

Australia Post powers up sustainability milestones with next-gen electric delivery vehicles

14-10-2025

Australia Post is ramping up its national fleet modernisation with the rollout of 500 new electric delivery vehicles, reinforcing its commitment to safer, more sustainable and efficient parcel deliveries.

The new three-wheeled Rapide 3 marks a significant upgrade to Australia Post's delivery operations, offering improved safety performance and handling, enhanced productivity and speed, and the ability to tackle more challenging terrain.

Capable of reaching speeds of 80 km/h and covering up to 180km on a single charge, the Rapide 3 can carry up to 150 small parcels, which is a staggering 400% increase in capacity over the outgoing Honda motorbike. This boost in efficiency enables Posties to deliver more in fewer trips, getting parcels to customers sooner.

Australia Post Group Chief Executive Officer and Managing Director, Paul Graham said this was a significant investment towards future-proofing sustainable operations.

"This rollout is part of a broader transformation as we build the Australia Post of the future, one that is safer, more sustainable and ready to meet the changing needs of our customers.

"We've been investing in electric delivery vehicles for over a decade, and we're proud to operate Australia's largest electric delivery vehicle fleet.

"By continuing to invest in an electric fleet, new technology and smarter infrastructure, we're laying the foundations for a delivery network that can support our communities for decades to come," Mr Graham said.

Built for Australian conditions and with safety at the forefront, the Rapide 3 offers enhanced stability and manoeuvrability, and is engineered with an integrated canopy and windshield for improved on-road protection and comfort.

Electric delivery vehicles now travel more than 29 million kilometres annually across the Australia Post network and play a vital role in the organisation's path in targeting Net Zero emissions by 2050.

The latest rollout is supported by



purpose-built charging infrastructure at more than 37 sites nationwide, with on-site recharging available at the end of each delivery round. All 500 Rapide 3 vehicles will be deployed across the network to support the upcoming Peak period, with training already underway to assist Posties with the transition.

Source: <u>Australia Post</u>



A-third-of-Lithuanian-Posts-transport-will-be-electric-vehicles

09-10-2025



Austrian Post develops new system to calculate CO2 emissions per parcel

13-10-2025

Innovation already awarded two awards shortly after launch

To better track CO2e emissions, Austrian Post has developed a new system to calculate and report specific emissions data during transport and sorting for each individual parcel in accordance with ISO 14083-1. This system supports large-scale senders in preparing their official emissions reports and enables them to accurately report how much CO2e emissions were caused by the transport of their shipments. At the same time, the system highlights potential for improvement in the transport process for Austrian Post.

Peter Umundum, Deputy General Director, Board Member for Parcel & Logistics, Austrian Post: "Our self-developed system sets new standards in the logistics industry! We can provide our senders with additional information for their sustainability reporting and at the same time see how CO2e intensive our processes are and where we still have potential for improvement. This granularity at the shipment level is unique."

DIGITAL REPLICATION OF THE TRANSPORT ROUTE The self-developed GLECO methodology is used to calculate CO2e emissions . Swiss Post digitally recreates the transport process using scan events and, using the information collected on routes, vehicles, sorting machines, and delivery bases, can determine the emission intensity of each individual process step. Emissions from these processes are allocated to specific shipments based on a causation principle.

DOUBLE AWARD: AMAZON AND HERMES BUSINESS AWARD

Shortly after its launch, the new system received two industry awards for its novelty and innovative strength.

The first award was presented by Amazon on October 1st at the "Decarbonization Supplier Day" in Paris. The "Excellence in Emissions Reporting Award" recognized the development of a proprietary CO2e calculator.

Gianandrea Tita, Head of Purchasing, Amazon: "Amazon is committed to achieving net-zero emissions across all business areas by 2040. Decarbonizing our transportation network is a critical component of this. We appreciate the dedicated work and support of partners like Austrian Post, who provide



accurate and transparent emissions reporting and accompany us – and other customers – on our path to decarbonization."

On October 10, the next award was presented at the Vienna Hofburg. As part of

the "Austrian Business Gala," the HERMES Business Award was presented in several categories. The new system for CO2eCalculation at the parcel level was awarded as the winning project in the "Innovation" category.

Source: <u>Austrian Post</u>



New packaging bags from Paketa24 - a practical and sustainable solution for your shipments

27-10-2025

Croatian Post is introducing Paketa24 packaging bags to its offer for the first time, a new product that combines functionality, environmental responsibility and modern design.

The bags are made of recycled material, which contributes to waste reduction and environmental protection. In addition to being strong and waterproof, they are extremely lightweight, making them a practical choice for everyday sending of parcels.

Thanks to the self-adhesive tape, the bags can be closed easily and securely, and their reopening is not possible without visible damage. The marked space for the address label further facilitates and speeds up the preparation of the parcel.

The packaging bags are particularly suitable for sending clothing, shoes, bags and other fashion accessories, while sensitive or sharp-edged contents still need to be additionally protected in accordance with the instructions for packaging parcels.

Recognizable by their red color and the

Paketa24 logo, the bags come in two sizes: $265 \times 350 \text{ mm}$ $330 \times 430 \text{ mm}$

A new, larger size of 405×530 mm will soon be available, developed based on feedback from users who expressed a need for larger formats, for example for packaging jackets.

Packaging bags are currently available in 400 post offices at very affordable prices. A smaller bag costs only 30 cents, and a larger one costs 40. Given that the bags are very well received by users, they will soon be available in all post offices.

Croatian Post continues to listen to market needs and develop solutions that are sustainable, practical and user-friendly. Pack simply, safely and responsibly - with Paketa24 packaging bags.

Source: Croatian Post



Malaysia's Green Logistics Leader: Pos Malaysia Delivers Triple Sustainability Awards

14-10-2025

dPos Malaysia Berhad ("Pos Malaysiaâ€□ or "The Companyâ€□), the national post an parcel service provider, has achieved a remarkable triple victory across three major sustainability awards in as many weeks, cementing its position as the nation's leading green logistics provider.

The winning streak—spanning innovation, energy efficiency and ESG performance—demonstrates the breadth and depth of Pos Malaysia's commitment to environmental sustainability across all aspects of its operations.

Three Weeks, Three Wins

MIHAS Services Innovation & Sustainability
Award 2025 – Recognised for its
groundbreaking Pos Hijau Carbon Emissions
Tool, which provides customers with
transparent carbon emission tracking for
every shipment. The award also highlighted
Pos Malaysia's ambitious electric vehicle
deployment, with more than 1,500 EVs
operating across the country—the largest EV
fleet in Malaysia's logistics sector.

National Energy Awards 2025 (NEA) – Pos Malaysia secured three accolades for energy management excellence at the prestigious NEA ceremony, organised by the Ministry of Energy Transition and Water Transformation (PETRA) and officiated by Deputy Prime Minister YAB Datuk Seri Fadillah Yusof at Hilton Hotel, Kuala Lumpur.

From 173 submissions across diverse sectors, Pos Malaysia won:

- 1st Place in Energy Management (Small & Medium Building) for its Mail Delivery Centre in Bandar Baru Bangi & Seri Kembangan
- 1st Runner-Up in Energy Management (Large Building) for its National Mail Centre in Shah Alam
- Merit in Energy Management (Small & Medium Building) for its Pusat Pos Laju Kapar

The Edge ESG Awards 2025 – Gold – Pos Malaysia clinched Gold in the Transportation & Logistics category, based on its strong FTSE Russell ESG rating. The award recognises the company's robust environmental, social and governance performance across its nationwide operations.

A Holistic Approach to Sustainability



Commenting on the achievements, Charles Brewer, Group Chief Executive Officer of Pos Malaysia, said: "These awards are a testament to the hard work and dedication of our teams across the country. Sustainability is fundamental to how we operate at Pos Malaysia. From our Pos Hijau tool that helps customers track their carbon emissions, to our energy-efficient facilities, to operating Malaysia's largest EV fleet—we're embedding environmental responsibility into every part of our business. These wins validate that we're making real progress in reducing our environmental impact whilst maintaining the reliable service Malaysians depend on. We're proud of what we've achieved, but there's still much more to do as we continue building a business that's fit for the future."

Sustainability remains a key strategic priority for Pos Malaysia, with initiatives spanning multiple fronts:

- Green Fleet Leadership Operating Malaysia's largest logistics EV fleet with 1,252 e-bikes and 264 e-vans, Pos Malaysia has covered over 10.8 million kilometres emission-free—equivalent to circling the Earth 270 times. The company aims to achieve 100% green first and last-mile deliveries by 2030.
- Renewable Energy Infrastructure With 17 solar-powered facilities nationwide, Pos Malaysia has boosted its renewable energy mix to nearly 7.5%, preventing more than 2,900 tonnes of carbon dioxide emissions

- annually.
- Energy Efficiency Comprehensive initiatives including LED lighting upgrades, digitalisation and advanced energy management systems have been implemented across facilities nationwide.
- Customer Empowerment The Pos Hijau Carbon Emissions Tool enables customers to track and understand the environmental impact of their shipments, promoting transparency and informed decision-making.

Next Stop: Regional Recognition

Following the NEA success, Pos Malaysia will represent Malaysia at the ASEAN Energy Awards 2025 on 16 October at the Kuala Lumpur Convention Centre, showcasing the nation's best practices in energy management alongside other ASEAN nations during the 43rd ASEAN Ministers on Energy Meeting and 25th ASEAN Energy Business Forum. Pos Malaysia is honoured to be selected as a Session Owner for the Malaysia Pavilion at COP30 in Belém, Brazil. This recognition highlights our continued leadership in advancing sustainable logistics and our commitment to supporting Malaysia's representation on the global climate stage.

At Pos Malaysia, we are passionate about building trust to connect lives and businesses for a better tomorrow. These milestones reaffirm our commitment to



delivering not only parcels, but also meaningful, lasting impact for generations

to come.

Source: Pos Malaysia



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Australia Post drives forward with electric truck and renewable diesel

29-10-2025

Australia Post has today marked two major steps forward in its commitment to more sustainable logistics, unveiling its first heavy-duty large electric truck and announcing a new renewable diesel partnership with Ampol.

The new Mercedes-Benz eActros, manufactured by Daimler Truck, is the first heavy-duty electric truck to join Australia Post's national fleet, demonstrating the organisation's commitment to low-emission delivery solutions. The eActros produces zero tailpipe emissions, offers advanced safety features and delivers a quieter, more efficient driving experience suited to urban and regional freight routes.

Australia Post General Manager Network Assets and Implementation, Mitch Buxton, said the eActros is an important step in understanding how large electric vehicles can integrate into the organisation's operations.

"Trialling the eActros will give us valuable insights into how heavy-duty electric vehicles can perform across our network. We've been investing in electric delivery vehicles for more than a decade, and this is the next step in building a cleaner, smarter and more resilient fleet for the future," said Mr Buxton.

"Introducing electric trucks is not without its challenges, from charging infrastructure to range and load capacity – but it's a challenge we are excited to take on."

Coinciding with this launch, Australia Post has also partnered with Ampol to supply 5 million litres of Amplify Diesel R10, consisting of a 10% blend of renewable diesel, to its Redbank Parcel Facility in Brisbane. The renewable diesel will be used in the site's existing truck fleet of 89 vehicles over the next year, reducing lifecycle emissions without requiring engine modifications.

Together, the two initiatives reflect Australia Post's multi-solution approach to reducing emissions across one of the nation's largest and most diverse transport fleets, evolving in step with advances in technology and cleaner energy solutions.

"We know there's no single path to decarbonising a fleet of our size and scale. That's why we're exploring a range of cleaner alternatives, from electric vehicles to



renewable diesel to find the best mix to support the size of our operations. Each step helps us learn, adapt and keep driving on our path to target net zero emissions by 2050," added Mr Buxton.

Brad Phillips, Ampol General Manager B2B said Ampol is proud of the role it continues to play in supporting customers as their transport energy priorities evolve.

"Renewable diesel has the potential to lower fuel lifecycle emissions as its manufactured from renewable feedstocks such as canola or waste products, and is a logical solution for hard to abate industries where fleet or infrastructure changes are not required," said Mr Phillips.

"We're excited to support Australia Post in their journey through the energy transition."

These initiatives form part of Australia Post's broader sustainability commitment which includes targeting Net Zero by 2050.

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Source: Croatian Post



Improved income in a challenging business environment

28-10-2025

PostNord reports continued earnings growth in the third quarter. The improvement programs continue to deliver as planned, contributing to important cost reductions and good growth in the parcel business. Overall, this is generating improved income, although the profitability of the Danish mail business is declining sharply as a result of the business being wound down.

Attractive Nordic parcel offering for customers and consumers

The parcel market is growing, although there is intense competition and price pressure. We are continuing to invest in key growth areas – international parcel volumes and C2C. At the same time, we are continuing to expand our network of parcel lockers, a highly popular delivery option among consumers, alongside home delivery and service points.

The market is undergoing constant change, which demands a focus on continuous development. In response, we are pushing ahead with our Market Leadership and Cost Leadership programs at full speed, and have a clear focus on strengthening our customer offering and securing PostNord's long-term competitiveness.

Essential adjustments to mail operations

As we have previously communicated, PostNord Denmark will stop delivering mail in 2026. Since the turn of the millennium, letter volumes in Denmark have dropped by more than 90 percent. The Danish postal law that came into effect in 2024 has accelerated this decline even further. During the quarter, efforts continued to adapt the organization to new conditions.

In early July, the Swedish government announced a set of proposed changes to the Postal Ordinance, with these proposed to enter into force on January 1, 2026. The changes include extending the timeframe for mail delivery by one day. We welcome the proposal, which is an important step in ensuring a commercially sustainable and universal postal service. The consultation period ended on October 15, and we are now awaiting the government's decision.

On track to achieve fossil-freedom and zero emissions

In terms of our target of net zero emissions by 2040, we have taken important steps towards achieving zero-emission and fossil-free transportation. Heavy electric



trucks are now used in all the Nordic countries in which we operate, with these being run directly by us or via partnerships. During this quarter, after 113 years, we stopped transporting mail by air. From now

on, only overland mail deliveries transported by rail or road will be carried out.

Source: PostNord



New Direction Brings Results: Omniva Ended the Third Quarter with a Net Profit of 1.7 Million Euros

31-10-2025

The financial results of Omniva, the international postal and parcel logistics group owned by the Estonian state, confirm a positive turnaround in the company's performance. The group's net profit for the third quarter of 2025 was 1.7 million euros, compared with a net loss of 3.7 million euros in the same period in 2024.

Financial results improved primarily thanks to growth in parcel volumes and parcel service revenue. The group's parcel volume grew by 14% compared to the third quarter of 2024, reaching 13.0 million parcels. Sales revenue increased by 13% during the same period, reaching 38.8 million euros.

Once again, growth in parcel services was driven by international transit (parcel volume up 29%, revenue up 47%), while the domestic market also showed steady growth (parcel volume up 9%, revenue up 10%). However, the growth in the domestic market came from Lithuania and Latvia, as parcel volumes in Estonia declined. "This unfortunately reflects the more difficult economic environment and reduced consumption in Estonia," said Martti Kuldma, Chairman of the Management Board of the group.

"Intense competition and strong price pressure are relevant in all three countries – several competitors have significantly expanded their parcel locker networks in the Baltic market and adopted rather aggressive pricing strategies. I am pleased that despite this, we managed to maintain our market position, increase both volumes and sales revenue, and significantly improve profitability. This is solid work by the Omniva team in a challenging environment," added Kuldma.

An important role in the improved financial results was also played by the optimization plan developed in spring – automation and reduction of general costs, which resulted in a 20% reduction in labor costs in support functions. "We reorganized office work related to core operations to be leaner and more efficient. In the second and third quarters, the results were still affected by redundancy costs, so we will see the full impact of the optimization plan only in the fourth quarter and in 2026," explained Kuldma.

In nine months, the Group earned a net profit of €5.2 million, including extraordinary income, compared to a net loss of €4.4



million in the same period last year. The Group's adjusted net profit, excluding one-off income, was €0.1 million for the same period, representing a significant improvement compared to the adjusted net loss of €5.5 million in the same period last year. However, the postal and parcel delivery business is highly seasonal – the Christmas period, the quarter with the highest volumes of the year, is still ahead.

Changes Needed to Ensure the Sustainability of Postal Services

In contrast to the strong financial results of parcel services, postal services continue to decline. The volume of the universal postal service fell by 16% and the volume of periodicals by 12% in the first nine months of the year, resulting in a total loss of 3.5 million euros for Omniva. Estonia is no different from the rest of Europe in this respect – the consumption of paper letters and newspapers is steadily declining everywhere, and ensuring the sustainability of postal services is a common challenge. Solutions vary by country – for example,

Denmark decided to abandon the obligation to provide a universal postal service, while Lithuania legalized the use of parcel lockers for the delivery of mail and periodicals.

"Omniva's vision is that postal services remain important for many Estonians and must be preserved. We believe that the best possible solution is to combine the declining-volume postal and growingvolume parcel networks. In the third quarter, we also took an important step in this direction – we began producing community parcel lockers to create a nationwide network of convenient, nearby lockers. We also believe that consolidating postal services across neighboring countries would be beneficial – Omniva is participating in the tender for the universal service provider in Lithuania for the period 2027–2035," said Kuldma.

In June, the Supervisory Board of AS Eesti Post appointed Rainer Rohtla as the new Chairman of the Board and Anna Kõuts as a new member of the Board.

Source: Omniva



"Impact Stories" brings together representatives of political parties in a boxing ring to discuss the role of physical communication.

03-11-2025

CTT - Correios de Portugal and APPM - Associação Portuguesa dos Profissionais de Marketing promoted another round of the "Impact Storiesâ€□ initiative, with representatives from the three main political parties taking to the stage to discuss the effectiveness of physical communication in an increasingly digital context.

With the aim of highlighting the impact of personalized, hand-delivered communication, discussions focused on the similarities between political and advertising communication, the effectiveness of physical contact in political communication (in a world dominated by digital technology), and what brands can learn from this reality of proximity and authenticity.

The event took place on October 30th at the Kolmachine gymnasium in Lisbon and featured the participation of Ricardo Carvalho from the PSD, Sérgio Cintra from the PS, and Rui Paulo Sousa from CHEGA, moderated by Rui Ventura, a member of the

APPM Strategic Council.

There was also a presentation on "How physical advertising inspires, wins over and converts" by Miguel Cal, Head of Marketing Strategy B2B.

Mail order is an important differentiating tool for companies, allowing them to reach their target audience directly and individually, without the "noise and immediacy" of digital media. With effective metrics and business models, this communication channel is gaining relevance in communication strategies.

Source: CTT Portugal Post



PostNL reports Q3 2025 results

06-11-2025

Highlights Q3 2025 New strategy and Breakthrough 2028 ambition launched at Capital Markets Day on 17 September Q3 2025 result PostNL according to plan

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Q3 2025 result PostNL according to plan Parcel volumes up 1.0%, with volumes from international customers continuing to outpace domestic volumes and negative mix effects within the domestic customer base Mail volume down 5.0% due to regular substitution, supported by first part of election mail and one-off mailings YTD normalised EBIT of €(43) million at Mail in the Netherlands reinforces urgent need for adjusted postal regulation Planned costs savings achieved at both Mail in the Netherlands (€10 million) and Parcels (€9 million), with additional efficiency improvements at Parcels 33% emission-free last-mile delivery (Q3

2024: 28%)

FY 2025 outlook re-iterated **CEO** statement

Pim Berendsen, CEO of PostNL, commented: "In the third quarter, the main trends continued and overall performance was in line with expectations. We are fully focused

on delivering on our Breakthrough 2028 ambition as presented at our Capital Markets Day. We aim to grow our business, create sustainable value, lead through innovation and make an impact that matters. With this strategy, we are entering a new chapter in our transformation.

"The decline of normalised EBIT to €(43) million over the first nine months in 2025 at Mail in the Netherlands reinforces the urgent need for changes in the postal regulation. In October, the Minister initiated an appreciated next step towards ensuring a viable postal service. It is proposed to adjust the postal regulation to ease the Universal Service Obligation (USO) by extending the delivery framework to D+2, at a quality level of 90% as of 1 July 2026, and to D+3 at 92% quality a year later. However, as the proposal is still insufficient to cover the net costs of the fulfilment of the USO, it remains necessary to find a solution here. Uncertainty around the timelines in the political process persists. A decision on our appeal regarding the rejection of our application for a financial contribution for 2025 and 2026 and the reaction of the Minister on our request for withdrawal of the USO designation are



expected soon. Together, these will determine our next steps towards a sustainable future of the postal service. In the meantime, we continue to make every possible effort to maintain a reliable service and remain committed to an accessible and financially viable postal service for everyone in the Netherlands.

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"We re-iterate our 2025 outlook for normalised EBIT to be in line with 2024, in an ongoing volatile economic environment, acknowledging that the contribution of the Q4 performance will be even more significant than in previous years. We emphasise our intention to pay a dividend over 2025 and hold on to our aim to be properly financed, taking into consideration the anticipated improvement in performance going forward and the progress towards a future-proof postal service."

Source: PostNL



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Changes Needed to Ensure the Sustainability of Postal Services

In contrast to the strong financial results of parcel services, postal services continue to decline. The volume of the universal postal service fell by 16% and the volume of periodicals by 12% in the first nine months of the year, resulting in a total loss of 3.5 million euros for Omniva. Estonia is no different from the rest of Europe in this respect – the consumption of paper letters and newspapers is steadily declining everywhere, and ensuring the sustainability of postal services is a common challenge. Solutions vary by country – for example, Denmark decided to abandon the obligation to provide a universal postal service, while Lithuania legalized the use of parcel lockers for the delivery of mail and periodicals.

"Omniva's vision is that postal services remain important for many Estonians and must be preserved. We believe that the best possible solution is to combine the declining-volume postal and growingvolume parcel networks. In the third quarter, we also took an important step in this direction – we began producing community parcel lockers to create a nationwide network of convenient, nearby lockers. We also believe that consolidating postal services across neighboring countries would be beneficial – Omniva is participating in the tender for the universal service provider in Lithuania for the period 2027–2035," said Kuldma.

In June, the Supervisory Board of AS Eesti Post appointed Rainer Rohtla as the new Chairman of the Board and Anna Kõuts as a new member of the Board.

Source: Omniva



Poste Italiane wins the international "Free to Grow" award

14-10-2025

Poste Italiane has received the international "Free to Grow" award. The recognition, awarded by the La Caramella Buona Association, recognizes Poste Italiane's initiatives for social inclusion, child protection, attention to vulnerable and disadvantaged groups, and support for the third sector. Accepting the award, now in its eighth year at the Circolo Ufficiali Pio IX in Rome, was Poste Italiane's General Manager, Giuseppe Lasco. Over the course of his career, he has held senior roles, including Head of the Corporate Affairs Division and Co-General Manager of Poste Italiane, as well as senior positions at Terna SpA, consolidating his expertise in governance and corporate strategy.

The motivation

The "Liberi di crescere" award organizers emphasized that "Poste Italiane has established itself in the social sector, not only as the largest Italian company but also as the most ethical and sensitive. Inclusion, child protection, and care and attention for vulnerable and disadvantaged groups are a vocation that Poste Italiane has championed for years, promoting projects and initiatives aimed at providing concrete support to the third sector." The La Caramella Buona association also highlighted its ongoing

relationship with Poste Italiane and the concrete assistance it has received over the years, which has enabled it to provide assistance to victims of violence by welcoming them into safe shelters and providing them with legal and psychological support. Furthermore, thanks to Poste Italiane, the association noted that "projects have been implemented for thousands of students throughout Italy, promoting training sessions in schools to combat abuse, bullying, and youth distress."

Source: Poste Italiane



"Impact Stories" brings together representatives of political parties in a boxing ring to discuss the role of physical communication

03-11-2025

CTT - Correios de Portugal and APPM - Associação Portuguesa dos Profissionais de Marketing promoted another round of the "Impact Storiesâ€□ initiative, with representatives from the three main political parties taking to the stage to discuss the effectiveness of physical communication in an increasingly digital context.

With the aim of highlighting the impact of personalized, hand-delivered communication, discussions focused on the similarities between political and advertising communication, the effectiveness of physical contact in political communication (in a world dominated by digital technology), and what brands can learn from this reality of proximity and authenticity.

The event took place on October 30th at the Kolmachine gymnasium in Lisbon and featured the participation of Ricardo Carvalho from the PSD, Sérgio Cintra from the PS, and Rui Paulo Sousa from CHEGA, moderated by Rui Ventura, a member of the APPM Strategic Council.

There was also a presentation on "How physical advertising inspires, wins over and converts" by Miguel Cal, Head of Marketing Strategy B2B.

Mail order is an important differentiating tool for companies, allowing them to reach their target audience directly and individually, without the "noise and immediacy" of digital media. With effective metrics and business models, this communication channel is gaining relevance in communication strategies.

Source: <u>CTT Portugal Post</u>



Tips from NZ Post and Police to keep your parcels secure this festive season

20-10-2025

NZ Post Chief Customer Officer Bryan Dobson says theft of mail and parcels is a very disappointing occurrence. "We are coming up to the busy season for NZ Post and our teams will be working hard to get parcels and mail items where they need to be. We offer a range of delivery options to help our customers protect themselves from parcel theft.â€□

Bryan says customers should consider downloading the NZ Post app, which allows easy access to services such as leave my parcel and collect my parcel.

"If you're not going to be home, there's our leave my parcel service, where you can tell us a safe spot to leave your parcel on your property. With 'leave my parcel' you can arrange this for all of your parcels delivered to your property or just one delivery. Or alternatively you can have you parcel sent to one of our convenient locations around New Zealand for collection."

"We also encourage Kiwis to clear their letterbox regularly, and consider installing a lock or investing in a parcel locker style mailbox. I'd also like to remind people not to send gift-cards, vouchers and money through the post."

If a parcel or mail item is stolen after NZ Post completes delivery of the item, the theft becomes a Police matter and needs to be reported to the Police.

"We encourage Kiwis to report any suspicious behaviour, such as individuals hanging around letterboxes, or vehicles acting suspiciously, to the Police by phoning 105 or submit a 105 report online," says Bryan.

Police are continuing to urge the public to immediately report any thefts of parcels and mail.

"We encourage anyone who has been the victim of dishonesty offending to report it as soon as possible," says Inspector Brett Callander, National Community Prevention Manager.

"If you see any suspicious activity, such as people loitering around letterboxes or properties, please contact Police."

"Another prevention measure is to have your mail or parcels delivered to a trusted neighbour if you are not going to be home when it is delivered."



Police encourage people to join a Neighbourhood Support group as it can be a good way to deter theft with more people in your neighbourhood keeping an eye out for suspicious activity.

Other top tips to reduce the risk of mail theft include:

- Clear your letterbox in a timely manner and put a hold on your mail delivery if you're going away.
- Use the NZ Post app or website to leave my parcel, allowing you to arrange a safe spot on your property

for one, some, or all of your deliveries.

- Use the NZ Post app or website to collect my parcel, where you can have you parcel sent to one of our convenient locations around New Zealand for collection.
- Provide clear delivery instructions for couriers to leave a package safely hidden or secured within your property.
- Consider installing security cameras and/or security camera messaging near your letterbox or front of property.

Source: NZ Post



Global trade withstands tariff turbulence - DHL Global Connectedness Tracker, 2025 Special Update

14-10-2025

Released in partnership with NYU Stern, the DHL Global Connectedness Tracker offers a first systematic look at shifts in global business amid trade policy turbulence.

Global trade is holding strong - even as U.S. tariffs hit highs not seen since the 1930s. DHL and New York University's Stern School of Business have released a special update to the DHL Global Connectedness Tracker, offering the first systematic assessment of how international trade and business investment are reacting to shifting U.S. trade policy under President Trump's second term. This edition draws on over 20 million data points from more than 25 sources to provide a comprehensive overview of the changing landscape of globalization and global trade.

Global trade on track to match growth rate of previous decade through 2029

Global trade is projected to keep growing. The Tracker's composite forecast projects a 2.5% annualized growth rate in global trade volumes from 2025 to 2029 - roughly matching the pace of the previous decade. One reason why trade can continue growing even as the U.S. raises tariffs is that only 13% of global goods imports went to the U.S. in 2024 and 9% of exports came from the U.S. Another is that most countries have not followed the U.S. in implementing broad

tariff increases.

Tariffs are slowing, not stopping trade growth

While U.S. tariffs are predicted to slow global trade growth, they are not expected to stop it. Before the current wave of tariff increases (in January 2025), global goods trade volume was forecast to grow at a 3.1% annualized rate over the 2025 to 2029 period - since downgraded to 2.5%. North America experienced the steepest downgrade, with projections falling from 2.7% in January 2025 to just 1.5% by September. Most other regions experienced smaller downward revisions.

In contrast, forecasts were upgraded for South & Central America and the Caribbean, as well as the Middle East & North Africa. Most countries in these regions face relatively small U.S. tariff increases, and Middle East trade is expected to benefit from increased oil production and exports.

Global trade defies tariff turbulence in first half of 2025



The DHL Global Connectedness Tracker also reveals that, in the first half of 2025, international trade grew faster than in any half-year since 2010, excluding the pandemic rebound. U.S. imports surged early in 2025 as buyers rushed to frontload purchases ahead of tariff hikes. China fully offset declining exports to the U.S. with increased shipments to the ASEAN (Association of Southeast Asian Nations) region, while also substantially growing its exports to Africa, the EU, and other markets. Even after the frontloading wave in the U.S. subsided, global trade volumes remained above prior-year levels.

Business decision makers continue betting on foreign markets

Data on international corporate investment during the first half of 2025 were mixed, but they underscore the general resilience of global business. There was no pattern of companies redirecting investment from foreign to domestic markets. The cross-border share of M&A deals, for example, remained largely unchanged. However, uncertainty did appear to deter some cross-border investment, especially smaller transactions and new investments during the second quarter of 2025.

Source: **DHL Group**



24 Casa&Famiglia locations in Friuli Venezia Giulia with tailor-made services for residents

14-10-2025

Poste Italiane expands its family-friendly spaces: 24 Poste Casa & Famiglia branches are operating throughout the region.

The presence of Punto Poste Casa & Famiglia spaces in post offices across Friuli Venezia Giulia is growing. There are 24 spaces dedicated to families in the region, fostering relationships, simplifying access to services, and offering a range of products tailored to different needs.

The operational headquarters In Pordenone, the 5 Punto Poste Casa & Famiglia are present in the post offices of Pordenone Santa Caterina (Central Post Office) and Pordenone 4 (Via Montereale); Spilimbergo, San Vito al Tagliamento, Sacile; in Trieste in the post offices of Poste Centrali (Piazza Vittorio Veneto), Trieste 4 (Via delle Settefontane); Trieste 7 (Via Marconi); in Gorizia in the post offices of Gorizia Verdi (Via Verdi), Gradisca and Monfalcone, Ronchi dei Legionari (currently closed for renovations); in Udine in the post offices of Poste Centrale Udine (Via Vittorio Veneto) and Udine 10 (Piazzale Valle del But); Tolmezzo, Gemona del Friuli, Tarcento, Feletto Umberto, Cividale del Friuli, Codroipo, Cervignano del Friuli, San Giorgio di Nogaro, Latisana, Pasian di Prato.

Available services and products
At Poste Casa & Famiglia branches in
Pordenone, Udine, Gorizia, and Trieste, you
can find both mobile and home phone
services. You can also request payment
methods such as PostePay Evolution and
purchase Poste Guidare Sicuri (Safe Driving
Liability Insurance) to insure your family car
against damage to people or property. You
can also request all typical postal savings
products (savings books and postal savings
certificates). Specialized solutions for
electricity and gas are also available.

Energy and sustainability

Two and a half years after the launch of its electricity and gas offering, the number of residential customers has reached nearly 900,000, establishing Poste Italiane as a key player for Italian families. Electricity comes 100% from renewable sources, and thanks to the purchase of certified energy, the GSE guarantees the origin of electricity. Gas is offset, meaning the purchase of CO2 credits equivalent to the emissions of Poste Energia's gas customers, as part of participation in international projects. Please note that appointments can be booked at



post offices by calling 06 45264526 or via the Poste Italiane app.

Source: Poste Italiane



DHL Group commits more than â, ¬300 million to accelerate trade growth across Africa

15-10-2025

This investment underscores DHL's commitment to Sub-Saharan Africa and supports AfCFTA's goals to boost intra-African trade and strengthen Africa's position in global markets.

DHL Group ("DHL") today announced a €300+ million planned investment in Sub-Saharan Africa (SSA), reaffirming its long-term commitment to a region of growing strategic importance in global trade. The multi-year initiative will be deployed across DHL Express, DHL Global Forwarding, and DHL Supply Chain to expand infrastructure, enhance service capabilities, and unlock opportunities for businesses across key sectors including e-commerce, perishables, energy, and life sciences & healthcare

Africa's trade opportunity is rising as regional integration gathers pace. The African Continental Free Trade Area is creating a continental market that can deepen intra-African commerce and open new corridors with the rest of the world. Progress depends on continued improvements in infrastructure and trade facilitation, but cross-border flows have remained resilient and African enterprises are increasingly connecting to global value chains.

According to the latest update of the DHL Global Connectedness Tracker, Sub-Saharan Africa led all world regions in the first half of 2025 with a 10% year on year increase in trade value (in current US dollars), ahead of North America at 7% and South & Central America, Caribbean at 5%. Current forecasts as of September 2025 indicate the region's trade volume will grow by an average of 4.3% per year over 2025 to 2029, the second-fastest globally behind South & Central Asia.

"Africa is at a pivotal moment in its trade journey," said John Pearson, CEO of DHL Express. "Despite global volatility, the continent continues to show resilience and momentum. Our investment reflects confidence in Africa's trajectory and DHL's commitment to enabling the trade flows that drive inclusive growth. By strengthening our network and capabilities, we aim to make it easier for African businesses, from small and medium enterprises (SMEs) to large corporates, to compete on the world stage."

Across DHL Express, the investment will



include upgrading gateways, adding aviation uplift and extending time-definite coverage into second cities that are emerging as demand centres under AfCFTA. As the only integrator with a dedicated air network in Sub-Saharan Africa, Express will link these cities more tightly to Africa-Europe and Africa-Asia lanes, building on recent growth in Ethiopia and Nigeria.

Hennie Heymans, CEO, DHL Express
Sub-Saharan Africa said, "Our focus is to be
closer to customers and make cross-border
shipping simpler and more reliable. As trade
expands, businesses are asking for
predictable transit times, consistent delivery
performance and support that understands
local conditions. By raising the bar on service
and proximity, we will help more African
companies trade efficiently and compete on
a bigger stage."

DHL Global Forwarding will focus its investment on strengthening key industry solutions that are driving Africa's trade growth. The division is expanding its capabilities in energy and industrial projects, supporting Africa's role in the global energy transition; enhancing cold-chain and perishables logistics for agriculture and horticulture exporters; and scaling its expertise in life sciences and healthcare with specialized temperature-controlled transport. These enhancements build on DHL's established freight forwarding network and customs expertise across major

African trade lanes connecting the continent with Europe, Asia and the Middle East.

Amadou Diallo, CEO of DHL Global Forwarding Middle East & Africa, added: "Customers are navigating shifting trade patterns and tighter regulatory requirements, so reliability and visibility matter more than ever. We are strengthening forwarding solutions with deeper local expertise and enhanced digital tools, giving clients clearer control of their shipments from origin to destination. The goal is straightforward: keep goods moving predictably and help customers capture growth where demand is emerging."

DHL Supply Chain will add capacity and transport-led solutions with a clear focus on the transporter sector and life sciences & healthcare, including additional temperature-sensitive capability to support critical healthcare flows and fast-moving fulfilment as supply chains mature, particularly as demand for third party logistics services continues to grow in the core South African market.

Orkun Saruhanoglu, CEO, DHL Supply Chain Middle East & Africa, said: "DHL Supply Chain is expanding in South Africa as the economy gains momentum and supply chains become more sophisticated. We are seeing growing demand for specialised, outsourced logistics, particularly in life sciences and healthcare and across the



transporter sector. By adding capacity, strengthening transport-led solutions and applying our contract logistics expertise, we will help customers improve service quality, manage risk and scale with confidence."

DHL is investing in programs that extend participation in trade and support sustainable growth. Through its GoTrade initiative, the company provides SMEs with training and customs expertise to access international markets. In addition, the business is piloting renewable energy and alternative fuel projects across its facilities in

Sub-Saharan Africa and advancing digitalization through Al-enabled monitoring, route optimization, and digital customs tools to reduce friction in cross-border trade.

With unrivalled coverage across all African markets, DHL Group remains uniquely positioned to connect the continent to the world and enable the next chapter of its growth.

Source: DHL Group



Avoid the Christmas rush with Australia Posts last-sending dates

15-10-2025

Australia Post today announced the all-important last sending dates for Christmas gifts and cards urging customers to plan ahead to ensure presents arrive by Thursday 25 December.

Gary Starr, Australia Post Executive General Manager Parcel, Post and eCommerce Services said customers should check the sending deadlines for their chosen destination on the website and plan Christmas posting early to give parcels and cards the best chance of arriving on time.

"Christmas is the busiest time of year for our network and we know how important it is for parcels and cards to arrive on time. We're sharing these key dates early so people can plan ahead, while also scaling up our operations with thousands of extra team members.

"Planning ahead is the best way to make sure your gifts reach loved ones — and while we'll still deliver items sent after the recommended dates as quickly as possible, we can't guarantee they'll arrive before Christmas," Mr. Starr said.

All last sending dates are now available to view at auspost.com.au/christmas, which include domestic sending via Parcel Post and Express Post, and international sending via Economy Air, International Standard and International Express.

To stay informed about delivery updates, including expected arrival times and any major service interruptions or impacts to the network, customers can use the Australia Post app or visit auspost.com.au/service-updates.

Source: Australia Post



Austrian Post launches worlds first 3D printed stamp

16-10-2025

Back in 2005, Austrian Post chose the edelweiss as the iconic motif for a technical innovation, stitching the first Austrian postage stamp in fabric. Now the edelweiss is returning as a stamp - and this is a world first. The "Edelweiss Reloaded" is the world's first 3D-printed stamp. It was presented in fitting style by Wolfgang Schnabl, President of the Austrian Alpine Club, and Walter Oblin, CEO of Austrian Post.

The new edelweiss stamp was produced using a special 3D printer: Tiny droplets of liquid photopolymer were applied to stamp sheets through fine nozzles and cured by UV light before the next droplets were applied. This process created the edelweiss blossom motif, layer by layer, with printed hairs in varying color gradients and heights. The printed blossom is soft and pliable, and its velvety surface resembles that of a real edelweiss. The green lettering was also applied three-dimensionally using a 3D printer. Both the embroidered stamp from 2005 and the "Edelweiss Reloaded" were produced by the traditional Vorarlberg company Hämmerle & Vogel.

In keeping with the stamp motif, a special post office will be held during the Annual General Meeting of the Austrian Alpine Club.

Philatelists and mountaineers have the opportunity to purchase the "Edelweiss Reloaded" for the first time on Saturday, October 18, from 9 a.m. to 1 p.m. at the Helmut List Hall in Graz (Waagner-Biro-Straße 98a, 8020 Graz) and have it canceled with a corresponding special cancellation.

The stamp has a face value of €6.50 (rate: Economy Letter International L, for all of Europe) and is issued in a limited edition of only 90,000. It can be used to frank letters like a conventional stamp. It will be available from Saturday, October 18, at all post offices, onlineshop.post.at, and from the Austrian Post's Collector Service (phone: +43 577 67 – 95095; email: ).

Source: <u>Austrian Post</u>



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According to the latest update of the DHL Global Connectedness Tracker, Sub-Saharan Africa led all world regions in the first half of 2025 with a 10% year on year increase in trade value (in current US dollars), ahead of North America at 7% and South & Central America, Caribbean at 5%. Current forecasts as of September 2025 indicate the region's trade volume will grow by an average of 4.3% per year over 2025 to 2029, the second-fastest globally behind South &

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Sub-Saharan Africa said, "Our focus is to be closer to customers and make cross-border shipping simpler and more reliable. As trade expands, businesses are asking for predictable transit times, consistent delivery performance and support that understands local conditions. By raising the bar on service and proximity, we will help more African companies trade efficiently and compete on a bigger stage."

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customs tools to reduce friction in crossborder trade.

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Source: **DHL Group**



USPS Postal Service Ready To Deliver for 2025 Holiday Season

22-10-2025

The Postal Service is more than ready to deliver for the 2025 holiday season. Continued investment in modernization will boost the strong service customers have come to expect throughout the organization's 250 years of service to the nation.

Planning for peak delivery season begins every January. Over the past four years, USPS has invested nearly \$20 billion in its facilities and processing capabilities with the goal of realigning the national postal network to meet the mailing and shipping needs of the modern consumer.

Through its investments, the Postal Service has built capacity into its processing, logistics and delivery infrastructure to meet customers' evolving mail and package needs. USPS is implementing strategies to stay ahead of challenges, pulling together its people, technology, transportation, equipment and facilities into a well-integrated, streamlined mail and package network.

As a result, USPS is ready to handle the expected increase in mail and package volume during the holidays. These efforts will enable dependable, affordable and high-quality service throughout the season.

"The Postal Service plans throughout the year to deliver the nation's mail and

packages during the high-volume holiday season and we are well prepared and ready to deliver for the American public," said Postmaster General and CEO David Steiner. "For the past several years, the Postal Service has been gaining market share in our package business, which reflects the strong value and excellent portfolio of the shipping options we provide. We expect to see a continuation of this trend in the coming holiday period and to continue winning a larger share of the nation's shipping business."

Key accomplishments and areas of progress ahead of the 2025 peak holiday season include:

- Increasing daily processing capacity from 60 million to 88 million by deploying more than 600 package sorters: USPS has expanded its daily package processing capacity by adding 614 state-of-the-art package sorting machines over the past five years, including 94 installed this year alone. The machines have automated scanning capabilities that ensure tracking visibility for



our customers as packages move through the postal system. These machines allow us to handle more and larger packages than the legacy machines and prepare the Postal Service for the expected surge in package volume for the holidays.

- By comparison, in December 2024, USPS delivered 45 percent more packages per operating day than its competitors, in addition to also delivering more than 350 million mail pieces per operating day. Hiring 14,000 seasonal employees: USPS has stabilized its workforce since 2020 through the conversion of nearly 232,000 precareer employees to full-time positions. This year, it plans to hire 14,000 temporary employees down from 40,000 just a few years ago. The seasonal workforce will complement the full-time employee base and better position the Postal Service to handle the extra holiday volume in key locations throughout the nation.
- Expanding turnaround service: In July, USPS updated its service standards. The new standards allow the organization to expand its reach for turnaround service processing and delivering mail and packages within the same region. The turnaround service enhancements will now have a 2-day or 3-day service standard. This means local consumers and businesses can send holiday greetings in the region more quickly and reliably.
- The debut of new facilities: In 2025, USPS

- opened new facilities in Dallas; Phoenix;
 Johnson City, TN; and other locations, and will soon open buildings in Memphis, TN;
 Birmingham, AL; Tampa, FL; and San Antonio, TX. Within the past four years, USPS has opened nine regional processing and distribution centers, known as RPDCs; 19 regional transfer hubs, known as RTHs; 17 local processing centers, known as LPCs; and 133 sorting and delivery centers or S&DCs all to ensure the space needed to not only process additional holiday volume but to better serve customers year-round.
- Improving proactive, strategic planning in targeted markets: The organization recently created a chief performance officer position and an associated group to look across its entire enterprise and identify ways to work more effectively and efficiently. Additionally, this group is working more closely with USPS customers and taking a consultative approach to matching customer needs with postal solutions.
- New vehicles in the postal delivery fleet are now on routes: USPS has received nearly 29,000 new vehicles this year and deployed more than 24,000 of them on postal delivery routes. The Postal Service expects to acquire a total of 106,480 new vehicles, including 66,000 zero-emission electric vehicles, demonstrating the organization's commitment to sustainability and environmental responsibility while ensuring reliable service.



- Variety of products and services for shipping gifts: The Postal Service has a range of convenient and affordable options for customers to get their mail and packages where they need to go during the holidays quickly and reliably. With \$100 insurance and tracking included on most shipments, customers can rely on USPS Ground Advantage (2-5 business days), Priority Mail (2-3 business days) and Priority Mail Express (1-3 business days) during the holidays.
- As in years past, the Postal Service will also

prioritize morning parcel delivery, enhanced scanning technology and extended retail and pick-up delivery hours at popular Post Office locations. It will also continue to offer the lowest postage rates in the industrialized world. In addition, USPS delivers more mail than any other postal system in the world, serving nearly 169 million addresses, and processes and delivers 44 percent of the world's mail.

Source: USPS



Marie-Ange Debon appointed Chairwoman and Chief Executive Officer of La Poste Groupe

23-10-2025

Following the process provided for by Article 13 of the French Constitution, Marie-Ange Debon has been appointed Chairwoman and Chief Executive Officer of La Poste Groupe for a five year term as of October 22, 2025.

"I am honoured and proud to be taking on the role of chairwoman of La Poste Groupe and succeed Philippe Wahl who has led its transformation over the past 12 years. Throughout my career, I have chosen to serve the public interest within companies engaged in public service missions. My experience in developing major groups, notably internationally, will also be an asset for La Poste, whose business lines are all exposed to competition. As the group's new leader, I will be committed, alongside our postmen and women, to continue to develop and transform La Poste to provide critical services to the population across the country."

Marie-Ange Debon, Chairwoman and Chief Executive Officer of La Poste Groupe

The Board of Directors warmly thanked Philippe Wahl for his achievements as head of the group. Under his leadership, La Poste has undergone an extensive transformation is response to the decline of its traditional postal business, becoming a leader in parcel deliveries in France and Europe as well as a major bancassurance and services group. Of its €34.6 billion in revenue, 44.6% is now generated internationally.

"I am very pleased to hand over the reins today to a talented leader. I am confident that Marie-Ange Debon's personal and professional qualities, her strong sense of the public interest and her result-driven culture will be key, alongside our postmen and women, in facing the challenges of the years ahead."

Philippe Wahl, Former Chairman of La Poste Groupe

The Board of Directors also expressed its gratitude to Philippe Bajou, Deputy Chief Executive Officer, for his role as interim CEO since 25 June.

Marie-Ange Debon's biography
Born in 1965, Marie-Ange Debon began her
career in 1990 as a Magistrate at the French
Court of Auditors (Cour des Comptes) where
she spent four years, before joining public
broadcaster France 3 in 1994 as Managing
Director then SEVP for Resources. From 1998



to 2008, she held the positions of Deputy Chief Financial Officer and later Secretary General of Thomson Group, now Technicolor. In 2008, Marie-Ange Debon joined SUEZ Group as Secretary General when it was listed on the stock exchange. During her tenure of more than 10 years, as Deputy Chief Executive Officer she successively led the international division (revenue of €4.6 billion in over 50 countries) and then the French division (30,000 employees, €5.8 billion in revenue). Since August 2020, Marie-Ange Debon has served as Chairwoman of the Executive Board of the Keolis Group, a major player in public transport present in 13 countries (70,000 employees, €7.7 billion in revenue) where she supported its growth in France and abroad. Marie-Ange Debon has actively participated throughout her career in economic and institutional life through various terms of office as director within companies and professional bodies.

Source: La Poste



Omniva gives outdated IT equipment a second life in cooperation with GreenDice

21-10-2025

On October 21, Omniva will transfer a large batch of obsolete IT equipment to its partner GreenDice to prolong the devices' usefulness and ensure responsible reuse. The partnership with GreenDice guarantees that devices reach new users and are correctly recycled at the end of their lifecycle.

GreenDice refurbishes the devices to maximize their usability for recipients such as schools and students. Devices that have reached the end of their usefulness are sent for material recycling. This approach ensures each device remains beneficial longer and reduces its environmental impact.

Omniva participates in GreenDice's technology circulation program and calculates the carbon footprint of its IT equipment using the PAIA model. PAIA, or Product Attribute to Impact Algorithm, is a method that evaluates a device's entire lifecycle—from production to recycling. This process provides a more accurate assessment of the equipment's

environmental impact.

In 2024, we circulated 790 devices through GreenDice, and 360 kg of materials were sent for recycling. The cooperation with GreenDice is part of our broader ESG journey. ESG stands for Environmental, Social, and Governance principles, which help companies operate responsibly and sustainably.

For Omniva, environmental care, responsible action, and community impact go hand in hand – both in daily operations and in forward-looking decisions.

Source: Omniva



Savings Certificate Subscription Reaches â, ¬150 Million on the CTT APP

16-10-2025

Subscriptions for Savings Certificates through the CTT APP surpassed 150 million euros this Thursday, demonstrating the increasingly significant adoption of this savings solution by Portuguese citizens, which can be subscribed to via mobile phone.

September was the second best month ever for the CTT App, with subscriptions exceeding 680 thousand euros per day, totaling almost 15 million euros.

Savers once again increased their savings in September. 220 subscription requests were registered per day, an increase of over 20% compared to requests registered in August. The CTT app allows for subscriptions to Savings Certificates simply, quickly, and securely, anytime and anywhere. Since the launch of this feature in July 2024, it has seen enormous uptake among savers, with over €100 million in subscriptions.

The evident competitiveness of Savings Certificates compared to other savings applications, such as most term deposits, combined with the security and simplicity of the CTT app, which allows top-ups starting at €10 after an initial investment of €100, justify the growing demand for this channel.

The Save and Protect section of the CTT app allows savers who already have a savings account to subscribe to or top up their Savings Account; Simulate the return your investment could generate and share this simulation with anyone you wish, as well as view the history of your savings account's latest transactions.

All these services are available for existing Savings Accounts. New Savings Accounts must be opened in person at one of the approximately 570 CTT Stores across the country. If you wish to open an account immediately, you can obtain a digital password through the CTT App. Alternatively, you can schedule a store visit at a convenient location and time through the CTT website or by calling 800 201 800.

Subscribing to Savings Certificates is a fundamental pillar of the CTT App's service offering, where you can track items from CTT and other operators, manage and create a virtual address for use in your Locky Locker, simulate and/or send shipments, and pay tolls for the former SCUT (Highway) highways, all from your mobile phone. To use the CTT app, simply register and log in.



The CTT app is available for download on iOS and Android . To learn about all the benefits of Savings Certificates and simulate their yield based on the available amounts,

customers can visit the CTT website without registering .

Source: CTT Portugal Post



Omniva Resumes Gift Deliveries to the USA, Other Shipments to Follow in Coming Weeksâ€

21-10-2025

Starting from October 21, Omniva's private customer self-service is reopened for shipping gifts valued up to 100 USD to the United States. Gifts are non-commercial items sent free of charge from one individual to another. Registration for all other parcels to the USA will be restored in the private customer self-service by October 31, and in business customer self-service by November $10.\hat{a} \in \hat{a}$

"This means that from now on, customers can send parcels to the USA via Omniva, provided the shipment is a gift valued under 100 US dollars. We can now guarantee proper customs declaration of the gift, and timely delivery," said Sven Kukemelk, Acting Commercial Director of Omniva.

Omniva, along with other European parcel companies, suspended deliveries to the USA at the end of August when a new requirement came into force, mandating the declaration and payment of customs duties even on low-value shipments. Unfortunately, at the time the law took effect, the necessary implementing acts — the procedures for declaring shipments and transferring customs duties to the US — were not yet in place.

Now that these implementing acts have been established, Omniva is adopting a virtual automated customs broker to comply with the new US customs regulations. "Simply put, this is a program that calculates

the customs duty amount, declares the parcel, and forwards the payment to US Customs. Omniva will use the same broker as major European postal organizations such as Royal Mail, Postnord, and Ukrposhta," Kukemelk explained.

The delivery of gifts valued under 100 dollars will be restored first, as these parcels must be declared via the customs broker but are tax-exempt and therefore not subject to customs duties.

Setting up the customs duty collection module will take a bit more time. "We are currently integrating the module into our systems and plan to restore the delivery of taxable parcels for private customers by the end of October, and for business customers by the 10th of November. We will inform our customers as soon as these services are restored," Kukemelk confirmed.

In the future, for taxable shipments, customers will need to pay customs duties



and service fees at the time of parcel registration. The total amount depends on the parcel's contents — the product, its country of origin, and its price. "Customs duty is a percentage of the shipment's value, and the percentage varies by country and product category. For instance, goods

produced in Vietnam are subject to significantly higher customs rates than those made within the European Union. Therefore, it's difficult to generalize how much the cost of sending a parcel to the USA will increase," Kukemelk added.

Source: Omniva



DHL Global Forwarding launches DHL consolidated clearance service for U.S. imports to support retailers amid trade shifts and tariff complexity

23-10-2025

DHL's new service is designed to address these challenges head-on by offering a streamlined, cost-efficient customs clearance process that consolidates multiple shipments under a single entry

Bonn - DHL Global Forwarding, the air and ocean freight specialist of DHL Group, has launched DHL Consolidated Clearance Service for U.S. Imports, a powerful new customs solution tailored to meet the needs of e-commerce and retail businesses navigating today's complex trade environment.

As U.S. tariff policies evolve and regulatory demands intensify, importers - particularly in fast-moving consumer sectors - face rising costs, longer clearance times, and increased compliance risks. DHL's new service is designed to address these challenges head-on by offering a streamlined, cost-efficient customs clearance process that consolidates multiple shipments under a single entry. It is designed to support businesses, particularly with high-volume operations, that are transitioning from de minimis clearance for their U.S. imports to clearance via formal and informal entry.

"Retailers are under pressure to deliver

faster, more cost-effectively, and in full compliance with shifting trade regulations," said Greg Nichols, Senior Vice President, Global Customs, DHL Global Forwarding. "This service helps them do just that-by simplifying customs processes, reducing costs, and ensuring they stay ahead of regulatory changes, without the need for an advanced technology set-up. Cost, certainty and compliance are sources of advantage in the increasingly competitive retail sector and are likely to be especially critical during peak seasons like Black Friday and the holidays, and we believe that DHL Consolidated Clearance Service will help deliver that advantage."

The launch comes as global trade patterns continue to evolve. The service is particularly relevant as U.S. tariffs reach levels not seen since the 1930s, and North America's trade growth forecast has dropped from 2.7% to 1.5% annually against the backdrop of trade policy shifts. Retailers are responding by diversifying sourcing, increasing use of Delivered Duty Paid (DDP) terms to



streamline cross-border operations and utilizing new import models to the U.S. At the same time, e-commerce continues to expand internationally. The DHL 2025 E-Commerce Trends Report notes that the global cross-border e-commerce market is expected to reach \$4.81 trillion by 2032, highlighting sustained long-term growth. However, with consumers citing unexpected customs charges and complex returns processes among the top reasons shoppers abandon cross-border purchases, the need for customs clearance platforms that simplify processes at the border and provide transparency and certainty on costs has

never been higher.

DHL's new service is part of a broader strategy to support retailers with scalable, tech-enabled logistics solutions that respond to the realities of global trade volatility and rising consumer expectations. DHL Global Forwarding continues to invest in customs innovation, including its groundbreaking DHL TradeConnect digital customs environment offering unprecedented visibility, analytics, and control over customs activities worldwide.

Source: **DHL group**



Improved income in a challenging business environment

28-10-2025

PostNord reports continued earnings growth in the third quarter. The improvement programs continue to deliver as planned, contributing to important cost reductions and good growth in the parcel business. Overall, this is generating improved income, although the profitability of the Danish mail business is declining sharply as a result of the business being wound down.

Attractive Nordic parcel offering for customers and consumers
The parcel market is growing, although there is intense competition and price pressure.
We are continuing to invest in key growth areas – international parcel volumes and C2C. At the same time, we are continuing to expand our network of parcel lockers, a highly popular delivery option among consumers, alongside home delivery and service points.

The market is undergoing constant change, which demands a focus on continuous development. In response, we are pushing ahead with our Market Leadership and Cost Leadership programs at full speed, and have a clear focus on strengthening our customer offering and securing PostNord's long-term competitiveness.

Essential adjustments to mail operations
As we have previously communicated,
PostNord Denmark will stop delivering mail
in 2026. Since the turn of the millennium,
letter volumes in Denmark have dropped by

more than 90 percent. The Danish postal law that came into effect in 2024 has accelerated this decline even further. During the quarter, efforts continued to adapt the organization to new conditions.

In early July, the Swedish government announced a set of proposed changes to the Postal Ordinance, with these proposed to enter into force on January 1, 2026. The changes include extending the timeframe for mail delivery by one day. We welcome the proposal, which is an important step in ensuring a commercially sustainable and universal postal service. The consultation period ended on October 15, and we are now awaiting the government's decision.

On track to achieve fossil-freedom and zero emissions

In terms of our target of net zero emissions by 2040, we have taken important steps towards achieving zero-emission and fossil-free transportation. Heavy electric trucks are now used in all the Nordic countries in which we operate, with these



being run directly by us or via partnerships. During this quarter, after 113 years, we stopped transporting mail by air. From now on, only overland mail deliveries transported by rail or road will be carried out.

Source: PostNord



Omniva named Service Provider of the Year at global parcel and postal technology conference

24-10-2025

Omniva has been named Service Provider of the Year at the 2025 Parcel and Postal Technology International Awards. This prestigious recognition is one of the most respected honors in the sector, highlighting the companies and innovations that set new benchmarks for operational excellence, customer experience, and industry transformation.

With nominations open to professionals across the industry and from every region, competition is intense, making this award a genuine mark of international distinction. Past winners have included many of the world's leading logistics and postal organizations, confirming the awards' reputation as a definitive measure of excellence.

"We're truly honored to receive this award and appreciate it a lot. Innovation and transformation are never easy – change takes courage and persistence – but this recognition and our progress as the company shows that it's all worth it. We're deeply grateful to everyone who has been part of our journey. We will continue to innovate, strengthen our presence in export markets, and deliver new services and solutions for our clients. That's a promise we intend to keep," said Martti Kuldma, CEO of Omniva Group.

Over the past few years, Omniva has introduced new services – including

same-day delivery, crowd courier, and community boxes – while maintaining a strategic focus on international logistics, PUDO services, and digital transformation. These efforts have driven a 64% increase in international business, which now represents 26% of the company's total revenue.

Winning Service Provider of the Year underscores Omniva commitment to driving innovation, quality, and service reliability. It also validates the company's growing influence in export and international markets. The recognition reinforces the company's ability to deliver world-class services, strengthen cross-border logistics capabilities, and build partnerships that support the continued expansion of e-commerce and international trade.

The awards ceremony was held as part of Parcel+Post Expo 2025 in Amsterdam (October 21–23, 2025), celebrates the latest achievements and innovations across the global parcel, postal, and logistics sectors.



Other winners and nominees in the competition included companies such as Amazon, Kazpost, Equinox, and others. The jury of the competition was composed of

senior staff from organizations like DHL, Austrian Post, and more.

Source: Omniva



Response to Ofcom announcement on Quality of Service performance 2024-25

15-10-2025

A key area of focus and investment has been the detailed work ahead of full implementation of our new delivery model, enabled by Ofcom's changes to the Universal Service. This is critical to enable us to drive a step change in quality of service.

We have also implemented important changes across our network including recruiting, retaining and training our people, and providing additional support to delivery offices.

Where we have piloted Universal Service changes, we can see that our model is working, with improvements in deliveries. This will help us deliver a modern, reliable and more financially sustainable postal service that meets the needs of today's postal users.

Source: Royal Mail



Swedish Regulator thinks the postal operator should be given more time and it replies with this opinion to a public consultation

10-10-2025

PTS welcomes the proposal, which complements other measures that PTS has proposed to ensure a good postal service throughout the country.

Today, 95 percent of domestic letters must be delivered within two working days. According to a new proposal from the government, 85 percent should instead be delivered within three working days, and 97 percent within five working days. The change is proposed to come into effect on January 1, 2026.

The proposal is currently out for consultation.

PTS welcomes the proposal

In its response to the consultation, PTS emphasizes that the so-called delivery time requirement needs to be adapted and take into account society's changing needs for postal services.

Earlier this year, PTS presented a report showing that the universal postal service is facing financial challenges. In the report, PTS states that a change in delivery time requirements is one of the measures that can help ensure a functioning postal service throughout the country.

- The government's proposal is in line with the results PTS has reached. At the same time, we see that society needs to continue to increase digital inclusion and provide alternatives for those who depend on the postal service. The socially important functions also need to adapt their operations to longer delivery times. Most people can relate to longer delivery times, but not everything will be able to be digitalized, says Joakim Levin, head of PTS's postal affairs unit.

Source: PTS



Renewal of the Collective Labour Agreement for POST Luxembourg employees

10-10-2025

The national unions LCGB and OGBL, along with the Syndicat des P&T, have reached an agreement with the management of POST Luxembourg regarding the renewal of the Collective Labour Agreement, the Convention collective de travail for POST Luxembourg employees.

For the first time, this Collective Labour Agreement was signed entirely electronically via LuxTrust.

Concluded for a period of three years until 31 December 2027, the new Collective Labour Agreement will take effect retroactively from 1 January 2025, subject to its submission being accepted by the competent minister and following approval by the Board of Directors of POST Luxembourg.

Negotiations, which officially began on 6 May 2025, resulted in an agreement signed on Friday, 10 October 2025, which includes

the following main elements:

A linear increase of 2.00% in the salary scale, retroactive to 1 January 2025;

A salary increase of 0.50% effective from 1 January 2026;

An adjustment to annual leave entitlements: each employee will now receive a minimum of 28 days of leave upon hiring, increasing to 30 days after 10 years of recognised service. This renewal reflects a constructive social dialogue between the social partners and management. The negotiators expressed their satisfaction with the agreements reached, which demonstrate a shared commitment to enhancing the attractiveness of POST Luxembourg while responding to the expectations of its employees.

Source: Post Luxembourg



How Tradera and PostNord are powering circular shopping

09-10-2025

Circular consumption has rapidly evolved from niche behavior to mainstream choice. At Tradera, this shift is already visible. But for circular commerce to truly work, every link of the chain needs to be sustainable - from the user experience to the final delivery. This is where PostNord comes in, adapting to new needs, teaming up with innovative partners, and creating logistics solutions that make climate-smarter shopping easy.

From niche to norm

At Tradera, the transition is happening in real-time. Sofia Hagelin, Head of Communications and Circular Partnerships, describes how the platform has become a key driver in the circular economy. The attitude toward second-hand shopping has fundamentally changed, from being an alternative to becoming a default.

But making reuse a habit requires simplicity. By removing barriers to buying and selling pre-owned items and offering smart logistics, Tradera has made circular shopping accessible to more people. When a product is reused and replaces a new purchase, it benefits both the planet and consumers' wallets. But for those climate benefits to count, the delivery needs to be sustainable too.

"Almost everything sold on Tradera is shipped. Reliable, seamless, and climate-smart logistics are essential," says Sofia Hagelin. Logistics that go the distance

For several years, PostNord has developed tailored solutions for the growing consumer-to-consumer (C2C) market.

Johanna Skalman, Nordic Product Specialist for C2C services at PostNord, believes that reuse must be just as easy as buying new. Label-free packages, which eliminate the need for printed labels, lower the threshold for sending second-hand items. Together with expanded parcel locker networks and fossil-free deliveries, they are just a few examples of how PostNord is making climate-smart choices simpler.

"We see rising demands. Consumers expect sustainability, both in what they buy and how it's delivered. That's why PostNord is committed to fossil-free and emission-free delivery, with initiatives like green corridors and the Nordic Swan Ecolabel," Johanna explains.

Behavior, research, and challenges



The growing interest in second hand is also supported by research. Frida Eggert, a PhD candidate at Lund University, notes how consumption habits are changing quickly. Yet, challenges remain. Many consumers still overlook the impact of logistics.

"People perceive second hand as sustainable in itself, but often forget about the transport involved, and the fact that items are frequently shipped long distances," says Frida Eggert.

Johanna Skalman agrees and says that parcel volumes are growing fast. To protect the climate benefits of second-hand shopping, logistics solutions must evolve just as quickly.

The future demands collaboration

Both Tradera and PostNord agree that circular commerce can't be driven by individual actors alone. Creating real change requires shared goals, partnerships, and a commitment that runs through the entire value chain.

"According to our analysis, this segment will only continue to grow. Our job is to ensure that growth is sustainably across every part of the chain," says Johanna Skalman.

Sofia Hagelin sums up the power of collaboration:

"Together, we make it easier to choose climate-smart options in everyday life. That is the key to making reuse the obvious – and sustainable – choice."

Source: PostNord



Royal Mail to double size of its locker shop and parcel postbox by 2030

14-10-2025

Royal Mail has announced a new milestone goal to almost double its number of out of home parcel points - including shops, lockers and parcel postboxes - to 45,000 locations by 2030, reinforcing its commitment to making parcel collection, sending and returns as convenient as possible.

The company has rapidly expanded its multichannel network over the last two years, launching parcel lockers and more recently its Royal Mail Shop brand, as part of a drive to meet growing demand for people wanting to drop off and collect parcels outside of the home.

With the planned expansion, customers in urban areas will be within a five-minute walk of a Royal Mail parcel point, with targets of five and 15 minutes maximum drivetime for suburban and rural areas respectively.

Parcel points are in addition to Royal Mail's 115,000 postboxes, which can be used for parcels small enough to fit through a letterbox, whilst 3,500 postboxes of the future are being modernised to accept larger parcels up to the size of a shoebox.

Multi-channel strategy

To achieve its target, Royal Mail will continue to expand its multi-channel approach, including:

- Accelerating the rollout of parcel lockers, working with strategic partners to secure prime, high-footfall locations.
- Growing the Royal Mail Shop brand—nearly 8,000 convenience stores will feature the brand and offer parcel postage and stamps over the counter.
- Maintaining existing parcel points, including customer service points at delivery offices and through its ongoing partnership with 11,500 Post Office branches.
- Exploring new innovations, such as self-service kiosks, partnerships with retailers, and a broader rollout of parcel dropboxes.
- Growing customer demand

Royal Mail's focus on expanding its multichannel network reflects changing customer behaviour, driven by the continued rise of online shopping and the rapid growth of marketplaces like Vinted.

Currently, around 15% of parcels in the UK are delivered to out-of-home parcel



points—a figure expected to rise to around one-third within five years.

Locker usage is also on the rise, with 40% of UK adults having used one in the past year.

Alistair Cochrane, Interim Chief Executive at Royal Mail, said: "Royal Mail is committed to being the UK's most convenient delivery company. This ambitious new target strengthens our leading position, with the largest parcel point network in Britain, giving customers even more convenience and choice.

"For many, nothing beats the ease of home delivery or collection, but we're seeing a clear shift towards more people choosing lockers and shops. Our strategy is to maximise our own network and work with partners to ensure we are always the nearest and simplest option for sending, collecting, and returning parcels."

Source: Royal Mail



bpost installs 240 bbox lockers at Lidl supermarkets

20-10-2025

The bbox network is expanding rapidly: bpost installs up to 12 new bbox lockers every day. By placing many of these at frequently visited locations such as supermarkets, bpost is responding to customer needs. As a result, bpost and Lidl have recently reached the milestone of 200 bbox lockers at the supermarket chain and are aiming for 40 more in the next weeks.

By the end of the year, the bbox network will comprise 2,500 units, 240 of which will be located at Lidl supermarkets. This means that the vast majority of Lidl locations in Belgium will have a bbox available, and that nearly 10% of the entire locker network will be situated at Lidl. In this way, Lidl and bpost make it easier for everyone to enjoy a "one-stop shopping" experience, allowing customers to combine errands with sending or receiving parcels, without having to make multiple trips.

The best possible place for a bbox locker

This not only helps reduce the ecological footprint, it also responds to what customers are asking for. Recent studies have shown that Belgians express a clear preference for bbox lockers located at supermarkets. According to recent research by bpost (conducted August 2025), 62% of respondents said they want to combine their daily grocery shopping with picking up or sending parcels. In the same study, 73% of participants described the supermarket as

'the best possible place for a bbox locker'.

Laurens Himpe, Chief Automated Parcel Officer at bpost: "This year already, 451.000 parcels were delivered to bbox lockers at Lidl, over 7.000 of which were ordered via the Lidl webshop. This resulted in a very high customer satisfaction (NPS) score of 82 on average. We are happy to see that the market is responding very well to this kind of partnerships."

A highlight of the collaboration between Lidl and bpost, which started eight years ago, is the 200th bbox that was put into service last week at a Lidl supermarket in Mouscron (Rue de la Liesse). Both parties have since expressed their intention to have a total of 240 bbox lockers in use at Lidl stores by the end of this year, providing space for 22.000 parcels at the same time.

Simon Heyligen, Director of Real Estate Development at Lidl: "The bbox lockers are a very important addition to our offering. The installation by bpost is very quick — usually



within weeks. In the meantime, it has proven to be a clear win-win operation: Lidl and bpost customers are happy they can pick up and send their parcels while shopping for groceries. At the same time, we see a positive change in dynamics at stores that are equipped with a bbox."

Source: **bpost**



bpost launches a new range of business solutions

15-10-2025

With Night Delivery, bpost optimises the rounds of technicians and mobile teams.

No more trips back and forth to the depot! With Night Delivery, bpost's new B2B service, companies' technical equipment is delivered before 7 a.m. to parcel lockers (bbox) throughout Belgium. Mobile teams can collect their equipment at dawn, close to their home or first worksite. The result: fewer unnecessary trips, more interventions completed, and higher customer satisfaction.

Following two successful test phases, bpost officially launches Night Delivery on October 15, a night-time delivery solution that saves technicians and field teams up to 1 hour and 30 minutes per day.

A service designed for the field Night Delivery addresses very concrete needs in the field. Whether it's an IT technician, a home nurse starting their shift at dawn, or a car mechanic waiting for a part to restart a vehicle, they all share the same need: having the right equipment in the right place, at the right time.

As part of bpost's Business Solutions, Night Delivery stands out in the B2B logistics market thanks to two unique advantages.

First, it leverages bpost's nationwide bbox

network, the densest in Belgium with nearly 2,000 locations, around 100 of which are currently used for this service, ensuring deliveries within a short distance of the recipient's home or worksite, without the need to travel to central depots.

Second, unlike other logistics services, Night Delivery is tailor-made for technical professions, with compatibility for professional tools and delivery slots adapted to field schedules.

Additionally, delivery directly to the worksite or into field vehicles is also available, offering companies even more logistical flexibility. Deliveries can also be made using electric vehicles, helping professional clients reduce their direct and indirect (Scope 3) emissions.

Christel Dendas, Chief Commercial Officer atbpostgroup: "bpost business solutions, including Night Delivery, illustrate our commitment to providing practical, co-created services. By addressing the specific needs of companies and their field staff, whether technicians or nurses, we help them work more efficiently while supporting our partners' performance. This nationwide launch is an important milestone in our ambition to become Belgium's leading B2B



logistics partner."

From pilot phase to national rollout How does it work in practice? Parcels are collected by bpost until 6 p.m. on working days, sorted overnight, and then delivered before 7 a.m. to selected bbox locations across Flanders, Brussels, and Wallonia. The service is exclusively available for B2B shipments, internal deliveries or businessto-business exchanges requiring a high level of reliability.

Tested successfully with Signpost, Kone and Alertis, the service demonstrated its added value from the first rounds. At Signpost, all

technicians were able to collect their equipment before 7 a.m. during the pilot phase.

"Thanks to this solution, our technicians can dedicate at least one extra hour per day to customer visits, while reducing unnecessary kilometres and COâ,, emissions," says Timothy Steleman, CTO at Signpost.

Building on these results, Signpost is now rolling out the service nationwide, extending it to technicians working in schools in Brussels and Wallonia.

Source: bpost



Royal Mail partners with UPP to roll out innovative parcel services in a first for student accommodation

28-10-2025

Royal Mail and UPP have announced a partnership to introduce parcel lockers at fourteen student residences across the UK. This is the first partnership between Royal Mail and a student accommodation provider.

The first locker is now up and running at Nottingham Trent University. The lockers feature label printing, making the process more convenient for customers who do not have access to a printer. Customers simply need to pay for postage online and print the label by scanning a QR code at the locker or request a QR code if they are returning a purchase.

UPP is the leading provider of on-campus student accommodation, infrastructure and support services in the UK. With long-term partnerships with 15 top UK universities, UPP has over 35,000 rooms for students under management or in construction.

Royal Mail's lockers offer a hassle-free option to send, collect and return parcels. With prices starting from just £1.55 online, Royal Mail offers the most affordable rates on the market.

Royal Mail now has almost 24,000 locations where customers can drop off and collect parcels, including 2,200 lockers, almost 8,000 Royal Mail Shop outlets, 11,500 Post Office branches, 1,200 Royal Mail Customer Service Points and 1,200 parcel postboxes.

Customers can also drop off parcels small

enough to fit in a postbox and use the app to request proof of postage, as well as drop off larger parcels in the new postboxes of the future.

Anna Malley, Director of Partnerships and Acquisitions at Royal Mail, said: "Our partnership with UPP will make it even easier for students to send and receive parcels with Royal Mail. We know it can be difficult for students in halls to have secure locations to pick up their parcels at any time and to have somewhere on their doorstep to send or return items. These locations are a great addition to our rapidly expanding network."

Holly Dixon, Commercial Revenue Manager at UPP, said: "We're constantly working on ways to improve the service we offer to our student residents and we know from early feedback they greatly appreciate this new initiative."

Source: <u>International Distribution Services</u>



CTT E-Commerce Day 2025 will discuss the strategies shaping the future of the sector

29-10-2025

CTT E-commerce Day celebrates its tenth anniversary this year, establishing itself as one of the largest platforms dedicated to reflection, debate, and inspiration about the present and future of e-commerce. For ten years, the event has brought together experts, brands, and leading players to analyze trends, anticipate changes, and discuss the strategies that shape the sector.

This year's edition, under the theme "Driving the Future of e-Commerce," brings to the debate the evolution and transformation process that e-commerce has been experiencing. The program will address the main challenges that define the present of the sector and explore the strategies and trends that are shaping the future of digital commerce, promoting a comprehensive vision of the path to innovation and competitiveness in this constantly changing and evolving ecosystem.

Throughout the program, participants will be able to attend panels, keynotes, and networking opportunities designed to inspire and foster knowledge sharing among professionals and leaders in the sector. The event will feature prominent figures such as Denis Li (Cainiao/Alibaba), Chris Farren (Pro Carrier), Joello Fernández (Zalando), Rodrigo Blázquez (Cacesa), Jorge Peláez (Farma2Go), Mariana Romão (Wells), Joana Guedes (El Corte Inglés), and Pedro Sá (Grupo Nabeiro), who will share their experiences and insights

on the market. This special edition also includes a panel dedicated to startups, offering a space for them to explore their role and positioning within the e-commerce ecosystem.

The event will also be the setting for the presentation of the CTT E-commerce Awards 2025, awards that recognize and distinguish best practices, companies and projects that stand out for their innovation, performance and contribution to the development of the sector in Portugal and Spain. That afternoon, the main results of the CTT E-commerce Report 2025, the annual report published by CTT on the evolution of the sector, will also be presented.

With this commemorative edition, CTT reinforces its commitment to supporting and boosting the e-commerce ecosystem, promoting the knowledge, innovation and excellence that advance the digital market at the Iberian level.



The event will take place on November 27th in Lisbon, and registration can be done here

Source: CTT Portugal Post



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The event will also be the setting for the presentation of the CTT E-commerce Awards 2025, awards that recognize and distinguish best practices, companies and projects that stand out for their innovation, performance and contribution to the development of the sector in Portugal and Spain. That afternoon, the main results of the CTT E-commerce Report 2025, the annual report published by CTT on the evolution of the sector, will also be presented.

With this commemorative edition, CTT reinforces its commitment to supporting and boosting the e-commerce ecosystem, promoting the knowledge, innovation and excellence that advance the digital market at the Iberian level.

The event will take place on November 27th in Lisbon, and registration can be done here

Source: CTT Portugal Post



Royal Mail partners with UPP to roll out innovative parcel services in a first for student accommodation

28-10-2025

Royal Mail and UPP have announced a partnership to introduce parcel lockers at fourteen student residences across the UK. This is the first partnership between Royal Mail and a student accommodation provider.

The first locker is now up and running at Nottingham Trent University. The lockers feature label printing, making the process more convenient for customers who do not have access to a printer. Customers simply need to pay for postage online and print the label by scanning a QR code at the locker or request a QR code if they are returning a purchase.

UPP is the leading provider of on-campus student accommodation, infrastructure and support services in the UK. With long-term partnerships with 15 top UK universities, UPP has over 35,000 rooms for students under management or in construction.

Royal Mail's lockers offer a hassle-free option to send, collect and return parcels. With prices starting from just £1.55 online, Royal Mail offers the most affordable rates on the market.

Royal Mail now has almost 24,000 locations where customers can drop off and collect parcels, including 2,200 lockers, almost 8,000 Royal Mail Shop outlets, 11,500 Post Office

branches, 1,200 Royal Mail Customer Service Points and 1,200 parcel postboxes. Customers can also drop off parcels small enough to fit in a postbox and use the app to request proof of postage, as well as drop off larger parcels in the new postboxes of the future.

Anna Malley, Director of Partnerships and Acquisitions at Royal Mail, said: "Our partnership with UPP will make it even easier for students to send and receive parcels with Royal Mail. We know it can be difficult for students in halls to have secure locations to pick up their parcels at any time and to have somewhere on their doorstep to send or return items. These locations are a great addition to our rapidly expanding network."

Holly Dixon, Commercial Revenue Manager at UPP, said: "We're constantly working on ways to improve the service we offer to our student residents and we know from early feedback they greatly appreciate this new initiative."

Source: International Distribution Services



PostNL decides on new stamp prices as of January 2026

24-10-2025

PostNL will change its stamp prices as of 1 January 2026. From 1 January 2026, a stamp will cost €1.40. The new stamp price is inevitable due to the declining volume of mail and rising costs. The new stamp price as well as other price changes are within the scope granted to PostNL by the government every year to adjust its rates.

From three letters a day to three a week
Maurice Unck, Director of Mail at PostNL:
"Mail still plays an important role in many
people's lives. A postcard to support
someone, a letter with personal words, or
important documents: mail connects people.
That motivates us to continue delivering mail
to people with care. We understand that a
higher price is never welcome, however it is
necessary. Delivering letters is more costly
than the related proceeds. Our postmen and
women make their rounds with the same
dedication as always, but with less and less

mail in their bags. Twenty years ago, we delivered three letters per day per address; now it's an average of three per week."

Deployment of people, resources and infrastructure

Before a letter lands on the doormat, many steps are involved: collecting mail from postboxes, sorting in our sorting centres, transporting to local depots, and final delivery to people's homes. Each step requires the effort of sorters, postal deliverers, truck drivers, and a wide network of resources and infrastructure. These costs rise every year. And as the number of letters continues to fall, those costs are spread over fewer items. Meaning the cost per letter increases, even as PostNL remains committed to reliable mail delivery.

Source: PostNL



Danish Transport Ministry allocates 5.2 million Kroner for tailored postal services on small islands

24-10-2025

The Minister of Transport has reached an agreement with the postal spokespeople from the parties behind the postal agreement, which means that 14 small island communities will receive parcel and letter solutions developed by the islands themselves.

The pool comes as a supplement to the existing national letter and parcel delivery, which the islands are already covered by on an equal footing with the rest of the country.

The parties behind the postal agreement have, based on expressions of interest from the municipalities, decided which postal solutions for small islands will receive support this year. A total of DKK 5.2 million will be allocated in the second half of 2025, and from 2026 a total of DKK 10.8 million is expected to be allocated annually for new postal solutions.

The fund is being distributed with the aim of strengthening postal services on small islands with up to 1,000 inhabitants, as well as giving the small islands more freedom of choice in, for example, choosing a parcel supplier, which many experience on the mainland.

The agreement group has allocated pool funds for, among other things:

Establishment of a post office
Salary expenses for local mail carriers
Purchase of two electric cargo bikes
Collection points at the ports
Shared packaging facility
Shared mailbox
Islands receiving funding:

Venø

Tunø

Endless

Mando

Baago

Lyø

Bjornø

Avernakoe

Agersø

Omoe

Birkholm

Fejø

Askø

Femo

Disbursement of funds is subject to approval by the Finance Committee.

Source: Danish Ministry of Transport



Omniva to Compete for Lithuania's Universal Postal Service Contract

13-10-2025

With this move, Omniva aims to strengthen its Baltic presence, challenge the market monopoly, and drive much-needed reforms to secure a sustainable future for postal services in the Baltic region.

The universal postal service (USO) is a stateguaranteed minimum-level postal service that must be available to all residents at an affordable price. In practice, this means the delivery of letters and small domestically and internationally with other USO cooperation service providers.).

In most countries, USO providers are chosen through public tenders, but usually only the state-owned incumbent applies, as few rivals have the network or appetite for a loss-making service. In Lithuania, that has meant Lithuania Post has been the sole participant so far, holding the contract until the end of 2026.

"Post is a declining business across all Western countries, but Omniva has decades of experience delivering universal service. We believe the key to sustainability is combining postal and parcel networks. In Lithuania, we have a postal license since 2006, a wide network, automated sorting center, and years of market experience. Entering the USO tender is the next logical step," said Martti Kuldma, Chairman of Omniva's Management Board.

The Lithuanian USO market was worth €13.6 million in 2024 but, like elsewhere in Europe, remains loss-making due to declining mail volumes. To offset this, the state compensates the provider — and, from 2025, Lithuania will allow parcel locker and shop networks to be used in USO delivery. The next USO period for which tender is opening now will be 2027–2035.

"Logistics is a volume business. additional USO volumes from Lithuania would strengthen Omniva's position in the Baltics and make our operations - sorting, distribution networks more efficient to improve the Group's overall profitability even though the service itself comes to a zero," Kuldma explained. "Providing universal service in multiple countries could also allow us to optimize operations, such as combining letter sorting, making the service more sustainable in both countries."

In recent years, USO has become a hot debate across all Europe, as declining mail



volumes make the traditional model increasingly loss-making. Denmark has gone as far as ending USO altogether by 2025. Omniva wants to be a trailblazer in making the postal sector more

sustainable in the Baltic region. Omniva sees Lithuania's tender as a chance to kickstart a Baltic-wide discussion on the future of postal services, even raising the possibility of one provider consolidating USO across the region to optimize costs and ensure efficiency.

"For Lithuanians, competition in postal services is good news. Competition improves quality, lowers prices, and drives innovation — outcomes that monopolies rarely deliver,"

Martti Kuldma noted.

In Lithuania, the USO tender also determines the national distributor of periodicals — unlike Estonia, which organizes separate tenders.

The deadline for submitting documents for participation to the Lithuanian regulator is October 13, 2025. To qualify, Omniva must prove that by the end of 2026, it has a sufficient network in Lithuania to provide universal postal services. The date when the Lithuanian regulator will appoint the UPS provider for the 2027–2035 period has not yet been announced.

Source: Omniva



Omniva to Compete for Lithuania's Universal Postal Service Contract

13-10-2025

Omniva's Lithuanian subsidiary, Omniva LT UAB, is entering the tender to become the country's next universal postal service operator. With this move, Omniva aims to strengthen its Baltic presence, challenge the market monopoly, and drive much-needed reforms to secure a sustainable future for postal services in the Baltic region.

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Source: Omniva



bpostgroup: results third quarter 2025

05-11-2025

Full year 2025 outlook confirmed at ~180 mEUR. Quarterly performance reflects seasonal softness and anticipated Radial churn. Transformation is on track.

Group operating income at 1,029.6 mEUR, +0.4% or +4.5 mEUR compared to last year. Group adjusted EBIT at -3.0 mEUR. Group reported EBIT at -12.3 mEUR, a decrease by -10.2 mEUR compared to last year.

BeNe Last-Mile

Total operating income at 533.6 mEUR (-1.4% or -7.6 mEUR) compared to last year. -15.9 mEUR lower Mail and Press revenues. Underlying Mail volume decline of -10.1% (-9.4% excluding Press) mitigated by +4.1% from price/mix impact (+4.7% excluding Press).

Parcels volumes increased by +2.8% and price/mix impact +0.5%.

Slightly lower operating expenses mainly driven by lower FTE's and interims offsetting salary indexations.

Reported EBIT at -10.1 mEUR and adjusted EBIT at -9.4 mEUR.

3PL

Total operating income at 369.4 mEUR (+1.1%) driven by Staci consolidation impact (acquired as of August 2024) and continued expansion of Active Ants and Radial Europe, offset by lower revenues (-58.2 mEUR or -24.2% excluding exchange rates) at Radial

North America due to client churn. Higher operating expenses (+3.3%) from Staci consolidation impact and integration costs, offsetting reduced operating expenses from lower US volumes and sustained productivity gains.

Reported EBIT at -10.1 mEUR and adjusted EBIT at -1.7 mEUR.

Global Cross-border

Total operating income at 149.7 mEUR or +8.7%, solid momentum in Asian volumes with all key destinations, including Belgium and US and growth in Canadian domestic revenues offsetting lower revenues at Landmark US from tariff impacts. Higher operating expenses from higher volume driven transport costs. Reported EBIT at 17.1 mEUR (11.4% margin) and adjusted EBIT at 17.2 mEUR (11.5% margin).

Outlook 2025

Based on first three quarters' performance, bpostgroup today confirm its full-year adjusted EBIT outlook at ~180 mEUR, reflecting current expectations for 4Q25:

Preparation and readiness for peak execution across the group



North America: Client volume capacity plans validated, hiring of >4,100 seasonal workers secured with full site coverage, peak incentives in place.

BeNe Last Mile: Beyond usual measures, additional productivity initiatives implemented, including tracking at distribution office/site level and setup of a national tool to further optimize interim and reinforcement planning.

Ongoing vigilance amid challenging market conditions, as volume development and phasing of end-of-year peak volumes in Belgium and internationally remain uncertain

Gross CAPEX expected around ~140 mEUR (vs. 180 mEUR initially) reflecting disciplined spending and phasing towards 2026.

Transformation initiatives bpostgroup continues to accelerate its transformation to become an international logistics parcel operator, delivering tangible progress across segments.

BeNe Last-Mile

Night Delivery product launched for Technicians and Wholesalers, as part of B2B offering

bbox network growth on track: 2,000 active units, 800 contracted; utilization up to 22% of OOH volumes

Future Operating Model implementation

progressing across multiple tracks as key lever to capture operational efficiencies. Bulk Rounds now fully operational across all Sorting Centers; expansion to 29 Distribution Offices by end 2025 3PL Europe

Rainer Kiefer appointed CEO effective
January 2026
Staci integration on track to overdeliver on
2025 costs synergy target; 2026 target
secured – in line with Capital Markets Day
3PL US

Radial Fast Track rollout exceeding plan with 16 clients live and 2 more to launch in 4Q25 (average ACV of \$ 4-5m)
Fast Track in-year revenue exceeding plan.

CEO quote

"Chris Peeters, CEO of bpostgroup: "Our results align with the plan and reflect the typical seasonal softness. We're on track with the transformation plan in the three business units, and a lot of elements are put in place to speed up the pace in the following months.

All our attention goes now on the crucial year-end period. Our teams are ready to address this peak, and we are confident in a solid execution throughout the group."

Source: bpost



Active Ants introduces its first Al-powered robotic arm

06-11-2025

Active Ants aims to accelerate its growth as a highly automated and trustworthy fulfilment expert. This involves adopting new technologies. At the Active Ants warehouse in Dorsten (Germany), a first Al-driven robotic arm for picking was successfully introduced. The robot can pick up to 600 parcels per hour and is capable of learning from its mistakes. The robot will be further deployed at other Active Ants facilities across Europe.

As a fulfilment expert, Active Ants processes online orders from webshops in its automated fulfilment centers (storage, pick & pack, shipping, and returns management). At its facility in Dorsten, Germany, it has successfully introduced a robotic arm driven by artificial intelligence, marking a new step in expanding within the fast-paced and adaptable digital industry.

Designed by the German company Sereact, the robotic arm can prepare up to 600 parcels per hour by picking products from the Autostore boxes. It achieves an accuracy rate of 99.99%. By continuously handling new products, the robot also learns and corrects its own mistakes — a groundbreaking technology.

Since the AI powered robotic arm carries out simple pickings, it creates room and flexibility to assign more value-adding tasks to human staff.

Bram Blondé, Deputy CEO 3PL bpostgroup, said: "Innovation has been part of the DNA

of Active Ants from the start. Combining Al with robots is a logical evolution to continuously improve our services towards our customers. By introducing now our new Al robot, an order can be picked & packed within 15 minutes without any human intervention and providing the highest quality."

Ralf Gulde, Co-founder and CEO at Sereact: "Our collaboration with Active Ants marks another important milestone in bringing autonomous robotics into real-world logistics operations. By integrating Sereact's Al-driven robotic arm into the Active Ants warehouse, we're demonstrating how flexible automation can seamlessly adapt to complex order fulfillment processes and helping to increase efficiency and reliability while reducing manual workload." Following the successful introduction of the first robotic arm at Active Ants Germany in the past months, a second unit was already installed in the Active Ants warehouse in Roosendaal in the Netherlands. The company is also studying further expansion to other facilities in the near future.



Source: <u>bpost</u>