

DHL Group to invest more than EUR 500 million in fast-growing markets in the Middle East

11-06-2025

This investment underscores DHL's commitment to the region and its importance for the future of global trade.

DHL Group ("DHL") has announced plans to invest more than EUR 500 million in the Middle East, with a strategic focus on the rapidly expanding Gulf markets of Saudi Arabia (KSA) and the United Arab Emirates (UAE). This investment, set to take place between 2024 and 2030, underscores DHL's commitment to the region and its importance for the future of global trade. DHL Group's Strategy 2030, launched in 2024, prioritizes growth regions and geographic tailwinds generated by shifts in global trade.

The investment spans all four DHL divisions - DHL Express, DHL Global Forwarding, DHL Supply Chain, and DHL eCommerce - and will significantly strengthen the region's logistics backbone. By enhancing infrastructure, expanding networks and capacity, and elevating service capabilities, DHL aims to empower businesses operating across and with the Middle East to capitalize on growth opportunities from trade, ensuring support and resilience for customers as they navigate evolving market demands. The company's divisions provide a broad portfolio of logistics and transportation services to customers in the Middle East, including express parcel delivery, air, ocean and overland freight, warehousing, fulfilment and distribution, customs brokerage and specialized operations for sectors such as life sciences, healthcare, e-commerce and battery logistics.

"The region of the Gulf Cooperation Council

(GCC) is rapidly emerging as a global logistics and innovation hub," said John Pearson, CEO of DHL Express. "Our investment reflects the region's increasing strategic importance in connecting Asia, Europe, and Africa, and our commitment to supporting its transformation into a catalyst for regional and global trade. DHL Express is seeing dynamic growth and export potential in the region's e-commerce sector, for example, which is providing opportunities for entrepreneurs and smaller businesses to expand their offering to global markets."

Supporting FDI, exports and building supply chain resilience

The Middle East is emerging as a vital trade hub, facilitating commerce between Asia, Europe, and the US while serving as a gateway to Africa. The region is witnessing growth not only due to attracting investments from multinationals expanding their operations but also because Gulf- and Middle East-based businesses are growing and increasing their exports. DHL's services, the local and global expertise of its team, and the flexibility offered by the company's extensive transportation and warehousing network and digital platforms, automation and technologies help businesses build supply chain resilience at a time of heightened volatility and uncertainty in global trade.

Hendrik Venter, CEO of DHL Supply Chain, Europe, Middle East & Africa, added, "DHL

Supply Chain has actively expanded in Saudi Arabia and UAE in recent years, recognizing the positive economic development, the increasing maturity and sophistication of supply chain operations in the region and the growing demand for specialized, outsourced logistics support. With a strong focus on the energy sector, life sciences, healthcare, and technology, we are poised to take advantage of our contract logistics expertise to meet the unique needs of our customers and drive innovation in these critical areas."

Amadou Diallo, CEO of DHL Global Forwarding, Middle East & Africa, remarked, "This investment underscores our confidence in the Middle East's economic trajectory and our continued commitment to be ahead of the curve in digital capabilities and sustainable transportation for our customers. We also consistently aim to find entrepreneurial freight forwarding solutions that build supply chain resilience, keep their goods flowing and help them to uncover growth opportunities in a world that is characterized by uncertainty and volatility. By expanding our operations, we will be even better positioned to support our clients in navigating the complexities of international trade and logistics."

DHL Group recognizes the growing opportunities in the energy sector, encompassing traditional oil and gas as well as renewables and electrification. The company also sees potential in the life sciences and healthcare markets, alongside the burgeoning e-commerce landscape. For example, The Kingdom of Saudi Arabia (KSA) is experiencing a strong inbound market for B2C, especially with high-end goods, driven by ongoing tourism initiatives and events.

Targeted investments in quality, capacity and efficiency

The investments will focus on the following areas across DHL's business units:

- **DHL Express:** Investments will be made in hub and gateway facilities, as well as enhancing aviation capacity to improve service efficiency and delivery speed.
- **DHL Global Forwarding:** The company will expand its overall presence in the region, invest in its fleet - including electric trucks - and pursue joint venture initiatives such as the recent joint venture with Etihad Rail to enhance connectivity and logistics capabilities.
- **DHL Supply Chain:** There will be an expansion of the contract logistics offering in both the UAE and KSA, which includes increasing warehousing capacity, upgrading equipment, and integrating advanced technology to optimize operations.
- **DHL eCommerce:** The acquisition of the delivery provider AJEX in Saudi Arabia will enhance DHL's e-commerce capabilities, facilitating better last-mile delivery services in a rapidly growing market.

DHL is also committed to sustainability, investing in alternative fuel, and electric delivery vehicles, aviation fuels in air freight and biofuels for road and ocean freight, as well as solar energy and clean power for facilities. This commitment ensures that supply chains become more sustainable, and customers achieve their net zero ambitions. This is aligned with the agenda of governments in the region to lead on environmental sustainability. DHL aims to implement best practices in logistics and innovation, strengthening its longstanding position as a leader and investor in the talent and economic potential of the Middle East.

Source: [DHL group](#)



PostNL opens parcel lockers to FedEx

16-06-2025

Sending and returning FedEx parcels now possible via PostNL parcel lockers.

Starting today, it is possible to send and return FedEx parcels via the more than 1,100 parcel lockers of PostNL. This collaboration enables smarter and more efficient logistics, while offering greater convenience and more delivery options to consumers.

Consumers are increasingly opting for out-of-home delivery, and the use of parcel lockers has nearly doubled over the past year. These lockers ensure high customer satisfaction due to their 24/7 availability and convenient locations. The lockers contribute to improved logistics through more efficient transportation movements. As a result, PostNL is expanding its network with an additional 500 parcel lockers on top of the existing 1,100. For FedEx, these extra drop-off points significantly expand its network of parcel locations in the Netherlands. This offers customers more options and greater convenience, and enables more efficient use of resources and network capacity. The new drop-off points are added to the existing FedEx network of approximately 700 pick-up points.

“This partnership aligns perfectly with our ambition to strengthen our presence in the Netherlands,” says Ron Willemsen, Managing Director Ground Operations Benelux at FedEx. “Access to PostNL’s network allows us to offer our customers more flexibility and options when shipping their parcels. It is an important step in our strategy to operate more efficiently and customer-focused in a rapidly evolving e-commerce market.”

Previously, PostNL opened its parcel lockers to other carriers. This announcement emphasises the importance of smart partnerships in a dynamic market. Barry Husman, Director Out-of-Home at PostNL, adds: “PostNL has a large network of parcel lockers, which we continue to expand. By opening our network to other carriers, we offer consumers more choice and increase our reach. Due to this collaboration, customers can now also use the extensive network of PostNL to send and return parcels via FedEx.”

Collaboration FedEx and PostNL

Source: [PostNL](#)

DHL Group secures green electricity from EnBW's offshore wind farm

16-06-2025

With the energy from He Dreiht, the company covers approximately 16 percent of its current annual electricity demand in Germany.

DHL Group has agreed a long-term electricity supply contract with ENBW Energie Baden-Württemberg AG for the purchase of around 80 gigawatt-hours per year of electricity from renewable sources from 2026, taking another step toward its own decarbonization targets. The electricity will be produced in the He Dreiht offshore wind farm in the German North Sea, which is scheduled to go into operation in stages until spring 2026. The Power Purchase Agreement (PPA) between DHL Group and EnBW is set for ten years. With the energy from He Dreiht, the company covers approximately 16 percent of its current annual electricity demand in Germany.

"Smart energy management is key to achieving our goals. The deal with EnBW is another important step on our path to net-zero greenhouse gas emissions in logistics by 2050. The long-term agreement with our energy partner ensures a reliable supply of electricity from renewable sources for our operations and contributes to supporting the energy transition. This is an example of how fostering proactive supplier relationships can contribute to a more sustainable and positive ecosystem", says Anna Spinelli, Chief Procurement Officer at DHL Group.

As part of its Strategy 2030, DHL Group aims to become the Green Logistics Provider of Choice, as sustainability is increasingly becoming a key differentiator in logistics. The Group is thus continuing its pioneering efforts to make the entire logistics chain as

sustainable as possible. The utilization of renewable energy is one of the key measures to reduce greenhouse gas emissions. This also includes the use of sustainable fuels, the expansion of the electric fleet, the development of climate-neutral buildings, and the establishment of a green product portfolio. By 2050, DHL Group wants to reduce all logistics related emissions to zero.

Matthias Obert, Executive Director Trading at EnBW: "We are delighted to support DHL Group on its journey towards zero-emission logistics. This partnership underscores our position as a major provider of sustainable energy across Europe. PPAs are a targeted and highly flexible instrument for advancing the decarbonization of industrials. They support the companies we partner with in meeting their sustainability goals while underpinning the financing of our projects: a win-win situation for industry and the climate."

The wind farm He Dreiht is one of the first offshore windfarms to be built without government subsidies and it's one of the biggest offshore wind farms in Europe. Following the commissioning of the EnBW Hohe See and Albatros wind farms in the North Sea, the He Dreiht wind farm will double EnBW renewable energy generation capacity in the area, using 64 Vestas V236-15 turbines, each with an output of 15 MW, which are being used commercially for the first time. EnBW is once again playing a pioneering role on the high seas. With a total

installed output of 960 MW, He Dreiht will be able to supply the equivalent of 1.1 million

households with renewable energy.

Source: [DHL Group](#)



CTT reinforces environmental commitment with zero-emission deliveries in 21 Centers

17-06-2025

With a total of 195 vehicles, there are now 21 CTT Delivery Centres where distribution is carried out without CO₂ emissions: Lisbon (2), Odivelas, Cascais, Parede, Almada, Góis, Castro D'Aire, Albergaria-a-Velha, Matosinhos, Pinhel, Trancoso, Vendas Novas, Machico, Ponta do Sol, Porto Santo, Vila do Porto, Santa Cruz da Graciosa, Horta, Santa Cruz das Flores and Corvo.

In these centers, all deliveries are ensured by fully electric vehicles, reinforcing the company's commitment to the total decarbonization of the fleet, positively impacting the environment, the economy and the health of the population.

According to Maria Rebelo, CTT's Sustainability Director, "every kilometer we travel without emissions is an investment in the future of the planet and a reinforcement of our commitment to environmental issues. In a world where climate urgency is a reality, investing in sustainable deliveries is no longer an option but a responsibility."

As a result of CTT's strong commitment to this area, the company's ecological fleet now has more than 1,000 zero-emission vehicles, 39.1% of which operate in the last mile. In the context of the carbon transition plan, the goal is to reach 100% alternative vehicles by 2030.

With the ambition of expanding to other locations, it is also worth noting that more than 40 Delivery Centers have an electrification rate of over 50%.

Source: [CTT Portugal Post](#)

La Poste Groupe publishes its 2024 impact report

17-06-2025

La Poste Groupe publishes its first impact report. This publication provides an overview of the group's activities in 2024, presenting its ESG commitments and strategic ambitions, as well as its financial and extra-financial performance. Through numerous illustrations, testimonials and key figures, the impact report depicts the group's 2024 achievements and its contribution to the common good.

La Poste Groupe's 2024 Impact Report is a reference publication that gives a glimpse of the group's transformation. It highlights its positive and measurable impacts on society, the economy and the environment through six impact stories. These six illustrations have been selected in line with the materiality work carried out by the group, and are rooted in its *raison d'être* and the diversity of its activities. Their presentation is inspired by the fundamental principles of impact analysis as developed by the Impact Management Project.

A transformed, forward-looking group

The impact report presents the group's progress towards its strategic objective of sustainable, profitable and responsible growth, the achievements and highlights of 2024, the creation and sharing of value, and financial and non-financial performance.

The report also highlights the group's actions as an attentive, qualifying company

committed to social innovation and performance.

Supporting transitions

Guided by its *raison d'être*, La Poste Groupe supports major societal transitions by reconciling social utility, proximity and responsibility. In carrying out its public service missions and deploying its mission-driven corporate commitments, it is mobilized to generate a positive impact in the public interest.

Being a group with a positive impact

The impact report also gives the floor to representatives of the group's stakeholders : Jérémy Chazeau, Managing Director of Gleam; Laure Lemarquis, Head of Company Change at WWF France; and Patrick Hatzig, Vice-President of Nancy's municipal authority, in charge of mobility.

Source: [La Poste Groupe](#)

"Latvijas Pasts" presents a new e-environment and visual identity

19-06-2025

In line with its strategic direction, VAS "Latvijas Pasts" presents a new and modern e-environment - a homepage and self-service website mans.pasts.lv for private individuals, and announces a change in its visual identity.

The national postal operator "Latvijas Pasts", which competes with foreign merchants for courier deliveries, parcel machines and postal items, has introduced a new design and improved functionality of its website, as well as a self-service website for residents mans.pasts.lv. The new self-service website offers a wider range of available services in one place. Processing parcels is faster and more convenient, as a more user-friendly and intuitive website design has been introduced, suitable for use on both computers and mobile devices, using any Internet browser. All parcels can be paid for online, so that they can be delivered to you in the most convenient way possible – at a parcel machine, post office, customer center or courier. It is planned that the process of integrating business customers into the newly launched self-service website will continue until the end of 2026.

In addition to improving the customer experience in the e-environment, the company has also announced a unified brand strategy and visual identity change. This will link all the services of the national postal operator into a single portfolio, as for several years "Latvijas Pasts" operated in the courier segment under the service brand "Eksprespasts".

"The promise of the new brand is a collaborative future with a high-value customer experience for both e-commerce and postal service recipients,"

highlights the Chairman of the Board of "Latvijas Pasts" Ārīrs Rudzītis.

In the new visual identity of the national postal operator, the yellow color has been replaced by a palette of pink and earthy accent tones, but the main color - blue - remains unchanged. The company will henceforth be recognizable by a logo, the name of which retains the generic word "Post", taking into account the core values and historical context.

"We are becoming more modern and closer to the population every day. The news is a natural continuation of all the changes that have been initiated, as well as the company's response to changing customer habits and competition in the market. During this time, the widest network of parcel machines in Latvia has been established, new-concept customer centers have been opened, payment services have been developed, internal processes have been changed, digital solutions have been improved, and shipments have been delivered even to Antarctica," The Chairman of the Board of "Latvijas Pasts" Ārīrs Rudzītis explains that the specifics of the company's operations are no longer reflected by the brand developed more than 20 years ago.

Thus, the slogan "We are close, we send far!" permeates the company's philosophy, affirming that there are no unreachable recipients or destinations anywhere in the

world. In turn, the central element of the company's brand has been symbolically chosen as the messenger of good news – a bird.

The brand development process consisted of several stages – an audit of the existing brand, several brand perception studies, the development of a new brand strategy, visual

identity and communication materials. After selecting the developer of the new brand, a procurement was organized and the most economically advantageous offer from the creative agency “B40 Magic” was selected. The implementation of the new brand will be gradual, over approximately two years.

Source: [Latvijas Pasts](#)

Pošta Slovenije received the "World Postal Operator of the Year" award

18-06-2025

Pošta Slovenije received the " World Postal Operator of the Year " award at an awards ceremony in Rome last night . At the World Mail & Express Europe conference, it received two professional awards in the postal logistics industry. In addition to the award for Postal Operator of the Year, Pošta Slovenije also received the award for the best philatelic campaign of the year.

The 2025 Winners | World Post & Parcel Awards were presented in various categories at the World Mail & Express Europe conference, which is currently taking place in Rome. The "Best Postal Operator of the Year" award recognizes the postal organization that has significantly improved customer service over the past year and demonstrated exemplary practices, commitment and inspiring leadership.

» The recognition received confirms that Pošta Slovenije's development strategy towards digitalization and automation of operations and providing an excellent user experience, with the goal of remaining number 1 in personal parcel delivery and expanding cross-border logistics, is on the right track. In the recent period , we have significantly expanded the network of pick-up and drop-off points across the country, and the number of parcel terminals will almost double this year. We have introduced the first AI voice assistant PIO (Postal Interactive Assistant), which optimizes communication in the customer support contact center. More than 30 strategic projects are currently underway in the area of implementing the digital transformation strategy. The goal is the

comprehensive digitalization of the universal postal service, the secure exchange and storage of e-documents, and the establishment of a single platform for customer contact, which is already being implemented through the MojaPošta application . The platform is used by more than 60,000 users, and the number is still growing. "With our innovations, investments and strategic orientation, we provide high-quality, efficient and modern postal services and remain committed to development and progress ," emphasizes Marko Cegnar, General Director of Pošta Slovenije, upon receiving the award.

The award for the best philatelic campaign of the year went to Pošta Slovenije for the nationwide charity campaign "Help young skiers' hopes", with which it brought philately closer to the general public and raised funds to support young skiers. To this end, Pošta Slovenije, in cooperation with the Ski Association of Slovenia, issued five different thematic sets of postcards and stamps for sale at all post offices across Slovenia, with part of the proceeds from their sales going to support young Slovenian alpine skiers.

Source: [Pošta Slovenije](#)

bpostgroup successfully prices a €750 million senior unsecured bond offering

12-06-2025

bpostgroup is pleased to announce that it has successfully priced a €750 million senior unsecured bond offering with a 7-year maturity and a coupon of 3.479%, today. The bond will be rated A- by Standard & Poor's. With an oversubscription of 3.3 times, the bond offering was well received and placed with a diversified institutional investor base, underscoring market confidence in bpostgroup's strategic direction and business model. The proceeds will be used for the refinancing of the outstanding €650 million 1.250% bond maturing in July 2026 and for general corporate purposes.

This transaction secures bpostgroup's long-term financing, supporting the strategic vision presented during last week's Capital Markets Day and the #Reshape2029 transformation plan. It complements the two tranches of €500 million each, with 5- and 10-year maturities issued last October, carrying coupons of 3.290% and 3.632% respectively, to finance the acquisition of Staci.

In parallel, bpostgroup launched a tender offer earlier this week to repurchase any and all of the existing €650 million bond. The tender offer period will close at 5.00pm CET on 17 June 2025. As the tender offer is still ongoing, the final repurchase amount is yet to be determined. Any proceeds from the new bond issuance not allocated to this repurchase will be placed in money market

products until the bond's maturity in July 2026, with a positive carry gain and a neutral impact on the group's net debt.

BNP Paribas, BofA Securities, and ING acted as Joint Global Coordinators on the transaction, with Belfius and KBC acting as Joint Bookrunners.

Chris Peeters, CEO of bpostgroup: "Following the successful issuance last October to finance the acquisition of Staci, today's transaction once again demonstrates investor confidence in our transformation strategy as presented to the market last week. Our financing is now secured for the years ahead, allowing us to remain focused on executing our strategy."

Source: [bpostgroup](https://bpostgroup.com)

Australia Post unveils next-generation Post Office to meet parcel boom

17-06-2025

Australia Post has unveiled Australia Post Parcels – a new, modern format Post Office designed to make sending, collecting and returning parcels faster and more convenient for Australians.

Dedicated to parcel services, Australia Post Parcels' focused approach allows for a streamlined experience, helping customers get in and out quickly, with added flexibility through 24/7 self-serve options and secure 24/7 free Parcel Lockers.

The latest of Australia Post's next generation Post Office officially opened today in Fitzroy, VIC – following the opening of Waterloo, NSW last week. Additional locations in St Leonards (NSW) and Chadstone (VIC) will open soon.

Australia Post Executive General Manager Retail, Brand and Marketing, Josh Bannister said Australia Post Parcels has been designed with flexibility and convenience at its core, ensuring Australia Post continues to service customers where and when they need it most.

"The number one reason a customer visits the Post Office is to collect a parcel, so we're making it easier and quicker to collect and send parcels at a time that suits them. With Aussies shopping more online than ever before, we're evolving our network to keep pace with how our customers are using postal services." Mr Bannister said.

Australia Post Parcels blends in-person assistance with convenient self-service options, including 24/7 access to secure Parcel Lockers. Many locations will also feature a dedicated 24/7 self-service zone, accessible via a one-time entry code

generated in the Australia Post app. This allows customers to enter the space outside of assisted ours and send parcels at a time that suits them.

Customers can collect or return online purchases around the clock, and trial sites also feature 24/7 accessible vending machines stocked with packaging, stamps and other mailing essentials.

This next-generation format is designed to be flexible and scalable, with some featuring a smaller physical footprint but a highly efficient back-of-house setup to manage increased parcel volume.

A Future-Ready Network

The rollout is underpinned by extensive customer insights and behavioural research, ensuring the format reflects what customers need today— while also preparing the network for future growth.

Australia Post has carefully selected trial locations based on parcel data, local sending and receiving patterns, as well as proximity to other nearby Post Offices, where full-service offerings remain available.

This trial is part of Australia Post's broader vision to create a smarter, more agile Post Office network – ready to serve the evolving needs of customers and communities across the country.

Source: [Australia Post](#)



DHL Group has integrated more than 30,000 refugees into the labor market within ten years

17-06-2025

DHL Group supports refugees with language courses, job application training, and internships to facilitate their entry into the job market.

DHL Group has given more than 30,000 refugees prospects in the labor market over the past ten years since the refugee wave 2015 and is one of the largest employers of refugees worldwide. In addition to permanent employment contracts and internships, around 350 refugees have completed an apprenticeship at DHL Group since 2015. Many of the current employees come from the main countries of origin for refugees: Syria, Afghanistan, and Ukraine. Due to the high number of low-threshold entry-level jobs, they are primarily employed in the delivery or sorting of letters and parcels. Some have now found employment in the professions for which they were once trained. Many others have been able to develop their careers within DHL Group - for example, from delivery driver to team leader.

"Enabling refugees with work permits to quickly enter the labor market is not only a prerequisite for social integration, it's also in the German economy's own interest, as it can relieve the burden on social systems and mitigate the effects of demographic change. We are therefore proud to be leading the way in this area and to have offered more refugees in Germany an entry into the labor market than any other company in Germany," says Thomas Ogilvie, Chief Human Resources Officer and Labor Director at DHL Group.

DHL Group supports refugees with language courses, job application training, and internships to facilitate their entry into the job market. A focus is on mentoring programs for

young talents, providing support not only in a professional context but also in everyday matters - such as finding accommodation or dealing with the authorities. A key issue is language learning. Despite successfully completing courses, some people lack sufficient knowledge in professional or everyday situations. DHL Group offers its own language learning app, which allows users to learn vocabulary from a professional context and simulate conversation situations, such as customer interactions.

According to a study published in 2023 by the "Refugee Integration Insights Institute", DHL Group ranked second worldwide among the [50 largest global companies](#) in terms of integration figures at that time. There is also close internal communication regarding integration measures and programs with DHL divisions worldwide - for example, with France, the Netherlands, and Mexico.

To ensure high quality of offerings and to make early contact with refugees seeking jobs, the company works closely with partners, including the Federal Employment Agency in Germany and the United Nations. Additionally, DHL Group is part of the #WithRefugees initiative, coordinated by the UN High Commissioner for Refugees (UNHCR).

Ricarda Brandts, Chairwoman of the UN Refugee Agency: "The successful integration of refugees is a shared responsibility of politics, civil society, and business. DHL Group

impressively demonstrates how companies can assume social responsibility and create concrete opportunities. When refugees gain access to education, language training, and job opportunities, all parties benefit - people find security and participation, and societies gain diversity and economic strength."

DHL Group employs approximately 600,000

employees worldwide. The company's headquarters is in Germany, where about 210,000 people work for Deutsche Post and DHL. Around 18,000 employees have already volunteered their time for integration measures - they are involved as translators, in mentoring programs, or provide local support, such as helping people find accommodation.

Source: [DHL Group](#)

La Poste to switch to Tetris® mode

10-06-2025

If La Poste is now a leader in responsible logistics, it's thanks to the efforts it has made over the past decade to reduce the carbon emissions of its transport and delivery operations. The most beneficial of these is an innovation from the world of video games: stacking as many parcels as possible in trucks, avoiding empty spaces, in the style of the game Tetris. By innovating in this way, La Poste has "killed the carbon game" thanks to Tetris, and signed an iconic partnership.

Parcels aligned, carbon saved. How can we reconcile the growing volume of parcels to be handled each year (490 million parcels delivered in France in 2024) with the ambitious goal of reducing CO2 emissions ?

The innovation came from the world of video games, with a logic as playful as it is effective: stack as many parcels as possible in the trucks, avoiding empty spaces, in the manner of the game Tetris.

Thanks to this winning Tetris®-style logic, La Poste has tripled the number of parcels transported in a single truck, from 1,500 to 4,500. Better-filled trucks mean fewer trucks on the roads and less pollution, with a final score of 15,000 tonnes of CO2 emissions avoided every year. Tetris mode is therefore a real lever for the environment.

La Poste has turned the tables on carbon reduction. By referring to Tetris, it proves that it's not always necessary to rely on cutting-edge technologies to move the lines.

An iconic partnership

VivaTech 2025 will feature the collaboration between La Poste and Tetris. Philippe Wahl, CEO of La Poste Group, and Maya Rogers, CEO of Tetris, will perform a unique duet on the show's main stage on June 13. They will tell the story of how their companies have both succeeded in transforming their business models in a technologically disruptive world. Visitors will also be able to enjoy a range of activities on the La Poste stand.

Finally, Tetris stamps will be issued for the occasion. They will be sold online and in major post offices across France for all fans and nostalgics of the iconic game.

This innovative partnership between La Poste and Tetris combines ingenious gaming and sustainable logistics, setting a new environmental standard.

Source: [La Poste Groupe](#)

Digital skills for everyone: Lithuanian Post introduced seniors to the possibilities of e-services

19-06-2025

How to use the LP EXPRESS online self-service to send a parcel? Is it possible to conveniently order a subscription without leaving home? And call a mobile postman? This year, Lietuvos Paštas tried to provide the answers to these and similar questions as clearly as possible for seniors, contributing to the Communications Regulatory Authority's (RRT) initiative "No One is Forgotten".

The project aims to help older people feel more confident in the digital world – to use modern technologies more confidently, to find a place for them in everyday life. Lithuanian Post became an active partner of this initiative and during the first cycle organized five lectures, which were attended by from several dozen to even a thousand seniors.

They were intended to provide practical advice on how to use LP EXPRESS parcel machines, send parcels online, or use the services of a mobile postman. The seniors also got acquainted with the electronic philately store and learned how to order printed publications online with just a few clicks.

"We joined this initiative because we believe that social responsibility is not just words, but also concrete actions. Our lecturers taught seniors in digital workshops not only to use LP EXPRESS parcel machines, send parcels online, or call a mobile postman. These lectures inspire seniors to be more self-confident and help them understand that digital services can be simple, useful, and make everyday life easier," says Neringa Ažukauskaitė, Head of the Communication

and Marketing Department of Lithuanian Post.

"The contribution of Lithuanian Post to the project is exceptionally valuable. In digital workshops, their lecturers help people easily and quickly learn how to send parcels via LP EXPRESS, use parcel machines or mobile courier services. These topics are not just about services – they are about the opportunity to be closer to family, about time that no longer needs to be wasted in queues, about freedom of choice. We are proud to have such a partner as Lithuanian Post in the project – they not only share knowledge, but also create a connection. Thanks to them, this project sounds even richer – like a real jazz ensemble, in which caring for people becomes the most important note," says Rita Karpuvienė, RRT Communication Project Manager, Head of the "No One is Forgotten" project.

The next series of lectures for seniors under the project "No One is Forgotten" is scheduled for September this year. Lithuanian Post will present new, relevant topics and continue to help older people strengthen their digital skills.

Source: [Lietuvos paštas](#)

Slovak Post enters a new era, responds to changing customer needs through transformation

10-06-2025

Slovak Post has presented a transformation plan, the aim of which is to restore the company, increase the availability and efficiency of postal services, modernize them to reflect today's customer needs, and at the same time strengthen the company's financial stability in times of rapid change.

The transformation process is based on three pillars - network optimization, process streamlining, and investments in technology and innovation. It should be completed by 2028.

Source: [Slovak Post](#)



Poczta Polska is developing its own e-commerce platform. Now you can buy a TV, a coffee machine and an electric scooter here

10-06-2025

Poczta Polska is intensively developing its online store, which has been successfully expanding its offer for over a year. Although initially postal-related items dominated, today the online store offers thousands of products from many categories - from small household appliances to modern consumer electronics.

One of the points of the new offer are products of the TCL brand – one of the largest and most innovative global electronics manufacturers. In the Poczta Polska store, customers can buy, among others, TCL QLED and Mini LED TVs and smartphones with the groundbreaking NXTPAPER technology, which ensures comfort of use thanks to a screen that is safe for the eyes. The presence of TCL in the offer confirms Poczta Polska's ambition to offer customers modern, proven and technologically advanced solutions.

In addition to the TCL brand, the offer also includes products from other renowned manufacturers, such as Cecotec (modern small household appliances), Ducati (electric scooters and accessories) and Neoline (video recorders). Customers can also choose from tablets, traditional mobile phones, Wi-Fi routers, car cameras, electric scooters and even electronic accessories for animals - such as automatic waterers or feeders.

The new products are complemented by smart home devices: smoke and carbon monoxide detectors, air quality monitors,

cameras, electronic doorbells and motion sensors. The offer also includes electronic scales, wireless thermometers and electronic nannies.

– The e-commerce channel of Poczta Polska will develop dynamically. I am proud that we can offer our customers products from many recognizable brands – such as TCL – which combine high quality with innovation and affordable price – emphasizes Mikołaj Lewandowski, Digital Commerce Business Manager at the Online Sales Department of Poczta Polska.

The [online store](#) also offers a wide range of products in the following categories: home and garden, health and beauty, sports and recreation, school and office supplies, gadgets and gifts, as well as a wide selection of philatelic items – from classic stamps through personalized "Mój Stamp" issues to limited collector's editions.

Orders are delivered via Poczta Polska courier service, and delivery from PLN 50 is free.

Source: [Poczta Polska](#)

Co-op partners with Royal Mail to roll out parcel lockers

10-06-2025

Co-op and Royal Mail have signed a partnership to rollout parcel lockers at the convenience retailer's stores. The first ones will launch in summer, with plans for lockers at 100 stores.

The lockers will add an additional convenient service for the community at Co-op stores, allowing people to drop off pre-labelled Royal Mail parcels and returns 24/7. Collection will also be available at the lockers soon.

The lockers provide label printing, meaning customers simply need to pay for postage online and print the label by scanning a QR code at the locker, or request a QR code if they are returning a purchase.

Royal Mail's prices start from as little as £1.55 online for a small parcel that fits through the letterbox, which is the cheapest on the market.

Royal Mail launched its own parcel locker network in December to meet growing demand for convenient parcel drop-off and collection options from online shoppers and growing numbers of people selling on secondhand marketplaces.

Anna Malley, Director of Partnerships and Acquisitions at Royal Mail, said: "We are focused on rolling out lockers in locations that are as convenient as possible for our customers, so Co-op's model of providing a hub for community services at its stores is perfect.

"Our customers are sending more and more

parcels, whether that's returning online purchases or selling secondhand clothing on marketplaces, so it's crucial that we give them a wide range of options to do so. This partnership will help us to expand our network, creating even more drop off points."

George Hayworth, Co-op's Head of Online Development, said: "We are delighted to partner with Royal Mail, enabling Co-op to further expand its network of safe, secure and convenient parcel lockers. Co-op is focussed on developing added services and enhanced convenience – we aim to have the best small shops, and work to ensure our stores are a convenient destination for a range of services that meet local needs. Including growing our network of lockers to help residents, commuters and time-pressed consumers pick up or return parcels at a time that suits them, quickly, easily and conveniently."

In addition to home delivery, there are now more than 23,000 locations where Royal Mail customers can drop off and collect parcels including 1,700 lockers, 8,000 Collect+ stores, 11,500 Post Office branches, 1,200 Royal Mail Customer Service Points and 1,400 parcel postboxes. Customers can also drop off parcels small enough to fit in any of the 115,000 postboxes and request proof of postage.

Source: [International Distribution Services](#)

DPD confirms Â£330m investment in seven new purpose-built distribution centres

23-06-2025

The UK's leading premium parcel delivery company DPD has announced a new investment of £330m to build seven state-of-the-art distribution centres in the next two years.

The investment in the seven 60,000 sq ft facilities will see the firm deliver the 50th new build distribution centre as part of an unprecedented and ongoing programme to strengthen its nationwide network of over 80 regional parcel centres. Work will begin on new DPD distribution centres in Crawley and Darlington this year, Cambridge, Bradford, Guildford, Milton Keynes and Sittingbourne in 2026 with all seven facilities operational by early 2027.

The giant new fully automated sortation facilities will each be capable of processing up to 80,000 parcels a day, with capacity to accommodate over 100 new delivery driver

routes to ensure the operation can handle the demand for DPD's services in each area with space to carry on growing for a number of years.

Each location is optimised in terms of transport links to ensure the most efficient operation possible with DPD's increasingly electric van fleet and will include EV charging facilities.

The new facilities will also create a significant number of new jobs in a range of roles including drivers, admin, operations and warehousing.

Source: [La Poste Groupe](#)

Pascal Grieder appointed new Swiss Post CEO

25-06-2025

The Board of Directors of Swiss Post Ltd has appointed Pascal Grieder as the new CEO of the company. He holds a PhD in engineering from ETH and is a former CEO of Salt Mobile AG, who brings many years of management experience from the Swiss digital economy to Swiss Post. Pascal Grieder successfully developed Salt thanks to a consistent focus on customer centricity and promoted the expansion of a modern telecommunications infrastructure in Switzerland. He has also held positions at McKinsey & Company and 1&1 Telecommunications SE, Germany, where he is currently a member of the Management Board. The 48-year-old will take up his new role at Swiss Post on 1 November 2025 - in the meantime, Alex Glanzmann will continue to run the company on an interim basis.

After a comprehensive recruitment process, the Swiss Post Board of Directors has appointed Dr Pascal Grieder as the new CEO of Swiss Post. Pascal Grieder brings many years of management experience from the telecoms and digital economy to Swiss Post: from 2018 to 2023, he led Salt Mobile AG as CEO and successfully developed the company to generate higher growth and profitability, with an emphasis on innovation and customer focus. During this time he promoted strategic partnerships to provide Switzerland with modern telecommunications networks. He previously worked at McKinsey & Company, developed digital business models as a managing partner at Digital McKinsey Switzerland and managed Europe-wide sales and transformation projects. Born in Basel, he is currently a member of the Management Board at 1&1 Telecommunications SE, Germany, responsible for sales and product management.

«Swiss Post is and will remain unique. It represents reliability, a strong and customer-centric public service and innovation – values

that are very important to me and that I will stand up for», says Pascal Grieder. The 48-year-old holds a PhD in engineering from ETH Zurich, is married and the father of three children. He lives in the Canton of Vaud. Pascal Grieder will take up his new position on 1 November 2025 – in the meantime, Alex Glanzmann will continue to manage the company on an interim basis.

The Board of Directors congratulates the new CEO on his appointment: «Pascal Grieder combines strategic thinking with operational resolve. With his entrepreneurial vision, his activity in Switzerland, his customer focus and values as a leader, he is the right CEO for a modern Swiss Post. Our goal: to continue financing a strong, modern public service from our own resources. By focusing on people and their real needs, Swiss Post will remain relevant and financially healthy in the future. I'm delighted that we've been able to recruit Pascal Grieder for Swiss Post», says Christian Levrat, Chairman of the Board of Directors.

Source: [Swiss Post](#)

Lithuanian Post introduced seniors to the possibilities of e-services

19-06-2025

How to use the LP EXPRESS online self-service to send a parcel? Is it possible to conveniently order a subscription without leaving home? And call a mobile postman? This year, Lietuvos Paštas tried to provide the answers to these and similar questions as clearly as possible for seniors, contributing to the Communications Regulatory Authority's (RRT) initiative "No One is Forgotten".

The project aims to help older people feel more confident in the digital world – to use modern technologies more confidently, to find a place for them in everyday life. Lithuanian Post became an active partner of this initiative and during the first cycle organized five lectures, which were attended by from several dozen to even a thousand seniors.

They were intended to provide practical advice on how to use LP EXPRESS parcel machines, send parcels online, or use the services of a mobile postman. The seniors also got acquainted with the electronic philately store and learned how to order printed publications online with just a few clicks.

"We joined this initiative because we believe that social responsibility is not just words, but also concrete actions. Our lecturers taught seniors in digital workshops not only to use LP EXPRESS parcel machines, send parcels online, or call a mobile postman. These

lectures inspire seniors to be more self-confident and help them understand that digital services can be simple, useful, and make everyday life easier," says Neringa Ažukaitė, Head of the Communication and Marketing Department of Lithuanian Post.

"The contribution of Lithuanian Post to the project is exceptionally valuable. In digital workshops, their lecturers help people easily and quickly learn how to send parcels via LP EXPRESS, use parcel machines or mobile courier services. These topics are not just about services – they are about the opportunity to be closer to family, about time that no longer needs to be wasted in queues, about freedom of choice. We are proud to have such a partner as Lithuanian Post in the project – they not only share knowledge, but also create a connection. Thanks to them, this project sounds even richer – like a real jazz ensemble, in which caring for people becomes the most important note," says Rita Karpuvienė, RRT Communication Project Manager, Head of the "No One is Forgotten" project.

The next series of lectures for seniors under the project "No One is Forgotten" is scheduled for September this year. Lithuanian Post will present new, relevant topics and continue to help older people strengthen their digital skills.

Source: [Lietuvos Pastas](#)

Governance of La Poste Groupe

25-06-2025

Philippe Wahl has been appointed Chairman of the Board of Directors of La Poste and Philippe Bajou, Deputy Chief Executive Officer, to assume the interim role of Chairman and Chief Executive Officer.

The mandate of the directors representing the shareholders having expired, the general meeting proceeded today to the renewal and appointment of the directors proposed by the shareholders for five years.

The current mandates of the staff representatives run until January 20, 2026. They will be renewed during the elections in November 2025.

In the absence of the immediate appointment of a new Chairman and CEO of La Poste and in accordance with the company's statutes, the new Board of Directors of La Poste has decided on the arrangements for organizing transitional governance.

In this respect, the presidency is temporarily distinguished from the general management.

The board of directors has appointed Philippe Wahl to chair its meetings on an interim basis until a new chairman and CEO is appointed.

Philippe Bajou, Deputy Director General, Group Secretary General in charge of public and territorial affairs, governance and operations, has been appointed Deputy Director General of the La Poste group to exercise the role of general manager of La Poste until the effective appointment of a new Chairman and CEO.

Source: [La Poste Groupe](#)

Omniva wins two top honors at the World Post & Parcel Awards

20-06-2025

Omniva is proud to announce that it has received two major accolades at the 26th annual World Post & Parcel Awards, widely regarded as “the Oscars of the mail and express industry.” The recognition affirms Omniva’s role as a forward-looking logistics leader both regionally and internationally.

Omniva was honored with the Best Alternative Delivery Solution award for its innovative [“Picapac” parcel locker network](#). Currently, over 90% of Baltic customers prefer parcel lockers over home delivery. However, many lack access to them, as lockers are primarily located in urban areas. To address this, Omniva launched Picapac: a new close-to-home parcel locker service designed to bridge the gap between parcel lockers and home delivery. The network includes single-household Picapacs, installed at your front doorstep or gate, and community Picapacs, installed on the corners of apartment buildings, etc—literally within “slippers’ distance” of any home.

The solution reduces missed deliveries and eases the pressure on home delivery networks. Moreover, Picapacs are open to all retailers and courier companies, making them ideal for traditional package deliveries as well as grocery shipments. This customer-first approach has set a new benchmark for flexibility and accessibility in last-mile delivery.

The company also received the prestigious Postal Evolution award, recognizing its successful transformation from a national postal operator into an internationally competitive logistics partner. Omniva’s growth strategy has seen it expand beyond Estonia into multiple regional markets, including Latvia, Lithuania, and Finland.

Through its cross-border e-commerce delivery services and investment in scalable logistics infrastructure, Omniva has firmly positioned itself as a key player in the Baltics and the wider Northern European region.

“These wins highlight Omniva’s commitment to innovation and customer-centric solutions on the global stage,” said Martti Kuldma, CEO of Omniva. “We’re thrilled that our hard work and vision have been recognized by the industry’s most respected awards. I’m deeply grateful to our entire team whose dedication made this possible, and proud that our strategy is clearly delivering the right results.”

held on June 17, 2025, in Rome, Italy, the World Post & Parcel Awards brought together over 200 senior executives from the global postal and express sectors. The awards program celebrates excellence across nine categories, from sustainability initiatives and technological breakthroughs to leadership and operational innovation.

Omniva’s success at the 2025 ceremony reinforces its reputation as a trailblazer in intelligent delivery solutions and a reliable partner in the ever-evolving world of e-commerce logistics.

For more information, visit the World Post & Parcel Awards at www.wppawards.com

Source: [Omniva](#)

Canada Post and its second-largest union reach an agreement

19-06-2025

CPAA is Canada Post's second-largest bargaining agent and represents more than 8,500 employees. Employees represented by CPAA are primarily responsible for managing post offices in rural Canada.

The new collective agreement between the two parties addresses issues that are important to employees, while also reflecting the Corporation's current realities. It includes an 11% wage increase over three years, retroactive to January 1, 2024 (6% increase in 2024, 3% increase in 2025 and 2% increase in 2026).

In her final award, the arbitrator for these negotiations cited the recent Industrial Inquiry Commission (IIC) report, which was released on May 15. She noted that the IIC report – including its stark conclusions – had an impact on the negotiations and that even under the challenging circumstances that the report outlined, the parties proved collective bargaining can work.

The new collective agreement between Canada Post and CPAA is effective from January 1, 2024, to December 31, 2026.

Source: [Canada Post](#)

Australian NRA final view on stamp price increase

23-06-2025

Australia Post welcomes the Australian Competition and Consumer Commission's (ACCC) final view it has no objection to a proposed price increase for reserved ordinary letter services, including a change in the Basic Postage Rate (BPR) from \$1.50 to \$1.70.

The proposed increase will take effect on 17 July 2025, subject to finalisation of the remaining steps.

Australia Post recognises the cost-of-living challenges Australians are facing so concession and seasonal greeting stamps will remain at 60 and 65 cents respectively.

The BPR increase will help Australia Post address the rising cost of delivering letters, with letter volumes now at a level not seen since the 1950s.

Even with this increase, Australians will

continue to have some of the lowest stamp prices in the OECD.

Around 97% of letters are sent by government or business customers. Australian households only receive two letters on average each week and letter volumes are expected to halve in the next five years.

The average household purchases five to six full-rate stamps each year and the proposed increase would cost them about \$1.20 extra per year.

Charities will continue to be able to access a heavily discounted Charity Mail service.

Australia Post is a self-funded government business enterprise that does not receive any government funding and is focussed on addressing its financial challenges in a responsible way.

Source: [Australia Post](#)



Croatian NRA publishes postal market trends

24-06-2025

According to data collected from providers in the postal services market, the trends observed in previous periods continued in the first quarter of 2025. The number of letters and printed matter has decreased, while the number of delivered parcels has risen. At the same time, total revenue from all postal services increased, and this trend is expected to continue.

Parcel Volume Increases While Total Services Decrease

In the first quarter, a total of 63.6 million postal services were performed, representing a 2.2 per cent decrease compared to the same period last year. The main cause of the decline was the lower number of letters and printed matter, which amounted to 3.4 million — 530 thousand fewer — reflecting a drop of 7 and 11.3 per cent respectively. In contrast, parcel services grew, with 2.5 million more parcels delivered, an increase of 19.4 per cent. Parcels accounted for 24.2 per cent of the total market in the first quarter, over four percentage points higher than the

previous year. In international traffic, there was a decrease of around 11 per cent in the number of services.

Revenue Growth

Although the number of services in the first quarter of 2025 was lower, revenue increased by 9.3 per cent compared to the same period last year. A total of €94.7 million was earned, reflecting a higher volume of value-added services as well as price increases for some postal services within the scope of the universal service.

One Additional Provider

In the first quarter, one new provider entered the market, bringing the total number of postal service providers to 24. HP-Hrvatska pošta remains the largest provider, with an 82 per cent share of services performed and 58.2 per cent of total revenue.

Source: [HAKOM](#)

Pošta Slovenije received the "World Postal Operator of the Year" award

18-06-2025

Pošta Slovenije received the " World Postal Operator of the Year " award at an awards ceremony in Rome last night . At the World Mail & Express Europe conference, it received two professional awards in the postal logistics industry. In addition to the award for Postal Operator of the Year, Pošta Slovenije also received the award for the best philatelic campaign of the year.

The 2025 Winners | World Post & Parcel Awards were presented in various categories at the World Mail & Express Europe conference, which is currently taking place in Rome. The "Best Postal Operator of the Year" award recognizes the postal organization that has significantly improved customer service over the past year and demonstrated exemplary practices, commitment and inspiring leadership.

» The recognition received confirms that Pošta Slovenije's development strategy towards digitalization and automation of operations and providing an excellent user experience, with the goal of remaining number 1 in personal parcel delivery and expanding cross-border logistics, is on the right track. In the recent period , we have significantly expanded the network of pick-up and drop-off points across the country, and the number of parcel terminals will almost double this year. We have introduced the first AI voice assistant PIO (Postal Interactive Assistant), which optimizes communication in the customer support contact center. More than 30 strategic projects are currently underway in the area of implementing the digital transformation strategy. The goal is the

comprehensive digitalization of the universal postal service, the secure exchange and storage of e-documents, and the establishment of a single platform for customer contact, which is already being implemented through the MojaPošta application . The platform is used by more than 60,000 users, and the number is still growing. "With our innovations, investments and strategic orientation, we provide high-quality, efficient and modern postal services and remain committed to development and progress ," emphasizes Marko Cegnar, General Director of Pošta Slovenije, upon receiving the award.

The award for the best philatelic campaign of the year went to Pošta Slovenije for the nationwide charity campaign "Help young skiers' hopes", with which it brought philately closer to the general public and raised funds to support young skiers. To this end, Pošta Slovenije, in cooperation with the Ski Association of Slovenia, issued five different thematic sets of postcards and stamps for sale at all post offices across Slovenia, with part of the proceeds from their sales going to support young Slovenian alpine skiers.

Source: [Pošta Slovenije](#)

DHL Global Forwarding inaugurates new Air Freight Hub at Frankfurt Airport

25-06-2025

The 24,500 m² air freight terminal, featuring 54 cross-docks, enables the processing of up to 300,000 tons of air freight for both German and international customers.

DHL Global Forwarding's existing facilities at Frankfurt Airport are being consolidated at the new location, resulting in more efficient handling of air freight, fewer truck movements, and shorter distances for employees handling or transferring cargo at the site. Approximately 100 employees will work at the new site. With the new air freight hub, DHL Global Forwarding is enhancing its handling capacities in Frankfurt for both imports and exports, positioning itself for future growth.

"Frankfurt, with its central location in Europe, has become increasingly important to us as an air freight hub over the years. With the new site, we are turning our vision into reality: the highest quality standards, cutting-edge technology, and stronger consolidation. This establishes the ideal framework for us to manage our growing transport volumes even more efficiently, quickly, and sustainably," said Tobias Schmidt, CEO of DHL Global Forwarding Europe.

In addition to a state-of-the-art air freight terminal, 3,000 m² of flexible office and social spaces have been created. The new facility also accommodates the European headquarters of the in-house air freight operator StarBroker, which is responsible for booking and coordinating air freight capacities for DHL Global Forwarding and managing controlled flight operations. The new hub facilitates services such as consolidation and deconsolidation of air

freight, customs clearance, handling for onward transport by truck, and organization of charter capacities, all under one roof. Modern ULD handling technology is employed to enhance efficiency and quality for customers.

The property was constructed in accordance with the latest ecological standards and features a solar roof with a peak output of 2 megawatts. The total area of 55,000 m² provides sufficient parking and maneuvering space for both employees and delivery traffic, with 25 truck parking and 185 car parking spaces, including 20 charging stations for electric vehicles. The owner of the property is Fraport AG, which leases it to DHL Global Forwarding.

"The inauguration of the state-of-the-art air freight facility by DHL Global Forwarding marks an important milestone in the continued development of Frankfurt as a leading air freight hub. With the Master Plan Cargohub, Fraport aims to increase cargo volumes by over 50 percent, reaching approximately 3 million tons of air freight per year by 2040. The new site, with an annual turnover of 300,000 tons of freight, is a key component," says Anke Giesen, Executive Board Member for Retail and Real Estate at Fraport AG. "Furthermore, the customer-oriented and timely execution of the project showcases the proven expertise of the Fraport real estate development team."

Source: [DHL Group](#)



Royal Mail cuts emissions per parcel by 20% in 2024-25

26-06-2025

The company's latest Environmental, Social and Governance (ESG) report, published today, shows average carbon emissions per parcel fell to 165gCO₂e from 206gCO₂e in the prior year. This is considerably lower than other major UK parcel operators, which have reported emissions of between c.308g and c.547gCO₂e per parcel*.

The reduction was driven by the company's increased use of low-emission biofuel Hydrotreated Vegetable Oil (HVO) in its fleet of large trucks, the deployment of 1,900 new electric vans, energy efficiency measures across its estate and a strong reduction in its Scope 3 emissions, including almost halving the number of domestic flights.

Royal Mail's total (market-based) emissions were 1,173KtCO₂e in 2024-25, representing an overall reduction of 25% on its base year in 2020-21. Scope 1-2 emissions decreased by 27% against the base year, while Scope 3 emissions fell by 24% compared to the base year. The company has pledged to reach Net-Zero by 2040 as part of its 'Steps to Zero' environment strategy and has set interim targets to 2030.

The company recently unveiled its 7,000th electric vehicle with Future of Roads Minister Lilian Greenwood and announced it will invest in 1,800 more electric vans and supporting charging infrastructure over the next year. Almost half of the new vans will be built at Stellantis's Ellesmere Port plant.

Other highlights in the report include the deployment over 27 million litres of HVO in some of Royal Mail's larger trucks, resulting in c.44,000 tCO₂e in emissions savings, and the purchase of 100% renewable electricity across its estate. The report can be read in full [here](#).

Alistair Cochrane, interim CEO at Royal Mail, said: "We're immensely proud of our sustainability progress which has once again exceeded our expectations. We are the UK's greenest delivery company for parcels and letters* and are reaping the rewards of our work to make our fleet and estate more environmentally friendly, on top of the benefits of our unique 'feet on the street' delivery model. Whilst there's still lots more work to be done, this huge achievement reflects our commitment to being Net-Zero by 2040."

* Based on average gCO₂e emissions per parcel delivered by UK parcel operators, as published by Citizens Advice 2024 Parcels League Table.

Source: [International Distribution Services](#)

CTT reinforces its commitment to sustainability and becomes the exclusive partner for Natulim deliveries in Portugal

01-07-2025

CTT - Correios de Portugal has entered into a partnership with Natulim and is the exclusive distributor of the brand in Portugal. Based in Barcelona, Natulim is a range of biodegradable laundry detergent strips that are 100% plastic-free.

Since the brand prioritizes environmentally friendly practices, the logistics offered by CTT responds with cardboard packaging, reusing supplier boxes as filling and removing any plastic from the process.

“This collaboration is part of CTT’s development strategy of having standardized fulfillment solutions to support companies in their logistics processes and complemented by our distribution solutions. These services have been defined in a cross-cutting sustainability matrix at CTT, which has been investing in innovative solutions that contribute to reducing environmental impact throughout the entire logistics chain. By working with companies that share the same environmental values, such as Natulim, CTT reaffirms its role as an active agent in building a more conscious future”, highlights CTT’s Express and Logistics Director, Francisco Travassos.

For Natulim, this partnership with CTT “represents an important step in our mission to promote sustainability and reduce environmental impact. Working with a logistics partner that shares the same values of respect for the environment, whether through innovative solutions such as the use of cardboard packaging, the elimination of plastic in distribution processes, or the adoption of lockers and electric transport, is fundamental to our commitment to a greener future. With this collaboration, we are able to not only guarantee efficient and safe delivery

of our products throughout the country, but also contribute significantly to the reduction of CO2 emissions, aligning ourselves with our sustainability values, both in consumables and in logistics processes”.

Natulim operates on an e-commerce model with recurring shipments, but its marketing strategy also involves sending samples, so its volume and weight characteristics required an adaptation of the logistics operation to also ship via post.

CTT is currently an e-commerce logistics operator with a strong presence in Iberia, with a total of 25 automated distribution centres in Portugal and Spain, in addition to 3 centres dedicated to fulfilment activities. The combination of these top-of-the-range storage centres with an Iberian delivery network, supported by more than 4,000 vehicles, with the capacity to deliver throughout Iberia in just 24 hours, guarantees a strong competitiveness of services.

To cope with an increasingly larger and more complex operation, CTT has invested in expanding its logistics operations, currently having 50,000 square metres in Portugal dedicated to this area, divided between three locations: Benavente (30,000m²), Porto Alto (12,000m²) and Famões (8,000m²). These three spaces are fully equipped to offer logistics services to our retail customers, regardless of their size.

In these facilities we receive goods; store and manage stocks; pick (selection of stored products to be packed); pack and customize orders; label, dispatch and tracking; the entire reverse logistics process (returns) and also quality and inventory control.

With regular activity since August last year, Natulim ships around four thousand items per month.

Source: [CTT Portugal](#)



Omniva wins two top honors at the World Post & Parcel Awards

20-06-2025

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Omniva was honored with the Best Alternative Delivery Solution award for its innovative “Picapac” parcel locker network. Currently, over 90% of Baltic customers prefer parcel lockers over home delivery. However, many lack access to them, as lockers are primarily located in urban areas. To address this, Omniva launched Picapac: a new close-to-home parcel locker service designed to bridge the gap between parcel lockers and home delivery. The network includes single-household Picapacs, installed at your front doorstep or gate, and community Picapacs, installed on the corners of apartment buildings, etc—literally within “slippers’ distance” of any home.

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“These wins highlight Omniva’s commitment to innovation and customer-centric solutions on the global stage,” said Martti Kuldma, CEO of Omniva. “We’re thrilled that our hard work and vision have been recognized by the industry’s most respected awards. I’m deeply grateful to our entire team whose dedication made this possible, and proud that our strategy is clearly delivering the right results.”

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Omniva’s success at the 2025 ceremony reinforces its reputation as a trailblazer in intelligent delivery solutions and a reliable partner in the ever-evolving world of e-commerce logistics.

Source: [Omniva](#)

Royal Mail's Dog Awareness Week 2025: Almost 2,200 dog attacks on posties last year

30-06-2025

Royal Mail today announced that 2,197* dog attacks on its staff were reported over the past year, marking a 2% increase compared to the previous reporting period. The figure equates to an average of 42 attacks every week across the UK, with some leading to permanent and disabling injuries.

This year saw a reduction in attacks causing serious and significant injury to postal workers - but they are still unacceptably high. There were 74 significant injuries recorded in 2024/25 compared to the 82 reported in 2023/24 – a 10% reduction.

The figures have been released at the start of the 13th annual Dog Awareness Week, which will run from 30 June to 6 July and encourages responsible dog ownership. Royal Mail is appealing to dog owners to ensure they understand the often-devastating impact of dog attacks on postmen and postwomen and take proper measures to ensure their pets pose no threat to delivery postal workers through responsible dog ownership.

Highest-risk location was the S (Sheffield) postcode where 66 postal workers suffered dog attacks, followed by the PO (Portsmouth) postcode area with 60 attacks and the TN (Kent/Sussex/Surrey) postcode area third with 56 attacks. (See below for more details on the top 10 dog attack hot-spots.)

As in previous years, nearly half of dog attacks, 1,005 (46%), took place at the front door. A further 606 (28%) dog attacks took place in the garden, drive or yard. There were 183 (8%) attacks in the street or road.

There were 403 injuries suffered through the letterbox - accounting for 18% of attacks on postal workers. Letterbox attacks were the

subject of a 2020 High Court ruling that stated dog owners (or those in care of a dog) can be prosecuted if their pets have free access to the letterbox and cause injury to any delivery operative, whether the owner is at home or not.

Dog attacks on Royal Mail colleagues resulted in 2,700 days of absence in 2024/25 with the longest period of absence being 108 days.

There are approximately 13.5 million pet dogs in the UK, according to UK Pet Food's Pet Data Report 2024.

Lizz Lloyd, Health & Safety Director at Royal Mail, said: "Dog attacks remain one of the most significant safety risks faced by postal workers. In many cases, these incidents result in serious injuries, emotional distress, and time away from work. Royal Mail continues to call on the public to be vigilant and responsible by securing their pets before opening the door to receive mail or packages.

"We continue to invest in safety training and awareness campaigns for both employees and the public but emphasise that community cooperation is essential to reducing these incidents."

* Figures based on a comparable 52 week reporting period on the previous year.

Source: [International Distribution Services](#)

The digital revolution of Poczta Polska is accelerating. 22.7 million e-mails have already been sent

01-07-2025

The latest data from Poczta Polska show how dynamically the e-Delivery system is developing. Six months after the popularization of digital communication services, there are already over 1.4 million inboxes, and the number of parcels has reached a total of 22.7 million pieces - counting from the beginning of the service.

In total, more than 1.4 million delivery boxes have been set up since October 5, 2021 – almost 50,000 boxes for public entities and more than 1.3 million boxes for non-public entities. Of these, 64% were set up in 2025.

Since the service began, over 16.7 million items have been sent using the Universal Hybrid Service (PUH), and almost 6 million using the Public Registered Electronic Delivery Service (PURDE). Importantly, 85% of these items – almost 19.5 million items, including 5.8 million fully digital items and over 13.6 million hybrid items – were sent in the last six months.

PUH and PURDE

The Public Hybrid Service consists of sending, for example, by a state office or local government, an electronic message to a citizen, and then printing it out and traditionally delivering it by Poczta Polska - as the recipient has not yet registered in the e-Delivery system. The Public Registered Electronic Delivery Service, on the other hand, is fully digital and works when both the sender and the recipient are already using the system.

Another expansion of the system

From 1 July, the use of the e-Delivery system has become mandatory for those entrepreneurs registered in the Central

Registration and Information on Business (CEIDG) by the end of 2024 who make changes to their entry in the register after 30 June this year.

This is yet another expansion of the system. Since January 1 this year, the e-Delivery system has become a mandatory communication tool for offices and professions of public trust (e.g. attorneys, legal advisers, accountants, etc.), and since April 1, it has also covered entrepreneurs registered in the National Court Register.

The introduction of this requirement is part of a broader plan to digitize public services, aimed at increasing the efficiency and security of document exchange between institutions, citizens and businesses.

e-Referral service

The Polish Post also encourages the use of the e-Registered service. The difference between e-Delivery and e-Registered is that in e-Delivery one of the parties is always a public entity, and the service is free of charge for citizens and companies, among others. E-Registered is the same digital shipment, but between non-public entities, e.g. a company and a private person. Thanks to e-Registered, you can completely eliminate paper correspondence from your home or company.

E-Polecony allows you to send and receive a

letter anywhere and at any time, on any device. We save time and money - the shipment reaches the recipient in a few seconds and costs only PLN 1.79 net. Sending, pre-notification and delivery are confirmed by issuing evidence confirming the actions of the sender and recipient.

How to activate e-Referral?

The establishment of an Electronic Delivery Address (ADE) is possible after submitting an application for its assignment to the minister responsible for computerization. This can be done via the website gov.pl. After creating an account, all you need to do is activate the public delivery box (SD) and you can activate e-Registered . After accepting the regulations, a Qualified Delivery Box (SDK) is created and you can freely communicate electronically with other users of the e-Registered service.

The assignment of an address by the minister guarantees that we know exactly who we are corresponding with, because there is no possibility of impersonating another person. Each user who wants to use the service must authenticate, i.e. log in using an electronic identification means, e.g. a trusted profile.

Reliable system

Data from Poczta Polska show an important trend – a systematic decline in complaints submitted by customers regarding the implementation of PUH and PURDE services.

It is worth noting that the most common mistake made by customers when preparing a PUH shipment is failing to maintain the required margins in the PDF document – this error has recently accounted for up to 76% of all rejected shipments.

Source: [Poczta Polska](#)



Royal Mail launches Â£1 million apprenticeship levy gifting fund to help small businesses grow

02-07-2025

Royal Mail has today launched a £1 million small business apprenticeship levy gifting fund as part of a new set of commitments to support growth. The initiative comes as new figures show that a quarter of businesses are struggling to recruit skilled workers and the skills gap is one of the biggest barriers to growth.

The apprenticeship levy gifting fund is one of a number of commitments¹ Royal Mail is making to small businesses which are published in full today in a report by the British Chambers of Commerce (BCC) and Royal Mail titled [Small businesses: delivering growth for Britain](#).

The report includes the findings of in-depth research including a survey of more than 1,200 BCC members and supporting qualitative insight into what small businesses see as the biggest opportunities and barriers to growth.

Other key findings in the research include:

- More than a third (35%) of UK firms expect to grow in the next year, while 41% forecast 'business as usual' and 22% expect to downsize
- Four in 10 businesses (38%) see the UK domestic market as the biggest opportunity
- Online remains a key driver of growth for businesses – firms expect proportion of e-commerce sales to increase by 25%

The report also includes calls to Government² to provide targeted support to help small businesses reach their growth potential. The report and commitments form part of Royal Mail Means Business, a new campaign which aims to champion small businesses and the important role they play – from entrepreneurs and start-ups through to established companies with up to 250 employees.

A relaunched Small Business Hub contains advice and tailored content focused on fuelling growth, including simplifying and demystifying exporting, and providing more expert advice on topics businesses said they need help with as they expand into e-commerce and look to grow online sales.

Royal Mail's apprenticeship levy gifting fund is now open³. It is available to owners or employees of registered companies with up to 250 employees. The funding can be used to complete any Government registered apprenticeship course, which could include courses to upskill small businesses on traditional skills as well as help them to adopt new technologies such as AI to boost efficiency.

Source: [International Distribution Services](#)

CTT wins best Corporate Brands 2025 award

04-07-2025

CTT - Correios de Portugal was elected the best Corporate Brand at the Marketeer 2025 Awards, a distinction that reinforces its position as a reference corporate brand in Portugal, standing out for its solid values, digitalization and innovation in the field of mail and logistics.

This year's finalists were selected by Marketeer's editorial team and Editorial Board, based on the strategy, work and campaigns developed throughout 2024 in the areas of marketing, advertising and communication.

For João Sousa, Executive Director of CTT, “it is with great pride that CTT receives this award. This recognition reinforces our ongoing commitment to excellence, innovation and proximity to the Portuguese people. Thank you to everyone — employees, partners and customers — for being part of our history.”

The award validates the repositioning and

modernization of the CTT brand, which has gone from being a traditional postal company to a more diversified and digital group, with a strong presence in e-commerce and logistics, financial services and digital and sustainable solutions. Being recognized as the best Corporate Brand demonstrates that the CTT brand has been able to adapt to market challenges while maintaining the public's trust, its reputation and its history, which spans over 500 years.

The Marketeer Awards 2025 ceremony took place at the Convento do Beato, in Lisbon. This edition featured more than 250 finalists, in a total of 36 categories.

Source: [CTT Portugal Post](#)

Active Ants and Staci join forces to boost e-commerce in France

03-07-2025

Building on their successful collaboration in the UK, Germany, the Netherlands and Belgium, the two logistics experts, subsidiaries of bpostgroup, are now joining forces in France.

Active Ants, already present with four logistics centres in Europe totalling more than 62,000 m², dispatches 10 million e-commerce orders a year, and will be setting up in the Lyon region in September. On one of Staci's platforms, the Dutch subsidiary of bpostgroup will be supporting one of its existing customers in its expansion in France.

"Staci offers us a fantastic opportunity to launch our business in France, with a first customer that we are already supporting in two key markets: the UK and Belgium. We are proud to be extending this partnership here in France, alongside Staci", says Bram Blondé, CEO of Active Ants.

Placing logistics excellence at the heart of

e-commerce performance in France

Working alongside Active Ants, Staci will boost its responsiveness and efficiency to meet the growing demand from the French market. The alliance between Active Ants' mechanised solutions and Staci's customised digital, logistics and transport tools will optimise the experience of e-retailers.

"Staci and Active Ants share strong values and the same ambition: to design tailor-made solutions to continually improve the customer experience. Together, we are ready to place automated logistics excellence at the heart of e-commerce performance in France," concludes Thomas Mortier, CEO of Staci.

Source: [bpostgroup](https://bpostgroup.com)

DHL to deploy 1,000+ additional robots across UK Operations to support business growth in e-commerce and life sciences health care sector

09-07-2025

Until 2030, DHL's contract logistics business plans to significantly increase its scale in UK & Ireland as well as globally, with automation, robotics and digitalisation being a key enabler of this growth.

Milton Keynes - DHL Supply Chain today announces the investment of £550m (€637m) to expand its infrastructure and accelerate the rollout of automation across its customer operations in UK and Ireland, to support growing demand in the e-commerce and life sciences health care sectors.

The new investment builds on the €1bn already spent on automation by DHL Supply Chain over the last three years, with more than 3,200 digitalisation projects deployed across the UK & Ireland and EMEA. Until 2030, DHL's contract logistics business plans to significantly increase its scale in UK&I as well as globally, with automation, robotics and digitalisation being a key enabler of this growth.

Saul Resnick, CEO DHL Supply Chain UK & Ireland says, "Our investment reflects the growing opportunities across the UK market. Customers are increasingly recognising the benefits of digitalisation and, to date this year, we've already surpassed the number of deployments achieved last year. What's more, the integration of robotics and automation in customer operations is becoming more sophisticated, so customers are seeing greater benefits and faster ROI.

"This momentum is only possible with the right infrastructure and expertise in place, tailored to support high-growth industries like

e-commerce and healthcare. That's why we're investing for long-term impact, ensuring we are the go-to supply chain provider. The UK's new Trade Strategy reinforces this direction by supporting fast-growing sectors and enhancing access to global markets - priorities that closely align with our investment focus and customer needs."

Through strategic partnerships with technology companies, DHL is intensifying its commitment to go beyond classical vendor relationships to emphasise co-developing, testing, and scaling robotics solutions with leading innovators. This strategy has already resulted in more than 2,000 robots working collaboratively alongside our associates in the UK, Ireland and EMEA region. More than 750 Assisted Picking Robots from our strategic partners Locus Robotics and 6 River Systems are live across 18 sites in the region and DHL recently deployed the first Boston Dynamics Stretch Robot for container unloading in the UK. The Stretch robots have the ability to unload up to 700 boxes per hour, significantly reducing physical strain on warehouse colleagues and enhancing productivity in fast turnaround environments such as e-commerce.

Further supporting DHL Group's Strategy 2030, DHL will open a new DHL Health Logistics facility in Derby. The facility has been designed to support growth in the life

sciences and healthcare sector, which is projected to experience double digit growth in the UK over the next five years, driving demand for specialist logistics capabilities. Each site will feature cold chain and cleanroom facilities and will play a pivotal role in the wider DHL Health Logistics network, globally.

The investment plan reinforces the role of the UK as one of DHL Supply Chain's largest and most strategically significant regions. With long-standing trade and supply chain expertise, the UK has proven to be a resilient and adaptable logistics hub and plays a key role in global commerce as trade patterns continue to shift.

The announcement comes as the UK Government sets out its first Trade Strategy since leaving the EU - a timely backdrop that reflects a shared emphasis on strengthening global trade networks and supporting high-growth sectors, while aiming to unlock £5billion in new opportunities for British businesses. As the UK looks to strengthen its

position as a global trade leader, DHL's continued investment in automation and infrastructure in the UK and Ireland aligns with the strategy's focus on high-growth sectors and resilient, future-ready supply chains.

Tim Tetzlaff, Global Head of Digital Transformation, DHL Supply Chain, says, "At DHL, we're driving the next wave of automation, not as a one-size-fits-all approach but as a set of intelligent, adaptive technologies tailored to the specific needs of individual sectors. For e-commerce, for example, where the market is evolving and demand is growing, we're expanding our fulfilment capabilities to support that shift with automated solutions that significantly simplify high-volume operations. Meanwhile, in the growing life sciences sector, we're leveraging automation to respond faster to demand and manage complexity at scale with end-to-end visibility, amid a larger focus on patient-centric approaches and differentiated routes to market."

Source: [DHL group](#)

Australia Post welcomes increased penalties for dog attacks passed by SA Government

08-07-2025

Australia Post welcomes new South Australian legislation that introduces significantly tougher penalties for dog owners whose pets cause serious injury or harm to the public.

Under the strengthened reforms, South Australian dog owners could face fines of up to \$50,000 if their dog attacks a person after being subjected to a dangerous dog order. Fines up to \$25,000 will be issued for first offences. This follows Australia Post's recent announcement that more than 44 Posties a week are falling victim to a threatening dog – an average of nine per day².

Despite continued appeals to the public, recent Australia Post data revealed over 1,150 dog-related incidents were reported nationwide in the past six months. The growing frequency of parcel deliveries has led to almost 40% of dog incidents taking place on a customer's property – half of those when a front door is opened for a parcel delivery. Dog incidents occurring on the street account for 57% of all cases.

During this period, South Australia accounted for 60 dog-related incidents involving Posties, with the suburbs of Glynde, Lonsdale, Edinburgh North and Salisbury South identified as hotspots.

Australia Post General Manager Safety, Russell Munro, said the new legislation underscores the serious safety risks dogs can pose to team members and the public.

"We welcome these stronger penalties, which

send a clear message that dog attacks are serious and unacceptable.

"Our Posties deserve to feel safe while delivering for the community, and this legislation is a critical step in holding owners accountable and protecting frontline workers," Mr Munro said.

To help reduce the risk to team members, Australia Post is rolling out citronella spray to all Posties by the end of July. The water-based, non-harmful spray will serve as a last-resort safety tool in the event of an imminent dog attack.

In partnership with the South Australian Government, Australia Post also undertook a public awareness campaign in September 2024 delivering more than 310,000 personally addressed letters to dog owners across the state. The campaign provided information on responsible pet ownership and practical steps to prevent dog attacks on Posties and the broader community.

Australia Post continues to work with relevant state, territory and local governments to advocate for stronger animal management laws. More information on how to prevent dog-related incidents can be found here: <https://auspost.com.au/dog-safety>.

Source: [Australia Post](#)

E-commerce drives postal revenue up in 2024

10-07-2025

“Preliminary 2024 results show a modest revenue growth of 2.1% for posts worldwide. Complete 2024 results as well as results for the first half of 2025 to be unveiled in the IPC Global Postal Industry Report, in November 2025

Brussels, 10 July 2025 – According to preliminary results published today by International Post Corporation (IPC), postal operators worldwide saw revenue increase by 2.1% on average in 2024 ⁽¹⁾, mainly driven by parcels.

Holger Winklbauer, CEO of IPC, commented on the results: *“Preliminary results show that posts’ efforts to increase efficiency while at the same time to capture the e-commerce growth, paid off. The overall economic uncertainty continues however to put pressure on posts and calls for posts to pursue their transformation.”*

regions) continue to constrain pricing flexibility and add burden, especially for legacy mail networks and in rural areas.

The industry is responding by diversifying services (e.g. financial services, logistics) and investing in automation and digital platforms to increase efficiencies and improve service. Rising cross-border online shopping is lifting parcel flows. Posts are expanding e-commerce services to capture this trend. In Asia Pacific, a growing middle class and urbanisation are driving parcel demand.

Energy and labour costs are high. Despite wage pressures and fuel prices, parcel unit prices have been under competitive pressure. Posts are introducing automation and optimising networks to contain costs.

The industry outlook is cautiously positive, though success will depend on managing costs and sustaining parcel momentum. Potential upside comes from further e-commerce acceleration and new service offerings (same-day delivery, digital/identity services).

The complete 2024 results will be presented in the IPC Global Postal Industry Report, which will be published in November 2025. The report will include a comprehensive and detailed review of the postal industry, covering over 50 postal operators worldwide and analysing key market trends. A publicly available summary, the IPC GPIR Key Findings, will also be published in November.

For more information on the IPC Global

While global letter mail volumes dropped, reflecting continuing digital substitution, parcel volumes are rebounding, with online shopping and cross-border e-commerce as key drivers. Regulatory obligations (universal service mandates, price caps in some

Postal Industry Report, please visit:
<http://www.ipc.be/services/markets-and-regulations/market-intelligence/global-postal-industry-report>.

(1) Averages for 2022 and 2023 are sourced from the IPC Global Postal Industry Report 2024 and are based on 49 posts. Averages for 2024 based on an unweighted mean of results of the following 32 posts: An Post,

bpostgroup, Canada Post, China Post, Correios Brasil, Correos, Correos de Chile, Croatian Post, CTT Portugal Post, DHL Group, Iceland Post, Japan Post, Latvian Post, Le Groupe La Poste, Lithuania Post, Magyar Posta, Omniva, Österreichische Post, Pos Indonesia, Pos Malaysia, POST Luxembourg, Posta Slovenije, Poste Italiane, Posten Bring, Posti, PostNL, PostNord, Slovenska Posta, Swiss Post, Thailand Post, Ukrposhta, United States Postal Service.