



## Swiss Post's quarterly result in line with expectations "€" pressure to act remains

13-05-2026

Despite a challenging environment, Swiss Post recorded an operating profit (EBIT) of 94 million francs in the first quarter of 2026. The result is in line with expectations and shows that last year's efficiency and pricing measures are working. At the same time, it is clear that Swiss Post still faces challenges and the pressure to act remains. Swiss Post is continually losing significant income, mainly due to shrinking letter volumes.

Swiss Post offers its customers modern services. This is reflected in the figures. Customer accessed digital services more frequently in the first quarter. They used the Post-App 17.4 million times in the first three months of the year, representing an increase of around 50 percent year-on-year. Rising parcel volumes (+4.4 percent), growth in unaddressed promotional mailings (+7.7 percent) as well as efficiency measures, price adjustments and seasonal effects contributed to a better operating result than in the same period last year. PostBus also saw positive growth in the first quarter, with passenger numbers rising by 4 percent. Despite the SNB's policy rate of zero percent, PostFinance is benefiting from a balanced, long-term investment strategy, which has enabled it to

keep interest income stable. At 94 million francs, Swiss Post's EBIT was 37 million higher than in the same period of 2025. Group profit rose by 28 million francs to 64 million francs.

### Pressure to act remains

However, this result should not distract from the challenges facing Swiss Post: over-the-counter inpayments (-10.6 percent) and the letter business (-4.2 percent) are both declining, with cost structures largely fixed. Swiss Post is continually losing significant income, mainly due to shrinking letter volumes. In the letter and newspaper business, the fall in revenue stands at around 85 million francs per year. "The market is challenging, the geopolitical situation is uncertain and the pressure to act remains. We're refining our strategy, strengthening our core business, pursuing focused growth and becoming a simpler and faster organization," says Alex Glanzmann, Head of Finance at Swiss Post.

Strengthening core business, focusing on growth, becoming faster

For a financially viable universal service without taxpayers' money, Swiss Post is refining its existing strategy up to 2030. It is strengthening its logistics, communication,



mobility and financial services business and focusing primarily on targeted organic growth in these core markets rather than acquisitions. This also includes further pricing measures. Additionally, Swiss Post will have to reduce its internal costs on an ongoing basis. In the internal units, processes will be simplified in the coming years in order to become faster. The relevant processes are currently under way.

Modernization of the universal service obligation required

In addition to further efficiency and pricing

measures, Swiss Post needs a comprehensive modernization of the regulatory provisions. Switzerland should benefit from a universal service obligation that is geared towards its customers' actual needs. Without reform, there is a risk that Swiss Post's services will become irrelevant and too expensive. To this end, the Federal Council has announced a comprehensive revision of the law. Swiss Post supports this action, with the aim of continuing to provide a strong, modern and self-sustaining public service.

Source: [Swiss Post](#)



# PostNL: Regulator's fine further jeopardises continuity of postal services

12-05-2026

PostNL considers this fine ineffective and disproportionate. The fine further jeopardises the continuity of postal services. PostNL will therefore object against ACM's decision.

Pim Berendsen, CEO of PostNL: "People in the Netherlands must be able to continue to rely on postal services. Our thousands of employees are committed to this every day. However, the conditions under which we were required to deliver USO mail were already unworkable in 2023. Since then, the situation has only deteriorated further, and despite a highly efficient operating model, delivering mail costs more money than it generates. Against that background, this fine is not only incomprehensible but also irresponsible. It ignores this reality and is counterproductive. Rather than contributing to safeguarding reliable postal delivery, it undermines the financial position of the postal operator and puts further pressure on reliable mail delivery."

## Outdated norm unworkable

The ACM fine relates to not meeting a legal obligation that was already unworkable in 2023. PostNL continuously strives to maintain high quality, but like other sectors, has been

facing labour market shortages for several years. In addition, outdated legislation left no room to adequately adapt the service. PostNL has repeatedly indicated since then that it is no longer possible to meet this obligation. This has now been acknowledged and the quality standard is being adjusted: as of July 2026 it will be lowered to a feasible level. Although this is a step in the right direction, it is still insufficient. All the more reason why it is incomprehensible that the ACM is imposing such a substantial fine.

## Failure to make a fundamental choice

In the years following 2023, the situation has continued to deteriorate. There is insufficient perspective on a structural solution for future-proof postal services. Losses continue to mount, and continuity is coming under increasing pressure. Even with the announced easing of the standards, the service is expected to remain loss-making in the coming years.

The core of the problem remains unaddressed and requires a clear choice: legal obligations must be adjusted to align the service with reality, or appropriate compensation must be provided for the net costs of this public task. As long as this choice



lacks, PostNL is apparently expected to deliver a structurally loss-making service under unworkable conditions. That cannot reasonably be expected of a commercial company.

Fine highlights issue of outdated regulations

Imposing a multi-million-euro fine for an unrealistic standard on top of these structural

losses only worsens the situation and does not contribute to better postal delivery. On the contrary, it further jeopardises the continuity of the service.

The provision already in place is sufficient, and this fine has no impact on the financial outlook as previously communicated by PostNL.

Source: [PostNL](#)



## U.S. Postal Service Recommends Competitive Price Changes for July 2026

11-05-2026

The U.S. Postal Service filed notice with the Postal Regulatory Commission (PRC) today to adjust some prices on some domestic competitive package and service offerings. Pending favorable review and comments from the Postal Regulatory Commission (PRC), these price changes and adjustments will take effect on July 12.

Changes include, but are not limited to, elimination of ounce-based rate differentiation for published Commercial USPS Ground Advantage prices, which will not impact customers that have negotiated commercial rates for USPS Ground Advantage; and a competitive PO Box price increase of 3 percent. Also, the Postal Service will introduce Addresses API, a new Address Management System offering, and will align the divisor for dimensional weight pieces to industry standards for Priority Mail Express, Priority Mail, USPS Ground Advantage, and Parcel Select.

Additionally, new fees will be established for handling hazardous materials for Priority Mail Express and Priority Mail, as well as a noncompliance fee for improperly prepared hazardous material items shipped using competitive package products. Hazardous

materials are substances that could injure people or cause damage if not handled properly, like chemicals or flammable items. The Postal Service provides guidelines for mailing hazardous materials on its Shipping Restrictions website, with additional information and details available in Publication 52.

The Postal Service is focused on strengthening its shipping products and offerings as part of its 10-year modernization plan for service excellence, on-time delivery, and revenue generation from enhanced package delivery services. With more than 31,000 Post Offices, multiple pickup options, including free package pickup, the Postal Service provides exceptional value and convenience to customers.

Shipping Services prices are primarily adjusted according to market conditions. The Postal Service governors evaluate shipping rates and fees and adjust them when needed as part of the Postal Service's 10-year network modernization plan to return the organization to financial sustainability and achieve service excellence while maintaining universal six-day mail delivery and expanding seven-day package delivery.



The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations. Notably, the Postal Service has some of the lowest mailing rates in the industrialized world and continues to offer great values in shipping.

The complete Postal Service price filings with prices for all products can be found on the

PRC website under the Daily Listings section at Daily Listings section. For the Shipping Services filing, see Docket No. CP2026-8. The Postal Service provides additional resources to assist customers regarding the price changes. These tools include price lists, downloadable price files and Federal Register Notices.

Source: [USPS](#)



## DHL Express expands global portfolio with new Heavy Weight Express Service for shipments up to 3,000 kg

11-05-2026

With this launch, DHL Express strengthens its role as leading global integrator capable of moving heavyweight cargo with express speed and reliability across more than 220 countries and territories.

Bonn - DHL Express today announced the worldwide expansion of its Time Definite International portfolio with the introduction of Heavy Weight Express (HWX), an express air solution for shipments up to 1,000 kilograms per piece and 3,000 kilograms per shipment. With this launch, DHL Express strengthens its role as leading global integrator capable of moving heavyweight cargo with express speed and reliability across more than 220 countries and territories, supported by a dedicated aviation and ground network that ensures stable uplift, predictable transit times, and globally consistent handling standards.

Heavy Weight Express is designed to meet the needs of industries where shipment reliability and timing are critical business drivers. The service integrates fast, time definite delivery with full end to end control, proactive monitoring, and transparent all in pricing that eliminates the rate volatility and cost uncertainties associated with other areas of freight. Customers benefit from guaranteed express transit times, comprehensive

shipment visibility at every stage, and DHL's uncompromising operational standards, including stringent handling procedures for shock sensitive, high value, or regulated goods.

DHL Express CEO John Pearson said "Heavy Weight Express represents a strategically important step for our business, expanding the value that DHL Express brings to global supply chains. As industries face rising volatility, increasingly complex production cycles, and significant financial exposure from delays and supply chain disruption, DHL's ability to offer express level speed, access to capacity and higher reliability for shipments up to 3,000 kilograms fundamentally changes the service levels that customers can expect from their logistics provider."

The introduction of HWX is supported by the introduction of dedicated Heavy Weight Priority Desks around the world. These specialized teams are responsible for proactive tracking, early exception detection, real time intervention, and direct communication with customers to ensure



uninterrupted shipment flow. Each heavyweight shipment receives dedicated case ownership, giving customers predictability and personal attention often associated with smaller or specialist logistics providers, but with the additional advantage of DHL's global integrator infrastructure, standardized processes, and 24/7 operational control.

The solution directly addresses six critical heavyweight use cases observed across global industries: avoiding production downtime, managing program and product launches with immovable timelines, optimizing working capital by reducing inventory buffers, supporting procurement driven large scale shipping environments, complying with stringent special handling requirements, and stabilizing complex multi

site supply chains. These use cases are especially prominent in the technology sector, automotive manufacturing, engineering and machinery, life sciences, pharmaceuticals, and the oil and gas and energy sectors-industries where even small delays can result in severe financial impacts.

Reducing shippers' dependence on fluctuating airline capacity and removing the cost variability of add on fees and handling surcharges, HWX offers customers the stability of a single carrier from pickup to delivery. DHL Express manages its own aircraft fleet, hubs, gateways, customs operations, and last mile delivery-providing customers with predictability even during periods of global disruption or limited air capacity.

Source: [DHL Group](#)



## Correos has accepted 163,510 postal votes for the Andalusian Parliament elections

14-05-2026

During election day on Sunday, May 17, Correos will carry out a special logistical deployment involving 1,557 employees, as well as all the necessary vehicles to deliver the votes to the polling stations in Andalusia.

Madrid, May 14, 2026 - Correos has accepted a total of 163,510 postal votes from citizens for the elections to the Parliament of Andalusia to be held next Sunday, May 17, according to the following breakdown by province of destination:

This number of postal votes is similar to the total number of votes accepted in the previous regional elections held in Andalusia on June 19, 2022.

Correos (the Spanish postal service) reminds the public that 178,541 applications for postal voting in the Andalusian elections have been received . Correos has provided applicants with 100% of the necessary electoral documentation, either by delivering it to their homes or by notifying them to collect it at a post office.

The votes cast represent 91.58% of the applications accepted , a conversion rate also similar to that recorded in the previous regional electoral process held in Andalusia.

### All necessary resources

Correos is putting all the necessary technological, logistical and human resources into place to guarantee compliance with the commitments entrusted to it in the electoral processes.

Specifically, Correos has reinforced customer service across its network of 2,329 offices throughout Spain, especially in the 413 offices in Andalusia . Dedicated counters have been set up for elections, and where demand has required it, additional tables have been installed to process postal votes.

In addition, the network of offices has deployed 1,325 PDAs, 154 of them in Andalusia, to expedite customer service in offices with the highest volume of postal votes. The use of the appointment system, already operational in 535 offices nationwide, 86 of them in Andalusia, has also been expanded . In offices where necessary, a "Postal Vote" option has been activated in the queue management system to prioritize service or direct customers to specific



departments, all aimed at streamlining service and reducing waiting times in offices during the election period.

Correos (the Spanish postal service) also held special openings on May 7th at its offices in Dos Hermanas (Seville) and Vejer de la Frontera (Cádiz), which were celebrating their local holidays. These holidays coincided with the last day to request a postal vote before the Central Electoral Board extended the deadline to May 8th at 2:00 PM. Similarly, Correos opened an extraordinary office in Tocina (Seville) on May 13th, a local holiday and the last day to deposit postal votes. These offices remained open, despite not being regular working days, to make it as easy as possible for all interested voters to request and deposit their postal votes.

Regarding the distribution network, additional PDAs have been provided to facilitate the delivery of election materials. Transport routes for sending documents from logistics centers to all distribution units have also been adapted to meet demand. Furthermore, services have been reinforced at all logistics centers, including the Automated Processing Centers in Seville, Malaga, and Granada, and the one located at Adolfo Suárez Madrid-Barajas Airport, to ensure the proper handling of international shipments.

Likewise, Correos is making every effort to coordinate the postal logistics network and deploy all necessary means to ensure that

votes accepted at any of its customer service points throughout Spain up to yesterday are delivered next Sunday to the corresponding polling station in Andalusia .

Special logistical deployment for the election day on May 17

For the election day on May 17, Correos has been entrusted with the mission of delivering the votes cast by mail to the polling stations.

To this end, Correos will establish a special logistical deployment, made up of 1,557 professionals , including delivery personnel, offices and processing centers, and will mobilize more than 1,100 vehicles from its fleet for the proper development of its mission.

When the polling stations open, an initial team of staff from the public postal company will deliver the ballots in custody to the 10,403 polling stations distributed across the 3,756 polling stations in the 785 municipalities of Andalusia .

Another group of employees will deliver to the polling stations any postal votes that may be received during the course of the day.

Finally, another team will collect the so-called "third envelope", containing a copy of the vote count result, from the polling stations of each and every polling station in Andalusia.



## Census cards and election propaganda

Correos' collaboration in the May 17 parliamentary elections also extends to the distribution of census registration cards and the sending of electoral propaganda, in addition to sending the census list to the Town Halls, collecting documentation on election day and sending communications to members of the Electoral Boards in the municipalities with which there is an agreement.

Correos has already distributed the 6,510,832 census cards sent by the National Institute of Statistics to the homes of citizens entitled to vote on May 17, which include their registration data in the census, as well as the corresponding polling station and voting table.

In addition, Correos is distributing campaign materials from the various parties and coalitions participating in the elections. These are all public service obligations entrusted to Correos as the operator designated by the State to provide the Universal Postal Service in Spain.

In short, since the calling of the elections to the Parliament of Andalusia, Correos has been adopting all the necessary organizational measures to guarantee compliance with the obligations entrusted to it during the electoral processes and is putting all its technological, logistical and human resources at the service of the correct development of the process.

Source: [Correos](#)



## Austrian Post in Q1 2026

08-05-2026

Slight first-quarter revenue improvement despite a challenging market environment, earnings below the previous year as expected

### Revenue

- Group revenue +0.9 % to EUR 770.7m
- Mail, Retail & Services –7.6 % to EUR 289.9m
- E-commerce & Logistics +6.9 % to EUR 447.4m
- Bank –7.6 % to EUR 35.2m

### Earnings

- EBITDA from EUR 101.6m last year to EUR 93.8m in Q1 2026
- EBIT from EUR 48.4m last year to EUR 36.8m in Q1 2026

### Cash flow and balance sheet

- Operating free cash flow of EUR 73.4m
- Equity of EUR 722.4m as at 31 March 2026

### Outlook for 2026 unchanged

- Slight revenue increase expected
- Investments (CAPEX) between EUR 140m and EUR 160m
- Broadly stable earnings development (EBIT) in the order of magnitude of previous years

The beginning of the year 2026 was impacted by a challenging geopolitical and economic

environment. Digitisation and cost pressure among key customer groups resulted in a further decline in letter mail and direct mail volumes in the first quarter, which must be addressed through regulatory and process adjustments. E-commerce continues to be the growth driver in the parcel business, impacted by high quality requirements and intense competition. "Given the difficult market environment, Austrian Post performed well in the first quarter of 2026. Revenue improved slightly, driven by e-commerce growth, whereas first-quarter earnings were below the previous year, as expected," states Austrian Post CEO Walter Oblin. "Among the highlights of the first months were also the successful launch of our mobile telephone brand YELLOW, positive performance of bank99 and the integration of the e-commerce provider euShipments.com."

Group revenue in the first quarter of 2026 rose by 0.9 % to EUR 770.7m. Revenue of the Mail, Retail & Services division fell by 7.6 % to EUR 289.9m, driven by the structural decline of addressed letter mail volumes attributed to electronic substitution. Furthermore, a reduction was particularly noticeable in the addressed direct mail, attributable to



cost-cutting measures by advertising clients. The E-commerce & Logistics division revenue of EUR 447.4m (+6.9 %) performed very well in Austria and in the Southeast and Eastern Europe region, with volume increases of 10 % and 9 %, respectively. A reduction in parcel volumes from Asia impacted the Türkiye+ region (Türkiye, Azerbaijan, Georgia and Uzbekistan) due to regulatory restrictions (-2 % volume decrease). With revenues of EUR 35.2m the Bank division showed a decline in income from financial services due to the low interest rates, but it was able to increase its net interest income and generate a sustainably positive result.

First-quarter 2026 earnings were below the prior-year level, as expected, reflected the transformation of the company's activities in the telecommunications activities, the challenging competitive environment in Southeast and Eastern Europe, and a regulatory-related volume reduction in Türkiye following restrictive import rules for parcels from Asia. EBITDA was down from EUR 101.6m to EUR 93.8m, whereas earnings before interest and taxes (EBIT) fell from EUR 48.4m to EUR 36.8m. The profit for the period of the Austrian Post Group for the first quarter 2026 totalled EUR 15.3m, compared to EUR 39.6m in the previous year, which is due to the negative valuation effect of the company's remaining 20 % stake in Aras Kargo (based on inflation and the exchange rate). This resulted in earnings per share of EUR 0.22 for the first quarter of 2026,

compared to EUR 0.56 last year.

The fundamental trends will remain unchanged for the full year 2026 against the backdrop of ongoing economic uncertainties. Declining volumes are evident in the mail business due to the intensified digitisation efforts by major customers, whereas the continuing strength of the e-commerce trend ensures the ongoing growth of parcel volumes. At the same time, intense competition is expected in numerous markets. Additional uncertainties arise from regulatory restrictions on international trade flows. Despite the current geopolitical uncertainties, Austrian Post anticipates a slight revenue improvement in 2026. In addition, the company continues to expect further inflation-related cost increases. For this reason, comprehensive initiatives are being undertaken to safeguard Group earnings. Furthermore, Austrian Post is aiming, for the year 2026, for largely stable earnings development in the order of magnitude of previous years. The expectation of a weaker first half of the year and a stronger second half-year is confirmed.

Investments in property, plant and equipment (CAPEX) are expected to range between EUR 140m and EUR 160m in 2026 similar to recent years. The priorities are the enlargement and modernisation of the Logistics Centre in Salzburg, an increase in the number of parcel machines in Southeast and Eastern Europe as well as the ongoing electrification of the



vehicle fleet. The goal is a completely CO<sub>2</sub>-free last mile delivery in Austria by 2030.

#### FACTS AT A GLANCE

(As of May 2026)

- Occasion: Austrian Post Q1 2026: Slight first-quarter revenue improvement despite a challenging market environment, earnings below the previous year as expected
- Revenue: Group revenue +0.9% to EUR 770.7m; Mail, Retail & Services –7.6% to EUR 289.9m; ECommerce & Logistics +6.9% to EUR 447.4m; Bank –7.6% to EUR 35.2m
- Earnings: EBITDA EUR 93.8m (previous year: EUR 101.6m); EBIT EUR 36.8m (previous year: EUR 48.4m)

- Profit for the period: EUR 15.3m (previous year: EUR 39.6m) due to a negative valuation effect related to the remaining 20% stake in Aras Kargo; earnings per share EUR 0.22 (previous year: EUR 0.56)
- Cash flow / Balance sheet: Operating free cash flow of EUR 73.4m; equity of EUR 722.4m as at 31 March 2026
- Outlook 2026: Slight revenue increase expected; investments (CAPEX) between EUR 140m and EUR 160m; broadly stable earnings development (EBIT) in the order of magnitude of previous years; expectation of a weaker first half-year and a stronger second half-year confirmed

Source: [Austrian Post](#)



## DHL Express signs Bahrain SAF offtake-agreement with SAF One

12-05-2026

The agreement is bringing the first sustainable aviation fuel (SAF) production facility in the Middle East into DHL's global SAF supply network.

Bonn, Bahrain, Dubai - DHL Express and Dubai-based next generation SAF developer SAF One today announced the signing of a landmark offtake agreement, bringing the first sustainable aviation fuel (SAF) production facility in the Middle East into DHL's global SAF supply network. Under the agreement and as a key customer for the facility, DHL Express will receive long term access to 25,000 metric tons of unblended (neat) SAF per year - a total of 250,000 metric tons over a ten-year term from start of production, planned from 2028. The SAF will be produced at SAF One's flagship plant in Bahrain, enabling measurable lifecycle CO<sub>2</sub>e reductions across DHL's regional and intercontinental air network, and support DHL's aim to increase the use of sustainable aviation fuels to 30 percent by 2030.

"We are proud to see the Middle East playing a central role in the global shift toward emission-reduced aviation," said Abdulaziz Busbata, CEO DHL Express MENA. "Partnering with SAF One allows us to accelerate regional decarbonization, strengthen local innovation ecosystems, and offer our customers credible

and transparent emission reduced shipping solutions. This agreement symbolizes our long-standing commitment to Bahrain and across the region."

"By integrating the first SAF plant in the Middle East into our global supply chain, we are taking another major step toward making sustainable aviation the new normal," Travis Cobb, EVP Global Network Operations & Aviation at DHL Express, added. "This agreement not only expands our SAF footprint geographically but also strengthens our resilience by diversifying our sourcing. Collaborating with SAF One demonstrates how regional innovation can deliver global climate impact."

"We are grateful to DHL Express for entering into this offtake agreement with us, which is an important step toward bringing a landmark sustainable aviation fuel facility to the Middle East." said Deepak Munganahalli, Co-Founder & CEO, SAF One. "We would also like to thank all stakeholders in Bahrain who actively supported this project, including BAPCO Energies and the Bahrain Economic Development Board."



The SAF One production facility in Bahrain represents one of the most advanced SAF plants in the region, utilizing renewable feedstocks and next generation refining technologies designed to deliver high quality, scalable, and certified sustainable aviation fuel. DHL Express' long-term offtake agreement provides crucial demand market stability and supports the continued growth of clean energy infrastructure across the Middle East.

The partnership with SAF One reinforces DHL Express' strategy to collaborate closely with leading SAF producers worldwide to secure reliable, long-term access to sustainable fuels. The SAF supplied under this agreement will be allocated globally through a verified book and claim model, enabling customers to reduce Scope 3 emissions even on routes not directly fueled with SAF.

To ensure these emission reductions are transparently delivered to customers, DHL integrates the SAF volumes into its decarbonization offering through GoGreen Plus. DHL's GoGreen Plus products provide decarbonized solutions across its core offerings by leveraging sustainable fuels and low carbon technologies. The products are based on true value chain decarbonization enabled by the "book and claim" approach. Book and claim allows DHL to directly replace fossil fuels with sustainable fuels within its network and allocate the environmental benefits to paying customers, even when their shipments are not physically transported using assets powered by these fuels. GoGreen Plus enables customers to reduce indirect Scope 3 emissions arising from upstream and downstream transportation and distribution, while also supporting voluntary greenhouse gas (GHG) reporting and progress against their decarbonization targets.

Source: [DHL group](#)



## Australia Post to deliver its 25 millionth Connection Postcard with Beyond Blue

07-05-2026

As Beyond Blue celebrates 25 years of supporting Australians' mental health, millions of postcards will encourage Australians to reach out and stay connected

Four million prepaid Connection Postcards are being delivered to letterboxes across the country, as research reveals loneliness is causing distress for one in three Australians.

The nationwide delivery marks the sixth year of the Connection Postcards initiative, delivered by Australia Post in partnership with Beyond Blue, encouraging people to send a simple handwritten message to someone they care about.

Since its launch in 2021, the Connection Postcards initiative has seen Australia Post distribute 25 million postcards, a milestone reached this year as Beyond Blue marks 25 years of supporting Australians' mental health.

Australia Post General Manager Community and Stakeholder Engagement, Nicky Tracey, said the initiative responds to a growing need for everyday human connection.

"More Australians are saying they're feeling disconnected, and that sense of isolation can have a real impact on wellbeing.

"This year is particularly exciting as we celebrate 25 years of Beyond Blue supporting Australians' mental health and deliver the 25 millionth Connection Postcard since the campaign began. Connection Postcards are a simple way to reach out, to let someone know you're thinking of them, and to remind people they're not alone," Ms Tracey said.

At a time where Australians are feeling increasingly lonely or isolated the Connection Postcards encourage people to reach out to friends and family.

Recent research from Beyond Blue shows only one-third of Australians feel a sense of belonging in their local community, down from previous years, with loneliness and isolation particularly pronounced in regional and remote areas.

The challenges are especially acute in farming communities, where financial pressures, extreme weather and cost of living concerns are contributing to declining mental health. Almost one in three farmers report their mental health has worsened, and rates of



suicidal distress remain significantly higher than the national average. Tragically, one farmer dies by suicide every 10 days, and almost half of farmers have experienced thoughts of self-harm or suicide.

Beyond Blue CEO, Georgie Harman AO said, "Staying connected with others is so important for our mental health, but too many Australians, particularly those in regional and rural communities, are feeling lonely or disconnected. Simple, everyday interactions that foster connection, like writing a postcard or saying hello to people in our neighbourhood, are some of the most effective way to support mental wellbeing and strengthen the relationships we rely on for our mental health.

"The Connection Postcards are a simple and meaningful way for people to reach out, start a conversation, and remind someone they're thinking of them.

"We're proud to continue to partner with Australia Post delivering the 25 millionth postcard in the same year Beyond Blue marks 25 years. It's a good reminder that connection is at the heart of mental health and that small gestures can have a lasting impact."

As part of the campaign, Australians are being encouraged to visit the Beyond Blue and Australia Post Connection page where they can find mental health and wellbeing tips to stay connected, suggestions for how to write and send a free postcard, and links to Beyond Blue's free 24/7 support options.

The Connection Postcards will be also available at participating Post Offices nationwide or to order via the Connection page [beyondblue.org.au/postcard](https://beyondblue.org.au/postcard), aiming to spark simple yet powerful acts of connection.

Source: [Australia Post](#)



# Asendia and Singapore Post Form Strategic Partnership to Strengthen APAC Cross-Border E-commerce Gateway

08-05-2026

Asendia, the international e-commerce and mail specialist, today announced a strategic partnership with Singapore Post (SingPost), a leading postal and e-commerce logistics provider.

The partnership will strengthen cross-border e-commerce logistics capabilities, enhancing delivery performance, scalability and market access for businesses shipping into and out of Singapore and the wider Asia-Pacific region.

The partnership reinforces Singapore as a strategic gateway for cross-border e-commerce. With almost 75%<sup>[1]</sup> of online shoppers in Singapore having purchased from overseas sellers, the country is a key destination for international sellers. It also serves as an important logistics gateway to millions of online shoppers in the APAC region.

## Strategic Navigation of the 2026 EU Customs Reform

The partnership is timely as global regulators move to close taxation gaps that previously defined the sector. From 1 July 2026, the European Union will officially abolish the €150 de minimis customs duty exemption<sup>[2]</sup>, introducing a flat €3 customs duty on all low-value imports. These changes, aimed at

leveling the playing field for traditional retail, have taken effect in a few countries since March, where authorities have imposed national handling fees. SingPost and Asendia are working to offer Delivered Duty Paid (DDP) solutions to the EU, providing a "frictionless corridor" to help merchants - navigate this transition.

"This partnership comes at a critical juncture for global trade. Following the US suspension of de minimis exemptions in August 2025, the upcoming July 2026 EU reform introduces new regulations for exporting businesses to navigate." said Mark Chong, CEO, SingPost. "By extending our cross-border partnerships, we are providing businesses with the support to manage these complexities, ensuring that our customers can maintain access to these markets, minimising the risk of delivery friction or doorstep rejection."

The collaboration builds on Asendia's long-established presence in the region, including its recent establishment of the Singapore Hub operation. International



brands and global marketplace sellers on platforms such as Amazon, eBay and Etsy will benefit from more streamlined parcel shipping into Singapore and the wider APAC region.

Through Asendia's international network, SingPost's Singapore-based e-commerce customers gain access to a more diverse, reliable set of options to sell and scale across new markets with delivery capabilities into Europe, North America, South America, the Middle East and Oceania, supported by a broad ecosystem of last-mile partners. In turn, Asendia's customers benefit from improved access into Singapore, Southeast Asia and the wider APAC corridor via SingPost's infrastructure.

Merchants working with both organisations

will gain access to a comprehensive suite of delivery solutions. The core service offerings include Asendia's e-PAQ Home Delivery, e-PAQ Out-of-Home Delivery and e-PAQ Returns.

Lionel Berthe, Head of APAC, Asendia, said: "Asendia's Beyond Borders survey shows that 32% of retailers in APAC cite border delays, customs clearance, and cross-border returns as key friction points. This partnership directly addresses those challenges, with Singapore as a core focus market, while enabling scalable and cost-effective cross-border growth across the wider region."

Source: [Asendia](#)



## Thanks to solar panels, Bboxes can now be installed truly anywhere

15-05-2026

Since this year, Bpost has been installing Bboxes equipped with solar panels. As a result, the parcel company's lockers no longer require a connection to the electricity grid. This means Bboxes can now even be placed in the most remote locations.

According to a study conducted by Bpost\*, people are willing to travel an average of six minutes to pick up or send a parcel. Bpost wants to go even further and ultimately aims to install a Bbox within five minutes of every Belgian resident. To achieve this, the parcel company is constantly looking for new locations for its lockers.

### Green and flexible

What is new is that Bpost no longer needs to take access to the electricity grid into account. Since the beginning of this year, the company has been installing Bboxes powered by solar panels and a battery. These lockers are fully self-sufficient, and the battery has a lifespan of ten years. Around 400 of these new Bboxes have already been installed, and Bpost plans to add another 600 by the end of the year.

It is a green choice, but also one that improves accessibility. Previously, Bpost relied

on existing electricity connections, limiting locker locations to places near supermarkets, train stations or other infrastructure. Today, public locations are also an option. For example, cities or municipalities may wish to install a locker on a village square or along a public road.

Laurens Himpe, Chief Automated Parcel Officer at Bpost: "This marks the end of our reliance on a fixed power connection for our Bboxes. This creates many new opportunities for governments, customers and businesses, which can now truly rely on the 24/7 convenience of a Bbox anywhere."

In addition to being a green solution, the solar-powered Bboxes are also modular. This means extra compartments can still be added or removed after installation, or larger or smaller lockers can be selected. This allows Bpost to respond more flexibly to changing consumer behaviour or long-lasting peak periods.

Source: [bnode](#)



## Posten Bring's longest route on electricity: Trondheim â€” Stokke on one charge

06-05-2026

Posten Bring is currently conducting a pilot project to see if it is possible to run regular traffic between Trondheim â€” Drammen â€” Stokke with electric trucks. The experience is very good.

– This is one of Southern Norway's longest routes in scheduled traffic and is a full 600 kilometers one way. This route is operated with the largest capacity we have on the road, says Steinar Haugen, Head of Procurement Transport who has been involved in the project.

Initially, Posten Bring wants to see if it is possible to carry out the route within the available time frame, with different quantities and tonnage – without significant deviations.

– Regular traffic places strict demands on regularity and there is no room for setting up solutions that are not robust in all types of weather and conditions. This has been a valuable test that gives us valuable learning, Haugen continues.

CONNECTION: The charging stations are not always sized for truck trailers. For driver Semklo, this means that the trailer must be disconnected and reconnected when charging. Photo: Posten Bring  
One charging stop

The driver of the truck, Damian Semklo, says that the experience from the trip south was better than expected.

– It has actually exceeded all expectations. On the way south, I only had to stop to charge once. When I arrived in Stokke, I still had a good margin left in the battery, explains Semklo.

Semklo says he is excited about the journey north again, as the truck is more heavily loaded than it was south.

– I still think that there shouldn't be any problems. The way I see it, there will be a stop along the way, and then I think it should last all the way to Trondheim during the night.

Can be used right now

Jotra, with whom Posten Bring has collaborated for a long time on local distribution in Trøndelag and on scheduled traffic, is conducting the test in collaboration with the group. So far, experience indicates that this type of transport can be put into



operation with today's technology.

– Our preliminary assessment, together with the supplier, is that this is entirely possible to implement today. With fast charging, you can utilize the rest time that the driver has anyway, and then you can charge sufficiently without losing time, says Haugen.

He points out that there are still challenges, and that more testing is needed before the equipment can be put into regular operation.

– On the coldest days, for example in Østerdalen, one extra charge may be needed. But it will not have a major impact on the delivery time, and is manageable within today's operations.

Posten Bring has spent significant resources in recent years building out its own charging network for heavy vehicles at its terminals in Norway. To date, the group has 348 charging points at 22 locations across the country, but with more routes than just this one, it is an important prerequisite that the charging infrastructure is expanded.

– Our experience is that there is not enough charging capacity available for both us and

other players in the market to adapt in line with our total needs, explains Haugen.

Will drive transformation

The test is part of a larger effort in which Posten Bring will take an active role in the transition to a low-emission society. The transition is particularly demanding in heavy transport.

– Restructuring the heavy vehicle fleet is one of the most demanding tasks we face, and it is also where emission cuts will pay off the most. We have come a long way in our own operations, but to succeed, the entire transport network must be involved, says Haugen.

He points out that the group depends on transport providers also taking action.

– We have to use our purchasing power actively. This means both setting clear requirements, but also participating in testing and developing new solutions together with suppliers. This test is a good example of just that, he concludes.

Source: [Posten Bring](#)



## Dividend increase and strategic realignment: Deutsche Post AG shareholders approve higher dividend and modernization of Group structure

05-05-2026

A key agenda item was the legal reorganization of the Group structure as part of Strategy 2030 "Accelerate Sustainable Growth."

Bonn - At today's Annual General Meeting, the shareholders of Deutsche Post AG approved the proposals of the Board of Management and Supervisory Board by large majorities. As part of the agenda, the Annual General Meeting authorized, with 99.88 percent of the votes, an increase in the dividend to EUR 1.90 per share (previous year: EUR 1.85). The total dividend payout, therefore, amounts to around EUR 2.1 billion.

We have significantly increased earnings per share and generated a strong free cash flow. This solid financial foundation enables a higher dividend and reflects our disciplined capital allocation as well as our commitment to delivering reliable and attractive returns.

Melanie Kreis, CFO DHL Group

Annual General Meeting approves modernization of Group structure

A key agenda item was the legal reorganization of the Group structure as part of Strategy 2030 "Accelerate Sustainable

Growth." Shareholders approved, with a large majority (99.95 percent of the votes), the transfer of the Post & Parcel Germany division into a separate legal entity, as well as the renaming of the listed Deutsche Post AG to DHL AG. Both measures are expected to take effect in the second half of the year following registration in the commercial register.

With this restructuring, the Group's historically evolved legal organization will be aligned with its established management structure. In the future, Post & Parcel Germany will operate as a legally independent, non-listed subsidiary under the established name Deutsche Post AG and, like the other divisions, will focus on operational business activities. The listed parent company will operate under the name DHL AG and will continue to manage the Group strategy, governance, and cross-divisional services.

With the modernization of our Group structure, we are consistently aligning the company with our proven divisional management model. Clear operational



responsibilities and a focused corporate center strengthen our competitiveness, enhance strategic flexibility, and support sustainable, profitable growth.

Tobias Meyer, CEO DHL Group  
Actions of Board of Management and Supervisory Board approved by large majority

The actions of the Board of Management and the Supervisory Board were approved by a large majority (97.97 percent and 96.62 percent of the votes, respectively).

The Annual General Meeting re-elected Dr. Rolf Bösing and Stefan B. Wintels to the Supervisory Board of Deutsche Post AG until the Annual General Meeting in 2030.

Dr. Rolf Bösing has been a member of the Supervisory Board since his court appointment in July 2025 and serves on the Finance and Audit Committee, the Executive Committee, and the Nomination Committee. Stefan B. Wintels has been a member of the Supervisory Board since May 2022 and serves on the Strategy, Technology, and Sustainability Committee.

#### Further resolutions

To ensure financial flexibility, the Annual General Meeting approved a new authorization to issue warrant-linked, convertible, and/or profit-participation bonds with a total nominal amount of up to EUR 2 billion and created corresponding conditional capital.

#### Deloitte GmbH

Wirtschaftsprüfungsgesellschaft was again appointed as auditor of the financial statements and the sustainability report. The Annual General Meeting also approved the remuneration of the Supervisory Board members (99.28 percent of the votes) and the remuneration report (95.37 percent of the votes) by a large majority.

As part of the voting on the agenda items, valid votes representing an average of 791,232,614 shares were cast. This corresponds to 68.80 percent of the share capital entitled to vote (2025: 65.30 percent).

Source: [DHL Group](#)



## Demanding quarter in an unpredictable market

07-05-2026

Posten Bring delivers weaker results in the first quarter of this year, compared to the same period in 2025. Revenue was NOK 6,270 million, NOK 23 million more than in the first quarter of last year. Adjusted operating profit ended at NOK 126 million, NOK 150 million lower than the previous year.

- We are leaving behind a demanding first quarter, characterized by weak profit development. Geopolitical unrest has led to significant cost increases in transport, energy and fuel. We have good volume growth in parcels in all countries, but competition is intense. There is also great uncertainty about how changes in future postal delivery will affect us. We are preparing for changes. Within parcels and freight, we are working to clarify our market positions and increase competitiveness, says Petter-Børre Furberg, CEO of Posten Bring.

Operating profit in the first quarter was NOK 122 million, compared to NOK 288 million for the same period last year. The decline is due, among other things, to high energy and fuel prices as well as changes in the channel and customer mix for online shopping packages. During the first three months of the year, the group had revenue growth of 0.4 percent and cost growth of 3.0 percent.

Good volume growth from online shopping

The logistics segment achieved revenue of

NOK 5,100 million, an increase of 2.0 percent from the same period last year. Parcel volume from online shopping grew by 13.8 percent, driven by volume growth in all Scandinavian countries. A shift towards customers and channels with lower average prices dampened the profit impact of volume growth. Adjusted operating profit for the logistics business was NOK 218 million in the first quarter, a reduction of NOK 53 million from the same period last year.

Continued decline in letter volume

The postal segment's revenue was NOK 1,286 million in the first quarter, a decrease of 5.2 percent compared to the same period last year. The volumes of addressed mail fell by 8.7 percent in the period, while the volumes of unaddressed mail fell by 15.7 percent. The Norwegian package had revenue growth of 20.1 percent, mainly driven by increased volume from campaigns on second-hand platforms. The adjusted operating profit for the postal segment was negative by NOK 10 million, a decrease of NOK 76 million from the previous year. The change from last year is



strongly influenced by a favorable accrual effect in Q1 2025

In the first quarter, 88 percent of addressed mail was delivered within 3 days. This was above the licensing requirement of 85 percent.

Sickness absence for the first quarter of the year measured as a 12-month trend ended at 7.0 percent, a decrease of 0.3 percentage points compared to the same period last year. Good and targeted work is being done to reduce sick leave in the group. The injury frequency measured as a 12-month trend was 6.6 compared to 6.5 last year.

Key figures Q1 2026 (Q1 2025 in brackets)

Operating income: MNOK 6,270 (6,247)

Adjusted operating profit: MNOK 126 (276)

Operating profit (EBIT): MNOK 122 (288)

Equity ratio: 30.4% (30.2%)

Return on invested capital (ROIC) last 12 months: 7.9% (7.4%)

Return on equity after tax (ROE) last 12 months: 10.0% (7.7%)

Source: [Posten Bring](#)



## Correos joins the celebration of "Open Administration Week 2026"

06-05-2026

Correos will participate with various activities to showcase its operations as a public logistics and parcel delivery company providing the Universal Postal Service. Starting today, those interested can register to visit Correos' main offices and logistics centers at [correos.com](https://correos.com). "Open Administration Week" will be held in Spain from May 18 to 24, 2026, with the aim of bringing public administrations closer to citizens.

Madrid, May 6, 2026 - Once again, Correos joins the celebration of "Open Administration Week 2026", with the aim of publicizing its operation as a public company providing the Universal Postal Service and Services of General Economic Interest (SIEG).

Open Government Week, a global initiative promoted by the Open Government Partnership, will be celebrated throughout Spain from May 18 to 24. Its main objective is to bring public administrations closer to citizens, based on the principles of open government: transparency, accountability, citizen participation, public integrity, and collaboration.

Correos is participating in various activities, opening its doors to the public so they can learn about the operations of some of its main offices and logistics centers. Those interested will have the opportunity to visit 18 of Correos' main offices next Wednesday, May 20th, some of which are located in historic buildings in the capital cities of the Autonomous Communities. Additionally,

between May 20th and 21st, depending on the location, they can visit one of the 16 Automated Processing Centers, which are the heart of the company's logistics.

All activities are aimed at the general public, including students, young people (whether students or workers), consumers, users, and professionals. Those interested can now register at [correos.com](https://correos.com). Capacity is limited to 25 people per group at each office and logistics center, and places will be filled on a first-come, first-served basis.

Correos encourages all citizens to participate in this initiative promoted by the General Directorate of Public Governance, with the collaboration of the Open Government Forum, which represents an excellent opportunity to learn in depth about the functioning and activity of the Public Administrations of our country and, specifically, of the public postal and parcel company throughout Spain.

Source: [Correos](https://correos.com)



## Bnode results in line with guidance in the first quarter

06-05-2026

Logistics group Bnode, active in Europe, North America and Asia, today announces its results for the first quarter of 2026. These are in line with expectations. EBIT growth within Paxon offsets the impact of the rapid decline in mail volumes in Belgium and the termination of the 679 contract. The execution of strategic priorities is progressing as planned.

The logistics group recorded first-quarter revenue of EUR 1,063.4 million, a decrease of 5% compared to last year, with an adjusted EBIT of EUR 33.2 million.

Mail volumes at Bpost decline by more than 14%

At the last-mile unit Bpost, revenues fell to EUR 547.6 million (-3.1%) due to lower income from letters and newspapers. These traditional mail volumes dropped by as much as 14.3%, figures that continue to highlight the necessity of transforming the company into a high-performing logistics player. Parcel volumes increased by 9.1% (or +5% when adjusted for the impact of the strike in the first quarter of 2025). This led to an adjusted EBIT at EUR 16.7 million with 3.0% margin.

Growth for Paxon in Europe

Paxon, the group's international logistics arm, saw total operating income decline by 9.3% to EUR 390.1 million. This was mainly due to lower revenues at Radial North America, where a decline of 11.3% was recorded, partly

due to customer contracts terminated in 2025. At the same time, new customers—40% of whom came through Radial Fast Track—contributed EUR 27 million in new revenue. In Europe, Paxon saw revenue development (+7.3 mEUR or +4%) across businesses and main geographies. Paxon reported an adjusted EBIT of EUR 11.1 million, an increase of EUR 4.3 million.

Growth for Landmark Global

Landmark Global's revenue increased by 3.4% in the first quarter to EUR 150.1 million, driven by growth in Asian volumes and European logistics flows. In Europe, revenues rose by 9.6% thanks to the contribution of major Chinese platforms, mainly into Belgium but also into other destinations. In the Americas, unfavorable exchange rates (around -10%) and macroeconomic slowdowns had a negative impact of 5.3% on revenues. Higher costs, driven by higher volume-driven transport costs as well as cost phasing, also weighed on results. Landmark Global therefore reported an adjusted EBIT of EUR 14.6 million, a decrease of EUR 4.7 million.



Teams continue to execute strategic priorities as planned

The execution of Bnode's strategic plan is progressing across all three business units. At Bpost, the Future Operating Model is being rolled out step by step, with key initiatives already operational in several distribution offices and contributing to planned efficiency gains. The growth of Out-Of-Home deliveries is accelerating, with the number of parcels delivered via lockers doubling year-on-year, while initiatives to optimize asset utilization and strengthen the B2B offering are being further scaled up. Within Paxon, disciplined cost management in North America and the launch of a growth plan in Europe support performance. At Landmark Global, continued international expansion and improved control of transportation costs help to capitalize on opportunities in a dynamic cross-border market.

#### 2026 outlook maintained

These first-quarter results for Bnode are broadly in line with plan. For the full year 2026, expected adjusted EBIT remains within the range of EUR 165 to 195 million. However, strikes at the Belgian unit Bpost in April have increased exposure to the lower end of this range.

The direct impact of these strikes on EBIT is currently estimated at around EUR 15 million so far, an impact that will start to be visible in the results for the second quarter of 2026. This preliminary estimate takes into account revenue losses in mail and parcel volumes, penalties related to service quality issues, and additional costs associated with processing backlog volumes.

Nevertheless, caution remains warranted. This forecast does not yet reflect any potential commercial impact following the April strike, nor any possible effects related to the conflict in Iran. Potential future fuel shortages or higher energy costs could also mean that some caution is still necessary.

Chris Peeters, CEO of Bnode: "Our results are on track, but we must remain realistic: conditions remain challenging and recent strikes are weighing on our organization. At the same time, the good performance at Paxon and Landmark Global shows that our strategic choices are the right ones. Step by step, we are building a modern, efficient, and sustainable logistics company that wins the trust of customers, employees, and partners. This transformation takes time, but the foundations are getting stronger every day."

Source: [Bnode](#)



## La Banque Postale signs a strategic partnership with Mistral AI to accelerate its AI development

06-05-2026

La Banque Postale, a subsidiary of the La Poste group, and Mistral AI, a leading player in generative artificial intelligence in Europe, announce the signing of a large-scale strategic partnership to deploy AI within the bank in order to combine economic performance and the issue of sovereignty.

This three-year partnership aims to deploy Mistral AI's language models on La Banque Postale's servers and data centers, within a sovereign and secure environment, to benefit employees, business units, and customers. It also includes the integration of a dedicated Mistral AI team within the bank's development teams. This partnership aligns with the Caisse des Dépôts Group's Digital Horizon 2030 plan, which promotes digital sovereignty.

After a first phase of experimentation carried out for a year which proved conclusive, this alliance between La Banque Postale and Mistral AI marks a structuring step in the AI strategy of the banking group, a subsidiary of the La Poste group: to implement a generative AI platform within the bank, associated with tailor-made support for IT teams for the appropriation of the main language models of Mistral AI.

This platform, hosted locally within La Banque Postale's IT infrastructure (on-premise), allows

La Banque Postale to quickly and at scale integrate high-performance generative AI solutions, enabling it to maintain control of its data and to meet the security and sovereignty challenges specific to its highly regulated banking environment.

Credit: Robinson Hecquet / From left to right: Zakaria Moursli, Deputy Managing Director at La Banque Postale in charge of operational performance, payments and digital, Stéphane Dedeyan, Chairman of the Management Board of La Banque Postale and Deputy Managing Director of the La Poste Group, and Arthur Mensh, Co-founder and CEO of Mistral AI

With Mistral AI, La Banque Postale has chosen high-performance models, optimized in terms of energy consumption and compatible with the compliance and regulatory requirements of the banking sector. This aligns with the approach initiated by the Caisse des Dépôts Group to promote digital sovereignty through its Digital Horizon 2030 plan. Digital Horizon



2030 is a major strategic plan of the Caisse des Dépôts Group, aiming to accelerate the digital transformation of the French and European economies and strengthen the technological sovereignty of local areas. With an unprecedented investment of €18 billion by 2030, Digital Horizon 2030 is fully in line with the Group's public service mission: to foster and support major transitions and prepare for the future.

A strategy structured around 3 pillars  
La Banque Postale aims to progressively roll out these generative AI solutions to all employees, starting with an initial target of 5,000 employees by 2026. To support the evolution of roles and skills, this rollout will be accompanied by a training program for employees on these new tools. The program is structured around three key areas :

AI for all which aims to provide employees with a personal assistant using the Le Chat de Mistral AI solution to help them with daily tasks;

AI for IT to provide the bank's IT development teams with the Mistral Code solution to improve the efficiency and quality of certain development tasks;

AI for Business aims to accelerate the transformation of banking by integrating AI into its business processes. Use cases will focus on customer relations, anti-money laundering, and fraud prevention, and will be addressed through customized solutions developed using Mistral Studio tools, in collaboration with the relevant business units.

Source: [La Poste Groupe](#)



## DHL Express introduces AI-powered item identification for international shipping – A first in the global express logistics industry

07-05-2026

This innovative capability uses advanced computer vision to analyze a customer-generated photo of a shipment item and instantly generate a precise, customs-compliant description.

Bonn - DHL Express today announced the launch of its AI-powered item identification - a first in the global express shipping industry. This innovative capability uses advanced computer vision to analyze a customer-generated photo of a shipment item and instantly generate a precise, customs-compliant description, transforming one of the most complex steps in international shipping into a seamless experience.

The development marks the latest in DHL Express's ongoing commitment to simplifying cross-border shipping through practical, customer-centric innovation. Accurately describing shipment contents to meet customs requirements has traditionally required specialized knowledge and careful wording. By embedding AI directly into the booking process, DHL Express removes this complexity, improving data quality, reducing the risk of delays, and making international shipping more accessible and reliable for customers of all experience levels.

A customer simply photographs the item they

intend to ship using any standard smartphone or connected device. The AI system processes the image via a server-side computer vision model, classifies the object, and generates a structured, customs-compliant item description aligned with international documentation standards - all within seconds. The suggested description is then presented to the customer, who can easily review, edit, or override the entry before submitting the shipment. No DHL Express account is required, ensuring a simple and accessible experience. This deployment marks a significant step forward in applied AI within logistics, representing the first-time item identification has been seamlessly integrated into a live, customer-facing international express booking flow at scale.

Dirk Olufs, EVP & Global CIO at DHL Express, says: "Computer vision is now live for customers across multiple markets, but what matters most is the impact. Accurate item classification at the point of data entry means cleaner data across the entire shipment lifecycle: fewer holds, faster clearance, and a better outcome for the customer."



Enna Zarate, Senior Vice President, Digital Customer Solutions at DHL Express adds: "The item description field was not a minor inconvenience - it was a critical moment where the customer experience broke down. This AI feature is a direct response to customer feedback, and we are proud that DHL Express is the first in our industry to bring it to customers."

The international express industry has long relied on shippers to self-declare item contents without substantive assistance. While customs documentation tools have evolved in other respects, the fundamental

task of item description has remained manual, text-based, and dependent on the shipper's knowledge of customs authority requirements. DHL Express's deployment is the first time computer vision item identification has been embedded in a live, customer-facing international express booking flow at scale.

The feature is now live across eight markets: Canada (CA), Germany (DE), Hong Kong (HK), Netherlands (NL), Singapore (SG), South Africa (ZA), Spain (ES), and United Arab Emirates (UAE). The further rollout is planned throughout 2026.

Source: [DHL Group](#)



## Quarterly result in line with expectations – pressure to act remains

13-05-2026

Despite a challenging environment, Swiss Post recorded an operating profit (EBIT) of 94 million francs in the first quarter of 2026. The result is in line with expectations and shows that last year's efficiency and pricing measures are working. At the same time, it is clear that Swiss Post still faces challenges and the pressure to act remains. Swiss Post is continually losing significant income, mainly due to shrinking letter volumes.

Swiss Post offers its customers modern services. This is reflected in the figures. Customer accessed digital services more frequently in the first quarter. They used the Post-App 17.4 million times in the first three months of the year, representing an increase of around 50 percent year-on-year. Rising parcel volumes (+4.4 percent), growth in unaddressed promotional mailings (+7.7 percent) as well as efficiency measures, price adjustments and seasonal effects contributed to a better operating result than in the same period last year. PostBus also saw positive growth in the first quarter, with passenger numbers rising by 4 percent. Despite the SNB's policy rate of zero percent, PostFinance is benefiting from a balanced, long-term investment strategy, which has enabled it to keep interest income stable. At 94 million francs, Swiss Post's EBIT was 37 million higher than in the same period of 2025. Group profit rose by 28 million francs to 64 million francs.

Pressure to act remains

However, this result should not distract from the challenges facing Swiss Post: over-the-counter inpayments (–10.6 percent) and the letter business (–4.2 percent) are both declining, with cost structures largely fixed. Swiss Post is continually losing significant income, mainly due to shrinking letter volumes. In the letter and newspaper business, the fall in revenue stands at around 85 million francs per year. "The market is challenging, the geopolitical situation is uncertain and the pressure to act remains. We're refining our strategy, strengthening our core business, pursuing focused growth and becoming a simpler and faster organization," says Alex Glanzmann, Head of Finance at Swiss Post.

Strengthening core business, focusing on growth, becoming faster  
For a financially viable universal service without taxpayers' money, Swiss Post is refining its existing strategy up to 2030. It is strengthening its logistics, communication, mobility and financial services business and



focusing primarily on targeted organic growth in these core markets rather than acquisitions. This also includes further pricing measures. Additionally, Swiss Post will have to reduce its internal costs on an ongoing basis. In the internal units, processes will be simplified in the coming years in order to become faster. The relevant processes are currently under way.

Modernization of the universal service obligation required  
In addition to further efficiency and pricing

measures, Swiss Post needs a comprehensive modernization of the regulatory provisions. Switzerland should benefit from a universal service obligation that is geared towards its customers' actual needs. Without reform, there is a risk that Swiss Post's services will become irrelevant and too expensive. To this end, the Federal Council has announced a comprehensive revision of the law. Swiss Post supports this action, with the aim of continuing to provide a strong, modern and self-sustaining public service.

Source: [Swiss Post](#)



## Omniva 2025 annual report: transformation into an international, technology-driven logistics company

08-05-2026

Omniva Group has published its 2025 annual report, highlighting the company's continued transformation from a traditional postal operator into an international, technology-driven logistics business with growing parcel volumes, an expanding global footprint, and a clear strategic shift away from legacy mail services.

Over the past decade, Omniva has undergone a fundamental business transformation. Today, around 95% of the company's revenue comes from commercial services, primarily parcel logistics, while traditional postal services account for a steadily declining share of the business.

This shift reflects broader changes in customer behaviour. As e-commerce continues to grow, parcel volumes have increased significantly, while letter volumes have declined sharply across the region – by around 80% over the past decade.

"At its core, this is a story of adapting to reality," said Martti Kuldma, CEO of Omniva Group. "Customers have moved to e-commerce and digital communication – and we have transformed our business accordingly."

What began as a transition from postal services to parcel delivery is now entering its next phase. Omniva, which once pioneered

parcel locker networks across the Baltics, is now focused on shaping the future of logistics through digital delivery solutions.

"Our ambition goes beyond physical infrastructure," added Kuldma. "We are building an asset-light, intelligence-heavy logistics model – combining our network with data, automation, and digital capabilities to create smarter, more scalable delivery solutions. Just as we once innovated the region with parcel machines, we now aim to innovate the industry with digital delivery."

In 2025, Omniva continued to scale its operations both in the Baltics and internationally. The company operates across 10 markets, with international business steadily increasing its share of total revenue.

Omniva handles more than 50 million parcels annually, supported by one of the most extensive parcel locker networks in the region. At the same time, the company is accelerating investments in technology – including AI-based solutions, automation, and



new digital services – to improve efficiency and customer experience.

The transformation is also reflected in how services are delivered. Parcel machines have become the preferred delivery channel for the majority of customers across the Baltics, offering convenience, flexibility, and efficiency.

At the same time, Omniva continues to contribute to discussions on how to ensure sustainable postal services in a rapidly changing environment, where traditional mail plays an increasingly smaller role.

#### Financial performance

According to the annual report, Omniva

revenue continued to grow in 2025, reaching €155 million, an increase of around 9% year-on-year. The company's performance reflects continued growth in parcel volumes and international business, while maintaining a strong focus on efficiency and long-term sustainability.

#### About the report

The report provides a comprehensive overview of Omniva performance in 2025, including financial results, the development of its parcel and international business, investments in technology and network expansion, and the broader market trends shaping the logistics sector.

Source: [Omniva](#)



# Simplify your shipment submission with the eDelivery Sheet

11-05-2026

Slovak Post: Are you planning to send a package to your friends or a registered letter to the authorities? You can handle everyday correspondence quickly and efficiently with the e-Delivery Sheet. Simply fill in the details, pay the postage online and submit without waiting at the post office or in a BalíkoBOX. The e-Delivery Sheet is a faster and, on average, 20 percent cheaper alternative to the classic way of issuing a registered letter at the post office.

"The service responds to the need for fast, simple and cheaper delivery of parcels. Customers can prepare them conveniently, on their mobile phone, and choose the method of postage payment. In the case of online payment, which is more cost-effective than payment at the counter, they can hand over the correspondence at the post office without waiting, put it in the mailbox, or send it via BalíkoBOX. This is a practical solution for ordinary customers and entrepreneurs," explains Eva Peterová, spokeswoman for the Slovak Post.

How does the whole process work?

You can easily create an e-delivery sheet in just a few steps. It is important to correctly fill in the data about the sender and recipients, select the type of shipment and indicate its dimensions and weight. You also have the option of choosing additional services and the method of payment for your shipments - online or at the post office. If you pay the

postage online, you will receive a generated address label that you print and stick on the shipment. Don't have a printer handy? Just write the 6-digit code, also generated after online payment, in the upper right corner of the shipment and the post office will take care of printing and sticking the address label.

With the parcel paid and marked in this way, you just need to go to the post office and submit it without waiting at a designated place for parcels with postage paid online. Another option is BalíkoBOX, where you either scan the address label or write down the 6-digit code and place the parcel in a free mailbox. After filling out the eDelivery Sheet, the parcel can also be submitted in the classic way, at any post office branch, where you also pay the postage.

How much does an e-Submission Sheet cost?

The resulting amount depends on the type and number of items submitted and any additional services selected. However,



postage is on average 20 percent cheaper when paid online.

How long is the e-Filing Sheet valid after payment?

An analysis of real customer behavior shows that 99.7% of e-filing sheets are filed within seven days of the date of payment of postage. The validity of the e-filing sheet with online payment has therefore been adjusted from the original 10 to 7 days, so that the service accurately reflects the way clients use

it. The validity of filing sheets without online payment remains 10 days.

Where can I find the e-Submission Sheet?

Online submission via the e-Submission Sheet is possible on the Slovak Post website . The online submission service is also available in the mobile application , with which you can search for the nearest branch or BalíkoBOX immediately after filling out the sheet and paying the postage.

Source: [Slovak Post](#)



## Lithuanian Post and eBay sign Memorandum of Understanding: Strengthens Lithuanian businesses' opportunities to grow in international markets

14-05-2026

Lithuanian Post and global e-commerce platform eBay have signed a Memorandum of Understanding aimed at strengthening the opportunities of Lithuanian businesses to expand in international markets, simplify export processes and improve logistics solutions in the Baltic States.

"The Baltics are a region with a strong entrepreneurial spirit and global potential. We see businesses ready to expand beyond their home country and reach new customers around the world. With access to 190 markets, eBay is proud to help turn this potential into real growth, enabling Baltic businesses to achieve long-term success," said Vidmay Naini, Managing Director of Global Growth Markets at eBay.

"This partnership between Lietuvos Paštas and eBay, based on long-term cooperation, also reflects the strong momentum of Lithuanian e-commerce. We can already see how local businesses are successfully reaching customers around the world, and the growth is obvious - in the first quarter of 2026 alone, we handled 840,000 shipments, which is 31% more than in the same period last year. By signing the memorandum with eBay, we aim to further strengthen sellers' capabilities, simplify export processes and improve logistics solutions, thus helping even more

Lithuanian businesses grow internationally. We hope to continue this successful cooperation and open up new opportunities together," said Kastytis Valantinas, CEO of Lietuvos Paštas.

"We aim to make Lithuanian Post as close to the people as possible and meet the various expectations of our customers. This cooperation is a great opportunity to further strengthen the competitiveness and positions of our country's logistics in the Baltic region and in the international market," says Akvilė— Danielė—, Vice Minister of Transport and Communications.

In order to strengthen the export opportunities of Baltic businesses, at the end of April, Lithuanian Post and eBay organized a series of seminars and events in the Baltic States called "Baltics Go Global with eBay". During the events, representatives of small and medium-sized enterprises, exporters and e-commerce partners delved into the possibilities of international e-commerce



development, preparation for export, product categories with high potential and practical steps on how to reach customers in global markets.

eBay provides access to over 135 million buyers in 190 markets and offers a variety of tools to help Baltic businesses achieve better

results in international markets. Sellers can use artificial intelligence (AI)-based tools and insights to better understand global demand, optimize listings and improve performance, thereby expanding their operations in international markets more effectively.

Source: [Lietuvos Paštas](#)



## CGI and Posti expand strategic partnership in omnichannel communications solutions

18-05-2026

Long-standing collaboration covers the entire messaging value chain and advances digitalization

CGI, one of the largest independent IT and business consulting services firms in the world, and Posti, one of the leading transportation and logistics companies in Finland, Sweden and the Baltics, have expanded their strategic partnership. The eight-year agreement enables organizations to strengthen communication reach, delivery reliability and cost predictability through a cost-efficient omnichannel solution that combines digital and physical communication channels.

The collaboration covers the entire communications value chain, from printing and distribution to digital channels. This enables centralized and efficient communication management, improves delivery reliability, and brings cost predictability in an environment where volumes are increasing, and channels are becoming more diverse.

“Our clients need increasingly flexible ways to manage their communications across different channels. Together with CGI, we can provide a solution that combines physical and

digital services while bringing greater predictability and cost-efficiency to communications,” said Kimmo Salakka, Vice President, Strategy and development at Postal Services.

“We have worked closely with CGI for a long time, based on joint development and long-term commitment. It is great to deepen our relationship into a true business partnership, where we are also significant clients to each other.”

Through this expanded partnership, CGI and Posti will also bring new solutions to the market, built around the OmaPosti solution used by 2.7 million people in Finland. The solution enables organizations to enhance customer engagement, develop digital services and reach customers more effectively across different channels.

“CGI plays a significant role in Finland’s communications ecosystem with nearly 500 million digital messages, and 19 million paper letters move through CGI’s systems annually,” said Niraj Sood, President of CGI’s operations in Finland, Poland and the Baltics.



“This partnership with Posti now spans the entire communications value chain, enabling us to deliver more integrated omnichannel solution for our clients. By combining our expertise, we can improve communication reach, reliability and customer experience, while also advancing innovation through the OmaPosti platform.”

Within OmaPosti, messages are not only available for reading but can also be acted upon directly: invoices can be paid, messages

securely archived, and tasks managed within the same service. This reduces fragmentation in customer interactions and simplifies everyday life by ensuring that messages are accessible reliably in one place, anytime. For organizations, this means improved reach and customer experience: messages are more likely to reach recipients at the right time and through actively used channels. At the same time, communications become more measurable and easier to develop.

Source: [Posti](#)



## Information on the new procedures for processing and customs clearance of international postal items

08-05-2026

Starting with May 2026, extra-community and intra-community postal items containing non-Union goods, arriving from import and addressed to legal entities, authorized natural persons (PFA), regardless of value, as well as to natural persons, for items with a declared value greater than EUR 1,000, will be processed, in addition to the Vama PoÈ™ta Customs Office, at the level of the Bucharest Regional Logistics and Courier Hub.

Customers can carry out customs formalities either in their own name or through CN PoÈ™ta Românf SA, as a customs broker. The formalities are carried out electronically, without the recipient having to travel to Bucharest.

The measure was implemented as a result of the new requirements established by the customs authority regarding the presentation at customs and the temporary storage of

postal items originating from outside the European Union.

To support customers, PoÈ™ta Românf has adapted operational flows so that processing and customs formalities are carried out in efficient conditions and in compliance with the regulations in force.

Source: [PoÈ™ta Românf](#)



## Omniva launches community parcel locker network expansion

06-05-2026

Today, 5 May, Omniva marked the launch of its parcel machine network expansion with an opening event in the village of Kullamaa in Lääne County. The initiative will bring parcel machine services to smaller villages and settlements across Estonia.

“People’s habits have changed, and postal services must evolve accordingly. While letters are now mostly sent during the holiday season, online shopping has become part of everyday life. Expanding parcel machines into smaller communities helps ensure that modern services are equally accessible to everyone, regardless of where they live,” said Hendrik Johannes Terras, Minister of Regional Affairs and Agriculture, at the opening event.

The parcel machines at the Kullamaa municipal building and at the nearby Martna municipal building are already open for use. The first service round will take place tomorrow, 6 May.

“I am very pleased that, for a change, we can speak about openings and the addition of services in rural areas,” said Sven Köster, Chairman of the Lääne-Nigula Municipal Council. “I encourage local residents to make use of the new lockers – if there is demand,

services will continue to expand.”

Next, parcel lockers will be opened in Käru and Oisu in Järva County, with the first service round scheduled for 7 May.

While 43 new locations in Estonia already confirmed, more than 200 new parcel machines will be installed over the course of the year. “We are moving towards a future where every settlement has its own parcel machines, and in larger settlements, the nearest machine is within slippers distance of every home,” said Martti Kuldma, CEO of Omniva.

Omniva’s goal is to develop a dense network of conveniently located parcel infrastructure, making e-commerce—an increasingly preferred way of shopping—fast and accessible everywhere.

Receiving and sending parcels via keypad parcel machines

Using the new parcel machine is similar to the parcel machines already familiar to customers in Estonia. The main difference is that the new machines use a keypad instead of a touchscreen.



When a parcel arrives, the customer receives a notification with a pickup code. To collect the parcel, the customer presses START on the keypad, enters the code, presses OK, and the locker door opens.

To send a parcel, the shipment must be registered and paid for via the Omniva app or at [minu.omniva.ee](http://minu.omniva.ee). There is no need to print or attach an address label, as this is done by

the Omniva courier.

To place a parcel in the locker, the compartment door is opened using a smartphone. A handover function without a smartphone is currently in development. Instructions for using the locker are also displayed on the side of the machine.

Source: [Omniva](#)



## Confederation approves Swiss Postâ€™s annual financial statements

06-05-2026

The General Meeting of Swiss Post Ltd has approved the 2025 consolidated and annual financial statements. Swiss Post will pay the Confederation a dividend of 80 million francs. It will also make a special distribution to the Confederation of 70 million francs, derived from the sale of PostFinance’s stake in the finance app Yuh.

As the sole shareholder of Swiss Post, the Confederation approved all proposals made by the Board of Directors at the General Meeting on 5 May 2026. The General Meeting approved the 2025 consolidated and annual financial statements, with operating revenue of 7,305 million francs and Group profit of 315 million francs. The annual result was down year-on-year. Swiss Post’s income remains under pressure, mainly due to the declining letter market and largely fixed cost structures.

Strengthening core business, focusing on growth, becoming faster

As announced alongside the annual result, Swiss Post will refine its existing strategy between now and 2030 to ensure a financially viable universal service without taxpayers’ money. In doing so, it will strengthen its business of logistics, communication, mobility

and financial services and focus primarily on targeted organic growth in these core markets rather than on acquisitions. This may also include further pricing measures. In addition, Swiss Post will have to reduce internal costs as before.

In light of these developments, this year’s dividend to the Confederation amounts to 80 million francs – down 20 percent year-on-year. The Confederation will also receive a special distribution of 70 million francs, derived from the sale of PostFinance’s 50 percent stake in the finance app Yuh. The total of 150 million francs will flow entirely into the public purse.

Members of the Board of Directors granted full discharge

During the General Meeting, the Confederation also acknowledged that Swiss Post had observed the upper limits for Board of Directors fees and Executive Management salaries in 2025 as expected, and approved the upper limits for salaries for the 2027 financial year. As proposed, the General Meeting granted the members of the Board of Directors full discharge for the 2025 financial year. The members of the Board of Directors were reappointed for two years at last year’s General Meeting, meaning that no



re-election process was held this year.

Modernization of the universal service obligation required

The Board of Directors emphasizes that, in addition to further efficiency and pricing measures, Swiss Post needs a comprehensive modernization of the regulatory framework. Switzerland should benefit from a universal

service obligation that is geared towards its customers' actual needs. Without reform, there is a risk that Swiss Post's services will become irrelevant and too expensive. To this end, the Federal Council has announced a comprehensive revision of the law. Swiss Post supports this approach.

Source: [Swiss Post](#)



# PostNord report: How e-commerce is changing in the Nordics

06-05-2026

As a leading logistics provider in the Nordic region, PostNord has created this report to share knowledge and insights that help drive e-commerce forward. Through regular consumer surveys, we track how shopping behavior develops and how factors such as the economy, delivery options, payment methods, and sustainability influence online purchases.

"Although the Nordic countries share many similarities, consumer behavior differs across markets. Understanding both common patterns and local differences is crucial for businesses seeking to grow in an increasingly competitive and fast-changing e-commerce landscape," says Annemarie Gardshol, President and CEO of PostNord.

Purchases are no longer guaranteed at checkout

E-commerce plays an important role in everyday life for many Nordic consumers. The spring report shows that online shopping is increasingly shaped by more conscious and selective choices. Consumers are comparing prices more often, shopping across borders more frequently, and setting clear expectations for smooth deliveries and easy returns. At the same time, interest in circular

options is growing, with second-hand goods and reuse becoming more important.

The report also shows that a purchase is no longer guaranteed at checkout. Payment solutions, delivery options, and how easy it is to return an item all play a crucial role in whether a consumer completes a purchase. Expectations vary between the Nordic countries and between different consumer groups.

Key findings from the report:

- 86% have shopped online in the past month
- 33% bought second-hand items online in the past month
- 71% have made an online purchase from abroad in the past year
- 28% have made a return in the past three months

About the report E-commerce in the Nordics

The spring report consists of 36 pages and includes:

- A Nordic overview with an in-depth comparative analysis of the Nordic e-commerce market
- Country-specific analyses for Sweden,



Denmark, Norway, and Finland

- Six thematic areas: e-commerce, international e-commerce, deliveries, payments, returns, and circular e-commerce
- The report is based on consumer surveys conducted in January and February 2026, with a total of 4,000 respondents aged 18–79. The sample is evenly distributed across the four Nordic countries.

Download the report

E-commerce in the Nordics Spring 2026 is

aimed at e-retailers and decision-makers, as well as partners and suppliers that enable e-commerce, such as technology, logistics, payment, and marketing platforms. The report is relevant for anyone who wants to understand market trends, consumer behavior, and business opportunities in Nordic e-commerce.

The report will be available for free download from May 4 at [postnord.com/insights/reports](https://postnord.com/insights/reports).

Source: [Postnord](#)



## Royal Mail and Vinted expand partnership in new two-year agreement

06-05-2026

Royal Mail has extended its partnership with Vinted for another two years and will handle more parcels than ever before for Europe's leading online consumer-to-consumer marketplace for second-hand and more.

Under the strengthened relationship, Royal Mail is expecting to deliver double the number of Vinted parcels to both home addresses and its rapidly expanding parcel point network, supporting Vinted's growth by offering Vinted members the greatest choice out of any delivery provider.

Buyers will be able to collect from over 3,000 parcel lockers, 8,000 Royal Mail Shops, 1,200 Customer Service Points and 11,500 Post Office branches. Sellers will be able to drop off at all of these parcel points as well as any of the UK's 115,000 postboxes or 1,400 parcel postboxes, with proof of posting available on the Royal Mail app.

The expanded partnership comes as Royal Mail accelerates the growth of its parcel point network, working towards a commitment to offer 45,000 by 2030.

With the pre-loved market a large driver of demand for flexible and convenient parcel sending and delivery options, Royal Mail and Vinted will continue to collaborate on ways to

make sending and collecting even simpler.

Mike Richmond, Chief Customer Officer at Royal Mail, said: "Expanding our partnership with Vinted reflects the strength of the relationship we've built together and the confidence they have in Royal Mail to support their continued growth. Over the next two years, we'll be delivering even more Vinted parcels, both by our beloved posties to customers' homes and to our convenient parcel points in local communities.

"We are committed to working with Vinted on more joint initiatives to support the pre-loved market by making it as simple and convenient as possible for shoppers to send and collect their parcels."

Vytautas Atkošaitis, Vice President of Vinted Go, said: "Extending our partnership with Royal Mail means we can keep improving how people buy and sell second-hand on Vinted. By expanding the ways our members can send, and collect items, we're making second-hand shopping more accessible, convenient and part of everyday life across



the UK.”

Source: International Distribution Services



## The POST Luxembourg Group continues its transformation in a demanding environment

12-05-2026

In 2025, the POST Luxembourg Group generated sales of €985 million and invested €134 million to modernise its infrastructures, adapt its activities and ensure the long-term delivery of high-performing essential services. In a context marked by an economic slowdown, increased cost pressure and rapidly evolving regulatory requirements, the Group continued its transformation for the benefit of private individuals, businesses and the Luxembourg economy, while further strengthening the integration of sustainability issues into the management of its activities.

The results were presented at a press conference on 12 May 2026 by Françoise Schlink, President of the Board of Directors since May 2025, and Claude Strasser, Managing director, on the occasion of the publication of the POST Luxembourg Group's 2025 annual report, which for the second year in a row includes a sustainability report.

In a demanding economic and financial environment, the POST Luxembourg Group maintained a solid level of activity. Consolidated operating profit (EBITDA)

amounted to €159 million, representing a margin of 16%, while net profit reached €31 million. The Group's average annual workforce totalled 4,576 employees. The value created by the Group benefits all its stakeholders, in particular through €443 million in wages and social security contributions, €88 million in taxes and duties, as well as investments largely financed from own funds.

The Telecom & ICT activity is a central pillar of the POST Luxembourg Group. In the services market, POST Telecom operates in a highly competitive environment and continued its efforts to improve service quality and adapt to digital usage patterns. Offers for private customers are grouped under the POP umbrella brand, covering mobile telephony, fixed internet and television services.

At the same time, POST Technologies is responsible for the planning, deployment and operation of fixed and mobile network infrastructures. Its scope notably includes the national fixed network infrastructure, accessible to all operators, as well as POST's mobile network, operated in particular for



POST Telecom.

The deployment of the fibre-optic network, entirely financed from own funds, represents to date a cumulative investment of more than €600 million. By the end of 2025, more than 90% of Luxembourg households were connected to POST's fibre-optic network, while 99% of the population benefited from 5G coverage via POST's mobile network, confirming the Group's role as an operator of critical infrastructures serving the country and its digital ecosystem. In this context, POST Luxembourg is also facing an intensification of external risks, particularly in the area of cybersecurity.

Following the launch of the DEEP brand in 2024, the year 2025 marked the formalisation of this new entity as the Telecom & ICT hub of the POST Luxembourg Group serving businesses and institutions. This step was implemented through the merger by absorption of subsidiaries EBRC, Elgon and Digora Luxembourg into POST Telecom and forms part of a revised governance structure introduced in early 2026, strengthening the structure, coherence and visibility of the entity. DEEP thus represents a central lever for the transformation of businesses and institutions by developing solutions in the areas of cloud, cybersecurity, data valorisation and artificial intelligence.

In this context, DEEP reached a major milestone in March 2025 by signing a strategic partnership with OVHcloud, a global player and European leader in cloud services. This agreement forms the foundation for the development of a sovereign POST Cloud, scheduled to go into service in 2026, in response to growing requirements in terms of security, compliance and digital sovereignty. The sovereign POST Cloud, developed in partnership with OVHcloud, will be based on infrastructure hosted locally in POST's "Tier IV" data centres. It will guarantee businesses and institutions that their data and applications are protected in accordance with some of the most demanding standards on the European market, while complying with national and European data protection legislation. This offering will rely on OVHcloud's On Prem Cloud Platform (OPCP) solution, operated autonomously by DEEP in its own certified data centres in Luxembourg.

The Mail & Logistics activities continue to adapt in a context of structural decline in mail volumes and sustained growth in parcel flows. In 2025, 10 million parcels were delivered, an increase of 19% compared with 2024. Thanks to gains in operational efficiency, a 14.6% reduction in average CO<sub>2</sub>e emissions per parcel was achieved. The development of alternative delivery solutions, such as PackUp



Home, supports changing usage patterns. The project for the new logistics centre in Bettembourg, a structuring investment for the Group, which will be presented during 2026, aims to strengthen the efficiency and resilience of Mail, Parcel and Logistics activities in the medium and long term.

The year 2025 was also marked by the launch of the INFLOW brand, which brings together under a single identity all of POST Luxembourg Group's logistics activities for business customers. Building on the Group's logistics expertise developed since 1842 and formerly known as Michel Greco S.A., INFLOW embodies a unified and modernised offer covering the entire logistics chain, from transport to delivery. A wholly owned subsidiary of POST Luxembourg, INFLOW relies on a unique distribution network, ensuring extensive territorial coverage.

Financial services activities remain sensitive to changes in key interest rates and to a strengthened regulatory framework. The transformation of usage patterns continues, with an 11% increase in card transactions and a 10% rise in the use of the e banking application eboo. The year 2025 also highlighted the growing importance of access to basic banking services for very small and medium-sized enterprises.

Vigilance with regard to fraud attempts, particularly since the introduction of "Instant Payment", remains a major challenge and requires increased attention.

POST Luxembourg's sales and proximity network, combining physical points of contact and digital channels, is supported by more than 100 sales outlets. At the end of 2025, it comprised 26 post offices, 15 Espaces POST and 61 Points POST. In addition, the PackUp network continued to expand, with 172 stations at the end of 2025, compared with 154 at the end of 2024. Customer satisfaction for POST Luxembourg and POST Telecom continued to improve, with a Net Promoter Score (NPS) of 27, the highest level recorded by the Group since 2022.

The 2025 annual report once again includes a sustainability report and marks an important step in the POST Luxembourg Group's increasing maturity with regard to CSRD requirements. Material topics are now clearly identified and structured around governance, dedicated policies and new indicators, supported by action plans.

From an environmental perspective, the Group continues its efforts to reduce its carbon footprint, including an increased share of electric vehicles. Data centres remain the largest source of electricity consumption,



accounting for 60%. The development of the circular economy is illustrated in particular by the refurbishment of more than 8,000 POP TV decoders, 65% of which were reinstalled at customer premises.

The social dimension remains at the heart of the Group's priorities. The average workforce remains stable at 4,576 employees (+1%). The proportion of women in leadership positions stands at 27 per cent, a figure that is being given particular attention. In 2025, POST Luxembourg obtained the "Actions positives" label, aimed at strengthening professional equality and promoting better representation of women in management roles.

In terms of governance, the sustainability report highlights the strengthening of control and risk management systems. Relations with suppliers are also being reinforced, with the identification of 163 critical suppliers subject to a gradual assessment of their CSR maturity. This framework is based on the procurement policy, the Supplier Code of Conduct and a set of sustainable criteria currently being finalised, supplemented by monitoring

mechanisms and the gradual implementation of a supplier risk mapping. The objective is to progressively integrate ESG criteria into procurement decisions.

Claude Strasser, Managing director of POST Luxembourg, stated: *"As an operator of critical infrastructures, we are aware of our role in serving society and the Luxembourg economy. That is why we continuously make significant efforts to ensure the availability of our networks and services and to strengthen our resilience in the broadest sense."*

Françoise Schlink, President of the Board of Directors, added: *"The future development of our company will above all rely on our employees. They embody the face of POST on a daily basis and carry our core values: quality, proximity and reliability. Thanks to their commitment, I am convinced that we will further develop our activities, particularly in the areas of digital sovereignty and cloud services."*

Source: [Post Luxembourg Group](#)



## The POST Luxembourg Group continues its transformation in a demanding environment

12-05-2026

In 2025, the POST Luxembourg Group generated €985 million in revenue and invested €134 million to modernize its infrastructure, adapt its operations, and ensure the long-term delivery of high-performing essential services. In a context marked by an economic slowdown, increased cost pressures, and rapidly evolving regulatory requirements, the Group continued its transformation to better serve individuals, businesses, and the Luxembourg economy, while simultaneously strengthening the integration of sustainability considerations into its operational management.

The results were presented at a press conference on May 12, 2026 by Françoise Schlink, Chair of the Board of Directors since May 2025, and Claude Strasser, Managing Director, on the occasion of the publication of the 2025 Annual Report of the POST Luxembourg Group, which for the second consecutive year includes a Sustainability Report.

In a challenging economic and financial environment, the POST Luxembourg Group maintained a solid level of activity. Consolidated operating profit (EBITDA) amounted to €159 million, representing a margin of 16%, while net profit reached €31 million. The Group's average annual workforce is 4,576 employees.

The value created by the Group benefits all of its stakeholders, notably through 443 million euros in salaries and social charges, 88 million

euros in taxes and duties, as well as investments financed mainly from equity.

The Telecom & ICT business is a core pillar of the POST Luxembourg Group. In the services market, POST Telecom operates in a highly competitive environment and has continued its efforts to improve service quality and adapt to digital usage. Offers for residential customers are grouped under the umbrella brand POP, covering mobile telephony, fixed internet, and television services.

In parallel, POST Technologies designs, deploys, and operates fixed and mobile network infrastructure. Its scope includes the national fixed network infrastructure, accessible to all operators, as well as POST's mobile network, operated primarily for POST Telecom.

The deployment of the fiber optic network, entirely self-financed, represents a cumulative investment of over €600 million to date. By



the end of 2025, more than 90% of Luxembourg households will be connected to POST's fiber optic network, while 99% of the population will have 5G coverage with POST's mobile network, confirming the Group's role as a critical infrastructure operator serving the country and its digital ecosystem. In this context, POST Luxembourg is also facing increased external risks, particularly in the area of cybersecurity.

Following the launch of the DEEP brand in 2024, 2025 marks the formalization of this new entity, the Telecom & ICT division of the POST Luxembourg Group, serving businesses and institutions. This step was achieved through the merger of the subsidiaries EBRC, Elgon, and Digora Luxembourg into POST Telecom and is part of a revised governance structure implemented in early 2026, strengthening the entity's structure, coherence, and clarity. DEEP thus becomes a key driver of transformation for businesses and institutions, developing solutions in the areas of cloud computing, cybersecurity, data valorization, and artificial intelligence.

In this context, DEEP reached a major milestone in March 2025 with the signing of a strategic partnership with OVHcloud, a global player and European leader in cloud computing. This agreement forms the foundation for the development of a sovereign POST Cloud, scheduled for launch in 2026, to meet the growing demands for security, compliance, and digital sovereignty.

The sovereign POST Cloud, developed in partnership with OVHcloud, will be based on an infrastructure hosted locally in POST's Tier IV data centers. It will guarantee that businesses and institutions' data and applications are protected according to some of the most demanding standards on the European market, while respecting national and European data protection legislation. This offering will be based on OVHcloud's On-Prem Cloud Platform (OPCP), operated independently by DEEP in its own certified data centers in Luxembourg.

The Mail & Logistics activities are continuing to adapt in a context of structural decline in mail volumes and sustained growth in parcel flows. In 2025, 10 million parcels were delivered, representing a 19% increase compared to 2024. Thanks to operational efficiency gains, a 14.6% reduction in average CO<sub>2</sub>e emissions per parcel was observed. The development of alternative distribution solutions, such as PackUp Home, supports evolving usage patterns. The new Bettembourg logistics center project, a key investment for the Group, which will be presented in 2026, aims to strengthen the efficiency and resilience of the Mail, Parcel, and Logistics activities in the medium and long term.

The year 2025 also saw the launch of the INFLOW brand, which brings together all of the POST Luxembourg Group's logistics activities for business customers under a



single identity. Building on the logistics expertise developed by the Group since 1842 and formerly known as Michel Greco SA, INFLOW embodies a unified and modernized offering covering the entire logistics chain, from transport to delivery. A wholly owned subsidiary of POST Luxembourg, INFLOW leverages a unique distribution network, guaranteeing extensive territorial coverage.

The Financial Services sector remains sensitive to changes in key interest rates and a strengthened regulatory framework. The transformation of banking practices continues, with an 11% increase in card transactions and a 10% rise in the use of the eboo e-banking application. The year 2025 also highlights the growing importance of access to basic banking services for very small and medium-sized enterprises (VSMES). Vigilance against fraud attempts, particularly since the introduction of Instant Payments, remains a major challenge and requires increased attention.

POST Luxembourg's retail and customer service network, combining physical points of contact and digital channels, comprises over 100 outlets. By the end of 2025, it included 26 post offices, 15 POST Spaces, and 61 POST Points. In addition, the PackUp network continues to expand, reaching 172 stations by the end of 2025, compared to 154 at the end of 2024. Customer satisfaction at POST Luxembourg and POST Telecom continues to improve, with a Net Promoter Score (NPS) of

27, the highest level recorded by the Group since 2022.

The 2025 Annual Report once again includes a Sustainability Report and marks a significant step in the POST Luxembourg Group's increasing maturity with regard to CSRD requirements. Material themes are now clearly identified and structured around governance, dedicated policies, and new indicators, accompanied by action plans. On the environmental front, the Group continues its efforts to reduce its carbon footprint and, among other things, is increasing the share of electric vehicles. Data centers remain the largest source of electricity consumption at 60%. The development of the circular economy is reflected in particular by the refurbishment of more than 8,000 POP TV decoders, 65% of which have been reinstalled at customer premises.

The social dimension remains a core priority for the Group. The average workforce remains stable at 4,576 employees (+1%). The proportion of women in management positions stands at 27%, a level that is receiving particular attention. In 2025, POST Luxembourg was awarded the "Positive Actions" label, which aims to strengthen gender equality in the workplace and promote better representation of women in leadership positions.

Regarding governance, the Sustainability Report highlights the strengthening of control and risk management mechanisms. The relationship with suppliers has also been



reinforced, with the identification of 163 critical suppliers undergoing a progressive assessment of their CSR maturity. This framework is based on the purchasing policy, the Supplier Code of Conduct, and a sustainability criteria framework currently being finalized, supplemented by monitoring mechanisms and the gradual implementation of a supplier risk map. The objective is to progressively integrate ESG criteria into purchasing decisions.

Claude Strasser, CEO of POST Luxembourg, stated: "As a critical infrastructure operator, we are aware of our role in serving Luxembourg society and the economy. That is why we are constantly making significant efforts to guarantee the availability of our

networks and services and to improve our resilience in the broadest sense."

Françoise Schlink, Chair of the Board of Directors, added: "The future development of our company will depend first and foremost on our employees. They embody the face of POST every day and uphold our core values: quality, proximity, and reliability. Thanks to their commitment, I am convinced that we will be able to further develop our activities, particularly in the areas of digital sovereignty and cloud services."

The POST Luxembourg Group's 2025 Annual Report is available in PDF format at [postgroup.lu/results](https://postgroup.lu/results)

Source: [POST Luxembourg](#)



# CTT and DHL Ecommerce seal strategic partnership to create the most complete parcel distribution network in the Iberian Peninsula.

12-05-2026

On Tuesday, May 12th, CTT and DHL eCommerce sealed the joint venture announced at the end of 2024, which aims to build the most complete, efficient, and competitive parcel transport and distribution network in the Iberian Peninsula, the fourth largest European market.

This agreement reinforces the positioning of both companies in the B2B and B2C segments, significantly increases their capabilities in international and cross-border shipments, and consolidates them as leading logistics players in Southern Europe, with a highly competitive value proposition for companies with international operations.

The signing represents a decisive milestone in the development of a robust Iberian logistics model, designed to meet the current and future needs of companies operating in industrial and commercial contexts, as well as the growth of cross-border flows.

The combined networks will enable the creation of high-performance parcel delivery companies for e-commerce, B2B, and out-of-home services, with a daily capacity exceeding 1 million shipments and combined revenues of approximately one billion euros. Expansion of the combined out-of-home network is also planned, with the installation of an additional 10,000 new parcel lockers in

the coming years.

Gradual implementation and long-term vision  
The signing of the agreement marks the beginning of the implementation of collaborative initiatives, which will be developed gradually, without disrupting day-to-day operations. Both companies emphasize that the alliance does not involve a merger or full integration, maintaining a business-as-usual operating model.

Guy Pacheco, CEO of CTT, says: "This partnership with DHL marks a new chapter in the development of CTT's e-commerce logistics business in the Iberian Peninsula and constitutes a crucial strategic move to boost growth and, above all, to reinforce the value delivered to our customers in an increasingly integrated and global market. By combining complementary skills, we are building a stronger Iberian platform, prepared to meet the demands of e-commerce in the coming years."

Pablo Ciano, CEO of DHL eCommerce, states:



“The formalization of this alliance marks a significant milestone in our journey to strengthen connectivity in the Iberian Peninsula. We are bringing together the complementary strengths of DHL eCommerce and CTT to create a more resilient and efficient network that directly benefits our customers. This collaboration is a fundamental pillar of the DHL 2030 Strategy, aimed at accelerating sustainable growth, ensuring high levels of quality, and enabling companies of all sizes to face the complexities of cross-border trade with complete confidence.”

Based on a clear long-term vision, the agreement also opens the door to future opportunities for joint growth and development. Both companies may, at a later stage, increase their respective minority stakes up to a maximum of 49%.

A joint venture based on complementary skills.

Together, this partnership ensures end-to-end coverage across the entire Iberian Peninsula, raising standards for reach, efficiency, and quality of service. The alliance is structured through a specialized joint venture, bringing together highly complementary skills.

DHL eCommerce, a leader in B2B logistics solutions and international and cross-border shipping, contributes a robust national network, distinctive international connectivity, and extensive experience in optimizing

transfer times and efficiently managing national and international logistics flows.

CTT Espresso brings its recognized expertise in B2C distribution and highly efficient last-mile services, as well as extensive reach and in-depth knowledge of the Iberian market, key factors in ensuring a high-quality service to the end consumer.

As part of this new phase, CTT Espresso will operate under the CTTexpress brand in both Portugal and Spain, reflecting CTT's strategic Iberian presence. In Spain, the B2C segment will be handled by CTT Express, while the B2B segment will be managed by DHL.

A clear and balanced Iberian model

As part of the agreement, a cross-shareholding structure was established that reinforces a shared Iberian vision:

In Portugal, DHL eCommerce's business will be transferred to CTT Espresso.

CTT Espresso will acquire a 25% stake in DHL eCommerce Spain.

DHL eCommerce Spain will acquire a 25% stake in CTT Espresso, including Portugal. This structure allows both companies to optimize their specific skills, creating the foundation for balanced, sustainable, and long-term joint development, fully aligned with the characteristics of each market.

Spain: specialization and operational continuity



In Spain, the partnership is based on a clearly differentiated and complementary operational model. DHL eCommerce Spain will maintain its strategic focus on the B2B segments and cross-border services, preserving its brand with the "Together with CTTexpress" endorsement, reinforcing its role as a leading logistics partner for businesses.

CTTexpress (Spain) will lead the B2C segment, offering specialized solutions in consumer distribution and last-mile services, ensuring capillarity, proximity, and operational excellence throughout the territory. The brand will also be maintained, with the endorsement "Together with DHL".

This clear specialization will allow clients to benefit from greater operational efficiency,

enhanced quality levels, and a stronger value proposition to support their growth and internationalization strategies.

Portugal: Integrated company and highly efficient networks

In Portugal, CTT Expresso will take over the operations of DHL eCommerce, becoming the joint operator responsible for processing and distributing DHL eCommerce's parcel volumes in the country.

This integration will enable the creation of highly efficient networks with strong reach and high service quality standards, enhancing convenience for customers and the reliability of operations.

Source: [CTT Portugal Post](#)



# Postmaster General David Steiner Highlights USPS Progress, Growth Strategy and Foundational Role in American Commerce

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PHOENIX — In a keynote address yesterday at the National Postal Forum, Postmaster General and CEO David Steiner and key executives addressed thousands of mailing and shipping professionals. They updated attendees on the U.S. Postal Service’s improving service performance, continued network modernization, innovation across products and digital capabilities, and strategy to drive growth and greater value for customers and partners. The keynote also underscored the Postal Service’s 250-year legacy of supporting American commerce and communities and its continued role as both a national institution and an economic platform.

“The Postal Service you rely on is not standing still,” Steiner said. “Because the pace of change in commerce today is faster than ever, we do not get to choose whether the market changes. We only choose whether we are ready and whether we are agile enough to meet it.”

Framing the theme of the session as “Your United States Postal Service,” Steiner emphasized the close link between Postal Service performance and customer success. “Our legacy is your legacy. Our performance drives your success. Our network supports your business. When the Postal Service improves, your business improves,” he said.

The keynote also highlighted the broader role USPS plays in the economy — specifically at the center of the \$1.9 trillion mailing and

shipping industry, which supports 7.9 million jobs. “The Postal Service is not just a public institution with a proud history,” Steiner said. “It is also an economic platform — one that has enabled American commerce for generations, and one that still matters deeply to our country’s future.”

Additional Postal Service leaders pointed to USPS’s continued progress in transforming its operations and offerings, as well as new plans for 2026, including:

- Establishing exceptional service performance as the new normal;
- Modernizing the postal network through major investments in processing, logistics and transportation capabilities;
- Expanding digital and AI-enabled tools, including predictive arrival times, route optimization, fraud detection, contact



center improvements, Smart Lockers, self-service kiosks, Informed Delivery and the USPS API Marketplace;

- Strengthening mail and shipping offerings to better support the customer journey in an increasingly digital and AI-shaped marketplace; and
- Building more transparent, market-responsive ways of working with customers and partners to better align its network to their business needs.

Other presenters in the keynote session included Deputy Postmaster General, Chief Operating Officer and Chief Human Resources Officer Doug Tulino; Chief Customer and Marketing Officer Steve Monteith, Vice President of Network Solutions and Performance Excellence Greg White, Executive Director of Product Solutions Margaret Pepe; and Vice President of Strategic Sales Juan Nadal.

#### About NPF

NPF is a not-for-profit educational corporation established in 1968 by a group of major postal customers and mailers who were committed to an ongoing partnership with USPS. The forum provides education to business mailers, along with communication and feedback between USPS and its business customers, for a more responsive and efficient mail communications system.

Each year, the forum brings together thousands of businesses, mailing industry leaders and technology providers to collaborate on solutions that support innovation, efficiency and commercial growth across the mailing and shipping ecosystem.

Source: [USPS](#)