Key Milestones in Bnodeâ€™s Strategic Transformation

06-11-2026

Bnode today announced its results for the third quarter of 2026. The Groupâ€™s total operating revenue amounted to 1,005.4 mEUR, and adjusted EBIT came in at -21.2 mEUR. The results reflect the seasonal slowdown. Bnode revises its 2026 EBIT outlook to 95-105 mEUR.

As part of its strategic transformation, Bnode achieved key milestones this quarter with the transformation of the operational model within Bpost and the launch of Paxon as a 3PL brand. Paxon Europe is showing slight growth, while commercial momentum in North America has not yet recovered. Landmark Global delivered a resilient performance in a challenging international trade environment.

Bnode continues to implement its strategic priorities within the Group. Operational efficiency continued to improve, and the focus remains on achieving sustainable, profitable growth.

Chris Peeters, CEO of Bnode: “Throughout the third quarter, we continued to execute our strategy with discipline and focus. We improved operational efficiency across the Group, implemented the new operating model at Bpost and delivered several important milestones, including the launch of the Paxon brand.

While recent market developments, slower-than-expected parcel growth and commercial delays have impacted our short-term performance outlook, they reinforce the need to accelerate commercial execution. We have therefore strengthened our Executive Committee and organization, appointing Nicolas Baise as CEO of Bpost from 1 January and bringing commercial teams closer to the business units to speed up decision-making and customer responsiveness. As we enter the year-end peak, our teams are ready and focused on delivering for customers. We are confident in our ability to deliver a strong peak season across the Group.”
Bpost Shows Concrete Progress in Priority Transformation Projects

Bpost reported total operating revenue of 510.1 million EUR and an adjusted EBIT of -29.2 million EUR. Mail and press volumes declined by 16.4%, while parcel volume rose slightly by 1.3%. Bpost succeeded in extending the contract for the production and distribution of license plates in Belgium for a period of 5 years. Nevertheless, the further

commercial development of the logistics activities is below expectations, resulting in lower revenues.

In September, Bpost implemented significant changes to its distribution model to support the transition to a parcel-focused operational model. These changes include the implementation of dynamic distribution rounds, even more efficient pre-sorting of mail at the sorting centers, and starting parcel & mail distribution rounds later in the day, to allow for later intake of goods at the sorting centers.

The Out-of-Home network continues to develop as planned, and customer adoption is also on track. Services in the retail network are being further expanded. For example, all post offices now offer home security solutions from Verisure and telecom services from Digi. In addition, a partnership with energy provider Luminus was launched in some post offices, with a view to a nationwide rollout over the course of next year. There is still no clarity from the Belgian government regarding the 8th management contract, with the December 31 deadline approaching.

Paxon Achieves Growth in Europe

Paxon's total operating revenue remained virtually stable at 368.4 mEUR, supported by the continued growth of its European operations, while adjusted EBIT stood at 6.9 mEUR thanks to continued operational discipline and efficiency measures.

On September 30, the global Paxon brand was launched as an umbrella brand for third-party logistics (3PL), bringing together leading logistics companies from Europe, North America, and Asia.

Paxon Europe is growing slightly, but commercial performance—both in new business and cross-selling—remains below expectations. A new growth plan was drawn up to accelerate commercial execution.

In North America, Paxon's commercial performance remains under pressure due to customer churn, slower market growth, and limited new business inflow.

Landmark Global Shows Resilience

For Landmark Global, total operating revenue amounted to 151.1 mEUR, and adjusted EBIT came in at 9.8 mEUR.

The business unit continues to generate stable revenue and demonstrates resilience in a challenging regulatory environment. Volume growth continued, although the product mix evolved less favorably. For example, volumes from Asia were impacted by the introduction of taxes on small packages in July, although this was partially offset by targeted commercial initiatives aimed at major Asian customers. The other markets showed slight growth.

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Financial outlook for 2026

Bnode revises today its EBIT outlook to reflect overall softer-than-expected demand, amplified commercial delays and stronger-than-expected regulatory headwinds. For its full-year 2026, Bnode now expects an adjusted EBIT between 95-105 mEUR (vs. around 140 mEUR previously and 165-195 mEUR initially).

Source: Bnode

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Matteo Del Fante takes over as Chair of the IPC Board

06-11-2026

The Poste Italiane CEO succeeds Tone Wille, six months after the IPC Board elected him unanimously

Brussels/Frankfurt, 6 November 2026 - Matteo Del Fante, CEO of Poste Italiane, has taken over as Chair of the International Post Corporation (IPC) Board today at the Board's meeting, which took place in Frankfurt. He succeeds Tone Wille, who has chaired the IPC Board since 2022. Mr Del Fante has been a member of the IPC Board since 2017. Board members elected him unanimously at their meeting in Dubrovnik in May.

Holger Winklbauer, IPC CEO, said: "*We look forward to working with Matteo Del Fante in the years ahead to strengthen IPC's role in helping postal operators through their transformation and in making them more competitive on the e-commerce market. On behalf of IPC's members and staff, I also want to thank Tone Wille for her dedication and enthusiasm. Her support was instrumental to raise IPC's profile and to shape our new strategy.*"

Matteo Del Fante, IPC Chair, said: "*I thank my fellow Board members for trusting me to head the IPC Board at such an important time for the postal industry marked by falling mail volumes, fast-changing cross-border e-commerce markets and increasing regulatory requirements. In this context, global postal cooperation through IPC matters more than ever, and IPC has a key role in helping posts through this transition.*"

As Chair, Mr Del Fante will focus on delivering IPC's strategy aimed at supporting the growth of sustainable cross-border e-commerce for posts while supporting the evolution of the mail business. He will also champion innovation and digitalisation within IPC to better serve the members.

The other members of the IPC Board include: Pim Berendsen - CEO, PostNL; Marie-Ange Debon - CEO, La Poste Groupe; Annemarie Garsdhol - CEO, PostNord; Tobias Meyer -

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CEO, DHL Group; Chris Peeters - CEO, bnode; Guy Pacheco - CEO, CTT Portugal Post; Martin Seidenberg - CEO, International Distribution Services; David Steiner - CEO, USPS; David Walsh - CEO, NZ Post and Holger Winklbauer - CEO, IPC.

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DHL becomes first express cargo carrier to use Sustainable Aviation Fuel (SAF) at Paris Charles de Gaulle Airport

09-11-2026

This marks a new step in DHL Express's efforts to decarbonize international air transportation of parcels.

Bonn, Paris - DHL Express, the world's leading provider of international express services, and TotalEnergies, a global integrated multi-energy company, have signed a landmark purchase agreement that will introduce the first use of Sustainable Aviation Fuel (SAF) by DHL Express in France.

This marks a new step in DHL Express's efforts to decarbonize international air transportation of parcels. DHL Express is the first express logistics provider to use Sustainable Aviation Fuel (SAF) at Paris Charles de Gaulle Airport (CDG), operating from its regional hub. With this pioneering deployment, the company reinforces its leadership in driving the industry's decarbonization, coinciding with the fifth anniversary of its flagship French air hub, a facility recognized for its innovation.

DHL has entered a renewable one-year partnership with TotalEnergies to fuel aircraft departing from its Paris CDG hub with SAF. This initial phase covers 5 million liters of sustainable aviation fuel over the course of one year. The first DHL aircraft powered with SAF takes off today from Paris CDG.

Travis Cobb, EVP Global Network Operations & Aviation at DHL Express, commented: "This latest milestone is part of DHL's global strategy to decarbonize express transportation and help our customers reduce their transport-related indirect emissions. In 2025, SAF already accounted for 10% of the aviation fuel used across DHL's own aircraft fleet, positioning our Group as a leader in both logistics and aviation sustainability."

Philippe Prétat, CEO of DHL Express France, added: "Five years ago, the opening of our Paris Charles de Gaulle Hub marked a major milestone in the development of DHL Express in France. Today, the introduction of Sustainable Aviation Fuel at this facility opens a new chapter. By becoming the first express operator to use SAF at Paris CDG Airport, we are demonstrating that world-class international logistics performance and a reduced carbon footprint can go hand in hand. This initiative reflects our commitment to supporting French businesses in their

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global trade activities while contributing to the transformation of our industry."

Mathieu Soulas, Director of New Mobilities at TotalEnergies, said: "TotalEnergies is fully committed to supporting the aviation sector in reducing its carbon footprint. Sustainable Aviation Fuels are a key lever for reducing aviation emissions today. They contribute both to our customers' decarbonization efforts and to the industrial transformation of our refineries. This agreement with DHL strengthens our partnership and reflects our shared determination to accelerate the development and adoption of SAF. SAF represents a genuine growth industry that supports the energy transition of both aviation and industry.

SAF: A Key Lever for Reducing Aviation-Related Greenhouse Gas Emissions

Sustainable Aviation Fuel (SAF) is produced from waste and residual materials derived from the circular economy, such as used cooking oil. As an alternative to conventional fossil-based jet fuel, SAF can be used immediately in existing aircraft without requiring modifications to aircraft or airport infrastructure.

Compared with conventional fossil jet fuel, SAF can reduce greenhouse gas emissions by around 80% over its lifecycle, depending on the feedstock and production method used. The environmental benefit is measured not only during aircraft operations but across the entire fuel value chain, including production, transportation, and consumption.

For DHL in France, this initiative is expected to reduce CO2e emissions by approximately 11,800 metric tons annually. The SAF-powered flights will operate from the DHL Paris Charles de Gaulle Hub to the company's air hubs in Leipzig, Casablanca, Milan, and London.

Electrification on the Road

The adoption of SAF by DHL Express France is part of the company's long-standing decarbonization strategy. DHL was the first express operator in France to deploy cargo tricycles as early as 2005 and has continuously invested in lower-emission transportation solutions, anticipating industry trends.

Today, 100% of DHL Express France's owned light commercial vehicle fleet is electric, helping advance DHL Group's global target of reaching two-thirds last mile electrification by 2030. Beyond fleet electrification, DHL Express serves 55 city centers across France using low-emission delivery modes, including walking, bicycles, and cargo tricycles. The company also reduces delivery journeys through partnerships with parcel collection and drop-off points, as well as collaborations with innovative start-ups.

GoGreen Plus: Lower-Emission Solutions for

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Customers

To ensure transparent allocation of emissions reductions to customers, DHL will integrate these SAF volumes into its GoGreen Plus decarbonization offering.

GoGreen Plus provides emission-reduced solutions across DHL's core operations using sustainable fuels and low-carbon technologies. Emission reductions are allocated through a book-and-claim mechanism, allowing DHL to replace fossil fuels with sustainable alternatives within its network while assigning the resulting environmental benefits to customers who choose the solution, even when their shipments are not physically transported using those fuels.

Through GoGreen Plus, customers can reduce their Scope 3 emissions associated with upstream and downstream transportation and distribution activities while supporting their greenhouse gas emissions reporting and broader decarbonization objectives.

The DHL Paris Charles de Gaulle Hub: At the Heart of France's International Trade

The introduction of SAF into DHL Express's air operations at Paris Charles de Gaulle coincides with the fifth anniversary of the DHL Hub at the airport. This milestone further reinforces DHL's leadership in implementing logistics and environmental innovations in France.

Opened in 2021 following an investment of EUR170 million, the facility represents the largest investment made by DHL in France since the company established operations in the country in 1976. It is also one of the key hubs within DHL's European network.

Located in the heart of the Paris Charles de Gaulle Airport cargo zone, the site occupies a 91,000-square-meter plot and offers 34,000 square meters of operational space. Its state-of-the-art sorting system can process up to 38,000 parcels and documents per hour, fifteen times the capacity of the facility it replaced. The hub operates 24 hours a day, seven days a week, and employs 760 people.

Source: DHL Group

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Remarks by Postmaster General David Steiner at the Nov. 10, 2026, USPS Board of Governors Meeting

10-11-2026

Below are the prepared remarks of Postmaster General and CEO David Steiner, delivered during the U.S. Postal Service Board of Governors open session on Nov. 10, 2026.

Good morning. Welcome to all of those gathered here in person and online. Thank you, Chairwoman McReynolds, for your comments about the performance and strong efforts of the Postal Service in handling the nation's Election Mail. In this election the USPS did exactly what we always do — put our heads down and got the job done. I want to thank the hundreds of thousands of our folks who got the job done.

And the reward for getting the job done? Another big job, as we head into the peak season. I know that our people will continue the momentum we created last peak and we will see service improve from our strong improvement last year.

Looking at our full year of 2026, our results for the year show a positive trajectory in virtually all of the areas where we have the ability to exercise control over our business. As you know, many aspects of our business are uncontrollable because they are dictated by Congressional and regulatory requirements.

And so, we focus on our controllable results: service and operational performance, cost control, and revenue generation.

With regard to service, we are now demonstrating consistent performance improvement month over month. These gains are not the result of luck.

Our improved operational precision comes from our network transformation efforts, expert decision-making, and rapidly improving end-to-end visibility across all operations. But we can still do better, and we will as we bring technology to our operations.

Our operational groups are optimizing their processes and maximizing value from IT infrastructure improvements. And we are leveraging a promising portfolio of AI projects that focus on employee support and better service outcomes.

You'll hear more shortly about our service achievements from Greg White, our vice president of Network Solutions and Performance Excellence.

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With regard to cost control, we are also becoming more efficient in key areas while improving service. I'll point to the good progress we've made in generating cost efficiency in transportation and logistics. Despite the fuel and inflation headwinds, we have met our cost goals consistently over the last six months. I expect that to continue into 2027. For the year we also reduced 19 million work hours, and that savings sped up as we went through the year. And so far, we are continuing that momentum into 2027.

Looking at overall financial performance in the quarter, we had a $300 million adjustment from last year, so looking at the quarter on an apples-to-apples basis we improved our uncontrollable loss by about $450 million year over year. This despite about $200 million of headwinds from fuel in the quarter.

And, we did this despite volumes declining in the quarter. So, despite volumes being negative, we are now meeting our revenue goals on a regular basis… the result of effective pricing strategies combined with strong promotions, strong incentives, and product development in our mail business. And in the first month of the new year, we actually saw our volumes turn positive and revenue growing at a double-digit rate.

While some of these volumes are from political and election mail, package volumes and revenue are also showing single-digit volume growth and double-digit revenue growth. This should allow us a very strong start to the new year.

Of course, our revenue picture is tied to our improved service performance and effective pricing… and so, as service and pricing strategies improve further, we hope to achieve commensurate revenue gains.

We will hear from our Chief Financial Officer Luke Grossmann shortly about our financial results. I am pleased to say that at the end of 2026 and so far in 2027 our revenue is up, our volume is up and our controllable costs are under control. And that momentum will continue to accelerate as we head further into 2027.

So clearly the Postal Service is moving in the right direction and demonstrating the promise and potential of America's oldest government agency.

But despite our progress in controllable parts of our business, there remain larger issues to tangle with in those areas we do not control.

As I have been saying in many venues, the Postal Service cannot be financially strong in the long term without fundamental changes to our legislatively dictated business model. We require Congressional attention and action. And we require action fast, as the uncontrollable costs of our retirement plans continue to create an untenable situation for our employees.

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As I have said before, we believe that there are one of two paths that Congress can choose from.

The first is the removal of uneconomical mandates that prevent us from functioning as the self-sufficient business that we are expected to be. If we removed the mandates, we would overcome our controllable loss in six months.

The second option is to fund these uneconomical mandates. The USPS is the core of a nearly $2 trillion ecosystem, supporting almost 8 million jobs, and providing critical infrastructure that reaches every address in the country. Any financial support to cover the shortfall would be an investment in one of the central pillars of the U.S. economy.

Over the past year, the Postal Service has been taking steps to conserve cash, giving Congress the time it needs to have the elevated and deliberate conversation about the Postal Service that the country deserves.

These initial steps have included deferral of payments, halting nonessential hiring, and in April of this year, suspending our employer contributions to FERS.

While defaulting on these retirement payments has allowed us to preserve liquidity in the short term, it is not a solution to our financial problems.

We will continue to call for the reform of our retirement plans because we cannot continue to jeopardize our employees' retirement plans.

We also face an impending financial cliff in the next five short years once the retiree health benefits fund is exhausted.

That means that if Congress doesn't take action we will need to take other steps to improve our financial position. There are a lot of areas, like pricing and days of service that we cannot change due to statutory or regulatory restrictions. So, we will have to look at areas that have not been foreclosed to us by Congress or the Commission. And that leaves few options.

Basically, given all of the restrictions placed on us, our big money-saving choices are limited to looking at rationalizing our retail and office footprint consistent with our financial obligations, and service standards for non-First-Class Mail. We will need to make drastic changes in the number of Post Offices and Marketing Mail service levels. And we will need to look at other areas to generate the cash we need to meet our obligations to our employees and the American public.

We will have fully developed plans in that regard in the first calendar quarter of 2027, and I will present those plans to leadership

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throughout the government so that they can make the policy choice between reduced levels of service or reform of our retirement plans and funding money losing mandates.

Before I conclude, I would like to acknowledge some organization changes.

As Chairwoman McReynolds mentioned earlier, our vice president of Government Relations and Public Policy, Peter Pastre, will be retiring. Peter has been a strong advocate on behalf of the Postal Service, and I would like to personally thank him for his sage counsel and dedication to the mission of the Postal Service.

Additionally, during the recent quarter, Bill Fraine, our senior vice president of National Sales, retired. Bill was a very strong driver of our revenue and our sales organization. Bill brought a level of professionalism to our sales team that continues today, and I would like to thank him for his many contributions and wish him a long and healthy retirement.

I would also like to congratulate Gary Reblin. Gary will serve as the Chief Commercial Officer of the Postal Service and will oversee a revamped commercial organization. Gary brings a wide range of experience and skill to this role, and I could not be more pleased to have him lead this new organization.

Finally, I would like to thank the 630,000 postal employees for their great work throughout the year and for what I'm confident will be a strong performance in the upcoming holiday season.

I would like to conclude with this thought: Despite our financial crisis, I am optimistic about the future of the Postal Service, and I think everyone who cares about this organization, or works with this organization, or is served by this organization — which is everyone in America — should also be optimistic.

We deliver tremendous value to the nation and to every American community, and that should be a great source of pride.

Thank you.

Source: USPS

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This year, Christmas packages are delivered electrically to almost the entire country.

10-11-2026

Posten Bring expects a record number of packages before Christmas. With Christmas traffic now in full swing, 85 percent of Norway's population will have their letters and packages delivered home by electric vehicles.

– The pre-Christmas period is the most fun time of the year and the big test of strength for us. This year we expect a record number of packages, while 85 percent of the population will have their letters and packages delivered to their homes by electric vehicles. We have prepared well, and our skilled employees are ready to get the Christmas gifts safely to their homes, says Hans-Øyvind Ryen, Executive Vice President at Posten Bring.

Three years ago, half of the population received letters and packages delivered by electric vehicles from Posten Bring. Today, that number is 85 percent, corresponding to 4.8 million Norwegians. Electric vehicles are now used in everything from the largest cities to smaller towns, island communities and Svalbard.

FACTS:

- 85 percent of the population has letters and packages delivered to their homes using electric vehicles from Posten Bring.
- That corresponds to 4.8 million Norwegians.
- In 2023, the share was 50 percent.
- Around 80 percent of Posten Bring's own vans are now fully electric.
- In addition, 501 Paxsters are used for the delivery of letters and packages.

– We have worked systematically on electrification of the vehicle fleet over many years. The fact that we now deliver electric to 85 percent of the population shows how much of our distribution has been restructured, continues Ryen, adding that the group has also come a long way in heavier vehicles, with 200 electric trucks on Norwegian roads.

READY FOR THE HOLIDAYS: Executive Director Hans-Øyvind Ryen at Posten Bring expects a record number of packages in this year's pre-Christmas period. Photo: Posten Bring

Greater capacity before Christmas

At the same time as the vehicle fleet has been electrified, Posten Bring has strengthened capacity ahead of the Christmas traffic. In Moss, the group recently opened its second

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largest parcel terminal, which provides significantly greater capacity for parcel sorting, while the network of Parcel Boxes has been expanded throughout the country.

During the year, Posten has deployed parcel lockers at 100 new locations. An additional 200 locations have received more lockers and greater capacity. Never before has the network of parcel lockers been larger, with over 2,200 locations. At the same time, usage continues to increase. In October, four percent more parcels were handled in the parcel lockers than in December last year, which was the previous record month.

As parcel volumes increase, Posten has also prepared for the possibility that more customers may need help. Customer service is extending its opening hours, and chat will be open on Saturdays. Chatbots and voice bots are available 24/7 for the most common inquiries, while the Posten app gives customers an overview of where their shipments are located and when and where they are being delivered.

– We do what we can to make it easy to send, track and collect packages during the busy pre-Christmas period. Customers can help us by sending in good time and collecting the package as quickly as possible when the collection notification arrives. This will leave room for the next Christmas gift that is on the way, says Ryen.

Source: Posten Bring

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Posten Bring enters into a loan agreement with NIB for a sustainability-linked loan of NOK 500 million

09-11-2026

Posten Bring enters into a loan agreement with the Nordic Investment Bank (NIB) for an eight-year sustainability-linked loan of NOK 500 million (approximately EUR 46.9 million). The loan is linked to the group's SBT climate target and personal injury frequency target (H2 value). The financing will support the group's climate transition towards the goal of net zero in 2040.

"We are very pleased to strengthen our collaboration with NIB through this sustainability-linked loan. It combines attractive long-term financing with clear incentives to realize our sustainability ambitions," says Ulf Aass, CFO of Posten Bring.

The financing will support investments in electrification of the vehicle fleet, development of charging infrastructure, improved energy efficiency in terminals and buildings, as well as increased use of other fossil-free transport solutions such as trains.

The loan is linked to three key indicators, two of which are linked to the group's SBT targets that were validated by the Science Based Target initiative in 2024. The two targets are respectively to reduce absolute greenhouse gas emissions in scope 1 and 2 by 85%, and emissions in scope 3 by 30% by 2030, compared to the base year 2022. More information about the targets and associated roadmaps can be found on our websites:

Roadmap to 2030 - Posten Bring.

The third key indicator is linked to the group's target for personal injury frequency (H2 value). H2 measures the number of work-related injuries per million hours worked. The target is in line with the group's annual operational targets and reflects Posten Bring's ambition to reduce personal injuries and ensure a safe working environment. For more information, see the group's external reporting on operational targets: Report archive for Posten Bring AS - Posten Bring

The Nordic Investment Bank (NIB) is the international financial institution of Denmark, Estonia, Finland, Iceland, Latvia, Lithuania, Norway and Sweden. The bank is headquartered in Helsinki and has a regional office in Riga. NIB has the highest possible credit rating, AAA/Aaa, from S&P Global Ratings and Moody's.

"Transport and logistics are crucial for the Nordic economy, while emissions from the sector must be reduced. By linking our

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funding to ambitious, science-based climate goals, as well as goals for workplace safety, we are helping Posten Bring to translate its transformation plans into measurable results," says André Küüsvek, President and CEO of NIB.

Source: Posten Bring

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New PostNord report: AI is reshaping how Nordic consumers shop online

12-11-2026

E-commerce continues to grow across the Nordics, driven by stronger consumer confidence, technological innovation, and changing shopping habits. In the new report E-commerce in the Nordics Autumn 2026, PostNord explores how AI, cross-border commerce, evolving consumer expectations and circular commerce are shaping the future of Nordic e-commerce in the Nordics.

As a leading logistics provider in the Nordic region, PostNord has created this report to share knowledge and insights that help drive e-commerce forward. Through regular consumer surveys, we track how shopping behavior develops and how factors such as the economy, delivery options, payment methods, sustainability, and new technology influence online purchases.

“The Nordic economies continue to recover, although at different speeds. At the same time, e-commerce is evolving beyond economic factors alone. AI, changing consumer expectations and increasingly value-conscious shopping behaviors are influencing how consumers discover, evaluate and buy products. Together, these developments point to an e-commerce market that is growing, but also becoming more complex,” says Annemarie Gardshol, President and Group CEO of PostNord.

AI is becoming a new gateway to online shopping

Online and cross-border shopping remain firmly established habits across the Nordics. In the past 30 days, 85 percent of Nordic consumers have shopped online, while 77 percent have made an online purchase from a foreign retailer in the past year. At the same time, consumer behavior is evolving as shoppers become more deliberate in how and where they spend. Seven out of ten consumers compare prices across online stores before making a purchase, and more than half wait for offers and promotions.

The report also shows that AI is rapidly becoming part of the shopping journey. Across the Nordics, 61 percent of consumers report that they have used AI when shopping for physical products in the past three months. Today, consumers primarily use AI to research products and compare alternatives, but the technology is increasingly influencing how shoppers discover products and brands. As AI becomes more integrated into everyday shopping, it is creating new opportunities and

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challenges for retailers seeking to remain visible and relevant.

Circular e-commerce also remains firmly established across the region. Nearly two in three Nordic consumers have bought or sold second-hand products in the past three months, highlighting the growing role of circular commerce in the Nordic e-commerce market.

Key findings from the report

- 85% have shopped online in the past 30 days
- 77% have made an online purchase from abroad in the past year
- 61% have used AI when shopping for physical products in the past three months
- 85% were satisfied with the checkout experience during their latest online purchase
- 65% have bought or sold second-hand in the past three months

About the report E-commerce in the Nordics
The report consists of 44 pages and includes:

- A Nordic overview with an in-depth comparative analysis of the Nordic e-commerce market
- Country-specific analyses for Sweden, Denmark, Finland, and Norway
- Shoppers of different ages across Sweden, Denmark, Finland, and Norway give their views about the report's four key e-commerce topics
- Insights into cross-border e-commerce, AI in e-commerce, checkout and delivery preferences, consumer behavior and circular e-commerce

The report is based on consumer surveys conducted in August and September 2026, with a total of 4,000 respondents aged 18-79. The sample is evenly distributed across Sweden, Denmark, Finland, and Norway.

E-commerce in the Nordics Autumn 2026 is aimed at e-retailers and decision-makers, as well as partners and suppliers that enable e-commerce, such as technology, logistics, payment and marketing platforms. The report is relevant for anyone who wants to understand market trends, consumer behavior, and business opportunities in Nordic e-commerce.

Source: PostNord

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Remarks by USPS's Postmaster General at the Board of Governors Meeting

10-11-2026

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becoming more efficient in key areas while improving service. I'll point to the good progress we've made in generating cost efficiency in transportation and logistics. Despite the fuel and inflation headwinds, we have met our cost goals consistently over the last six months. I expect that to continue into 2027. For the year we also reduced 19 million work hours, and that savings sped up as we went through the year. And so far, we are continuing that momentum into 2027.

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And, we did this despite volumes declining in the quarter. So, despite volumes being negative, we are now meeting our revenue goals on a regular basis… the result of effective pricing strategies combined with strong promotions, strong incentives, and product development in our mail business. And in the first month of the new year, we actually saw our volumes turn positive and revenue growing at a double-digit rate.

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Of course, our revenue picture is tied to our improved service performance and effective pricing… and so, as service and pricing strategies improve further, we hope to achieve commensurate revenue gains.

We will hear from our Chief Financial Officer Luke Grossmann shortly about our financial results. I am pleased to say that at the end of 2026 and so far in 2027 our revenue is up, our volume is up and our controllable costs are under control. And that momentum will continue to accelerate as we head further into 2027.

So clearly the Postal Service is moving in the right direction and demonstrating the promise and potential of America's oldest government agency.

But despite our progress in controllable parts of our business, there remain larger issues to tangle with in those areas we do not control.

As I have been saying in many venues, the Postal Service cannot be financially strong in the long term without fundamental changes to our legislatively dictated business model. We require Congressional attention and action. And we require action fast, as the uncontrollable costs of our retirement plans continue to create an untenable situation for our employees.

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As I have said before, we believe that there are one of two paths that Congress can choose from.

The first is the removal of uneconomical mandates that prevent us from functioning as the self-sufficient business that we are expected to be. If we removed the mandates, we would overcome our controllable loss in six months.

The second option is to fund these uneconomical mandates. The USPS is the core of a nearly $2 trillion ecosystem, supporting almost 8 million jobs, and providing critical infrastructure that reaches every address in the country. Any financial support to cover the shortfall would be an investment in one of the central pillars of the U.S. economy.

Over the past year, the Postal Service has been taking steps to conserve cash, giving Congress the time it needs to have the elevated and deliberate conversation about the Postal Service that the country deserves.

These initial steps have included deferral of payments, halting nonessential hiring, and in April of this year, suspending our employer contributions to FERS.

While defaulting on these retirement payments has allowed us to preserve liquidity in the short term, it is not a solution to our financial problems.

We will continue to call for the reform of our retirement plans because we cannot continue to jeopardize our employees' retirement plans.

We also face an impending financial cliff in the next five short years once the retiree health benefits fund is exhausted.

That means that if Congress doesn't take action we will need to take other steps to improve our financial position. There are a lot of areas, like pricing and days of service that we cannot change due to statutory or regulatory restrictions. So, we will have to look at areas that have not been foreclosed to us by Congress or the Commission. And that leaves few options.

Basically, given all of the restrictions placed on us, our big money-saving choices are limited to looking at rationalizing our retail and office footprint consistent with our financial obligations, and service standards for non-First-Class Mail. We will need to make drastic changes in the number of Post Offices and Marketing Mail service levels. And we will need to look at other areas to generate the cash we need to meet our obligations to our employees and the American public.

We will have fully developed plans in that regard in the first calendar quarter of 2027, and I will present those plans to leadership throughout the government so that they can

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make the policy choice between reduced levels of service or reform of our retirement plans and funding money losing mandates.

Before I conclude, I would like to acknowledge some organization changes.

As Chairwoman McReynolds mentioned earlier, our vice president of Government Relations and Public Policy, Peter Pastre, will be retiring. Peter has been a strong advocate on behalf of the Postal Service, and I would like to personally thank him for his sage counsel and dedication to the mission of the Postal Service.

Additionally, during the recent quarter, Bill Fraine, our senior vice president of National Sales, retired. Bill was a very strong driver of our revenue and our sales organization. Bill brought a level of professionalism to our sales team that continues today, and I would like to thank him for his many contributions and wish him a long and healthy retirement.

I would also like to congratulate Gary Reblin. Gary will serve as the Chief Commercial Officer of the Postal Service and will oversee a revamped commercial organization. Gary brings a wide range of experience and skill to this role, and I could not be more pleased to have him lead this new organization.

Finally, I would like to thank the 630,000 postal employees for their great work throughout the year and for what I'm confident will be a strong performance in the upcoming holiday season.

I would like to conclude with this thought: Despite our financial crisis, I am optimistic about the future of the Postal Service, and I think everyone who cares about this organization, or works with this organization, or is served by this organization — which is everyone in America — should also be optimistic.

We deliver tremendous value to the nation and to every American community, and that should be a great source of pride.

Thank you.

Source: USPS

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Australia Post strengthens regional Queensland network with major Toowoomba investment

06-11-2026

Australia Post has announced plans to build a new state-of-the-art parcel facility in Toowoomba, strengthening its network capacity and supporting the continued growth of eCommerce across regional Queensland.

Located on Airport Drive next to Wellcamp Airport, the new Toowoomba Parcel Facility will bring together operations from existing Australia Post and StarTrack sites into one purpose-built facility, improving efficiency, safety and service for customers.

Opening in mid-2028, the 8,000m2 facility will feature advanced automation capable of processing up to 5,000 parcels per hour. This investment will significantly reduce manual handling and streamline operations.

The site will service a large footprint delivering parcels to and from over 100 facilities across 700 Queensland suburbs, reinforcing the important role regional centres play in connecting communities across Australia Post's broader network.

Australia Post Executive General Manager Network Operations, Shane Plant said the investment reflects Australia Post's commitment to strengthening its network in Metro and regional Australia as eCommerce and customer demand grows.

"Regional centres like Toowoomba are experiencing strong and sustained growth in online shopping, with the region consistently among the highest-volume locations for parcels. We're evolving our network to better support that demand and the communities and businesses that rely on it.

"By reducing manual handling and bringing operations together under one roof, we're also creating a safer, more efficient and sustainable facility with a modern working environment for our team members, so they're better supported to deliver for our customers every day.

"Being right next to Wellcamp Airport is another big advantage. With good access to major road infrastructure and the future opportunity to leverage airside capability we'll be able to continue our focus on improving the customer experience with improved parcel visibility and delivery times into and out of the region," said Mr Plant.

Wagner Corporation, the owner and operator of Wellcamp Airport and Wellcamp Business Park is delighted to be partnering with Australia Post to deliver this new state of the art facility. The new facility will be delivered over the next 18 months and further enhances Wellcamp Business Park as the preeminent location for growing businesses

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in Toowoomba.

Toowoomba-headquartered customer Tentworld Director Jon Burrell said the new facility will support local operations.

“As a family-owned regional business, reliable delivery is critical to meeting our customers' expectations. We look forward to the opening of this new facility in Toowoomba, which will enable us to deliver products faster and better support our customers right across Australia.”

The site will incorporate a sustainable design and is planned to feature a 200kW rooftop solar system, rain harvesting tank and electric vehicle charging.

Customers will continue to be supported by multiple retail outlets across Toowoomba, with the new site also offering dedicated customer pick-up and drop-off points for StarTrack customers.

This investment is part of Australia Post’s broader transformation to modernise its network and deliver faster, more reliable services for communities and businesses across Queensland, with the opening of Australia Post’s largest air and speed hub at Brisbane Airport earlier this year and Sunshine Coast Parcel Facility set to officially open early next year.

Source: Australia Post

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Leadership exchange at DHL Global Forwarding: Casper Ellerbaek and Niki Frank to switch roles

11-11-2026

With the exchange of responsibilities, Frank and Ellerbaek will bring their respective experience and perspectives to their new roles, further strengthening leadership and collaboration across DHL Global Forwarding.

Bonn - DHL Global Forwarding today announced senior leadership changes effective August 1, 2027. Niki Frank, currently CEO DHL Global Forwarding Asia Pacific, will become Executive Vice President Global Ocean Freight, based in Bonn. Casper Ellerbaek, currently Executive Vice President Global Ocean Freight DHL Global Forwarding, will become CEO DHL Global Forwarding Asia Pacific, based in Singapore. Both will continue to report directly to Oscar de Bok, CEO DHL Global Forwarding.

"Niki and Casper bring strong international leadership experience and complementary perspectives to their new responsibilities," said Oscar de Bok, CEO DHL Global Forwarding. "Niki's broad strategic and regional leadership experience will be a strong asset for our Global Ocean Freight business, while Casper combines deep Ocean Freight expertise with extensive experience in Asia Pacific. I am confident that both will build on the strong foundations in their respective businesses and continue to drive customer focus and performance."

Casper Ellerbaek to lead DHL Global Forwarding Asia Pacific

Ellerbaek first joined DHL Global Forwarding in 2010 as Vice President Asia Pacific Trade. After holding senior Ocean Freight leadership roles across Asia Pacific, he returned to DHL Global Forwarding in 2023 as Executive Vice President Global Ocean Freight. He brings extensive international forwarding expertise and senior leadership experience across regional and global roles.

Since returning to DHL Global Forwarding, Ellerbaek has led the strategic development of the Global Ocean Freight business, strengthening collaboration across regions, countries and functions. Under his leadership, the organization has sharpened accountability and execution, advanced its digital agenda and reinforced engagement with customers and partners.

From August 1, 2027, Ellerbaek will lead DHL Global Forwarding's Asia Pacific region from Singapore.

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Niki Frank takes on leadership of Global Ocean Freight

Frank joined DHL Group in 2012 in Corporate Development and moved to DHL Global Forwarding in 2014 as Senior Vice President Global Business Strategy. In 2019, he became CEO DHL Global Forwarding India, before being appointed CEO DHL Global Forwarding Asia Pacific in 2023. Throughout his career with DHL Group, he has gained broad experience spanning corporate and divisional strategy as well as country and regional leadership. As CEO DHL Global Forwarding Asia Pacific, Frank has strengthened the regional leadership team and helped shape the region's growth agenda, with a focus on customer centricity, performance and greater ownership across countries and their leadership teams.

Effective August 1, 2027, Frank will assume responsibility for DHL Global Forwarding's global Ocean Freight business from Bonn.

With the exchange of responsibilities, Frank and Ellerbaek will bring their respective experience and perspectives to their new roles, further strengthening leadership and collaboration across DHL Global Forwarding.

Source: DHL Group

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Austrian Post in Q1â€“3 2026

12-11-2026

Challenging performance in the first three quarters; One-off effects in the third quarter positively impact earnings

Solid revenue growth Q1–3 2026 in a challenging market environment

- Group revenue up by 4.3 % to EUR 2,306.8m
- New logistics business: euShipments.com and FHB Group consolidated since March/August 2026
- Positive parcel growth Q1–3 2026 in Austria – mail volumes continue to decline

Eâ€‘Commerce revenue growth across all regions

- Eâ€‘Commerce & Logistics +11.1 % to EUR 1,372.3m: 7 % increase in Austrian parcel volumes; new e-commerce fulfilment business brings growth to Group Logistics Solutions
- Mail, Branch & Services with revenue of EUR 834.2m (–6.2 %) reflecting a decline in letter mail and direct mail volumes as well as the transformation of the telecommunications business
- Bank division generated a slight revenue increase to EUR 108.5m (+0.9 %)

Earnings above the prior year, supported by one-off effects in the third quarter

- EBITDA +11.1 % to EUR 328.0m
- EBIT increase of 1.8 % to EUR 137.7m including net positive one-off effects in the third quarter of about EUR 25m

Strategic transformation consistently pursued

- Expansion of the integrated e-commerce logistics business through euShipments.com and FHB Group
- bank99 shows a solid operating performance and significantly improved earnings
- Mobile telephony brand YELLLOW on the market since April 2026
- Launch of "Post ENERGIE powered by VERBUND" in November 2026

Outlook for 2026

- Slight revenue increase expected for the full year 2026
- EBIT in 2026 is anticipated to be at the upper end of the range of recent years due to the extraordinary earnings effect in the third quarter: above the level of EUR 200m

REVENUE GROWTH DESPITE STRUCTURAL AND REGULATORY CHALLENGES

The market environment of the postal and logistics sector continues to be shaped by geopolitical and economic uncertainties,

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ongoing digitisation as well as new regulatory frameworks. Letter mail and direct mail volumes are subject to a structural decline whereas e-commerce continues to grow. However, national and international duties and fees are leading to subdued and volatile trends in e-commerce parcel volumes – a negative trend that is expected to persist over the coming quarters. Austrian Post is responding to these changes by offering a broad range of services, leveraging its strong position in the Austrian parcel market, and strategically expanding its international e-commerce fulfilment business.

POSITIVE REVENUE AND EARNINGS PERFORMANCE DURING THE FIRST THREE QUARTERS

Austrian Post generated revenue of EUR 2,306.8m in the first three quarters of 2026. This represents a 4.3 % increase from the prior-year period. The Eâ€'Commerce & Logistics division was once again the growth driver, generating an 11.1 % revenue increase to EUR 1,372.3m. Revenue in the parcel business in Austria climbed by 8.9 % to EUR 752.2m in the first nine months, and parcel volumes rose by 7 %. Revenue growth was also achieved in the Türkiye+ region and in Southeast and Eastern Europe. The revenue of Group Logistics Solutions rose from EUR 40.5m to EUR 89.8m year-on-year. This includes a revenue contribution of approx. EUR 45m from the new E-fulfilment companies euShipments.com and FHB Group.

Revenue of the Mail, Branch & Services division fell by 6.2 % to EUR 834.2m. Traditional letter mail volumes in Austria fell by 8.5 %, while direct mail volumes decreased by 5.5 %. Product and pricing adjustments for the Premium Mail in the third quarter softened the negative impacts of electronic substitution.

The Bank division reported revenue of EUR 108.5m in the first three quarters, comprising a slight increase of 0.9 % from the previous year. The solid business performance and positive effects from the latest increase in the ECB deposit rate provided additional support. “We have stayed the course in a demanding market environment. The positive development of the Austrian parcel business, the expansion of our integrated logistics business for cross-border e-commerce and the considerable earnings improvement of bank99 are particularly encouraging. At the same time, we are consistently driving forward the transformation of our business and addressing the structural decline in letter mail through efficiency, innovation and new services”, says Walter Oblin, CEO of Austrian Post.

EBITDA climbed 11.1 % to EUR 328.0m in the first three quarters of 2026. Earnings before interest and taxes (EBIT) rose by 1.8 % to EUR 137.7m. This was supported by net positive one-off effects in the third quarter totalling about EUR 25m, particularly from the reversal

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of a provision relating to compensation payments for social contributions for civil servants. An impairment of non-current assets in Southeast and Eastern Europe, among other factors, had a negative impact. The profit for the period amounted to EUR 81.9m compared to EUR 93.7m in the prior-year period. Earnings per share changed from EUR 1.35 to EUR 1.18 (–12.9 %).

OUTLOOK FOR 2026

Developments over the past few months reinforce the existing outlook for a slight increase in revenue for the full year 2026. For the Mail, Branch & Services division, a mid single-digit revenue decline is still expected. In the E-commerce & Logistics division, revenue growth in the upper single-digit range is forecast, supported by the integration of the newly acquired subsidiaries. An improvement in revenue and earnings is also expected in the Bank division.

Due to the extraordinary earnings effects in the third quarter, EBIT in 2026 is expected to be at the upper end of the range of recent years, thus surpassing the level of EUR 200m. The key uncertainties continue to include an accelerated decline in mail volumes as well as the unpredictable short-term trend in parcel volumes, which is being negatively affected in particular by new national and international duties and fees. Investments in property, plant and equipment (CAPEX) are expected to be in the range of EUR 120m to EUR 130m. “We are consistently investing in the future and performance capabilities of our logistics network. Our focus is on the expansion and modernisation of the logistics centres in Salzburg, Budapest and Å½ilina, the further development of our 24/7 parcel collection network, particularly in Southeast and Eastern Europe and the electrification of our delivery fleet. In doing so, we are establishing the infrastructural foundation for further growth while simultaneously strengthening the efficiency and sustainability of our logistics operations,” concludes CEO Walter Oblin.

Source: Austrian Post

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Bpost and National Lottery strengthen their partnership with 260,000 additional parcels per year

12-11-2026

As of 1 January 2027, the National Lottery will expand its partnership with Bpost. In addition to temporary campaign materials, Bpost will also deliver scratch cards, game forms and permanent promotional materials to the National Lotteryâ€™s more than 6,000 retail outlets. The extension is planned for an initial period of two years, with two possible one-year extensions, potentially covering the period from 2027 to 2030. For Bpost, this represents an estimated 260,000 additional parcels per year. The National Lottery aims to further optimise its logistics services to its retail network.

Another step forward in a longstanding partnership

From 2027 onwards, the National Lottery and Bpost will take another step forward in their longstanding partnership. Bpost already handles the distribution of temporary campaign materials and will now expand its logistics services to include the delivery of scratch cards, game forms, thermal paper for sales terminals and permanent promotional materials. In addition, Bpost will collect more than 44,400 returns of scratch cards withdrawn from sale each year. Scratch cards have no gaming value while in transit: the tickets delivered to retail outlets have not yet been activated, while those being collected are no longer active. Their transportation therefore does not constitute the transport of valuables.

As a public limited company governed by public law, the National Lottery is subject to public procurement legislation. With its current distribution contract approaching its expiry, it launched a new public procurement procedure. The contract was awarded to Bpost, which will take over the deliveries concerned from DHL as of 1 January 2027. Ensuring continuity of service to all retail outlets is a key priority throughout this transition. The National Lottery looks forward to working with the Bpost teams to ensure a smooth transition and reliable deliveries to all retail outlets.

Reliable service to retail outlets

By consolidating more logistics activities with a single partner, the National Lottery aims to better coordinate its deliveries and simplify its logistics processes. Reliable, efficient and high-quality service is essential in this respect: retail outlets must have the necessary products and materials available on time to

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serve their customers as effectively as possible. By drawing on Bpost's expertise, infrastructure and extensive network, the National Lottery intends to continue organising its logistics efficiently and professionally, ensuring that its services remain aligned with the needs of its retail outlets in the long term.

This partnership also supports the National Lottery's sustainability mission. Bpost is strongly committed to electrifying its fleet. The company's ambition is to ensure that 85% of deliveries by postmen are emission-free by 2030.

Jannie Haek, CEO of the National Lottery: "High-quality distribution is essential for the National Lottery: timely deliveries to our retail outlets ensure that our players can find their favourite games whenever they want. That is why I attach particular importance to continuity of service during the transition from our current supplier to Bpost. I am convinced that our teams will successfully manage this transition together, maintaining the reliability and quality of service that our retail outlets and, through them, our players expect."
Bpost as an end-to-end logistics partner

For Bpost, expanding its partnership with the National Lottery marks another step in its development as a logistics player and confirms the confidence placed in the work of its postmen. To date, they have already been responsible for delivering posters, counter displays and campaign materials, among other items, to the National Lottery's retail outlets. From 2027 onwards, these activities will be supplemented by additional parcel deliveries. The National Lottery will also be able to rely on specialised logistics services, such as pallet deliveries. For these value-added logistics services, Bpost can draw on the expertise of its own subsidiaries, such as Eurosprinters. This is a great example of how Bpost can take the logistical burden off its customers' shoulders by offering comprehensive logistics solutions.

Chris Peeters, CEO of Bnode, the parent company of Bpost: "Our strengthened partnership with the National Lottery marks another step in Bpost's transformation into a logistics player specialising in parcels. By leveraging the different strengths within our group, we have succeeded in creating a comprehensive offering for the National Lottery. This is the best possible proof that our expertise enables us to win over customers."

Source: Bnode

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DHL Express invests around EUR55 million in new Arlanda gateway to support Swedish trade and international growth

11-11-2026

The facility, which is being developed in partnership with Slättö, through its logistics and light industrial platform Evolv, represents a total investment of more than EUR55 million and is planned to become operational in 2028.

Stockholm, Bonn - DHL Express, the world's leading provider of international express services, has begun construction of a new DHL Express gateway facility in Arlanda Stad, close to Stockholm Arlanda Airport. The facility, which is being developed in partnership with Slättö, through its logistics and light industrial platform Evolv, a Nordic developer and owner of logistics and light industrial real estate, represents a total investment of more than EUR55 million and is planned to become operational in 2028.

With its strategic location in Arlanda Stad, close to Stockholm Arlanda Airport and key road connections, the new gateway will strengthen links between the Swedish market and the DHL Express international network, covering about 220 countries and territories worldwide. The investment will provide DHL Express with additional capacity to meet future export and import demand and continue supporting Swedish businesses with reliable international express services.

"Global trade is evolving rather than slowing down. We're seeing companies diversify supply chains, expand into new markets and place greater emphasis on resilience and speed. For Swedish exporters, this creates opportunities across established trade corridors as well as newer growth markets. At the same time, sectors such as industrial technology, life sciences, advanced manufacturing and e-commerce increasingly rely on fast and reliable international logistics. With higher uncertainty and volatility in global supply chains, customers are also turning to international express networks as a secure, reliable end-to-end option for their heavier weight shipments. This investment ensures we have the capacity and connectivity to support our customers as these global trade patterns continue to evolve," said Gareth Biggs, Managing Director, DHL Express Sweden.

Supporting Sweden's export-driven economy

Sweden is one of Europe's most export-oriented economies, with strong international

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demand for products and services from sectors such as industrial manufacturing, technology, life sciences, automotive, renewable energy and e-commerce. As companies adapt to changing supply chains and geopolitical uncertainty, reliable access to international markets remains critical. The new DHL Express gateway will strengthen the company's ability to connect Swedish businesses with customers, suppliers and growth opportunities around the world.

Capacity for future growth

The purpose-built gateway is designed to provide DHL Express with the capacity and flexibility to meet future operational needs. Developed together with Slättö, the 14,000-square-meter facility has been tailored to support DHL's long-term operational requirements while creating room for future growth. With increased sorting capacity and modern infrastructure, the gateway will support efficient shipment flows and the continued development of DHL Express operations in Sweden.

"The new gateway will be 14,000 square meters, with an automated sorting system capable of handling up to 6,000 shipments per hour and 60 direct-loading positions. The facility will also support our use of electric delivery vans and provide our employees with a modern and functional working environment designed around the needs of our operation," said Thommy Hall, VP Network Operations, DHL Express Sweden.

Part of broader Nordic-Baltic investment strategy

The new Arlanda gateway forms part of continued investment by DHL Express in its Nordic and Baltic network. Recent investments include DHL Express Finland's new EUR100 million gateway facility at Helsinki-Vantaa Airport and DHL Express Estonia's new EUR24 million gateway at Tallinn Airport, bringing total recent gateway investments across the region to approximately EUR180 million. Together with the Arlanda investment, these projects strengthen regional connectivity, increase network capacity and support growing trade flows between Northern Europe and global markets.

As DHL Express continues to expand and modernize its infrastructure across the region, the company remains focused on providing customers with reliable international connectivity, strengthening supply chain resilience and supporting long-term economic growth.

Source: DHL Group

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Respect and results strategy: DHL ranked #6 on World's Best Workplacesâ„¢ 2026 List

12-11-2026

For the first time, all DHL divisions participated together as "One DHL."

Bonn - DHL has been named one of the world's best employers, ranking #6 on the 2026 World's Best WorkplacesTM list by Great Place to Work® and Fortune. For the first time, all DHL divisions participated together as "One DHL." The recognition is based largely on employee feedback and reflects DHL's commitment to fostering a workplace culture rooted in respect, diversity, equity, inclusion and belonging.

In 2026, employees in 131 countries participated in DHL's Great Place to Work survey. More than 337,000 employees were invited to share their feedback, resulting in over 217,000 responses and a response rate of 64 percent. DHL also achieved Great Place to Work certification in 124 countries worldwide.

The company's strong performance is further reflected in its presence across Great Place to Work rankings around the world. During the 2026 World's Best Workplaces cycle, DHL was included in 61 national Best Workplace rankings and achieved leading positions in regional rankings, including second place in Latin America, third place in Europe and fifth in Asia. Across all rankings, DHL Group secured 25 Top 3 placements.

Thomas Ogilvie, Chief Human Resources Officer and Labor Director at DHL Group: "Being recognized as one of the world's best workplaces is particularly meaningful because it is based on feedback from our employees. With people working across countries, cultures and backgrounds, creating a strong sense of belonging is essential to who we are. We want every colleague to feel respected, included and able to contribute at their best. That is what makes DHL stronger as an employer and as a company."

What makes a great workplace?

A great workplace is one where people feel valued, included and able to contribute at their best. At DHL Group, this means creating an environment built on trust, respect and a strong sense of belonging, while giving employees opportunities to grow and make a difference. As Thomas Ogilvie emphasizes, a great workplace is ultimately shaped by the everyday experience of its people and by a culture that brings out the best in everyone.

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Source: DHL Group

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Bpost and Saint Nicholas bring the magic into every home with the Saint Nicholas Box

10-11-2026

nce again this year, Saint Nicholas and Bpost are joining forces to bring the joy of the Saint Nicholas season to as many children as possible. Today, the gift-giving saint and the postal company are launching a brand-new concept: the Saint Nicholas Box. The traditional Saint Nicholas Secretariat, which replies to children's letters, is also reopening its doors.

When you think of Saint Nicholas, you think of presents. And when you think of parcels, you think of Bpost.

It should therefore come as no surprise that Saint Nicholas and the postal company have been working together for many years to bring the magic of the Saint Nicholas season to every child. This year, they are doing so with an exciting new concept: the Saint Nicholas Box. It is a package filled with a variety of writing and colouring materials, as well as some treats and surprises.

Using the contents of the box, children can create and decorate their own letter to Saint Nicholas, which they can then send free of charge, without a postage stamp. Saint Nicholas will personally reply to every child and send them a lovely surprise in return.

Source: Bnode

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PostNL ready for the busiest period of the year

11-11-2026

Extra capacity and more choice over when and where parcels are delivered

The Hague, 11 November 2026 – Singles' Day marks the start of the busiest period of the year for online shopping and deliveries. Black Friday, Sinterklaas and Christmas will follow in quick succession over the coming weeks. On peak days, PostNL expects to process an average of around 1.7 million parcels a day, compared with an average of 1.2 million on a normal delivery day. To deliver all parcels and mail during this period, PostNL is deploying additional staff, lorries and delivery rounds. PostNL is also working with online retailers to spread parcel volumes more evenly, while giving consumers greater choice over when and where they receive their orders.

Extra capacity and delivery days

PostNL is significantly scaling up its operations during the busiest period. Our lorries will make around 1,250 journeys a day, compared with approximately 950 on a normal day. The number of delivery rounds will increase from an average of 4,500 to around 6,300 a day.Sunday 29 November will be an additional delivery day for parcels, helping as many Sinterklaas gifts and Black Friday orders as possible arrive on time. For mail, Monday 21 December will be an additional delivery day. Office-based employees will also help with sorting and deliveries during the festive season. This means the entire company will be contributing to the biggest delivery operation of the year.

More choice helps spread volumes

The festive season peak also requires close cooperation across the entire delivery chain. PostNL therefore coordinates promotions and expected parcel volumes with major online retailers. The choices consumers make when placing their orders can also help spread demand more evenly.Not every order requires the same type of delivery. A Sinterklaas gift may need to arrive quickly, while a Black Friday purchase may be able to wait until a day when the recipient is at home. And a gift that is meant to remain a surprise can, for example, be delivered to a PostNL point or parcel locker.Previous research involving different delivery days showed that consumers do make use of this flexibility, with 10 to 20 per cent voluntarily choosing a later delivery date. In addition, more than 3.5 million of PostNL's 10 million users have set their delivery preferences in their PostNL account. PostNL advises consumers to order in good time and to choose a delivery time

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and location that suit their order. The same advice applies to Christmas mail: send it in good time.

“We are well prepared for the busiest weeks of the year. We are not only looking at additional capacity, but also at how we can spread peak volumes more evenly. By working closely with online retailers and giving consumers more choice, we can manage the busiest period of the year effectively,” says Selma Postma, Managing Director E-commerce at PostNL.

For PostNL, the festive season is when months of preparation come together. Tens of thousands of colleagues working in sorting, transport and delivery are committed to ensuring that all mail and parcels are delivered properly and on time throughout the festive period.

Source: PostNL

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Australia Post introduces App Collect

12-11-2026

Australia Post has this week rolled out App Collect, a new feature in the Australia Post app that allows eligible customers to collect parcels at the Post Office without showing physical ID. Using their verified Australia Post app, customers can collect eligible parcels linked to their account, making parcel pick-up faster, easier and more convenient.

The national launch builds on the growing number of ways customers can manage their deliveries through the Australia Post app.

Eligible customers will receive an "Awaiting Collection" notification when App Collect is available, allowing them to simply present the collection QR code in the app when picking up their parcel.

Executive General Manager, Retail, Brand and Marketing Josh Bannister, said App Collect reflects customers' preference for simple, digital ways to manage their parcels.

"Customers tell us they want delivery and collection experiences that fit seamlessly into their day, and App Collect is another way we're responding to those changing expectations.

"By giving customers the option to use their verified Australia Post app instead of physical ID, we're making parcel collection faster and more convenient while creating a smoother experience in our Post Offices. It's about giving customers greater choice and flexibility, using a trusted digital tool many already rely on to track and receive deliveries," said Mr Bannister.

Australia Post research shows around one in four customers have forgotten to bring ID when collecting a parcel. By giving customers another way to verify their identity using their Australia Post app instead of physical ID, App Collect helps address this common frustration while creating a smoother and more convenient parcel collection experience.

Customers can download the AusPost app from the Apple App Store or Google Play and sign up for a free MyPost account to access App Collect when available for eligible parcels.

Source: Australia Post

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Omniva to discontinue cash transfer and bill payment services in January 2027

12-11-2026

Due to low demand, Omniva will discontinue its National Cash Card and Accepting Payments services at post offices and through personal postal service effective 4 January 2027. The company will focus on its core business of providing postal and parcel services.

The National Cash Card service allows individuals and businesses to send money to private recipients, who can collect the funds in cash at a post office or from a postal courier. Over the past year, the service has been used by four business customers and some private customers. The discontinuation will not affect the home delivery of pensions in cash, which is not a service provided by Omniva.

The Accepting Payments service enables customers to pay invoices issued by companies by making bank transfers at post offices or through postal couriers. Usage declined by 40.5% in the first nine months of 2026 compared to the same period in 2025. When considering only transactions made at post offices and excluding the impact of changes to the post office network, the decline was 32.5%.

"Demand for sending cash and making bank transfers through postal services has been declining steadily for years. Given the very limited demand for these services today, we have decided to discontinue the financial services and focus on our core business – postal and parcel services," said Katri Laanela, Head of Postal Services at Omniva.

Omniva will inform affected customers about the discontinuation of these services and the alternative support options available to them in cooperation with local municipalities.

Source: Omniva

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