Mail's essential Scottish mail flight routes.

The first of a series of demonstration flights across Scotland's regional airport network took place today between Glasgow and Dundee, with further flights planned between Inverness, Wick and Orkney. The flights will carry representative letters and parcels, replicating the daily mail flights Loganair operates so Royal Mail can deliver to Orkney and the wider Scottish Highlands and Islands.

BETA's ALIA CTOL is an all-electric conventional takeoff and landing aircraft designed for regional cargo and passenger operations. It requires no new airport infrastructure, operates from existing runways, and recharges in approximately 20-40 minutes using BETA's fast-charging system.

With a max demonstrated range of 336 nautical miles and a payload capacity of up to 560kg, the aircraft is well matched to the high-frequency regional routes that define Loganair's Scottish network.

Royal Mail is the only delivery company to deliver to all 32 million addresses in the UK every day, including the country's most remote communities. Fulfilling this Universal Service Obligation on routes across the Scottish Highlands and Islands depends on a complex network of road, sea and air, and on Loganair's six decades of experience connecting communities that depend entirely on reliable air connections.

The demonstration series is designed to show how electric aircraft could integrate into this existing network without disruption, using the same airports.

Royal Mail announced it was halving its use of domestic flights in 2024 as part of its Net-Zero by 2040 strategy, keeping only essential routes. Electrifying some of the remaining mail flights would further reduce Royal Mail's emissions, building on wider work including the use of 8,000 electric vans



for deliveries and the use of drones to connect island communities.

Chris Paxton, Strategic Insight and Innovation Manager at Royal Mail, said: "This is an important step towards making electric mail flights a reality for some of the UK's most remote communities. By working with Loganair and BETA Technologies, we're proud to be the first UK delivery company to test an electric aircraft, supporting our journey to Net-Zero by 2040 while continuing to serve all 32 million addresses across the UK."

Simon Newitt, Head of Sales and Support at BETA Technologies, said: "Scotland's geography makes it one of the most compelling environments for electric aviation anywhere in the world — short routes, existing infrastructure, and

communities that have depended on reliable air connections for generations. Flying real postal routes alongside an operator with Loganair's experience is exactly how you validate this technology. We're proud to be working with partners like Loganair and Royal Mail, who recognise that keeping these communities connected and doing it sustainably are not competing priorities."

Luke Farajallah, CEO at Loganair, said: "This is a landmark day for European aviation, and in-particular for Scotland's airline Loganair. We are not talking about concepts, prototypes, or distant ambition, this is a real tangible programme of flying across our network which will provide invaluable data on how an electric aircraft could perform in a real commercial environment."

Source: [Royal Mail](#)



Banco CTT strengthens its geographic coverage with store extensions in 19 locations

24-03-2026

Banco CTT has opened 19 new Store Extensions, reinforcing its proximity strategy and expanding its customer base.

With this opening, the institution will have an even greater presence in the territory, ensuring greater convenience and easier access to its banking services.

The new Store Extensions are distributed throughout the country, with ten openings in the Northern Region (Paredes, Porto, Santa Maria da Feira, Coimbra, Figueira da Foz, Aveiro, Espinho, Vizela and Guimarães) and nine in the Southern Region (Cacém, Quinta do Conde, Alverca, Portela, Santarém, two in Odivelas and two in Mem Martins).

These Extensions, which consist of Banco

CTT counters located inside CTT Stores, allow for quick and easy current account openings, facilitating customers' first contact with the bank. After opening the account, customers are then assisted by the nearest Banco CTT branch, where they have access to all other services.

With this initiative, Banco CTT reinforces its commitment to proximity, accessibility, and sustainable growth, leveraging the CTT national network to consolidate its market presence and strengthen its relationship with local communities.

Source: [CTT Portugal Post](#)

EU customs: Council and Parliament agree on landmark reform

26-03-2026

The Council and the Parliament today agreed to overhaul the EU customs framework, giving the Union a more modern toolbox to deal with trends such as huge increases in trade volumes, especially in e-commerce, a fast-growing number of EU standards that must be checked at the border and challenging geopolitical realities.

The reform establishes innovative new instruments to facilitate global trade, collect customs duties more efficiently and to tighten controls on non-compliant, dangerous or unsafe goods. Overall, the new system will allow for more robust controls without excessive burden for authorities and traders.

<p>Makis Keravnos, Minister of Finance of the Republic of Cyprus</p>

Today's agreement marks the greatest reform since the creation of the Customs Union in 1968. The new Union customs code will allow us to deal with the multiple challenges prompted by the new geopolitical realities, while ensuring economic security. Once adopted, this modern toolbox will facilitate trade and ensure the proper collection of duties, in a simplified manner, and with the required

legal certainty.

Makis Keravnos, Minister of Finance of the Republic of Cyprus

The co-legislators have agreed on legislation to:

create a single, state-of-the-art EU customs data hub: one central platform for importers and exporters to interact with customs in the EU, strengthening data integrity, traceability and customs controls

introduce enhanced customs simplifications for the most trusted traders, saving them time and money

implement a new EU-wide handling fee for items contained in small parcels entering the EU

establish a new decentralised agency for customs – the EU customs authority – which will oversee the EU customs data hub while supporting the risk management work of national customs authorities.

The EU customs authority

The new decentralised EU agency for customs will coordinate governance of the EU customs union in certain areas.

To support the work of national offices, the EU customs authority will analyse the

constantly updated import and export data contained in the new EU customs data hub, helping to identify the riskiest cargo entering the EU which should be prioritised for inspection.

The authority will also help establish priority control areas and risk criteria. Finally, it will coordinate EU-level crisis management in the area of customs.

The customs authority will be located in Lille, France. It will be established on the day that the overarching regulation enters into force.

The EU customs data hub

The EU customs data hub will be the single online environment designed to collect and analyse customs data to ensure the smooth flow of goods in and out of the EU. It will also support the EU-wide risk management carried out by the EU customs authority.

To fulfil their customs obligations, businesses importing to and exporting from the EU will only need to submit customs information once to this single portal, rather than to up to 27 individual customs authorities. They can enter the same information to cover multiple consignments, saving time and money.

National customs authorities will gain a full overview of trade flows and supply chains. With the support of the EU customs authority, member states will have access to

the same real-time data and will be able to pool information to respond to risks more quickly, consistently and effectively.

Under the terms of the agreement, the data hub will become operational for e-commerce goods on 1 July 2028. A phased rollout will bring all movements of goods into its scope by 1 March 2034.

Trust and check traders

The updated legislation creates a new category of the most transparent businesses – trust and check traders.

Under this scheme, companies providing comprehensive information on the movement and compliance of goods, along with other stringent criteria, will enjoy more streamlined customs obligations, such as simplified procedures for temporary storage and transit.

The most reliable companies will be able to release their goods into circulation in the EU without any active customs intervention at all.

Other companies will still be able to enjoy the already existing simplifications available to trusted traders under the current authorised economic operator scheme.

Managing the influx of small parcels

To help cover rising costs from monitoring the growing number of small parcels



entering the EU via e-commerce, the agreed text introduces a new handling fee to be collected by customs authorities on small consignments sold through distance selling.

The level of the fee will be decided by Commission delegated act before it starts being applied by EU member states no later than 1 November 2026.

The new rules also clarify that platforms and those selling into the EU by distance sale, e.g. via e-commerce, are considered the goods' importer and responsible for ensuring that all customs formalities and payments are taken care of, rather than the final EU consumer.

Finally, the legislation will include a new system of financial penalties for e-commerce operators that systematically fail to comply with their customs obligations.

Next steps

The Council and the European Parliament will continue work to finalise the technical

elements of the package before final adoption by the co-legislators. The new customs legislation will come into full application 12 months following publication in the EU's official journal.

Background

For over 50 years, the EU customs union has been operating efficiently across national borders, managed by national customs offices working together. As one of the world's largest trading blocs, the EU customs union manages trade worth over €4.3 trillion, accounting for around 14% of global trade.

In 2024, 2,140 customs offices, working 24 hours a day and 365 days a year, collected almost €27 billion as customs duties and handled the import, export and transit of more than 1,370 million items. In the same year, EU customs authorities detected 64,000 cases of goods presenting a risk for consumers in terms of health and detained 112 million counterfeit items.

Source: [European Council](#)

Changes in the Posti Group's Leadership Team as a result of the renewal program - targeting a EUR 40 million improvement in cost efficiency

27-03-2026

Digitalization and changes in consumer behavior have reduced the volume of paper mail delivered by Posti by about 75 percent over the past ten years. In 2025, the decline accelerated to nearly 20 percent, and the shift of official mail to primarily digital channels will further accelerate the change. The number of parcels delivered by Posti, on the other hand, has increased over the years, and further growth is expected in the future. The company is now accelerating the implementation of its strategy and launching a renewal program aimed at strengthening synergies between the business groups.

Posti's Astra renewal program focuses on the company's distribution networks, and the overall goal of the program is to achieve EUR 40 million improvement in cost efficiency by the end of 2029. To ensure implementation, Posti plans to merge the distribution networks of Postal Services and eCommerce and Delivery Services in Finland into a single unit.

The renewal program will result in changes in Posti's Leadership Team. Yrjö Eskola has been appointed Chief Operations Officer of the Posti Group as of April 1 and will lead the renewal program. He will continue as a member of Posti's Management Team, and will also remain Senior Vice President, Postal Services, for the time being. The plan also includes the transition of production, procurement, real estate and HSEQ functions as well as the ICT and digitalization

organization, to the same unit as the distribution networks. As part of this change, Petteri Naulapää, Director of ICT and Digitalization will be reporting to Eskola as of April 1.

"The long-term objective of this work is to respond to the accelerating market transformation and ensure that Posti remains a competitive and customer-oriented leader in the logistics and postal services sector in Finland also in the future. This is how we create opportunities for growth and innovation," says Antti Jääskeläinen, President and CEO of Posti Group.

The renewal program will include several different measures over the coming years. Changes will be implemented in phases and discussed with personnel as the project progresses.



"At Posti, we have gained good experience of cooperation between business groups, and the pilot projects have carried out together with our personnel have been successful withing our distribution networks. The program that has now been launched will enable us to achieve synergies even more effectively in the future, and we are confident that we will be able to operate with even more competitively going forward," comments Yrjö Eskola.

The renewal program will not have an impact on the Posti Group's reported segment structure.

Members of Posti Group's Leadership Team as of April 1, 2026:

- Antti Jääskeläinen, President and Chief Executive Officer

- Timo Karppinen, Chief Financial Officer
- Peter Ervasalo, Senior Vice President, Fulfillment and Logistics Services Sweden
- Yrjö Eskola, Chief Operations Officer and Senior Vice President, Postal Services
- Jani Koivu, Senior Vice President, eCommerce & Delivery Services
- Sakari Kiiskinen, Senior Vice President, Fulfillment and Logistics Services Finland
- Kaj Kulp, Senior Vice President, Strategy and Business Development
- Anna Salmi, Senior Vice President, People, Communications and Sustainability
- Anniina Bergström, Senior Vice President, General Counsel (will start at the end of June at the latest)

Source: [Posti](#)



PostNL welcomes its 2,000th electric delivery van

26-03-2026

The Hague, 26 March 2026 - Today, PostNL has put its 2,000th electric delivery van for parcel delivery into operation at its parcel sorting centre in Den Hoorn. This marks an important milestone on the path towards the ambition to deliver all letters and parcels emission-free in the last mile by 2030 and to operate fully climate neutral by 2040. The electrification of the fleet began step by step in 2018 and has now become part of daily operations across the entire parcels network. Currently, 2,000 of the approximately 4,500 daily delivery routes are carried out using the electric vans. The 2,000th electric van helps to further improve air quality and liveability in cities and towns.

This milestone coincides with the Week of the Circular Economy, during which organisations showcase how they contribute to a more sustainable and future-proof system. "With our 2,000th electric delivery van, our climate ambitions are visible on the streets every day," says Selma Postma, Managing Director E-commerce at PostNL. "In this way, we reduce emissions, improve air quality in local communities, and continue to make step-by-step progress towards more sustainable delivery for everyone." The introduction of the electric vans follows two recent international recognitions of PostNL's sustainability policy. Earlier this year, PostNL once again received an A score from CDP, an organisation that assesses companies on their climate efforts and transparency. In addition, PostNL has been ranked as the world's most sustainable logistics e-commerce company according to the Dow Jones Sustainability Index (DJSI).

Investing in smart energy solutions

For the past year, PostNL has been delivering emission-free in 27 inner cities. The range of electric vans has increased significantly in recent years due to technological developments. As a result, these vehicles can be deployed more widely within the network, and new vans are now replacing the first generation. To enable the continued growth of the electric fleet, PostNL is also investing in charging infrastructure and smart energy solutions, including software for dynamic charging schedules for electric vans. Charging hubs have been installed at several sorting centres, and at the sorting centre in Alphen aan den Rijn an innovative battery storage system is in use. This battery stores locally generated solar energy to charge electric vehicles during the evening and night, while also helping to relieve pressure on the electricity grid.

Source: [PostNL](#)

Changes in the Management Board of the Polish Post Office

26-03-2026

On March 25 this year, the Supervisory Board of Poczta Polska SA decided to dismiss Sebastian Mikosz from the position of President of the Management Board.

The Management Board will continue its work with the following composition: Sławomir Åurawski, Vice President for Operations and Logistics, who will serve as Acting President until the election for President of the Management Board of Poczta Polska is resolved; Piotr Szajczyk, Vice President for Sales; and Wiesław StrÄ...k, Vice President for Finance. The units previously reported to Sebastian Mikosz will be overseen by Acting President Sławomir Åurawski. Vice President Wiesław StrÄ...k

will assume supervision of the Financial Services Department.

The Management Board pledges to maintain the momentum behind the implementation of the Transformation Plan. In the coming days, it will present the Company's financial results for 2025 to the company's corporate governance and employees.

Source: [Poczta Polska](#)



Resumption of shipping to selected countries

30-03-2026

As of today (March 30, 2026), Slovak Post is restoring the possibility of submitting shipments to selected countries: Afghanistan, Brunei, Philippines, Indonesia, Myanmar, Pakistan, Sudan, Tajikistan, Vietnam.

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Afghanistan, Brunei, Philippines, Indonesia, Myanmar, Pakistan, Sudan, Tajikistan, Vietnam.

Receiving shipments to Bahrain, Bhutan, Botswana, Iran, Israel, Jordan, Qatar, Kuwait, Laos, Lebanon, Oman, Palestine, Saudi Arabia, United Arab Emirates and the United States of America (excluding letter mail containing documents up to 50 grams).

Source: [Slovak Post](#)



Customers' best friend most welcome at the post office

27-03-2026

It was a real "paws" for celebration for An Post this week as the company announced its support for the Irish Guide Dogs (IGD) Show Your Paws for Access Rights campaign, reaffirming the legal right of Guide and Assistance Dog owners to access businesses and services across Ireland.

Marking the occasion, An Post hosted a canine-centred celebration at its flagship St Andrew's Street Post Office in Dublin, where it also unveiled a new Working Dogs Policy designed to support staff and customers and ensure consistent, welcoming access for Guide and Assistance Dogs across the post office network nationwide.

All post offices nationwide will display "Show Your Paws for Access Rights" window stickers, demonstrating An Post's commitment to accessibility and inclusion and helping raise awareness of the legal access rights of IDG clients.

The event also coincided with a significant milestone for Irish Guide Dogs, which is celebrating its 50th anniversary this year. It is Ireland's leading charity supporting people who are vision impaired and families of children with autism through expertly trained Guide and Assistance Dogs. With almost 400 working dogs currently in service nationwide, many clients regularly rely on post office services as part of their daily independent living.

An Post's new Working Dogs Policy highlights the essential role of working dogs and provides clear guidance to staff and Postmasters, reinforcing existing accessibility commitments while ensuring customers accompanied by Guide or Assistance Dogs can confidently access services.

Welcoming the initiative, Debbie Byrne, Managing Director of An Post Retail, said: "At An Post, we are committed to creating welcoming and accessible spaces for everyone in our communities. Supporting working dogs in our post offices reflects our belief that independence, dignity and inclusion should never face barriers and we're proud to stand with Irish Guide Dogs and ensure customers accompanied by working dogs are always warmly welcomed."

Tim O'Mahony, CEO of Irish Guide Dogs for the Blind, welcomed An Post's support for the access rights campaign, saying: "We are delighted to see An Post supporting our Show Your Paws for Access Rights campaign and standing behind our clients' legal right



to access businesses and services. Unfortunately, more than 85% of our clients' report experiencing access refusals on a regular basis. Our clients have a legal right of access to go about their daily lives independently with their Guide or Assistance Dogs. Visible support and engagement from trusted national organisations like An Post plays a vital role in raising awareness and improving understanding."

Under the new policy, post office staff will receive training to reinforce accessibility best practice and customer care standards, ensuring Guide and Assistance Dog partnerships are recognised and supported in every branch. Information materials

highlighting the important role of Irish Guide Dogs will also be distributed throughout the An Post retail network.

Through this partnership, An Post joins organisations such as Aldi, Musgraves, Maxol, Dell and The Square Tallaght in helping to promote awareness of access rights and the life-changing impact of Guide and Assistance Dogs, supporting greater independence, inclusion and equality for individuals, their families and communities.

Access window stickers are available free of charge by emailing [\[email protected\]](#)

Source: [An Post](#)



Cooperation between Bulgarian Posts and Turkish PTT Corporation in the field of e-commerce

26-03-2026

A meeting was held between the management of Bulgarian Posts and Turkish PTT Corporation, whereby the two national postal operators discussed cooperation in the field of e-commerce and the benefits for e-traders in both countries.

The e-commerce division PTTeM of the Turkish postal operator, which has been on the market for 14 years and owns the third most significant e-commerce platform in Turkey, will collaborate on goods deliveries with Bulgarian Posts. At the same time, Bulgarian traders will be able to send their products to the huge market of neighboring Türkiye at favorable prices and terms by submitting their items at the nearest post office or directly at an exchange and sorting

center of the company.

Deepening cooperation focuses on e-commerce, but the two postal operators have so far traditionally worked together within the Universal Postal Union and PostEurop (Association of Public Postal Operators in Europe), in their capacity as national operators.

Source: [Bulgarian Posts](#)



IBPT mail test: demonstration impacts results, Bpost continuously works to improve quality

01-04-2026

Bpost notes that, during this period, a trade union demonstration took place on Wednesday 24 September. This action had an impact on results at national level and over several days. Bpost had informed its customers in a timely manner of the potential disruptions. Bpost therefore regrets that the IBPT does not mention this exceptional circumstance in its communication and does not take it into account in its conclusions.

Bpost is also undergoing a major transformation, driven by the sharp decline in mail volumes in Belgium (a decrease of 10% in 2025).

Belex remains the reference

The official monitoring of the quality of the universal postal service is based on the Belex measurement. The IBPT study is separate from this framework. The Belex measurement is audited by the IBPT and carried out by an external provider. This system continuously analyses, over the long term, thousands of items throughout the year and across the entire territory (24,000 Prior and 24,000 Non-Prior test items annually, over approximately 250 working

days). It therefore constitutes the benchmark for assessing the overall performance of the postal network.

The IBPT normally publishes Belex results on an annual basis. However, the results for 2024 and 2025 have not yet been published to date.

What Bpost is already doing to improve quality

Quality is at the heart of Bpost's priorities, both for parcels and mail. Based on Belex measurements, Bpost submits an annual action plan to the regulator to improve service quality (most recently in October 2025). The company continuously implements new measures, including the following:

For Prior and Non-Prior mail:

Introduction of new processes enabling more postmen and postwomen to receive pre-sorted mail on the morning of delivery.
Enhanced control and analysis of collection times from red mailboxes through monitoring of collection rounds.
Improved forecasting of future volumes, notably through closer collaboration with



customers, to optimise staffing levels.

For funeral mail:

Implementation of a new sending process through a faster and secured circuit within Bpost sorting centres, independent from regular mail flows.

Additional scans performed by the postman/postwoman during loading and unloading.

Introduction of track & trace throughout the

entire delivery process, with customer updates in case of delays.

By continuously reviewing and adapting its operations, Bpost aims to continue offering all Belgians the most efficient postal service possible. As Bpost continues its transformation into a digital parcel logistics company, this ambition remains at the core of its priorities.

Source: [Bpost](#)

