

Canada Post reports \$1.57 billion loss before tax for 2025

20-04-2026

Corporation proceeding with its transformation to build a modern postal system, improve service and return to financial self-sustainability

OTTAWA – Canada Post’s financial situation deteriorated significantly in 2025 as labour uncertainty weighed on the business, and decades-old rules and frameworks continued to impede the company’s modernization and its ability to compete. The severity of the Corporation’s financial situation underscores the urgency to transform and meet the modern needs of the country.

The company’s 2025 loss before tax of \$1.57 billion widened by \$728 million, or 86.7 percent¹ compared to a loss before tax of \$841 million in the prior year. It was the Corporation’s largest loss before tax on record. Revenue for the year declined by \$315 million, or 4.7 percent, compared to 2024, as parcel volumes fell sharply largely due to labour uncertainty throughout 2025.

Building on the federal government’s decision to lift long-standing policy and regulatory restrictions, Canada Post is proceeding with transformative measures to return the company to financial sustainability and renew the postal service to meet the needs of Canadians and Canadian

businesses in today’s economy.

Record loss underscores the need to transform and move away from cash injections

Throughout 2025, Canada Post continued to operate without new collective agreements with its largest union, the Canadian Union of Postal Workers (CUPW). The labour uncertainty had a significant impact on the company as parcel delivery customers shifted their business to other carriers that could provide stability. In 2025, parcel volumes fell by 79 million pieces, or 32.6 per cent, compared to the prior year. Given the impact on customers, the lost parcel volumes will be challenging to win back – emphasizing the need to modernize Canada Post’s services in a competitive market.

Transformation is also critical for the company to move away from taxpayer-funded cash injections. In 2025, the company received repayable government funding of \$1.034 billion, which was intended to carry the Corporation through the government’s fiscal year ending March 31, 2026. However, the funding was insufficient due to the

severity of the Corporation's financial situation. In early 2026, the government approved up to \$1.008 billion in additional repayable funding.

Parcels

Parcels revenue declined by \$850 million, or 30.1 per cent, in 2025 as volumes fell by 79 million pieces, or 32.6 per cent, compared to 2024. Parcels revenue and volumes declined sharply due to the lasting impacts of the 2024 labour disruption, continued labour uncertainty through 2025, and decades-old restrictions that have limited the Corporation's ability to compete, particularly for the growing share of deliveries on weekends. The 2025 labour uncertainty caused many customers to secure longer-term contracts with other delivery providers offering more flexibility and stability.

Transaction Mail

Transaction Mail revenue rose by \$564 million, or 26.2 per cent, in 2025 as volumes increased by 39 million pieces, or 2.4 per cent, compared to 2024. While Transaction Mail continues to be in secular decline, the line of business benefitted from a postage rate increase in January 2025, as well as a volume bump related to election mailings and a temporary surge following the national strike in the fourth quarter of 2024.

Direct Marketing

Direct Marketing revenue declined by \$46 million, or 4.5 per cent, in 2025 as volumes fell by 417 million pieces, or 9.8 per cent, compared to the prior year. Revenue and volumes decreased due to labour uncertainty and labour disruptions, including a ban on the delivery of Canada Post Neighbourhood Mail™ items in the second half of 2025. Marketers also sought to avoid having their time-sensitive mailings trapped in the postal network.

Group of Companies

In 2025, the Canada Post Group of Companies² recorded a loss before tax of \$1.39 billion, expanding by \$727 million, or 109.5 per cent, compared to a loss before tax of \$665 million in the previous year. The Group of Companies' results deteriorated compared to the prior year largely due to the results of the Canada Post segment. The year-over-year comparisons are also affected by gains received from the divestitures of SCI Group Inc. and Innovapost Inc. in 2024.

Purolator Holdings Ltd. recorded a profit before tax of \$256 million in 2025, declining by \$38 million, or 12.9 per cent, compared to a profit before tax of \$294 million in the prior year. The Purolator results deteriorated largely due to costs related to financing its acquisition of Livingston International in

January 2025.

Source: [Canada Post](#)



CTT and EDP join forces to market energy offers at CTT Points.

21-04-2026

CTT - Correios de Portugal and EDP are strengthening their partnership to offer customers a new, simple, and convenient way to subscribe to EDP Comercial energy. At CTT Points throughout mainland Portugal, customers will be able to learn in detail about the best EDP Comercial energy offer, quickly simulate potential savings, and subscribe directly on-site.

This service is already available in over 260 CTT Points, across all districts of mainland Portugal. The expectation is that it will be progressively expanded to more locations, taking advantage of the company's extensive retail network, present from north to south of the country.

With this partnership, CTT reinforces its strategy of offering and diversifying services, presenting customers with solutions from a leading partner in the energy sector. This association with EDP Comercial adds value to the existing offer, positioning CTT Points as convenient locations where customers can access various services in a single space.

The proximity and convenience of the CTT network make it easier and more accessible to obtain information about EDP Comercial's offerings, or even to complete the entire process of switching energy suppliers.

For its part, EDP reinforces its commitment to convenience and simplicity in the lives of Portuguese families, offering affordable and

easy-to-access electricity solutions, available through the country's largest retail network. This extensive presence allows EDP Comercial to remain close to the Portuguese people, consolidating its leadership in the energy market with more than three million families as customers.

The goal of both companies is to ensure that, regardless of geographical location, CTT customers have easy and convenient access to information and the various electricity offers from EDP Comercial.

Through EDP's channels - edp.pt, telephone lines or EDP Comercial stores and agents throughout the country - the company currently offers different deals, with discounts on the price per kWh, on the cost of power or with a fixed monthly discount, tailored to the profiles and needs of different families and energy requirements.

EDP and CTT maintain a long-standing partnership based on the development of solutions and products that contribute to

decarbonization. In 2022, CTT and EDP established a strategic partnership to install Solar Neighborhoods in dozens of locations, allowing CTT to produce its own energy, reduce grid consumption, and share the benefits with approximately eight thousand families and small businesses. In subsequent years, CTT chose EDP Comercial as its exclusive supplier to implement 750

charging points, supporting the electric mobility of its fleet of nearly 1,500 vehicles. More recently, the partnership was strengthened with the integration of 200 CTT stores as neighbors of EDP Solar Neighborhoods, promoting the expansion of this model in Portugal.

Source: [CTT Portugal Post](#)



Australia Post opens its largest air and speed Parcel Facility in Brisbane

22-04-2026

Australia Post opened its largest air and speed hub at Brisbane Airport today, built with world leading sortation technology to speed up parcel delivery for Queenslanders.

With direct tarmac access and expanded capacity, the 78,000sqm facility is capable of processing up to 250,000 parcels per day and integrates Australia Post's suite of speed services including Express Post and StarTrack Premium.

Australia Post Group CEO and Managing Director Paul Graham was onsite to unveil the new facility and said it will meet and surpass Queensland's parcel delivery demands for decades to come.

"This facility provides an immediate boost to our operations, and its automation is the blueprint for speed and simplicity so that we can continue to respond to current and projected eCommerce growth across the state.

"Queenslanders spent \$17.8 billion online last year so we know they love their online shopping. It's why we're committed to investing in the right infrastructure that gives us a competitive edge to keep pace with demand," Mr Graham said.

Minister for Communications, the Hon Anika

Wells MP said, "This new state-of-the-art facility will increase delivery speeds and reliability for Queensland households and businesses.

"Online shopping continues to grow, with Queenslanders spending \$17.8 billion last year, and so too does the demand for fast and reliable delivery service.

"With this new facility, we are backing an Australian industry and Australian workers – through secure jobs, fair conditions and long-term investment in communities.

"This strong investment in Australia Post's network will allow it to keep delivering for all Australians – no matter where they live or work."

Brisbane Airport CEO Gert-Jan de Graaff said the project demonstrated Brisbane Airport's capability to deliver major industrial developments at scale.

"This is the largest industrial project ever delivered at Brisbane Airport, and it has been completed without fuss, delay, or disruption.



“We have worked closely with Australia Post to create a purpose-built facility that supports Queensland’s growth and strengthens the state’s connectivity. With 24/7 tarmac access, this new

facility will significantly improve the speed and efficiency of parcel movements by Australia Post for all Queenslanders.”

The facility features dedicated examination rooms for Australian Border Force and the Department of Agriculture Fisheries & Forestry. Purpose-built dog respite rooms that are climate controlled and designed to provide silence and darkness, will ensure working detector dogs can rest safely between duties.

It accommodates almost 500 team members and is targeting a 5-star Green Star rating featuring a 450kW solar system. For the first time at a processing site, Australia Post will own and maintain a battery to store excess electricity from the solar system and help reduce reliance on the grid.

Australia Post today announced the dual name of the facility in the traditional language of the Yuggera and Quandamooka Nation, Mookin-Yaba1.

Mookin-Yaba which culturally translated means ‘Home of the Message Stick’, honours Australia's oldest form of communication and cultural diplomacy.

Source: [Australia Post](#)



Omniva hosts small-state postal sector representatives from around the world in Estonia

21-04-2026

On 21-22 April, more than 40 postal sector representatives will gather at Omniva's headquarters, including postal operators from 14 small countries - from Greenland to Qatar. The forum brings together representatives from small states and islands for the ninth time to discuss shared challenges and exchange practical experience.

The Small Posts and Islands Postal Forum focuses on the operating models and development opportunities of smaller postal operators. It provides a platform for organisations of similar scale to share experiences, compare solutions, and explore new cooperation opportunities.

For Omniva, hosting the international forum is an opportunity to bring postal sector experts to Estonia and actively contribute to shaping the future of the industry.

"I started organising this event because industry meetings were mainly aimed at large postal operators, whose challenges differ from those of smaller ones. The postal sector has changed significantly over time, but new challenges continue to emerge – which is why it is important to share and compare them," said Derek Osborn, founder and main organiser of the forum.

"The postal sector is increasingly becoming a technology-driven logistics business. To keep pace, we must evolve alongside

customer expectations and the growth of e-commerce. International gatherings like this provide an opportunity to share experience, learn from one another, and find solutions that help the entire sector move forward faster," said Martti Kuldma, Chairman of the Management Board at Omniva.

"E-commerce is growing rapidly, and this means customers expect faster and more convenient services. Events like this help us better understand how similar postal operators organise their services and what customers truly value," said Sven Kukemelk, Chief Commercial Officer at Omniva.

The forum includes presentations and discussions where postal operators and technology partners share their experiences and address key topics in the sector.

Last year, the forum took place in Jersey, and the location for the next meeting will be agreed during this year's event.

Source: [Omniva](#)

