

An Post reports fifth year of Gender Pay success

05-02-2026

For the fifth consecutive year, An Post reported a zero Gender Pay Gap for 2025 demonstrating steadfast commitment to equity and inclusion. The 2025 Gender Pay Report shows a Mean hourly gender pay gap of -4.85% in favour of females (-2.8% in 2024) and a Median hourly gender pay gap of 0.93% (0.7% in 2024).

Since 2019, An Post has delivered consistent annual progress in balancing gender representation across its 10,000-strong workforce. Female representation in traditional entry-level postal roles increased by 1% to 16% in 2025, with a notable increase in the number of women applying for Team Leader and supervisory positions nationwide. Many applicants had completed An Post's 'Aspire' or 'Elevate' programmes designed to accelerate female talent and support frontline managers in developing strengths and skills to progress their careers within the company.

Females in mid-management roles rose to 42% during 2025, up 2% on 2024 and 6% since 2021. 14.6% of women received a performance-related bonus last year, compared to 13.4% in 2024. While women received lower payments than men, with a 2.36% Mean and a 5.44% Median pay gap, these figures have narrowed significantly since 2021 as a better gender balance at senior levels has been achieved.

"After seven years of reporting and implementing a broad range of initiatives to promote gender balance, we are seeing steady progress and greater awareness across the business. An Post's priority remains developing all our people and equipping them with the skills to reach their full potential in an inclusive environment", says Eleanor Nash, Chief People Officer at An Post.

"Diversity is key to our future success and in 2025 we unveiled a new DEI strategy built on three key pillars: Accountability & Leadership, Inclusive Recruitment & Retention, and Continuous Advancement. Embedding inclusivity into our culture requires leaders to consistently role model inclusive behaviours in their everyday work. The fact that 300 An Post managers completed inclusive Leadership training in 2025 demonstrates our commitment to this strategy.", she added.

2025 also saw the launch of An Post's new Talent Attraction campaign to encourage more diverse candidates to apply for roles in

An Post. It particularly focuses on encouraging more females to apply for entry-level and supervisory roles by raising awareness of opportunities for career progression and development within An Post, for everyone from school-leavers to older people returning to the workforce.

Through the An Post Institute, the Company supports all its people to upskill for the future, promoting life-long learning and career advancement, with a strong focus on digitalisation and A1 as a tool for better service. An Post collaborates with partners such as EY, HPC, UCD and Clear Strategy to help achieve this.

An Post's new Reproductive Health Policy launching this week provides a framework for supporting employees through diverse reproductive health experiences, including menstrual health, pregnancy loss, fertility, surrogacy, and male reproductive health. In addition, An Post is also launching a new customised digital DEI learning curriculum across the company.

An infographic showing the key 2025 metrics may be viewed at:

www.anpost.com/GenderPay2025

Source: [An Post](#)

DHL Express recognized for world-class security standards: Treviso Service Center in Italy celebrates TAPA FSR certification

03-02-2026

As the world's most TAPA-certified logistics provider, DHL Express continues to set the benchmark for world-class supply chain protection.

Treviso - DHL Express has announced that its Service Center in Treviso (Italy) has officially been certified according to the Transported Asset Protection Association's (TAPA) Facility Security Requirements (FSR). As the world's most TAPA-certified logistics provider, DHL Express continues to set the benchmark for world-class supply chain protection. The certification of Treviso strengthens a network that has already exceeded 500 TAPA-certified facilities globally, supported by a worldwide EUR250 million investment in advanced, industry-leading security technologies and processes. This achievement not only affirms DHL Express as the global leader in secure logistics but also highlights Treviso's strategic contribution to the company's security excellence.

TAPA (Transported Asset Protection Association) certification is a comprehensive process of membership, verification, and auditing designed to ensure the security of high-value goods throughout the supply chain. It is based on rigorous standards such as FSR (Facility Security Requirements) and

TSR (Transport Security Requirements), which can be achieved through independent audits or, for Level 3 (basic), via self-certification by a registered Authorized Auditor (AA), followed by submission of documentation to TAPA for validation and issuance of a certificate typically valid for three years. The Security Requirements established by the Association are recognized worldwide as industry benchmarks, making TAPA certification an essential mark of excellence for customers seeking the highest levels of reliability and protection.

Adrian Whelan, SVP Global Security at DHL Express, said: "Our certification in Treviso is another important step in fortifying the global security landscape of DHL Express, now that we have achieved the 500th TAPA certification worldwide. TAPA FSR is one of the most respected standards in our industry, and achieving this level reflects the dedication of our teams and our commitment to providing customers with the most secure and resilient supply chain services worldwide."

Nazzarena Franco, CEO at DHL Express Italy, said: "Strengthening security standards in strategic service centers such as Treviso is essential not only to ensure the highest level of protection for our customers' shipments, but also because security is a core asset of the business-enabling role we play for all our customers. Reliable and certified security processes are fundamental to supporting the competitiveness of every industry we serve, and they are particularly crucial for the high-value sectors that represent the excellence of Made in Italy - including fashion, pharmaceuticals, luxury, and high-tech manufacturing. These industries rely on trusted, resilient, and world-class logistics partners to compete globally and fully leverage international markets."

Thorsten Neumann, CEO at TAPA EMEA, added: "On behalf of TAPA EMEA, I want to send my biggest congratulations to DHL Express and your global security team for achieving your TAPA FSR certification in Treviso. This is an amazing achievement - and, for me, it is the best example of what DHL stands for in terms of security, resilience, and delivering as promised for your customers. I hope you are all as proud of your achievements as we are of your commitment to being TAPA-certified. I wish you a great celebration at your facility in Treviso - and thank you all for reminding us once again that when it comes to best-in-class security, DHL Express is totally

TAPARIZED!"

The Treviso facility is one of DHL Express Italy's most advanced and strategically important logistics sites, designed to strengthen export capacity for the highly competitive North East region. Connected directly to the Venice Gateway and onward to the global hubs in Leipzig and Milan Malpensa, it provides businesses with access to over 220 international destinations and supports faster, more reliable logistics flows. The 30,000 m² site unifies commercial operations, a major part of the national Customer Service, and operational teams, enabling higher efficiency, reduced transit times, and improved service continuity for more than 500 employees working on site. Equipped with a 6,000 pieces per hour sorter and built according to DHL's carbon neutral building guidelines - including a 700 kW solar installation, energy storage systems, and 67 EV charging stations - the facility also serves as a national benchmark for sustainable logistics infrastructure. Overall, Treviso operates as both an export accelerator and a strategic reference point for regional industry, reinforcing DHL's broader European network expansion and long term growth strategy.

The TAPA FSR certification is a central element of the broader security strategy of DHL Express. As global supply chains become increasingly complex, certified operations ensure consistent protection, risk

mitigation, and resilience across the entire DHL network. Italy already counts 21 TAPA FSR 2023 A-certified facilities - including the Malpensa Hub - with Venice Gateway scheduled for certification by the end of January. The Treviso facility's certification marks another step toward expanding a secure infrastructure that enables customers to rely on DHL Express for the highest standards of safety and operational integrity.

The achievement of the TAPA FSR certification was formally celebrated on February 3 during the "Securing the Future" event hosted at the Treviso facility. The event brought together security managers from major Italian customer companies for a dedicated panel discussion focused on best practices and the increasing strategic

relevance of security in modern supply chains. This exchange further reinforced the shared commitment between DHL Express and its customers to promoting resilient, transparent, and high-standard logistics ecosystems.

The Treviso facility was also recently recognized by the Italian-German Chamber of Commerce (AHK) with the "Investimenti Grandi Imprese" award, assigned to DHL Express Italy for its continued investment in innovative, sustainable, and future-ready logistics infrastructure. This recognition further underscores the site's strategic role within both the national and European logistics landscape.

Source: [DHL Group](#)

Income affected by closure of mail business in Denmark

05-02-2026

The reduced income in the quarter is mainly attributable to a decrease in mail volumes and the closure of the Danish mail business. At the same time, the parcel business has continued to perform well, delivering improved profitability as a result of increased volumes and our improvement programs running as planned. Looking at 2025 as a whole, operating income improved. It totaled SEK 841 million (135) and adjusted operating income was SEK 969 million (961). PostNord is therefore well positioned as we start 2026.

October–December 2025

- Net sales totaled SEK 9,924 million (10,018), a decrease of –1 percent (–4) in fixed currency for like-for-like units
- Parcel volumes increased by 11 percent (6)
- Mail volumes decreased by –12 percent (–19)
- Operating income (EBIT) totaled SEK 284 million (385), representing an operating margin of 2.9 percent (3.8)
- Adjusted operating income (adjusted EBIT) totaled SEK 237 million (498), representing an adjusted operating margin of 2.4 percent (5.0)

operating margin of 2.3 percent (0.4)

- Adjusted operating income (adjusted EBIT) totaled SEK 969 million (961), representing an adjusted operating margin of 2.7 percent (2.5)

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January–December 2025

- Net sales totaled SEK 36,245 million (37,797), a decrease of –4 percent (–3) in fixed currency for like-for-like units
- Parcel volumes increased by 12 percent (1)
- Mail volumes decreased by –14 percent (–15)
- Operating income (EBIT) totaled SEK 841 million (135), representing an

Good growth in our Nordic parcel business
The parcel market continues to grow, but competition and pressure on prices are intense. Our focus is on being an attractive

growth partner for our customers, by offering a broad and relevant range of services targeting the entire Nordic market. We are also striving to stand out as the obvious choice for consumers, for example by continuing to expand our parcel locker network as a complement to other delivery options. We are also working to simplify and standardize our production processes, by continuously striving to increase efficiency and quality. These efforts produced good results during the quarter.

National mail delivery service in Denmark ends

The fourth quarter of 2025 was the last quarter in which PostNord delivered mail in Denmark. Towards the end of the year, we continued to realign the organization, with a focus on maintaining the quality of our services during the transition. The process of closure has been performed with great respect for the Danish people, customers, and employees. Going forward, PostNord Denmark will be fully focused on developing its parcel business, so that it can offer Danish customers and consumers the best possible solutions.

Need for regulatory relief in Sweden

Last summer, the Swedish government announced a set of proposed changes to Sweden's Postal Ordinance, scheduled to enter into force on January 1, 2026. The proposed changes include extending the timeframe for mail delivery by one day. The consultation period ended on October 15, and we are now waiting for the government's decision. This is crucial for ensuring a commercially sustainable and universal postal service that can continue to operate without state support.

Investments to achieve fossil-freedom and zero emissions

The transition to fossil-free operations is central to our sustainability agenda and benefits both the climate and our competitiveness. We issued another green bond, for a total of SEK 600 million, during the quarter. In line with the green framework, the funds will be allocated to investments that support PostNord's ongoing climate transition. During the quarter, we also made a decision to invest in various electric vans and trucks, as well as in the required charging infrastructure.

Source: [PostNord](#)

International Distribution Services Limited Q3 trading update

05-02-2026

International Distribution Services (â€œIDSâ€œ) is today providing an update for the three months to the end of December 2025. Royal Mail and GLS delivered a solid performance, with parcel volume and revenue growth, despite ongoing macroeconomic and cost pressures which are expected to increase in 2026.

Royal Mail

Financial highlights:

- Continued parcel volume and revenue growth in the third quarter of 2025/26 year-on-year.
- Royal Mail parcel volumes grew 8% with revenue increasing 4.2%.
- GLS parcel volumes grew 9% with revenue increasing 8.7%.
- Addressed letter volume¹ declined 9% in the third quarter, in line with the historic trend, with volume decline largely offset by price.
- Cost pressures at Royal Mail increasing, including National Insurance contributions of c.£120 million for 2025/26, costs associated with delays deploying
- Universal Service changes and three-year pay deals with the Communication Workers Union (CWU) and Unite CMA.
- Cost mitigation measures in place, such as improved productivity through automation and reduction in discretionary spend.
- Delivered Christmas for customers with over 99% of items posted by the recommended dates arriving on time for the third consecutive year.
- Biggest ever Christmas for out of home volumes with almost 8 million more parcels going through parcel points during peak season compared to the previous year².
- 80% increase in the number of lockers and shops compared to December 2024³ with c.3,000 parcel lockers and almost 8,000 Royal Mail Shops, reinforcing Royal Mail's position as the UK's largest multi-channel parcel network with over 25,000 parcel points.
- On 29 January, Royal Mail moved discussions with the CWU regarding deployment of Universal Service reform into its established Achieving National Agreement Procedure. This provides a framework to have focused discussions so an agreement can be reached as quickly as possible. Moving ahead with reform will deliver long-term success for the business and our colleagues and improved quality of service for our customers.

Operational highlights:

GLS

- Delivered biggest ever peak season⁴ with total volumes increasing more than 10%, year-on-year. Czech Republic, Romania and Spain delivered particularly high-volume growth.
- Out of home volumes grew 43% to almost 32 million parcels during peak season⁵ compared to the previous year, with nearly 30% of all B2C parcels delivered or collected through out of home channels⁵. The out of home network grew 25% year-on-year to 130,000 parcel points, including partner locations³.
- International volumes increased 12% year-on-year⁴, driven by significant growth in Spain and Hungary, in addition to a solid performance in Germany, GLS' largest export market.
- Macroeconomic and regulatory environment in Italy remains challenging, with recent regulatory changes in Germany and Belgium adding further complexity to operations.

Martin Seidenberg, Group Chief Executive Officer at IDS, said:

"We delivered a strong and successful Christmas period across Royal Mail and GLS. We have seen record volumes flowing through our established networks, as well as in our rapidly expanding locker and shop networks. I would like to thank my colleagues across our companies for their tireless work delivering for customers over Christmas.

"The macroeconomic environment remains challenging, cost pressures are increasing and competition is growing. This underlines the need for expansion in our out of home networks and further transformation at Royal Mail, including deployment of Universal Service reform."

Paul Ablin was appointed Interim Group Chief Financial Officer of International Distribution Services, effective from 1 January 2026. He assumes this position in addition to his existing responsibilities as Chief Financial Officer of Royal Mail.

Source: [International Distribution Services](#)

Important update: International parcel requirements from 8 March 2026

05-02-2026

From 8 March 2026, Omniva's Terms and Conditions for international parcels will be updated to reflect EU customs and aviation security requirements. These changes help ensure safe transport, faster customs processing, and fewer delivery delays for international shipments.

What you need to know?

Accurate sender and recipient details are required.

When sending an international parcel, please provide complete and correct information for both sender and recipient, including names, addresses, and contact details.

Clear content descriptions are mandatory.

All international parcels must include a sufficiently detailed description of their

contents. This information is required for customs declarations and aviation security checks.

Sender responsibility.

The sender is responsible for ensuring that all customs and security information is complete and accurate. If missing or incorrect data causes additional handling (for example customs corrections, returns, or extra fees), these costs may be charged to the sender.

Source: [Omniva](#)



Posti's change negotiations have concluded

04-02-2026

Posti announced on January 7, 2026 planned changes driven by the overall transformation of the postal market. The change negotiations have now concluded, and the need for personnel reductions is smaller than initially estimated. At the start of the negotiations, the total reduction need was estimated at up to 172 permanent employees, but after the negotiations it was specified to 121 employees.

The reduced need for workforce adjustments is influenced by employer-supported solutions, with some employees being redeployed to other roles within Posti and others transitioning outside Posti in other ways.

"Customer needs and the broader societal operating environment are changing and evolving faster than before. This requires us to renew our operations," says Mikko Hoikkala, responsible for Posti's operations.

Upcoming changes

- The organizational structures of Postal Services' Basic and Early-Morning Delivery operations have been reorganized to better reflect the changes in customer needs that have taken place in recent years.
- The level of automation at the Helsinki postal center's sorting operations will be increased, and material flows will be optimized by leveraging the capabilities of sorting technology.

Operations will be adjusted to reflect changes in the operating environment and customer needs.

- Services provided by five of Posti-owned shops – service points offering personal customer service – will be transferred to partner companies or to other Posti service points or parcel lockers in March - April 2026. We will share more information on February 5 about the locations and opening hours of the service points affected by the changes. For now, all our shops are operating normally. Of Posti-owned shops, the Posti shop located at Postitalo in central Helsinki (the so-called main post office, Helsinki 10) and the Rovaniemi shop – Santa Claus' Main Post Office – will continue operations.
- The Customer service unit providing service via chat, phone, and email will be centralized to Helsinki and Rovaniemi during 2026.

Source: [Posti](#)

Communicate with the post office without having to visit it repeatedly

06-02-2026

Do you want to arrange a power of attorney, activate SMS or e-mail notifications that you will receive instead of yellow tickets, or need to extend the collection period for a parcel at the post office? For these and other practical services, there is no need to go to the branch in person. It is also possible to communicate with the post office electronically - anytime, anywhere. To use the full portfolio of Moja ePošta services, a one-time identity verification is enough. How to do it?

" My e-Mail is a long-term solution available for customers who prefer online communication. Access to electronic mail services, which they can use comfortably from home, is activated by visiting a branch. This is necessary for a one-time identity verification for the protection of personal data, which will allow them secure access to the portal's services. Postal Card owners are spared the need to visit a brick-and-mortar post office for this step as well," explains spokeswoman Eva Peterová.

Approximately 48,000 individuals and legal entities have used identity verification so far. Registered customers with a verified identity can not only set up but also modify the following services online without visiting the post office:

- authorization of a person or organization to receive shipments,
- electronic notification of shipments via SMS or email instead of yellow tickets,

- timely forwarding of shipments to another address (e.g. to another city where we are temporarily operating for work, study, recreation, etc.) without the need to change the permanent correspondence address,
- exclusion of receipt of items by selected household members (registered items without the In Your Own Hands service, which are issued against signature, can be received instead of the addressee by any adult living with him in the same household. By excluding receipt, you can precisely determine who can and cannot receive registered mail on your behalf),
- extension of the delivery period for shipments up to 30 days,
- POBOX – a mailbox for delivering parcels directly to the post office.

The most used services in Moja ePošta are authorization and electronic notification of shipments. The option of online payment by credit card, via Apple Pay, Google Pay or internet banking of supported banks is also popular among clients. All orders and

invoices for shipments and services paid online are available in the client's account after payment.

How do I access the customer zone?

The procedure is simple:

- The first step is to create a Pošta ID account,
- You can create a Pošta ID via the website by clicking on the person icon in the upper right corner, or the mobile application, from where you can get directly to the zone with a few clicks.
- After creating and logging into your account (with email and password), you can conveniently submit your shipments via the e-Delivery Sheet or Mobile Application, or also use online payment for shipments or services such as for an established POBOX, Timed Delivery.
- To fully use your Pošta ID account, identity verification is required. You can fill out the identity verification request in the Account Settings – Identity Verification – I want to verify my identity section. After completing and submitting the identity verification request, you will receive a so-called ZEK code.

- You can present your ZEK code along with your ID document at any post office to verify your identity.
- A person with an officially certified power of attorney stating that it applies to the act of identity verification can also verify your identity on your behalf. For an organization, identity verification must be performed by a manager or an authorized representative with a similar officially certified power of attorney as for natural persons. We will provide you with a sample power of attorney at the email address [\[email protected\]](#).

Identity verification is possible without visiting the post office. If you have a "yellow" Postal Card, simply log in to My e-Mail, select Account Settings → Identity Verification → By Postal Card and fill in the necessary details.

Pošta ID and the online customer zone My ePošta are the path to a more modern use of postal services. They bring customers fast and convenient access to online services, save time and allow them to handle postal matters simply and efficiently, without visiting a branch.

Source: [Slovak Post](#)

Jean-François Pagnoux starts as CEO of Staci in France (soon paxon)

04-02-2026

bnode, a leading logistics player in Europe, today announces the appointment of Jean-François Pagnoux as Chief Executive Officer of its third-party logistics operations in France, which will soon be unified under the paxon brand. Effective February 2, 2026, this appointment supports the group's strategy to strengthen its leadership in third-party logistics across the European and North American markets and to accelerate the development of paxon, which brings together all of the Group's 3PL activities (Staci, Radial, Active Ants and their subsidiaries).

Jean-François Pagnoux succeeds Thomas Mortier as head of the French subsidiary. Thomas Mortier successfully led Staci's international transformation in recent years and its integration into bnode. Jean-François Pagnoux will report directly to Rainer Kiefer, CEO 3PL Europe and Staci Americas.

"I am honored to join bnode and to lead 3PL France at such a strategic moment," says Jean-François Pagnoux. "I look forward to working closely with our teams to continue the transformation underway, develop new partnerships and strengthen our position as a major player in the French contract logistics market."

An experienced leader to accelerate growth With more than twenty years of experience in executive leadership roles, Jean-François Pagnoux is a recognized expert in omnichannel transformation and business development within complex, international environments. His track record demonstrates his ability to lead large-scale projects and deliver sustainable growth.

He began his career by founding a web agency, an entrepreneurial experience that shaped his strong client-focused, performance-driven and execution-oriented approach. He then joined Accenture, where he supported major companies such as La Fnac, Leroy Merlin and Dixons on strategic, digital and operational transformation projects. He later joined the Carrefour Group, where he successively served as Transformation Director and, for nearly six years, as Managing Director of Carrefour Retail Services, leading the modernization and growth of both B2B and B2C activities. Prior to joining bnode, he was Managing Director of Logista Retail France, where he notably accelerated digitalization, operational excellence and commercial development across a network of 14,000 points of sale.

Rainer Kiefer, CEO 3PL Europe and Staci Americas (soon to be paxon): "France is Staci's historical stronghold and a key driver of our 3PL business in Europe. It is a critical base for the deployment of our business

unit. With Jean-François Pagnoux, we are appointing an experienced leader to accelerate our growth and strengthen our local execution."

Chris Peeters, CEO of bnode and bpost:
"bnode's transformation is well underway. Logistics is a key driver of our growth. With

paxon, we are strengthening our position and building scale across Europe. France is an important market for us. Jean-François Pagnoux has the experience and leadership to take this business forward."

Source: [bnode](#)

CTT and Quercus kick off this year's planting season with a reforestation initiative on Terceira Island.

09-02-2026

As part of the "One Tree for the Forest" initiative , CTT - Correios de Portugal and Quercus will organize the first reforestation action of the year, which will take place in the Azores Archipelago. With the help of several volunteers, the planting will take place on February 14th on Terceira Island. The planting of more than 1000 trees is planned for that island, particularly Holly, Laurel, and Wild Cherry.

The day will be open to the community and will also involve members of the Post Office, Public Services, the National Republican Guard, Municipal Councils and Parish Councils, with the aim of promoting the importance of preserving and perpetuating the natural forests of the Azores.

The successful planting of all the trees, part of an initiative now in its 12th edition, demonstrates the commitment of Quercus and CTT to mobilizing society regarding the importance of our forests and their recovery. Anyone participating in the "A Tree for the Forest" initiative is contributing to the

afforestation and reforestation of Protected and Classified Areas throughout the country. The role of forests, forest species, and the ecosystem services they provide is essential for our existence and constitutes additional protection against future pandemics.

Thanks to the community's contribution, thousands of native species have already been planted in Portugal. All plantings are organized on the ground by Quercus, in close collaboration with the ICNF, IFCN, municipalities and local organizations.

Source: [CTT Portugal Post](#)

bpost becomes a main sponsor of the REV Academy, the talent development project of Remco Evenepoel

08-02-2026

Today, at bpost's sorting centre in Brussels, Remco Evenepoel's REV Academy presented its team and its ambitions for 2026. bpost will be one of the main sponsors of the cycling project. What started with the launch of the "Remco Reflex" is now evolving into a long-term partnership.

The postmen and women of bpost cover no fewer than 20,000 kilometres by bike every single day. It goes without saying that, just like the REV Academy, cycling and road safety are in bpost's DNA. Both organisations also share the same values: social responsibility and commitment. Where the REV Academy develops everyone's talent through sport, bpost does so in the workplace.

Nicolas Baise, COO of bpost: "Like the REV Academy, bpost aims to make a positive difference in our society. Through the Remco Reflex, our road safety initiative, 100,000 units were distributed. By supporting the REV Academy on a structural basis from now on, we encourage young people to develop their talents in a safe environment. This is a philosophy we also uphold for our 26,000 employees in Belgium."

As a main sponsor, bpost will be visible on the riders' jerseys and on the team cars, alongside Specialized, 6d Sports Nutrition and Bioracer. Over the past year, the team

achieved several strong results: REV Academy rider Mathias De Keersmaecker became Belgian champion in the U19 category, while Ward Maillard claimed the Belgian title in U17. In total, the team recorded 20 victories across all categories.

In 2026, the REV Academy aims to build on these successes with 69 young riders aged between 10 and 18. In addition, the team will once again field a U19 UCI team with ten more talents competing in major junior races such as Liège-Bastogne-Liège, the Tour of Flanders and the Tour Valromey.

Remco Evenepoel, founder of the REV Academy: "Every year we welcome more riders and the overall level continues to rise. I hope the results will follow, although the most important thing is that these young people enjoy themselves and benefit from the guidance they receive. I would like to thank bpost in particular for this new partnership. For our Academy, it is crucial to be able to rely on strong partners who share our values."

The REV Academy lowers the threshold for young people aged 12 to 19 to enter the world of cycling, working closely with neighbourhood and youth centres in Brussels. The City of Brussels also strongly supports the project. "The Academy is already firmly embedded in our Brussels neighbourhoods," says Mayor Philippe Close. "Remco's story is clearly inspiring for Brussels' youth." Alderman for Sports Florence Frelinx is also pleased: "An

accessible cycling sport for everyone, in a safe and structured environment that makes dreams come true: that is a true driving force for emancipation in Brussels."

The ultimate goal of the REV Academy remains to see one of its talents line up at the start of the 2030 UCI Road World Championships in Brussels.

Source: [bnode](#)

The winners have been announced - these are the year's best online stores in Norway

10-02-2026

After months of thorough testing and evaluations of Norwegian online stores, "Online Store of the Year" was named during Posten Bring's awards ceremony on Tuesday evening in Oslo.

– In a market where customers are more demanding than ever, it is the online stores that are able to see the entire customer journey as a whole that really stand out. This year's winners show that long-term work with technology, logistics and customer service not only results in satisfied customers, but also competitiveness over time, says jury leader Stian Andersen from Posten Bring.

The online shopping awards are being presented for the 21st time. Over the past six months, nearly 1,000 Norwegian online stores have been analyzed and tested on everything from user-friendliness and customer service to delivery, returns and sustainability.

These are the winners:

CATEGORY SMALL: Carma from Trondheim was named online store of the year in the small category.

In the category for smaller online stores (turnover up to NOK 50 million), Carma came out on top.

– Carma has managed to build a clear concept and a strong universe around the products and its own brands. They have good insight into the target group, are present in the customer dialogue and deliver a consistently solid shopping experience – despite limited resources, the jury explains.

Barbershop and Sliktipott were also nominated in this category.

– I'm completely shocked, it's so nice to be appreciated when we offer ourselves as we do. We ourselves think this was very well deserved, says founder of Carma, Hilde Wedø.

CATEGORY MEDIUM: Vita won the online store of the year in the medium category. Among online stores in the medium category (turnover 50–250 million kroner), Vita was named the best of the year.

– The winner has a clear position in the market and delivers a shopping experience that is both inspiring and professional. They work structured on improvements, have high

quality customer service and succeed in creating trust and loyalty among customers, says the jury.

Vertical Playground and Volt were the other finalists.

– It has been a very exciting journey with a lot of trial and error since we started the online store in 2019. Winning online store of the year is incredibly cool. We have managed to achieve profitable growth in a competitive market, says e-commerce manager Beate Christensen at Vita.

WON AGAIN: BliVakker was the online store of the year for the second year in a row. In the category for the largest online stores (turnover over 250 million kroner), the victory went to BliVakker .

– This is a player that over time has shown an impressive ability to develop and lead the entire industry. They have listened to customers, tested new solutions and continuously improved the entire purchasing journey. The result is a top-class online store, both in terms of user-friendliness, logistics and customer service, says the jury leader.

IKEA and Fjellspport were also nominated in the category.

– It feels unreal to win two years in a row since there are so many good competitors. I am very proud of our team and it is fun that the jury sees that we have taken the website further and that we dare to test new things, says CEO Kolbjørn Ertzeid of BliVakker.

FACTS:

- The online shopping awards were presented for the 21st time on February 10th at Carls in Oslo.
- Nearly 1,000 online stores were nominated by their customers' own customers. Over the course of almost six months, the jury conducted extensive research and test purchases to select nine finalists - who ultimately ended up as three winners of "Online Store of the Year."
- The jury consists of jury chair Stian Andersen, head of commercial business development in e-commerce and logistics at Posten Bring, Monica Solberg, head of Experimentation at Vend, Roy-André Tollefsen, head of product development at Flow Retail, Torkel Johannessen, head of Impact Commerce in Norway, Stian Moldvær Larsen, partner at Ignite Capital, Vikki Nathalie Walle Hansen, owner of Kråke Konsulting, Nicholas Dempsey Teigen, Brand Partnerships Manager at TikTok and jury coordinator Kjersti Pedersen from Posten Bring.

Source: [Posten bring](#)

DHL and Westwing strengthen their partnership for faster and more sustainable shipping

10-02-2026

The advanced DHL International Logistics Center near Westwing's European Logistics Center enables faster processing and delivery across Germany and Europe.

Bonn - DHL Group and Westwing, Europe's #1 in Beautiful Living e-commerce, are expanding their long-standing partnership to offer faster and more sustainable shipping. With DHL's GoGreen Plus service, Westwing deliveries are made with reduced transport-related greenhouse gas emissions. In addition, all Westwing shipments fulfilled by DHL exclusively use paper-based packaging materials, limiting the use of plastic. DHL is also handling a higher share of Westwing's parcel volume.

The Post & Parcel Germany division of DHL Group and Westwing have enjoyed a successful collaboration for several years, establishing DHL as one of Westwing's most trusted partners for last-mile deliveries. Building on this foundation and as part of Westwing's premiumization strategy, extensive market research identified DHL as its premium delivery partner in Germany. This recognition aligns with Westwing's mission to provide a premium shopping and delivery experience for its customers.

Driven by a shared commitment to sustainability, Westwing and DHL are

expanding their shipping offerings through DHL's GoGreen Plus service. By relying on insetting and the "book & claim system", the GoGreen Plus service actively reduces greenhouse gas emissions through investments in logistics solutions across the supply chain, such as electric delivery vehicles, sustainable fuels, and renewable energy sources. The "book & claim system" is a way to de-couple the benefits of sustainable fuels from the physical product and transfer them separately to paying customers such as Westwing, even when their shipments are not physically transported with the assets using these fuels.

By prioritizing more emission-reduced shipping, both companies aim to meet the growing consumer demand for efforts to address greenhouse gas emissions.

Together with DHL, Westwing now offers the 'PUDO' (Pick-Up / Drop-Off) option in Germany, providing deliveries to lockers and drop-off locations for the permanent assortment. This year, the service will be extended to non-permanent assortments, enabling customers to use PUDO across

Westwing's entire product portfolio. The service responds to growing customer demand for flexible and convenient last-mile solutions.

Valentin Dessel, Key Account Manager Post & Parcel Germany at DHL Group, said: "We are thrilled to strengthen our partnership with Westwing. Together we look forward to delivering exceptional shipping services and supporting our customers' values through GoGreen Plus."

Erick Gerber, Chief Operations Officer at Westwing, added: "At Westwing, operational excellence and sustainability go hand in hand. By expanding our collaboration with DHL and making use of GoGreen Plus, we are not only making our supply chain faster, but also less carbon-intensive. This initiative represents an important milestone in our sustainability strategy and a further step towards offering our customers an even higher-quality service experience, and this is only the beginning."

To further optimize its European logistics

network, DHL has made a strategic investment in its advanced International Logistics Center in Poland, located just two kilometers from Westwing's European Logistics Center (ELC) in Robakowo (close to Poznań). This facility is designed to improve operational efficiency by reducing transport times and streamlining parcel sorting processes. Westwing was among the first partners to secure access to this state-of-the-art facility, enabling for quicker processing and distribution of its products to customers across Germany and beyond. The International Logistics Center allows DHL to provide significantly faster lead times to German Westwing customers, with some orders being delivered in as little as two days.

This rapid turnaround is expected to boost customer satisfaction and loyalty. Beyond Germany, DHL eCommerce is supporting Westwing's international growth and customer satisfaction by contributing to a consistent, high-quality delivery experience across selected European markets.

Source: [DHL Group](#)

CTT extends deadline for collecting mail and parcels.

10-02-2026

CTT informs that, due to adverse weather conditions, some CTT Stores, CTT Points and Distribution Centers are experiencing operational constraints.

To minimize the impact on customers in the affected municipalities, the deadline for collecting mail and parcels has been exceptionally extended in those areas.

Customers who received collection notices between January 28 and February 5 can collect their Mail and Parcels until February

13. Notices issued after February 5 will maintain the usual deadlines.

CTT is working to restore normal service as quickly as possible.

Source: [CTT Portugal Post](#)

Royal Mail reminds SMEs to apply for funding this national apprenticeship week

09-02-2026

This National Apprenticeship Week (9-15 February), Royal Mail is reminding small and medium sized businesses that there is still time to apply to its £1m apprenticeship levy fund, designed to help develop talent and unlock growth.

The funding is available to businesses with up to 250 employees that sell products online and is part of the Royal Mail Means Business campaign to help SMEs grow. The funding can be used for any Government accredited apprenticeship - from industry specific courses to digital marketing and e-commerce or AI and finance, and more.

Royal Mail opened its second £1 million funding round in September following the success of the first, which was launched following research by Royal Mail and the British Chambers of Commerce that found that a skills gap was one of the biggest barriers to growth

So far, Royal Mail has funded apprenticeships for businesses ranging from marketing and HR to software development and data analytics.

Companies with an annual wage bill of £3 million or more are required to pay a levy to recruit and train apprenticeships. As one of the UK's largest levy-paying employers, Royal Mail is choosing to gift part of its levy

to smaller companies because of the unique role it plays in supporting businesses nationwide. As the Universal Service Provider, Royal Mail delivers to all 32 million UK addresses, making it a critical partner for businesses of every size.

Applications for the latest funding round are now open on the Royal Mail Small Business Hub.

Kieran Judd, Interim Chief People Officer at Royal Mail, said: "National Apprenticeship Week is the perfect moment to remind small and medium businesses that support is available to help them build the skills they need. Apprenticeships don't just train individuals, they strengthen entire businesses by developing talent from within.

"We know from our work with businesses across the UK that many want to invest in new skills but lack the resources to do so. By gifting part of our levy, we're helping to close that gap and giving smaller businesses access to the same high-quality training opportunities as larger organisations. We're

proud to play our part in supporting the growth of the UK's SME community."

One of the businesses that as already benefited from Royal Mail's apprenticeship levy funding is Withnell Sensors in Lancashire, a specialist in temperature and humidity solutions such as vaccine fridges and ultra-low freezers. They have received funding for a Level 3 Laboratory Technician apprenticeship.

Withnell Sensors' Managing Director, Samantha Smith, said: "It is rare that we can recruit employees with relevant experience so the apprenticeship scheme allows us to offer employees an entry point into the

business where in-house training can be combined with formally recognised qualifications.

"This apprenticeship adds capacity to our team which is important in maintaining turnaround times for customers and means senior team members can focus on extensions to our scope of accreditation and expand to customers in different countries."

Royal Mail has more information and support for small and medium sized businesses from start-ups to established enterprises on its Small Business Hub.

Source: [International Distribution Services](#)



Lithuanian Post introduced a new business strategy: focus on customer experience and leadership in the Baltic e-commerce market

04-02-2026

Lithuanian Post is entering an important operational stage - it is presenting the company's new operational strategy for 2026-2029. It aims to improve customer satisfaction indicators by more than 1.5 times over four years, double the volume of commercial parcels, and reduce parcel delivery costs.

The new strategy defines five main areas of activity. These are strengthening the organization's competitiveness, continuity of the social mission, improving customer experience to achieve leadership in the Baltic e-commerce market, improving logistics operations, and developing employees.

"The most important strategic direction is people. Post offices closer to home, a mobile postman knocking on the door, and easily accessible post offices are the services of Lithuanian Post, which are necessary for thousands of people across the country every day. We aim for Lithuanian Post to ensure functions important to the state, improve the quality of customer service, and be a socially responsible company that cares about both customers and employees," says Minister of Transport and Communications Juras Taminskas.

"Lithuanian Post is moving into a new stage of maturity, where financial sustainability,

meeting public expectations and employee well-being are combined with technology-based efficiency and consistent improvement of the daily customer experience. By strengthening its market position, the organization will maintain its role as a reliable partner of the state and communities, a responsible employer and an organization that creates long-term value," says JÅ«ratÄ— StaniÅauskienÄ—, Chairwoman of the Board of Lithuanian Post.

According to Kastytis Valantinas, Director General of Lithuanian Post, the updated strategy combines the expectations placed on a state-owned company with the challenges of a business operating in a competitive market.

"Operating in the dynamic parcel and e-commerce market, we must simultaneously ensure reliable services for residents and businesses, remain financially sustainable, and responsibly fulfill the public mission entrusted to us. The updated

strategy defines clear priorities and decision logic that allows for a targeted transformation of operations, strengthening customer experience, and creating

long-term value for the state," says K. Valantinas.

Source: [Lithuanian Post](#)



Australia Post doubles down in South Australia, announcing construction of four new regional facilities

09-02-2026

Following its \$500 million parcel super hub announcement last year Australia Post is boosting its delivery network in regional South Australia with investment in four new facilities in Murray Bridge, Kadina, Port Pirie and Tanunda.

The purpose-built sites will increase parcel capacity and improve delivery speed in some of the state's fastest-growing regional centres. Online shopping in South Australia has risen 4.9% year-on-year, with a 9% jump during the November to December Peak period.¹

Each facility is expected to handle between 2,000 to 3,700 parcels per day, improving delivery reliability and helping parcels reach customers sooner.

As part of Australia Post's commitment to emissions reduction, all sites will be fitted with rooftop solar to maximise local energy generation and support EV chargers for our electric vehicles.

Australia Post Executive General Manager Network Operations, Shane Plant said the investment demonstrates Australia Post's long-term commitment to supporting regional communities and their growing needs.

"With 80% of South Australian households

now shopping online, parcel volumes in regional areas continue to grow. These modern facilities are built to handle that growth, setting us up to support our customers into the future.

"We've focused on designing sites that improve safety, increase capacity and streamline transport flow, creating more efficient workplaces for our teams so they can get on the road safely and deliver for our customers now and into the future," said Mr Plant.

Construction is already underway at all four sites:

- Murray Bridge (1,143m²) – opening expected June 2026
- Kadina (1,111m²) – opening expected July 2026
- Port Pirie (836m²) – opening expected July 2026
- Tanunda (1,335m²) – opening expected August 2026

This investment in regional South Australia is part of a broader commitment to strengthening services across the state, with

the announcement of Australia Post's
biggest investment ever with a \$500 million
Parcel Super Hub to open in Adelaide in

2028.

Source: [Australia Post](#)



PostNL delivers over 18.5 million voting passes and candidate lists for the 2026 municipal elections

10-02-2026

The Hague, February 10, 2026 - The municipal elections will take place on March 18, 2026. In the lead-up to the elections, PostNL will deliver a total of over 12 million voting passes and 6.5 million candidate lists to voters in the Netherlands. The voting passes will be delivered between Tuesday, February 10, and Saturday, February 28, 2026, in over 300 municipalities. The candidate lists will follow between Tuesday, March 3, and Friday, March 13, 2026.

Careful preparation and close cooperation
The delivery of election mail is a large-scale operation. A dedicated project team coordinates the delivery and monitors its progress daily. In the lead-up to the elections, PostNL coordinates with municipalities, printers, and other stakeholders to ensure a seamless process from submission to delivery. Mail carriers across the country have also been informed about the importance of this mail. Thanks to short lines of communication with municipalities and other stakeholders, any questions are addressed immediately and adjustments are made as needed. This ensures that voters receive their ballots and candidate lists on time.

Deployment of postal employees throughout the country

Maurice Unck, Mail Director at PostNL: "For many people, receiving their voting card is the starting point for the municipal elections. It's often a small moment, but a huge responsibility. Thousands of postal workers across the country are working diligently to ensure this mail is delivered to people's homes on time."

By delivering voting passes and candidate lists, PostNL contributes to the smooth running of the municipal elections on March 18, 2026.

Source: [PostNL](#)

bpost installs the largest parcel locker in the country

11-02-2026

In Ghent, people can now send and collect parcels day and night via the country's largest parcel locker. The record is now held by a bpost bbox weighing 4 tonnes, measuring 13 metres in length and featuring 244 lockers. The record-breaking parcel locker was officially inaugurated by the Mayor of Ghent, Mathias De Clercq.

To make 24/7 parcel collection and sending easier than ever, bpost is once again stepping up its roll-out this year, with more than a thousand additional bpost bboxes to be installed nationwide. By the end of the year, the total number should reach 3,500 units. bpost aims to have a bbox within five minutes of every resident. This expansion is necessary, as the use of bbox parcel lockers in Belgium has increased by 62% over the past 12 months. Returning or sending parcels via bbox is also becoming increasingly popular, with a 42% rise over the same period.

The latest addition to this network is the bbox that was put into operation today in Ghent. It is the largest parcel locker in the country, across all parcel delivery companies. The bbox consists of 26 modules with space for 244 parcels and is located in Klipperstraat in Ghent, next to the bpost distribution centre.

Laurens Himpe, Chief Automated Parcel Officer at bpost, and Mathias De Clercq,

Mayor of Ghent.

Mathias De Clercq, Mayor of Ghent: "This is a great day for Ghent and for our residents. Especially for this densely populated neighbourhood, where many people already live and where thousands more residents will be added, such a bbox is a major asset. It is great that bpost considers it important to have pickup points close to all our city residents."

In addition to its size, the wide range of locker formats is also noteworthy. Alongside the smallest lockers, the bbox also features three XL lockers. These can accommodate items up to 175 cm in height, which is particularly useful for deliveries of technical equipment for businesses.

Laurens Himpe, Chief Automated Parcel Officer at bpost: "We are pleased that cities and municipalities increasingly see bpost as a reliable partner that puts citizens at the heart of its approach. We do so whenever we offer logistical services or roll out infrastructure, such as our bboxes or bbox boutiques. Here in Ghent, we are taking an important step by working together with the

city to reflect on the future of parcel logistics in its neighbourhoods.” Source: [bnode](#)



A new version of the IPC iPep electronic accounting tool makes it easier for postal operators to manage terminal dues.

12-02-2026

IPC's electronic accounting tool (iPep) allows postal operators to handle all their Terminal Dues (TD) accounting electronically, from despatch and sampling information through to the production of the final invoice.

Coinciding with the platform's 18th anniversary, a new, refactored version of iPep is now fully operational. The updated iPep benefits from modernised underlying technology, improved performance and efficiency, and a more intuitive, user friendly interface aligned with other IPC applications. In addition, the refactored iPep introduces new functionalities, including an AI chatbot

to support users and a "pending actions" view that provides an overview of outstanding tasks.

iPep can be used by any postal operator, whether or not they are IPC members. Currently, 30 postal operators are using the tool.

[More information](#)