

bpost launches a new range of business solutions

15-10-2025

With Night Delivery, bpost optimises the rounds of technicians and mobile teams.

No more trips back and forth to the depot! With Night Delivery, bpost's new B2B service, companies' technical equipment is delivered before 7 a.m. to parcel lockers (bbox) throughout Belgium. Mobile teams can collect their equipment at dawn, close to their home or first worksite. The result: fewer unnecessary trips, more interventions completed, and higher customer satisfaction.

Following two successful test phases, bpost officially launches Night Delivery on October 15, a night-time delivery solution that saves technicians and field teams up to 1 hour and 30 minutes per day.

A service designed for the field Night Delivery addresses very concrete needs in the field. Whether it's an IT technician, a home nurse starting their shift at dawn, or a car mechanic waiting for a part to restart a vehicle, they all share the same need: having the right equipment in the right place, at the right time.

As part of bpost's Business Solutions, Night Delivery stands out in the B2B logistics market thanks to two unique advantages.

First, it leverages bpost's nationwide bbox network, the densest in Belgium with nearly 2,000 locations, around 100 of which are currently used for this service, ensuring deliveries within a short distance of the recipient's home or worksite, without the need to travel to central depots.

Second, unlike other logistics services, Night Delivery is tailor-made for technical

professions, with compatibility for professional tools and delivery slots adapted to field schedules.

Additionally, delivery directly to the worksite or into field vehicles is also available, offering companies even more logistical flexibility. Deliveries can also be made using electric vehicles, helping professional clients reduce their direct and indirect (Scope 3) emissions.

Christel Dendas, Chief Commercial Officer atbpostgroup: "bpost business solutions, including Night Delivery, illustrate our commitment to providing practical, co-created services. By addressing the specific needs of companies and their field staff, whether technicians or nurses, we help them work more efficiently while supporting our partners' performance. This nationwide launch is an important milestone in our ambition to become Belgium's leading B2B logistics partner."

From pilot phase to national rollout How does it work in practice? Parcels are collected by bpost until 6 p.m. on working days, sorted overnight, and then delivered before 7 a.m. to selected bbox locations across Flanders, Brussels, and Wallonia. The service is exclusively available for B2B shipments, internal deliveries or business-to-business exchanges requiring a high level of reliability.

Tested successfully with Signpost, Kone and Alertis, the service demonstrated its added value from the first rounds. At Signpost, all technicians were able to collect their equipment before 7 a.m. during the pilot phase.



"Thanks to this solution, our technicians can dedicate at least one extra hour per day to customer visits, while reducing unnecessary kilometres and COâ,, emissions," says Timothy Steleman, CTO at Signpost. Building on these results, Signpost is now rolling out the service nationwide, extending it to technicians working in schools in Brussels and Wallonia.

Source: **bpost**



bpost installs 240 bbox lockers at Lidl supermarkets

20-10-2025

The bbox network is expanding rapidly: bpost installs up to 12 new bbox lockers every day. By placing many of these at frequently visited locations such as supermarkets, bpost is responding to customer needs. As a result, bpost and Lidl have recently reached the milestone of 200 bbox lockers at the supermarket chain and are aiming for 40 more in the next weeks.

By the end of the year, the bbox network will comprise 2,500 units, 240 of which will be located at Lidl supermarkets. This means that the vast majority of Lidl locations in Belgium will have a bbox available, and that nearly 10% of the entire locker network will be situated at Lidl. In this way, Lidl and bpost make it easier for everyone to enjoy a "one-stop shopping" experience, allowing customers to combine errands with sending or receiving parcels, without having to make multiple trips.

The best possible place for a bbox locker

This not only helps reduce the ecological footprint, it also responds to what customers are asking for. Recent studies have shown that Belgians express a clear preference for bbox lockers located at supermarkets. According to recent research by bpost (conducted August 2025), 62% of respondents said they want to combine their daily grocery shopping with picking up or sending parcels. In the same study, 73% of participants described the supermarket as 'the best possible place for a bbox locker'.

Laurens Himpe, Chief Automated Parcel Officer at bpost: "This year already, 451.000

parcels were delivered to bbox lockers at Lidl, over 7.000 of which were ordered via the Lidl webshop. This resulted in a very high customer satisfaction (NPS) score of 82 on average. We are happy to see that the market is responding very well to this kind of partnerships."

A highlight of the collaboration between Lidl and bpost, which started eight years ago, is the 200th bbox that was put into service last week at a Lidl supermarket in Mouscron (Rue de la Liesse). Both parties have since expressed their intention to have a total of 240 bbox lockers in use at Lidl stores by the end of this year, providing space for 22.000 parcels at the same time.

Simon Heyligen, Director of Real Estate
Development at Lidl: "The bbox lockers are a
very important addition to our offering. The
installation by bpost is very quick — usually
within weeks. In the meantime, it has proven
to be a clear win-win operation: Lidl and bpost
customers are happy they can pick up and
send their parcels while shopping for
groceries. At the same time, we see a positive
change in dynamics at stores that are
equipped with a bbox."

Source: bpost



DHL Group commits more than â, 300 million to accelerate trade growth across Africa

15-10-2025

DHL Group ("DHL") today announced a â,¬300+ million planned investment in Sub-Saharan Africa (SSA), reaffirming its long-term commitment to a region of growing strategic importance in global trade. The multi-year initiative will be deployed across DHL Express, DHL Global Forwarding, and DHL Supply Chain to expand infrastructure, enhance service capabilities, and unlock opportunities for businesses across key sectors including e-commerce, perishables, energy, and life sciences & healthcare.

Africa's trade opportunity is rising as regional integration gathers pace. The African Continental Free Trade Area is creating a continental market that can deepen intra-African commerce and open new corridors with the rest of the world. Progress depends on continued improvements in infrastructure and trade facilitation, but cross-border flows have remained resilient and African enterprises are increasingly connecting to global value chains.

According to the latest update of the DHL Global Connectedness Tracker, Sub-Saharan Africa led all world regions in the first half of 2025 with a 10% year on year increase in trade value (in current US dollars), ahead of North America at 7% and South & Central America, Caribbean at 5%. Current forecasts as of September 2025 indicate the region's trade volume will grow by an average of 4.3% per year over 2025 to 2029, the second-fastest globally behind South & Central Asia.

"Africa is at a pivotal moment in its trade journey," said John Pearson, CEO of DHL Express. "Despite global volatility, the continent continues to show resilience and momentum. Our investment reflects confidence in Africa's trajectory and DHL's commitment to enabling the trade flows that drive inclusive growth. By strengthening our network and capabilities, we aim to make it

easier for African businesses, from small and medium enterprises (SMEs) to large corporates, to compete on the world stage."

Across DHL Express, the investment will include upgrading gateways, adding aviation uplift and extending time-definite coverage into second cities that are emerging as demand centres under AfCFTA. As the only integrator with a dedicated air network in Sub-Saharan Africa, Express will link these cities more tightly to Africa-Europe and Africa-Asia lanes, building on recent growth in Ethiopia and Nigeria.

Hennie Heymans, CEO, DHL Express
Sub-Saharan Africa said, "Our focus is to be
closer to customers and make cross-border
shipping simpler and more reliable. As trade
expands, businesses are asking for
predictable transit times, consistent delivery
performance and support that understands
local conditions. By raising the bar on service
and proximity, we will help more African
companies trade efficiently and compete on a
bigger stage."

DHL Global Forwarding will focus its investment on strengthening key industry solutions that are driving Africa's trade growth. The division is expanding its capabilities in energy and industrial projects, supporting Africa's role in the global energy



transition; enhancing cold-chain and perishables logistics for agriculture and horticulture exporters; and scaling its expertise in life sciences and healthcare with specialized temperature-controlled transport. These enhancements build on DHL's established freight forwarding network and customs expertise across major African trade lanes connecting the continent with Europe, Asia and the Middle East.

Amadou Diallo, CEO of DHL Global
Forwarding Middle East & Africa, added:
"Customers are navigating shifting trade
patterns and tighter regulatory requirements,
so reliability and visibility matter more than
ever. We are strengthening forwarding
solutions with deeper local expertise and
enhanced digital tools, giving clients clearer
control of their shipments from origin to
destination. The goal is straightforward: keep
goods moving predictably and help customers
capture growth where demand is emerging."

DHL Supply Chain will add capacity and transport-led solutions with a clear focus on the transporter sector and life sciences & healthcare, including additional temperature-sensitive capability to support critical healthcare flows and fast-moving fulfilment as supply chains mature, particularly as demand for third party logistics services continues to grow in the core South African market.

Orkun Saruhanoglu, CEO, DHL Supply Chain Middle East & Africa, said: "DHL Supply Chain is expanding in South Africa as the economy gains momentum and supply chains become more sophisticated. We are seeing growing demand for specialised, outsourced logistics, particularly in life sciences and healthcare and across the transporter sector. By adding capacity, strengthening transport-led solutions and applying our contract logistics expertise, we will help customers improve service quality, manage risk and scale with confidence."

DHL is investing in programs that extend participation in trade and support sustainable growth. Through its GoTrade initiative, the company provides SMEs with training and customs expertise to access international markets. In addition, the business is piloting renewable energy and alternative fuel projects across its facilities in Sub-Saharan Africa and advancing digitalization through Al-enabled monitoring, route optimization, and digital customs tools to reduce friction in cross-border trade.

With unrivalled coverage across all African markets, DHL Group remains uniquely positioned to connect the continent to the world and enable the next chapter of its growth.

Source: DHL Group



Tips from NZ Post and Police to keep your parcels secure this festive season

20-10-2025

NZ Post Chief Customer Officer Bryan Dobson says theft of mail and parcels is a very disappointing occurrence. "We are coming up to the busy season for NZ Post and our teams will be working hard to get parcels and mail items where they need to be. We offer a range of delivery options to help our customers protect themselves from parcel theft.â€□

Bryan says customers should consider downloading the NZ Post app, which allows easy access to services such as leave my parcel and collect my parcel.

"If you're not going to be home, there's our leave my parcel service, where you can tell us a safe spot to leave your parcel on your property. With 'leave my parcel' you can arrange this for all of your parcels delivered to your property or just one delivery. Or alternatively you can have you parcel sent to one of our convenient locations around New Zealand for collection."

"We also encourage Kiwis to clear their letterbox regularly, and consider installing a lock or investing in a parcel locker style mailbox. I'd also like to remind people not to send gift-cards, vouchers and money through the post."

If a parcel or mail item is stolen after NZ Post completes delivery of the item, the theft becomes a Police matter and needs to be reported to the Police.

"We encourage Kiwis to report any suspicious behaviour, such as individuals hanging around letterboxes, or vehicles acting suspiciously, to the Police by phoning 105 or submit a 105 report online," says Bryan.

Police are continuing to urge the public to immediately report any thefts of parcels and

mail.

"We encourage anyone who has been the victim of dishonesty offending to report it as soon as possible," says Inspector Brett Callander, National Community Prevention Manager.

"If you see any suspicious activity, such as people loitering around letterboxes or properties, please contact Police."

"Another prevention measure is to have your mail or parcels delivered to a trusted neighbour if you are not going to be home when it is delivered."

Police encourage people to join a Neighbourhood Support group as it can be a good way to deter theft with more people in your neighbourhood keeping an eye out for suspicious activity.

Other top tips to reduce the risk of mail theft include:

- Clear your letterbox in a timely manner and put a hold on your mail delivery if you're going away.
- Use the NZ Post app or website to leave my parcel, allowing you to arrange a safe spot on your property for one, some, or all of your deliveries.
- Use the NZ Post app or website to collect my parcel, where you can have you parcel sent to one of our convenient



locations around New Zealand for collection.

- Provide clear delivery instructions for couriers to leave a package safely hidden or secured within your property.
- Consider installing security cameras

and/or security camera messaging near your letterbox or front of property.

Source: NZ Post



Malaysia's Green Logistics Leader: Pos Malaysia Delivers Triple Sustainability Awards

14-10-2025

Pds Malaysia Berhad ("Pos Malaysiaâ€□ or "The Companyâ€□), the national post parcel service provider, has achieved a remarkable triple victory across three major sustainability awards in as many weeks, cementing its position as the nation's leading green logistics provider.

The winning streak—spanning innovation, energy efficiency and ESG performance—demonstrates the breadth and depth of Pos Malaysia's commitment to environmental sustainability across all aspects of its operations.

Three Weeks, Three Wins

MIHAS Services Innovation & Sustainability Award 2025 – Recognised for its groundbreaking Pos Hijau Carbon Emissions Tool, which provides customers with transparent carbon emission tracking for every shipment. The award also highlighted Pos Malaysia's ambitious electric vehicle deployment, with more than 1,500 EVs operating across the country—the largest EV fleet in Malaysia's logistics sector.

National Energy Awards 2025 (NEA) – Pos Malaysia secured three accolades for energy management excellence at the prestigious NEA ceremony, organised by the Ministry of Energy Transition and Water Transformation (PETRA) and officiated by Deputy Prime Minister YAB Datuk Seri Fadillah Yusof at Hilton Hotel, Kuala Lumpur.

From 173 submissions across diverse sectors, Pos Malaysia won:

 1st Place in Energy Management (Small & Medium Building) for its Mail Delivery Centre in Bandar Baru Bangi & Seri

Kembangan

- 1st Runner-Up in Energy Management (Large Building) for its National Mail Centre in Shah Alam
- Merit in Energy Management (Small & Medium Building) for its Pusat Pos Laju Kapar

The Edge ESG Awards 2025 – Gold – Pos Malaysia clinched Gold in the Transportation & Logistics category, based on its strong FTSE Russell ESG rating. The award recognises the company's robust environmental, social and governance performance across its nationwide operations.

A Holistic Approach to Sustainability

Commenting on the achievements, Charles **Brewer, Group Chief Executive Officer of Pos** Malaysia, said: "These awards are a testament to the hard work and dedication of our teams across the country. Sustainability is fundamental to how we operate at Pos Malaysia. From our Pos Hijau tool that helps customers track their carbon emissions, to our energy-efficient facilities, to operating Malaysia's largest EV fleet—we're embedding environmental responsibility into every part of our business. These wins validate that we're making real progress in reducing our environmental impact whilst maintaining the reliable service Malaysians depend on. We're proud of what we've achieved, but there's still much more to do as we continue building a business that's fit for the future."



Sustainability remains a key strategic priority for Pos Malaysia, with initiatives spanning multiple fronts:

- Green Fleet Leadership Operating Malaysia's largest logistics EV fleet with 1,252 e-bikes and 264 e-vans, Pos Malaysia has covered over 10.8 million kilometres emission-free—equivalent to circling the Earth 270 times. The company aims to achieve 100% green first and last-mile deliveries by 2030.
- Renewable Energy Infrastructure With 17 solar-powered facilities nationwide, Pos Malaysia has boosted its renewable energy mix to nearly 7.5%, preventing more than 2,900 tonnes of carbon dioxide emissions annually.
- Energy Efficiency Comprehensive initiatives including LED lighting upgrades, digitalisation and advanced energy management systems have been implemented across facilities nationwide.
- Customer Empowerment The Pos Hijau Carbon Emissions Tool enables customers to track and understand the environmental impact of their

shipments, promoting transparency and informed decision-making.

Next Stop: Regional Recognition

Following the NEA success, Pos Malaysia will represent Malaysia at the ASEAN Energy Awards 2025 on 16 October at the Kuala **Lumpur Convention Centre, showcasing the** nation's best practices in energy management alongside other ASEAN nations during the 43rd ASEAN Ministers on Energy Meeting and 25th ASEAN Energy Business Forum. Pos Malaysia is honoured to be selected as a Session Owner for the Malaysia Pavilion at COP30 in Belém. Brazil. This recognition highlights our continued leadership in advancing sustainable logistics and our commitment to supporting Malaysia's representation on the global climate stage.

At Pos Malaysia, we are passionate about building trust to connect lives and businesses for a better tomorrow. These milestones reaffirm our commitment to delivering not only parcels, but also meaningful, lasting impact for generations to come.

Source: Pos Malaysia



Austrian Post develops new system to calculate CO2 emissions per parcel

13-10-2025

Innovation already awarded two awards shortly after launch

To better track CO2e emissions, Austrian Post has developed a new system to calculate and report specific emissions data during transport and sorting for each individual parcel in accordance with ISO 14083-1. This system supports large-scale senders in preparing their official emissions reports and enables them to accurately report how much CO2e emissions were caused by the transport of their shipments. At the same time, the system highlights potential for improvement in the transport process for Austrian Post.

Peter Umundum, Deputy General Director, Board Member for Parcel & Logistics, Austrian Post: "Our self-developed system sets new standards in the logistics industry! We can provide our senders with additional information for their sustainability reporting and at the same time see how CO2e - intensive our processes are and where we still have potential for improvement. This granularity at the shipment level is unique."

DIGITAL REPLICATION OF THE TRANSPORT ROUTE The self-developed GLECO methodology is used to calculate CO2e emissions. Swiss Post digitally recreates the transport process using scan events and, using the information collected on routes, vehicles, sorting machines, and delivery bases, can determine the emission intensity of each individual process step. Emissions from these processes are allocated to specific shipments based on

a causation principle.

DOUBLE AWARD: AMAZON AND HERMES BUSINESS AWARD

Shortly after its launch, the new system received two industry awards for its novelty and innovative strength.

The first award was presented by Amazon on October 1st at the "Decarbonization Supplier Day" in Paris. The "Excellence in Emissions Reporting Award" recognized the development of a proprietary CO2e calculator

Gianandrea Tita, Head of Purchasing,
Amazon: "Amazon is committed to achieving
net-zero emissions across all business areas
by 2040. Decarbonizing our transportation
network is a critical component of this. We
appreciate the dedicated work and support of
partners like Austrian Post, who provide
accurate and transparent emissions reporting
and accompany us – and other customers –
on our path to decarbonization."

On October 10, the next award was presented at the Vienna Hofburg. As part of the "Austrian Business Gala," the HERMES Business Award was presented in several categories. The new system for CO2eCalculation at the parcel level was awarded as the winning project in the "Innovation" category.

Source: Austrian Post



Effective October 15, 2025, Slovak Post is resuming the acceptance of shipments to Canada.

15-10-2025

We would like to inform our customers that due to the ongoing partial strike by Canada Post, some areas of Canada may be affected by the strike, which may result in delivery delays. For this reason, in the current situation, we do not guarantee the adherence to the shipping time and delivery time of shipments.

At the same time, effective from October 15, 2025, we are stopping the acceptance of all shipments to Belarus and from October 16, 2025 to Russia. The reason is the closure of border crossings between Poland and

Belarus. All shipments submitted before this date that are returned to Slovak Post and the carrier due to force majeure will be returned to the senders in Slovakia.

Source: Slovak Post



Reinstatement of mail acceptance to Canada

16-10-2025

Due to the restoration of air connections to Canada, Poczta Polska is resuming acceptance of postal items to this country.

Despite the restoration of air service, Canada Post may experience delays in delivering parcels within Canada. Updated information regarding services to this country will be published on the Poczta Polska website.

We apologize for any inconvenience this situation may cause.

Source: Poczta Polska



Response to Ofcom announcement on Quality of Service performance 2024-25

15-10-2025

A key area of focus and investment has been the detailed work ahead of full implementation of our new delivery model, enabled by Ofcom's changes to the Universal Service. This is critical to enable us to drive a step change in quality of service.

We have also implemented important changes across our network including recruiting, retaining and training our people, and providing additional support to delivery offices.

Where we have piloted Universal Service changes, we can see that our model is working, with improvements in deliveries. This will help us deliver a modern, reliable and more financially sustainable postal service that meets the needs of today's postal users.

Source: Royal Mail



Royal Mail to double size of its locker shop and parcel postbox by 2030

14-10-2025

Royal Mail has announced a new milestone goal to almost double its number of out of home parcel points - including shops, lockers and parcel postboxes - to 45,000 locations by 2030, reinforcing its commitment to making parcel collection, sending and returns as convenient as possible.

The company has rapidly expanded its multichannel network over the last two years, launching parcel lockers and more recently its Royal Mail Shop brand, as part of a drive to meet growing demand for people wanting to drop off and collect parcels outside of the home.

With the planned expansion, customers in urban areas will be within a five-minute walk of a Royal Mail parcel point, with targets of five and 15 minutes maximum drivetime for suburban and rural areas respectively.

Parcel points are in addition to Royal Mail's 115,000 postboxes, which can be used for parcels small enough to fit through a letterbox, whilst 3,500 postboxes of the future are being modernised to accept larger parcels up to the size of a shoebox.

Multi-channel strategy

To achieve its target, Royal Mail will continue to expand its multi-channel approach, including:

- Accelerating the rollout of parcel lockers, working with strategic partners to secure prime, high-footfall locations.
- Growing the Royal Mail Shop brand—nearly 8,000 convenience stores will feature the brand and offer parcel postage and stamps over the counter.
- Maintaining existing parcel points, including

customer service points at delivery offices and through its ongoing partnership with 11,500 Post Office branches.

- Exploring new innovations, such as self-service kiosks, partnerships with retailers, and a broader rollout of parcel dropboxes.
- Growing customer demand

Royal Mail's focus on expanding its multichannel network reflects changing customer behaviour, driven by the continued rise of online shopping and the rapid growth of marketplaces like Vinted.

Currently, around 15% of parcels in the UK are delivered to out-of-home parcel points—a figure expected to rise to around one-third within five years.

Locker usage is also on the rise, with 40% of UK adults having used one in the past year.

Alistair Cochrane, Interim Chief Executive at Royal Mail, said: "Royal Mail is committed to being the UK's most convenient delivery company. This ambitious new target strengthens our leading position, with the largest parcel point network in Britain, giving customers even more convenience and choice.

"For many, nothing beats the ease of home delivery or collection, but we're seeing a clear shift towards more people choosing lockers and shops. Our strategy is to maximise our



own network and work with partners to ensure we are always the nearest and simplest option for sending, collecting, and returning parcels."

Source: Royal Mail



Global trade withstands tariff turbulence - DHL Global Connectedness Tracker, 2025 Special Update

14-10-2025

Released in partnership with NYU Stern, the DHL Global Connectedness Tracker offers a first systematic look at shifts in global business amid trade policy turbulence.

Global trade is holding strong - even as U.S. tariffs hit highs not seen since the 1930s. DHL and New York University's Stern School of Business have released a special update to the DHL Global Connectedness Tracker, offering the first systematic assessment of how international trade and business investment are reacting to shifting U.S. trade policy under President Trump's second term. This edition draws on over 20 million data points from more than 25 sources to provide a comprehensive overview of the changing landscape of globalization and global trade.

Global trade on track to match growth rate of previous decade through 2029

Global trade is projected to keep growing. The Tracker's composite forecast projects a 2.5% annualized growth rate in global trade volumes from 2025 to 2029 - roughly matching the pace of the previous decade. One reason why trade can continue growing even as the U.S. raises tariffs is that only 13% of global goods imports went to the U.S. in 2024 and 9% of exports came from the U.S. Another is that most countries have not followed the U.S. in implementing broad tariff increases.

Tariffs are slowing, not stopping trade growth

While U.S. tariffs are predicted to slow global trade growth, they are not expected to stop it. Before the current wave of tariff increases (in January 2025), global goods trade volume was forecast to grow at a 3.1% annualized

rate over the 2025 to 2029 period - since downgraded to 2.5%. North America experienced the steepest downgrade, with projections falling from 2.7% in January 2025 to just 1.5% by September. Most other regions experienced smaller downward revisions.

In contrast, forecasts were upgraded for South & Central America and the Caribbean, as well as the Middle East & North Africa. Most countries in these regions face relatively small U.S. tariff increases, and Middle East trade is expected to benefit from increased oil production and exports.

Global trade defies tariff turbulence in first half of 2025

The DHL Global Connectedness Tracker also reveals that, in the first half of 2025, international trade grew faster than in any half-year since 2010, excluding the pandemic rebound. U.S. imports surged early in 2025 as buyers rushed to frontload purchases ahead of tariff hikes. China fully offset declining exports to the U.S. with increased shipments to the ASEAN (Association of Southeast Asian Nations) region, while also substantially growing its exports to Africa, the EU, and other markets. Even after the frontloading wave in the U.S. subsided, global trade volumes remained above prior-year levels.

Business decision makers continue betting on foreign markets



Data on international corporate investment during the first half of 2025 were mixed, but they underscore the general resilience of global business. There was no pattern of companies redirecting investment from foreign to domestic markets. The cross-border share of M&A deals, for example, remained

largely unchanged. However, uncertainty did appear to deter some cross-border investment, especially smaller transactions and new investments during the second quarter of 2025.

Source: **DHL Group**



24 Casa&Famiglia locations in Friuli Venezia Giulia with tailor-made services for residents

14-10-2025

Poste Italiane expands its family-friendly spaces: 24 Poste Casa & Famiglia branches are operating throughout the region.

The presence of Punto Poste Casa & Famiglia spaces in post offices across Friuli Venezia Giulia is growing. There are 24 spaces dedicated to families in the region, fostering relationships, simplifying access to services, and offering a range of products tailored to different needs.

The operational headquarters

In Pordenone, the 5 Punto Poste Casa & Famiglia are present in the post offices of Pordenone Santa Caterina (Central Post Office) and Pordenone 4 (Via Montereale); Spilimbergo, San Vito al Tagliamento, Sacile: in Trieste in the post offices of Poste Centrali (Piazza Vittorio Veneto), Trieste 4 (Via delle Settefontane); Trieste 7 (Via Marconi); in Gorizia in the post offices of Gorizia Verdi (Via Verdi), Gradisca and Monfalcone, Ronchi dei Legionari (currently closed for renovations); in Udine in the post offices of Poste Centrale Udine (Via Vittorio Veneto) and Udine 10 (Piazzale Valle del But); Tolmezzo, Gemona del Friuli, Tarcento, Feletto Umberto, Cividale del Friuli, Codroipo, Cervignano del Friuli, San Giorgio di Nogaro, Latisana, Pasian di Prato.

Available services and products

At Poste Casa & Famiglia branches in

Pordenone, Udine, Gorizia, and Trieste, you can find both mobile and home phone services. You can also request payment methods such as PostePay Evolution and purchase Poste Guidare Sicuri (Safe Driving Liability Insurance) to insure your family car against damage to people or property. You can also request all typical postal savings products (savings books and postal savings certificates). Specialized solutions for electricity and gas are also available.

Energy and sustainability

Two and a half years after the launch of its electricity and gas offering, the number of residential customers has reached nearly 900,000, establishing Poste Italiane as a key player for Italian families. Electricity comes 100% from renewable sources, and thanks to the purchase of certified energy, the GSE guarantees the origin of electricity. Gas is offset, meaning the purchase of CO2 credits equivalent to the emissions of Poste Energia's gas customers, as part of participation in international projects. Please note that appointments can be booked at post offices by calling 06 45264526 or via the Poste Italiane app.

Source: Poste Italiane



Poste Italiane wins the international "Free to Grow" award

14-10-2025

Poste Italiane has received the international "Free to Grow" award. The recognition, awarded by the La Caramella Buona Association, recognizes Poste Italiane's initiatives for social inclusion, child protection, attention to vulnerable and disadvantaged groups, and support for the third sector. Accepting the award, now in its eighth year at the Circolo Ufficiali Pio IX in Rome, was Poste Italiane's General Manager, Giuseppe Lasco. Over the course of his career, he has held senior roles, including Head of the Corporate Affairs Division and Co-General Manager of Poste Italiane, as well as senior positions at Terna SpA, consolidating his expertise in governance and corporate strategy.

The motivation

The "Liberi di crescere" award organizers emphasized that "Poste Italiane has established itself in the social sector, not only as the largest Italian company but also as the most ethical and sensitive. Inclusion, child protection, and care and attention for vulnerable and disadvantaged groups are a vocation that Poste Italiane has championed for years, promoting projects and initiatives aimed at providing concrete support to the third sector." The La Caramella Buona association also highlighted its ongoing relationship with Poste Italiane and the

concrete assistance it has received over the years, which has enabled it to provide assistance to victims of violence by welcoming them into safe shelters and providing them with legal and psychological support. Furthermore, thanks to Poste Italiane, the association noted that "projects have been implemented for thousands of students throughout Italy, promoting training sessions in schools to combat abuse, bullying, and youth distress."

Source: Poste Italiane



Australia Post to build \$500 million Parcel Super Hub for South Australia

16-10-2025

Australia Post Group will make its biggest ever investment in South Australia, with the announcement of an almost half-a-billion-dollar Parcel Facility.

The new facility has been designed to service and support deliveries across the entire state for the next 20 years and will allow Australia Post to test and learn as it plans its future operations and national network footprint.

Opening in 2028 at the former Holden site in Elizabeth, the 83,000 sqm will be the first fully combined Australia Post and StarTrack facility and the largest in the network. Built with world leading sortation technology and innovation, it will have the capability to process up to 400,000 parcels per day, doubling the current capacity at Adelaide Airport Parcel Facility, which means faster deliveries for customers.

Australia Post Group CEO and Managing Director Paul Graham said the Adelaide Parcel Facility will streamline parcel processing and customer experience for South Australians, ensuring maximum efficiency delivered in a sustainable way, for decades to come.

"South Australia continues to experience year-on-year eCommerce growth, with 80% of residents shopping online in the past year. This new parcel facility will help us meet that growing demand over the next two decades and deliver to customers' doors faster than

ever before."

"As online shopping habits evolve, it's critical that Australia Post invests in infrastructure that gives us a competitive advantage. This parcel facility will be the largest in the country and the blueprint for our most technically advanced facilities going forward. It forms part of our long-term strategy to modernise our network, improve efficiency and maintain our role as Australia's trusted delivery partner, for consumers and businesses alike," Mr Graham said.

Pelligra Group will develop the Adelaide
Parcel Facility, with Chairman Ross Pelligra
highlighting "This project will provide a broad
range of benefits to South Australia, and
we're excited to be a part of that. We're proud
that Australia Post selected us to help them
breathe new life and activity into a site with
significant industrial heritage and help
transform it into a state-of-the-art facility
focused on keeping South Australians
connected."

The facility will target a 5-star Green Star rating and feature advanced on-road sustainability technology.

Source: Australia Post



Austrian Post launches worlds first 3D printed stamp

16-10-2025

Back in 2005, Austrian Post chose the edelweiss as the iconic motif for a technical innovation, stitching the first Austrian postage stamp in fabric. Now the edelweiss is returning as a stamp and this is a world first. The "Edelweiss Reloaded" is the world's first 3D-printed stamp. It was presented in fitting style by Wolfgang Schnabl, President of the Austrian Alpine Club, and Walter Oblin, CEO of Austrian Post.

The new edelweiss stamp was produced using a special 3D printer: Tiny droplets of liquid photopolymer were applied to stamp sheets through fine nozzles and cured by UV light before the next droplets were applied. This process created the edelweiss blossom motif, layer by layer, with printed hairs in varying color gradients and heights. The printed blossom is soft and pliable, and its velvety surface resembles that of a real edelweiss. The green lettering was also applied three-dimensionally using a 3D printer. Both the embroidered stamp from 2005 and the "Edelweiss Reloaded" were produced by the traditional Vorarlberg company Hämmerle & Vogel.

In keeping with the stamp motif, a special post office will be held during the Annual

General Meeting of the Austrian Alpine Club. Philatelists and mountaineers have the opportunity to purchase the "Edelweiss Reloaded" for the first time on Saturday, October 18, from 9 a.m. to 1 p.m. at the Helmut List Hall in Graz (Waagner-Biro-Straße 98a, 8020 Graz) and have it canceled with a corresponding special cancellation.

The stamp has a face value of €6.50 (rate: Economy Letter International L, for all of Europe) and is issued in a limited edition of only 90,000. It can be used to frank letters like a conventional stamp. It will be available from Saturday, October 18, at all post offices, onlineshop.post.at, and from the Austrian Post's Collector Service (phone: +43 577 67 – 95095; email: ).

Source: Austrian Post



Avoid the Christmas rush with Australia Posts last-sending dates

15-10-2025

Australia Post today announced the all-important last sending dates for Christmas gifts and cards urging customers to plan ahead to ensure presents arrive by Thursday 25 December.

Gary Starr, Australia Post Executive General Manager Parcel, Post and eCommerce Services said customers should check the sending deadlines for their chosen destination on the website and plan Christmas posting early to give parcels and cards the best chance of arriving on time.

"Christmas is the busiest time of year for our network and we know how important it is for parcels and cards to arrive on time. We're sharing these key dates early so people can plan ahead, while also scaling up our operations with thousands of extra team members.

"Planning ahead is the best way to make sure your gifts reach loved ones — and while we'll still deliver items sent after the recommended dates as quickly as possible, we can't guarantee they'll arrive before Christmas," Mr. Starr said.

All last sending dates are now available to view at auspost.com.au/christmas, which include domestic sending via Parcel Post and Express Post, and international sending via Economy Air, International Standard and International Express.

To stay informed about delivery updates, including expected arrival times and any major service interruptions or impacts to the network, customers can use the Australia Post app or visit auspost.com.au/service-updates.

Source: Australia Post



DHL Group commits more than â, 300 million to accelerate trade growth across Africa

15-10-2025

This investment underscores DHL's commitment to Sub-Saharan Africa and supports AfCFTA's goals to boost intra-African trade and strengthen Africa's position in global markets.

DHL Group ("DHL") today announced a €300+ million planned investment in Sub-Saharan Africa (SSA), reaffirming its long-term commitment to a region of growing strategic importance in global trade. The multi-year initiative will be deployed across DHL Express, DHL Global Forwarding, and DHL Supply Chain to expand infrastructure, enhance service capabilities, and unlock opportunities for businesses across key sectors including e-commerce, perishables, energy, and life sciences & healthcare.

Africa's trade opportunity is rising as regional integration gathers pace. The African Continental Free Trade Area is creating a continental market that can deepen intra-African commerce and open new corridors with the rest of the world. Progress depends on continued improvements in infrastructure and trade facilitation, but cross-border flows have remained resilient and African enterprises are increasingly connecting to global value chains.

According to the latest update of the DHL Global Connectedness Tracker, Sub-Saharan Africa led all world regions in the first half of 2025 with a 10% year on year increase in trade value (in current US dollars), ahead of North America at 7% and South & Central America, Caribbean at 5%. Current forecasts as of September 2025 indicate the region's trade volume will grow by an average of 4.3% per year over 2025 to 2029, the second-fastest globally behind South & Central Asia.

"Africa is at a pivotal moment in its trade journey," said John Pearson, CEO of DHL Express. "Despite global volatility, the continent continues to show resilience and momentum. Our investment reflects confidence in Africa's trajectory and DHL's commitment to enabling the trade flows that drive inclusive growth. By strengthening our network and capabilities, we aim to make it easier for African businesses, from small and medium enterprises (SMEs) to large corporates, to compete on the world stage."

Across DHL Express, the investment will include upgrading gateways, adding aviation uplift and extending time-definite coverage into second cities that are emerging as demand centres under AfCFTA. As the only integrator with a dedicated air network in Sub-Saharan Africa, Express will link these cities more tightly to Africa-Europe and Africa-Asia lanes, building on recent growth in Ethiopia and Nigeria.

Hennie Heymans, CEO, DHL Express
Sub-Saharan Africa said, "Our focus is to be
closer to customers and make cross-border
shipping simpler and more reliable. As trade
expands, businesses are asking for
predictable transit times, consistent delivery
performance and support that understands
local conditions. By raising the bar on service
and proximity, we will help more African
companies trade efficiently and compete on a
bigger stage."



DHL Global Forwarding will focus its investment on strengthening key industry solutions that are driving Africa's trade growth. The division is expanding its capabilities in energy and industrial projects, supporting Africa's role in the global energy transition; enhancing cold-chain and perishables logistics for agriculture and horticulture exporters; and scaling its expertise in life sciences and healthcare with specialized temperature-controlled transport. These enhancements build on DHL's established freight forwarding network and customs expertise across major African trade lanes connecting the continent with Europe, Asia and the Middle East.

Amadou Diallo, CEO of DHL Global
Forwarding Middle East & Africa, added:
"Customers are navigating shifting trade
patterns and tighter regulatory requirements,
so reliability and visibility matter more than
ever. We are strengthening forwarding
solutions with deeper local expertise and
enhanced digital tools, giving clients clearer
control of their shipments from origin to
destination. The goal is straightforward: keep
goods moving predictably and help customers
capture growth where demand is emerging."

DHL Supply Chain will add capacity and transport-led solutions with a clear focus on the transporter sector and life sciences & healthcare, including additional temperature-sensitive capability to support critical healthcare flows and fast-moving fulfilment as supply chains mature, particularly as

demand for third party logistics services continues to grow in the core South African market.

Orkun Saruhanoglu, CEO, DHL Supply Chain Middle East & Africa, said: "DHL Supply Chain is expanding in South Africa as the economy gains momentum and supply chains become more sophisticated. We are seeing growing demand for specialised, outsourced logistics, particularly in life sciences and healthcare and across the transporter sector. By adding capacity, strengthening transport-led solutions and applying our contract logistics expertise, we will help customers improve service quality, manage risk and scale with confidence."

DHL is investing in programs that extend participation in trade and support sustainable growth. Through its GoTrade initiative, the company provides SMEs with training and customs expertise to access international markets. In addition, the business is piloting renewable energy and alternative fuel projects across its facilities in Sub-Saharan Africa and advancing digitalization through Al-enabled monitoring, route optimization, and digital customs tools to reduce friction in cross-border trade.

With unrivalled coverage across all African markets, DHL Group remains uniquely positioned to connect the continent to the world and enable the next chapter of its growth.

Source: DHL Group



Austrian Post develops new system to calculate CO2-emissions per parcel

13-10-2025

To better track CO2e emissions, Austrian Post has developed a new system to calculate and report specific emissions data during transport and sorting for each individual parcel in accordance with ISO 14083-1. This system supports large-scale senders in preparing their official emissions reports and enables them to accurately report how much CO2e emissions were caused by the transport of their shipments. At the same time, the system highlights potential for improvement in the transport process for Austrian Post.

Peter Umundum, Deputy General Director, Board Member for Parcel & Logistics, Austrian Post: "Our self-developed system sets new standards in the logistics industry! We can provide our senders with additional information for their sustainability reporting and at the same time see how CO2e - intensive our processes are and where we still have potential for improvement. This granularity at the shipment level is unique."

DIGITAL REPLICATION OF THE TRANSPORT ROUTE The self-developed GLECO methodology is used

to calculate CO2e emissions . Swiss Post digitally recreates the transport process using scan events and, using the information collected on routes, vehicles, sorting machines, and delivery bases, can determine the emission intensity of each individual process step. Emissions from these processes are allocated to specific shipments based on a causation principle.

DOUBLE AWARD: AMAZON AND HERMES BUSINESS AWARD

Shortly after its launch, the new system received two industry awards for its novelty and innovative strength.

The first award was presented by Amazon on October 1st at the "Decarbonization Supplier Day" in Paris. The "Excellence in Emissions Reporting Award" recognized the development of a proprietary CO2e calculator

Gianandrea Tita, Head of Purchasing,
Amazon: "Amazon is committed to achieving
net-zero emissions across all business areas
by 2040. Decarbonizing our transportation
network is a critical component of this. We
appreciate the dedicated work and support of
partners like Austrian Post, who provide
accurate and transparent emissions reporting
and accompany us – and other customers –
on our path to decarbonization."

On October 10, the next award was presented at the Vienna Hofburg. As part of the "Austrian Business Gala," the HERMES Business Award was presented in several categories. The new system for CO2eCalculation at the parcel level was awarded as the winning project in the "Innovation" category.

Source: Austrian Post



A first in the Baltics: Lithuanian Post resumes sending parcels to the US for businesses

13-10-2025

Lithuanian Post is resuming its parcel delivery service to the USA for business customers starting October 13. This is an important step that allows business customers to once again conveniently send parcels to one of the world's largest markets.

Lithuanian Post has become the first postal operator in the Baltic States to launch this service for business customers. The company's partner in shipping shipments to the United States is the United States Postal Service (USPS).

"We are pleased to be able to once again offer businesses the ability to send parcels to the USA via Lithuanian Post - this country is one of the most popular destinations for our business customers. We aim to be a reliable partner that helps Lithuanian businesses grow and strengthen ties with foreign markets," says Ruslanas Prokofjevas, Head of the Business and Technology Development Department at Lithuanian Post.

Business customers will need to sign an addendum to the contract regarding the customs payment procedure in order to start sending shipments to the USA. It is also necessary to confirm consent to the payment

of customs and administrative fees at the LP EXPRESS self-service.

When sending shipments to the USA, it will also be mandatory to indicate the commodity identification (HS) code and indicate the country of origin of the goods.

Shipments sent to the US will be subject to an administration fee. This fee is required to cover additional logistics and data processing costs associated with complying with US customs and security requirements.

Currently, private customers can only send documents to the US from post offices by selecting the "Untracked" service. Lietuvos Paštas is actively working with partners and hopes to fully update the service for sending parcels to the US for private customers by the end of this year.

Source: Lithuanian Post



Omniva resumed shipments to Canada

16-10-2025

Omniva informs that registering shipments for delivery to Canada via Omniva's self-service is again available. However, customers should note that deliveries may still be delayed, as Canada Post's operations remain unstable.

At the end of September, Omniva announced a temporary suspension of new shipments to Canada because the national postal operator, Canada Post, was unable to ensure the movement of mail within the country due to a postal workers' strike.

Mail deliveries within Canada have now resumed, but uncertainty about delivery times remains, as employees continue intermittent strikes. In addition, Canada Post is prioritizing the delivery of a large backlog of shipments that accumulated during the work stoppage. Canada Post has assured that it is doing everything possible to restore fast and stable postal service across the country.

Therefore, shipments to Canada now can be registered through Omniva's self-service and post offices, but customers are asked to take into account the potential uncertainty and possible delays in delivery times.

Source: Omniva



Celebratory opening of the new post office in Zell am See

20-10-2025

Daily delivery of around 3,100 parcels

In order to continue delivering the rapidly increasing parcel volume with the usual high quality in the future, Austrian Post is continuing to expand its logistics infrastructure. In addition to increasing sorting capacity in its logistics centers, the steadily growing number of parcels also requires modern post offices with contemporary workstations from which the shipments are delivered.

One of these new locations is located in 5700 Zell am See and was recently officially opened in the presence of Andreas Wimmreuter, Mayor of the municipality of Zell am See; Franz Nigl, Head of Human Resources at Österreichische Post AG; Matthias Hofmann, Head of Distribution at Österreichische Post AG; and Michael Hargitai, Head of Distribution Western Austria at Österreichische Post AG.

THE NEW POST OFFICE IN ZELL AM SEE
The new location in 5700 Zell am See has a
usable area of approximately 2,200 m². The
nearly 50 employees sort and deliver around
3,100 parcels, as well as letters, brochures,
newspapers, and magazines, in Zell am See
and the surrounding communities every day.

The new postal base has a modular design, allowing Austrian Post to respond flexibly to changing requirements in the future. In keeping with sustainable construction, the building was equipped with the infrastructure for a fully electric vehicle fleet. Heating is provided by a heat pump and underfloor heating or concrete core activation, and the roof was also landscaped and equipped with a photovoltaic system.

Source: <u>Austria Post</u>



USPS Postal Service Ready To Deliver for 2025 Holiday Season

22-10-2025

The Postal Service is more than ready to deliver for the 2025 holiday season. Continued investment in modernization will boost the strong service customers have come to expect throughout the organization's 250 years of service to the nation.

Planning for peak delivery season begins every January. Over the past four years, USPS has invested nearly \$20 billion in its facilities and processing capabilities with the goal of realigning the national postal network to meet the mailing and shipping needs of the modern consumer.

Through its investments, the Postal Service has built capacity into its processing, logistics and delivery infrastructure to meet customers' evolving mail and package needs. USPS is implementing strategies to stay ahead of challenges, pulling together its people, technology, transportation, equipment and facilities into a well-integrated, streamlined mail and package network.

As a result, USPS is ready to handle the expected increase in mail and package volume during the holidays. These efforts will enable dependable, affordable and high-quality service throughout the season.

"The Postal Service plans throughout the year to deliver the nation's mail and packages during the high-volume holiday season and we are well prepared and ready to deliver for the American public," said Postmaster General and CEO David Steiner. "For the past several years, the Postal Service has been gaining market share in our package business, which reflects the strong value and excellent portfolio of the shipping options we provide. We expect to see a continuation of

this trend in the coming holiday period and to continue winning a larger share of the nation's shipping business."

Key accomplishments and areas of progress ahead of the 2025 peak holiday season include:

- Increasing daily processing capacity from 60 million to 88 million by deploying more than 600 package sorters: USPS has expanded its daily package processing capacity by adding 614 state-of-the-art package sorting machines over the past five years, including 94 installed this year alone. The machines have automated scanning capabilities that ensure tracking visibility for our customers as packages move through the postal system. These machines allow us to handle more and larger packages than the legacy machines and prepare the Postal Service for the expected surge in package volume for the holidays.
- By comparison, in December 2024, USPS delivered 45 percent more packages per operating day than its competitors, in addition to also delivering more than 350 million mail pieces per operating day. Hiring 14,000 seasonal employees: USPS has stabilized its workforce since 2020 through the conversion of nearly 232,000 precareer employees to full-time positions. This year, it plans to hire 14,000 temporary employees down from 40,000 just a few years ago. The seasonal workforce will complement the full-time employee base and better position



the Postal Service to handle the extra holiday volume in key locations throughout the nation.

- Expanding turnaround service: In July, USPS updated its service standards. The new standards allow the organization to expand its reach for turnaround service processing and delivering mail and packages within the same region. The turnaround service enhancements will now have a 2-day or 3-day service standard. This means local consumers and businesses can send holiday greetings in the region more quickly and reliably.
- The debut of new facilities: In 2025, USPS opened new facilities in Dallas; Phoenix; Johnson City, TN; and other locations, and will soon open buildings in Memphis, TN; Birmingham, AL; Tampa, FL; and San Antonio, TX. Within the past four years, USPS has opened nine regional processing and distribution centers, known as RPDCs; 19 regional transfer hubs, known as RTHs; 17 local processing centers, known as LPCs; and 133 sorting and delivery centers or S&DCs all to ensure the space needed to not only process additional holiday volume but to better serve customers year-round.
- Improving proactive, strategic planning in targeted markets: The organization recently created a chief performance officer position and an associated group to look across its entire enterprise and identify ways to work more effectively and efficiently. Additionally, this group is working more closely with USPS customers and taking a consultative approach to matching customer needs with

postal solutions.

- New vehicles in the postal delivery fleet are now on routes: USPS has received nearly 29,000 new vehicles this year and deployed more than 24,000 of them on postal delivery routes. The Postal Service expects to acquire a total of 106,480 new vehicles, including 66,000 zero-emission electric vehicles, demonstrating the organization's commitment to sustainability and environmental responsibility while ensuring reliable service.
- Variety of products and services for shipping gifts: The Postal Service has a range of convenient and affordable options for customers to get their mail and packages where they need to go during the holidays quickly and reliably. With \$100 insurance and tracking included on most shipments, customers can rely on USPS Ground Advantage (2-5 business days), Priority Mail (2-3 business days) and Priority Mail Express (1-3 business days) during the holidays.
- As in years past, the Postal Service will also prioritize morning parcel delivery, enhanced scanning technology and extended retail and pick-up delivery hours at popular Post Office locations. It will also continue to offer the lowest postage rates in the industrialized world. In addition, USPS delivers more mail than any other postal system in the world, serving nearly 169 million addresses, and processes and delivers 44 percent of the world's mail.

Source: USPS



Omniva Resumes Gift Deliveries to the USA, Other Shipments to Follow in Coming Weeksâ€

21-10-2025

Starting from October 21, Omniva's private customer self-service is reopened for shipping gifts valued up to 100 USD to the United States. Gifts are non-commercial items sent free of charge from one individual to another. Registration for all other parcels to the USA will be restored in the private customer self-service by October 31, and in business customer self-service by November 10.†a€

"This means that from now on, customers can send parcels to the USA via Omniva, provided the shipment is a gift valued under 100 US dollars. We can now guarantee proper customs declaration of the gift, and timely delivery," said Sven Kukemelk, Acting Commercial Director of Omniva.

Omniva, along with other European parcel companies, suspended deliveries to the USA at the end of August when a new requirement came into force, mandating the declaration and payment of customs duties even on low-value shipments. Unfortunately, at the time the law took effect, the necessary implementing acts — the procedures for declaring shipments and transferring customs duties to the US — were not yet in place.

Now that these implementing acts have been established, Omniva is adopting a virtual automated customs broker to comply with the new US customs regulations. "Simply put, this is a program that calculates the customs duty amount, declares the parcel, and forwards the payment to US Customs. Omniva will use the same broker as major European postal organizations such as Royal Mail, Postnord, and Ukrposhta," Kukemelk explained.

The delivery of gifts valued under 100 dollars

will be restored first, as these parcels must be declared via the customs broker but are tax-exempt and therefore not subject to customs duties.

Setting up the customs duty collection module will take a bit more time. "We are currently integrating the module into our systems and plan to restore the delivery of taxable parcels for private customers by the end of October, and for business customers by the 10th of November. We will inform our customers as soon as these services are restored," Kukemelk confirmed.

In the future, for taxable shipments, customers will need to pay customs duties and service fees at the time of parcel registration. The total amount depends on the parcel's contents — the product, its country of origin, and its price. "Customs duty is a percentage of the shipment's value, and the percentage varies by country and product category. For instance, goods produced in Vietnam are subject to significantly higher customs rates than those made within the European Union. Therefore, it's difficult to generalize how much the cost of sending a parcel to the USA will increase," Kukemelk added.

Source: Omniva



Savings Certificate Subscription Reaches â, -150 Million on the CTT APP

16-10-2025

Subscriptions for Savings Certificates through the CTT APP surpassed 150 million euros this Thursday, demonstrating the increasingly significant adoption of this savings solution by Portuguese citizens, which can be subscribed to via mobile phone.

September was the second best month ever for the CTT App, with subscriptions exceeding 680 thousand euros per day, totaling almost 15 million euros.

Savers once again increased their savings in September. 220 subscription requests were registered per day, an increase of over 20% compared to requests registered in August. The CTT app allows for subscriptions to Savings Certificates simply, quickly, and securely, anytime and anywhere. Since the launch of this feature in July 2024, it has seen enormous uptake among savers, with over €100 million in subscriptions.

The evident competitiveness of Savings Certificates compared to other savings applications, such as most term deposits, combined with the security and simplicity of the CTT app, which allows top-ups starting at €10 after an initial investment of €100, justify the growing demand for this channel.

The Save and Protect section of the CTT app allows savers who already have a savings account to subscribe to or top up their Savings Account; Simulate the return your investment could generate and share this simulation with anyone you wish, as well as view the history of your savings account's latest transactions.

All these services are available for existing Savings Accounts. New Savings Accounts must be opened in person at one of the approximately 570 CTT Stores across the country. If you wish to open an account immediately, you can obtain a digital password through the CTT App. Alternatively, you can schedule a store visit at a convenient location and time through the CTT website or by calling 800 201 800.

Subscribing to Savings Certificates is a fundamental pillar of the CTT App's service offering, where you can track items from CTT and other operators, manage and create a virtual address for use in your Locky Locker, simulate and/or send shipments, and pay tolls for the former SCUT (Highway) highways, all from your mobile phone.

To use the CTT app, simply register and log in. The CTT app is available for download on iOS and Android . To learn about all the benefits of Savings Certificates and simulate their yield based on the available amounts, customers can visit the CTT website without registering .

Source: CTT Portugal Post



SingPost Launches Residential Posting Box Trial to Bring Postal Services Closer to Home

19-10-2025

Singapore Post Limited (SingPost) is strategically positioning its national delivery infrastructure to enhance community convenience and grow its touchpoints to meet changing consumer demands. The Company shared its network approach in building a pervasive islandwide network focusing on increased convenience for customers. This approach, leverages key partnerships for scale, expands SingPost's service touchpoints to over 2,500, ensuring that 80 per cent of Singapore's population can reach a SingPost touchpoint within 10 minutes or less.

Enhancing Community Mail Services with SingPost@MyBlock Trial

The company today announced the launch of SingPost@MyBlock, a new Residential Posting Box Trial, which will be officiated by Deputy Prime Minister Gan Kim Yong on 19 October 2025.

Through the SingPost@MyBlock trial, residents can conveniently post and return mail directly at their residential letterbox nest. Dedicated slots or additional boxes will be clearly marked, enabling residents to send mail easily within their own estate.

The trial will begin across 27 housing blocks in the Punggol Northshore District. In the next few weeks, the trial will be further expanded to a total 226 blocks across 5 districts which include Punggol, Marine Parade, Upper Boon Keng, Bukit Panjang and Bukit Batok. The trial will run through to the end of December 2025. A successful pilot here will inform a full island-wide rollout, converting approximately 21,000 letterbox nests in residential estates, improving public convenience.

Neo Su Yin, Group Chief Operating Officer of SingPost said, "We are leveraging every touchpoint we have—from the letterbox nest in the heartland to expanding our

partnerships – to serve both the postal sector and the growing eCommerce market. By piloting SingPost@MyBlock, we enhance community convenience, and through our strategic partnerships, we are building an agile network that delivers greater convenience for customers. This cohesive approach ensures we work to grow our position as Singapore's leading national end-to-end logistics provider."

Strategic Partnership with PICK Network for Greater eCommerce Access

Further expanding its eCommerce reach, SingPost today also announced the integration of Pick Network Pte Ltd (Pick)'s locker network into its last-mile infrastructure.

SingPost will incorporate Pick's 1,084 Pick lockers - situated in HDB estates, community centres, transport hubs, and other convenient locations - to SingPost's last-mile infrastructure. These Pick lockers offer 24/7 access for parcel collection.

This significant expansion complements SingPost's existing network of POPDrop kiosks and Parcel Santa lockers, creating a pervasive network for eCommerce. SingPost will consolidate mail and parcels, delivering



into Pick Lockers as part of regular letterbox rounds, ensuring operational sustainability.

This integration directly benefits customers of major eCommerce platforms and marketplace sellers, providing them with enhanced delivery flexibility and convenience during the checkout process. Lazada, a SingPost customer, is on board and shoppers on the eCommerce platform will have the ability to select delivery to a Pick Locker of their choice.

"We are pleased to partner with SingPost in integrating the Pick Locker network, a meaningful step towards offering shoppers in Singapore with more flexible and convenient delivery choices. By enabling customers to select Pick Lockers as a delivery option directly at checkout, we are empowering them with greater control over how and when they receive their parcels. Enhancing last-mile convenience is a key part of Lazada's commitment to creating a seamless and trusted eCommerce experience for our customers," said James Liu, Chief Logistics Officer, Lazada Group.

Building a pervasive eCommerce network in Singapore

SingPost's pervasive reach is further achieved through:

Heartland Drop-off Points: The POPStop drop-off service, which records an average of 180,000 parcel drop-offs per month, has recently been expanded to include over 160 staffed Cheers1 and FairPrice Xpress outlets across Singapore. This provides additional service points for eCommerce shipping and convenient purchase of SingPost's pre-paid smartpac packaging and pre-paid labels. Global Logistics Partnerships: SingPost is maximising the utility of its network by serving major international logistics partners. Both DHL Express2 and FedEx3 have expanded their parcel drop-off services to all SingPost post offices nationwide, leveraging SingPost's infrastructure for cross-border shipping convenience.

SingPost is solidifying its commitment to Singapore's logistics future by implementing a network approach designed to make postal and eCommerce services more convenient. This strategy focuses on three core areas: bringing services closer to the public through partnerships, designing simple and accessible infrastructure for hassle-free parcel sending and collection (including the expansion of 24/7 PUDO points), and driving enhancement through initiatives like the SingPost@MyBlock trial to enhance residents' convenience directly at their letterbox nests.

Source: SingPost



Marie-Ange Debon appointed Chairwoman and Chief Executive Officer of La Poste Groupe

23-10-2025

Following the process provided for by Article 13 of the French Constitution, Marie-Ange Debon has been appointed Chairwoman and Chief Executive Officer of La Poste Groupe for a five year term as of October 22, 2025.

"I am honoured and proud to be taking on the role of chairwoman of La Poste Groupe and succeed Philippe Wahl who has led its transformation over the past 12 years. Throughout my career, I have chosen to serve the public interest within companies engaged in public service missions. My experience in developing major groups, notably internationally, will also be an asset for La Poste, whose business lines are all exposed to competition. As the group's new leader, I will be committed, alongside our postmen and women, to continue to develop and transform La Poste to provide critical services to the population across the country."

Marie-Ange Debon, Chairwoman and Chief Executive Officer of La Poste Groupe

The Board of Directors warmly thanked Philippe Wahl for his achievements as head of the group. Under his leadership, La Poste has undergone an extensive transformation is response to the decline of its traditional postal business, becoming a leader in parcel deliveries in France and Europe as well as a major bancassurance and services group. Of its €34.6 billion in revenue, 44.6% is now generated internationally.

"I am very pleased to hand over the reins today to a talented leader. I am confident that Marie-Ange Debon's personal and professional qualities, her strong sense of the public interest and her result-driven culture will be key, alongside our postmen and

women, in facing the challenges of the years ahead."

Philippe Wahl, Former Chairman of La Poste Groupe

The Board of Directors also expressed its gratitude to Philippe Bajou, Deputy Chief Executive Officer, for his role as interim CEO since 25 June.

Marie-Ange Debon's biography

Born in 1965, Marie-Ange Debon began her career in 1990 as a Magistrate at the French Court of Auditors (Cour des Comptes) where she spent four years, before joining public broadcaster France 3 in 1994 as Managing Director then SEVP for Resources. From 1998 to 2008, she held the positions of Deputy **Chief Financial Officer and later Secretary** General of Thomson Group, now Technicolor. In 2008, Marie-Ange Debon joined SUEZ Group as Secretary General when it was listed on the stock exchange. During her tenure of more than 10 years, as Deputy Chief **Executive Officer she successively led the** international division (revenue of €4.6 billion in over 50 countries) and then the French division (30,000 employees, €5.8 billion in revenue). Since August 2020, Marie-Ange Debon has served as Chairwoman of the Executive Board of the Keolis Group, a major player in public transport present in 13 countries (70,000 employees, €7.7 billion in revenue) where she supported its growth in France and abroad. Marie-Ange Debon has



actively participated throughout her career in economic and institutional life through various terms of office as director within companies and professional bodies.

Source: <u>La Poste</u>



Australia Post unveils next-generation Post Office in Canberra

23-10-2025

Australia Post has unveiled its first Australia Post Parcels in Canberra today ahead of the year's busiest shopping season. The new, modern format Post Office is designed to make sending, collecting and returning parcels faster and more convenient for locals.

Located in the heart of Mitchell, the new Parcels Post Office is dedicated to parcel services allowing for a streamlined experience, helping customers get in and out quickly, with added flexibility through 24/7 self-serve options and secure 24/7 free Parcel Lockers.

Australia Post Executive General Manager Retail, Brand and Marketing, Josh Bannister said Australia Post Parcels has been designed with flexibility and convenience at its core, ensuring Australia Post continues to service customers where and when they need it most.

"The number one reason a customer visits the Post Office is to collect a parcel, so we're making it easier and quicker to collect and send parcels at a time that suits them, especially as we head into the year's busiest shopping season," Mr Bannister said.

Mitchell Parcels blends in-person assistance with convenient self-service options, including 24/7 access to secure Parcel Lockers.

Customers can collect or return online

purchases around the clock, with 24/7 accessible vending machines stocked with packaging, stamps and other mailing essentials.

This next-generation format is designed to be flexible and scalable, with some featuring a smaller physical footprint but a highly efficient back-of-house setup to manage increased parcel volume.

Australia Post has also announced last sending dates ahead of Christmas:

Parcel Post: Friday 19 December (most destinations within Australia)
Express Post: Tuesday 23 December
Letters and cards: Tuesday 16 December for interstate deliveries

People sending to or from Western Australia, Northen Territory, Tasmania, or regional and remote locations, should allow a few extra days.

Source: Australia Post



Omniva gives outdated IT equipment a second life in cooperation with GreenDice

21-10-2025

On October 21, Omniva will transfer a large batch of obsolete IT equipment to its partner GreenDice to prolong the devices' usefulness and ensure responsible reuse. The partnership with GreenDice guarantees that devices reach new users and are correctly recycled at the end of their lifecycle.

GreenDice refurbishes the devices to maximize their usability for recipients such as schools and students. Devices that have reached the end of their usefulness are sent for material recycling. This approach ensures each device remains beneficial longer and reduces its environmental impact.

Omniva participates in GreenDice's technology circulation program and calculates the carbon footprint of its IT equipment using the PAIA model. PAIA, or Product Attribute to Impact Algorithm, is a method that evaluates a device's entire lifecycle—from production to recycling. This process provides a more accurate

assessment of the equipment's environmental impact.

In 2024, we circulated 790 devices through GreenDice, and 360 kg of materials were sent for recycling. The cooperation with GreenDice is part of our broader ESG journey. ESG stands for Environmental, Social, and Governance principles, which help companies operate responsibly and sustainably.

For Omniva, environmental care, responsible action, and community impact go hand in hand – both in daily operations and in forward-looking decisions.

Source: Omniva



Omniva to Compete for Lithuania's Universal Postal Service Contract

13-10-2025

With this move, Omniva aims to strengthen its Baltic presence, challenge the market monopoly, and drive much-needed reforms to secure a sustainable future for postal services in the Baltic region.

The universal postal service (USO) is a stateguaranteed minimum-level postal service that must be available to all residents at an affordable price. In practice, this means the delivery of letters and small parcels domestically and internationally in cooperation with other US0 service providers.).

In most countries, USO providers are chosen through public tenders, but usually only the state-owned incumbent applies, as few rivals have the network or appetite for a loss-making service. In Lithuania, that has meant Lithuania Post has been the sole participant so far, holding the contract until the end of 2026.

"Post is a declining business across all Western countries, but Omniva has decades of experience delivering universal service. We believe the key to sustainability is combining postal and parcel networks. In Lithuania, we have a postal license since 2006, a wide network, automated sorting center, and years of market experience. Entering the USO tender is the next logical step," said Martti Kuldma, Chairman of Omniva's Management Board.

The Lithuanian USO market was worth €13.6 million in 2024 but, like elsewhere in Europe, remains loss-making due to declining mail

volumes. To offset this, the state compensates the provider — and, from 2025, Lithuania will allow parcel locker and shop networks to be used in USO delivery. The next USO period for which tender is opening now will be 2027–2035.

"Logistics is a volume business." additional USO volumes from Lithuania would strengthen Omniva's position in the Baltics sorting, make our operations distribution networks more efficient to improve the Group's overall profitability even though the service itself comes to a zero," Kuldma explained. "Providing universal service in multiple countries could also allow us to optimize operations, such as combining letter sorting, making the service more sustainable in both countries."

In recent years, USO has become a hot debate across all Europe, as declining mail volumes make the traditional model increasingly loss-making. Denmark has gone as far as ending USO altogether by 2025. Omniva wants to be a trailblazer in making the postal sector more

sustainable in the Baltic region. Omniva sees Lithuania's tender as a chance to kickstart a Baltic-wide discussion on the future of postal services, even raising the possibility of one provider consolidating USO across the region to optimize costs and ensure efficiency.

"For Lithuanians, competition in postal services is good news. Competition improves quality, lowers prices, and drives innovation — outcomes that monopolies rarely deliver," Martti Kuldma noted.



In Lithuania, the USO tender also determines the national distributor of periodicals — unlike Estonia, which organizes separate tenders.

The deadline for submitting documents for participation to the Lithuanian regulator is October 13, 2025. To qualify, Omniva must

prove that by the end of 2026, it has a sufficient network in Lithuania to provide universal postal services. The date when the Lithuanian regulator will appoint the UPS provider for the 2027–2035 period has not yet been announced.

Source: Omniva



Danish Transport Ministry allocates 5.2 million Kroner for tailored postal services on small islands

24-10-2025

The Minister of Transport has reached an agreement with the postal spokespeople from parties behind the the postal agreement, which means that 14 small island communities will receive parcel and letter developed solutions by the islands themselves.

The pool comes as a supplement to the existing national letter and parcel delivery, which the islands are already covered by on an equal footing with the rest of the country.

The parties behind the postal agreement have, based on expressions of interest from the municipalities, decided which postal solutions for small islands will receive support this year. A total of DKK 5.2 million will be allocated in the second half of 2025, and from 2026 a total of DKK 10.8 million is expected to be allocated annually for new postal solutions.

The fund is being distributed with the aim of strengthening postal services on small islands with up to 1,000 inhabitants, as well as giving the small islands more freedom of choice in, for example, choosing a parcel supplier, which many experience on the mainland.

The agreement group has allocated pool funds for, among other things:

Establishment of a post office
Salary expenses for local mail carriers
Purchase of two electric cargo bikes
Collection points at the ports
Shared packaging facility
Shared mailbox
Islands receiving funding:

Venø Tunø Endless Mando Baago Lyø Bjornø Avernakoe Agersø Omoe

Omoe Birkholm Fejø

Askø Femo

Disbursement of funds is subject to approval by the Finance Committee.

Source: Danish Ministry of Transport



PostNL decides on new stamp prices as of January 2026

24-10-2025

PostNL will change its stamp prices as of 1 January 2026. From 1 January 2026, a stamp will cost €1.40. The new stamp price is inevitable due to the declining volume of mail and rising costs. The new stamp price as well as other price changes are within the scope granted to PostNL by the government every year to adjust its rates.

From three letters a day to three a week Maurice Unck, Director of Mail at PostNL: "Mail still plays an important role in many people's lives. Α postcard to someone, a letter with personal words, or important documents: mail connects people. That motivates us to continue delivering mail to people with care. We understand that a higher price is never welcome, however it is necessary. Delivering letters is more costly than the related proceeds. Our postmen and women make their rounds with the same dedication as always, but with less and less

mail in their bags. Twenty years ago, we delivered three letters per day per address; now it's an average of three per week."

Deployment of people, resources and infrastructure

Before a letter lands on the doormat, many steps are involved: collecting mail from postboxes, sorting in our sorting centres, transporting to local depots, and final delivery to people's homes. Each step requires the effort of sorters, postal deliverers, truck drivers, and a wide network of resources and infrastructure. These costs rise every year. And as the number of letters continues to fall, those costs are spread over fewer items. Meaning the cost per letter increases, even as PostNL remains committed to reliable mail delivery.

Source: PostNL

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